Ilham Hardika

Jakarta, Indonesia | Ilhardika67@gmail.com | +62 822-3211-3122 | Linkedin | Portfolio

Quality Assurance Tester with over 2 years of experience testing enterprise insurance systems across **Allianz Life Indonesia** and currently at **IFG Life**. Specialized in **SIT, UAT, and PVT** for underwriting, **New Business**, **AML**, **Inquiry**, and document systems, including **large-scale data and system migrations**. Experienced in designing and executing **hundreds of test cases** for mission-critical releases, with hands-on exposure to **UI and API automation using Katalon and Postman**. Currently expanding automation expertise by learning **Playwright with Page Object Model and browser context-based testing**, and known for strong cross-team collaboration to ensure production-ready system quality in Agile environments.

EDUCATION

Front End Bootcamp   September 2024 – February 2025
Dibimbing, (React.js, Next.js, Tailwind, Git)

QA Bootcamp   March 2023 – June 2023
Eduwork, (Manual & Automated Testing with Cypress, Katalon, Postman)

B.Sc. in Informatics Engineering   2018 – 2023
Dr. Soetomo University, (GPA 3.5)

WORKING EXPERIENCES

QA Tester, PT IFG Life   September 2025 – Present
- Assigned to **AO – Lifehub**, an all-in-one underwriting platform integrating **New Business**, **Fraud**, and **Policy Service** systems.
- TestedMigration **(SSD to EFS)** across **New Business**, **Minor Alteration**, **AML**, **Policy**, **Proposal**, and Document systems in DEV, SIT, UAT, and Production.
- Designed and executed **220+ test cases**, including 129 TC (Minor Alteration Corporate), 37 TC (IFG Group Health – NB), 34 TC (Minor Alteration Retail), and 20 TC (AML Bulk Screening).
- Conducted **SIT & UAT** for Policy & Proposal Inquiry, Document & Certificate generation, Task ID status, and Major & Minor Alteration flows.
- Executed **AML & Fraud testing**, including **bulk screening up to 100,000 data**, performance testing, and regression for revert and validation changes.
- Prepared **test cases**, **UAT approvals**, and **closure documents** as part of release sign-off.
- Performed **UI & API automation using Katalon**, creating API test cases and test suites for Lifehub.
- Actively participated in **cross-team alignment sessions** with NB, Fraud, and Policy Service teams to validate business and system logic.

QA Tester, PT Asuransi Allianz Life Indonesia   June 2023 – June 2025
- Detected and resolved **200+ bugs**, enhancing product stability and user satisfaction.
- Designed and executed manual test scripts with **95% test coverage** across **iOS** and **web apps**.
- Streamlined workflows with **JIRA**, improving team task completion by **15% in Agile/Scrum** environment.
- Contributed to regional project testing for **Asia-Pacific**, collaborating with international stakeholders.

PROJECTS

- **E-commerce Website Testing (Freelance, 2024)** – Executed 100+ manual test cases using Testomat.io, improving testing efficiency by 15%.

SKILLS

Hard Skills: Cypress, Playwright, Katalon, Postman, JMeter, JIRA, Zephyr
Soft Skills: Detail-Oriented, Collaboration, Problem-Solving, Adaptability, Time Management
Languages: English (Intermediate), Indonesian (Native)