

Ilias Mitzias

Team Lead, Software Engineer, SKG

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Self-Organized Ability to transfer knowledge.
Responsible for new colleagues. Reinvent the whole introduction procedure.

Team Lead Responsible for the communication and the well-being of more than 10 colleagues involved on different projects.

Software Engineer Develop and Maintain tools to automate tasks that should run with no supervision.

PROFESSIONAL EXPERIENCE

Team Lead / Software Engineer

noris.gr, 2020 - present

- Genuine interest for my team **gather/offer feedback**
 - Biweekly catch up meetings
- Guide and **motivate** team
- Communicate directly and effectively
- **Performance Evaluation**
 - Quarterly 360 feedback sessions
- Skill Development
 - Semi annual **setting** / discussion for **goals**
 - Suggest intuitive projects for after work
- Build stronger bonds
 - Gaming nights
 - Social events
- Participate in the hiring process
 - **Bridge** the gap between **HR and technical leads**
 - Create Questionnaires
- Optimize **agile** procedures
- Find **bottlenecks** and eliminate them
- Simplify workflows
- Build autonomy

SKILLS

Python

Bash

Angular

Linux

Docker

Git

Ticketing Systems

Jira (SCRUM, KANBAN, agile)

Certifications

ITIL 4: Foundation Certification

MCTS: Windows 7 Configuring

MCTS: Hyper-V

I am Looking For

Strong Team Spirit

Positive Work Environment

Employee Development Plan

Exceptional Benefits

Software Engineer

noris.gr, 2017 – 2020

- Develop (in **python**) and maintain numerous projects
 - copying tool sending files to sharepoint
 - copying tool using cronjobs between shared folders/ftp/sftp
- python **REST APIs**
- **CI/CD** automations with **gitlabci**, **GoCD**
 - automate running **unittests**
 - automate **linting**
 - automate **package creation** / pushing to **nexus**
 - automate **docker creation** / pushing to **registry**
 - create command line tools, **bash**, **makefile** for python tools
- **Automating Monitoring/Alerting** mechanisms auto-generating nagios configs
- Working with **containers**, use **docker** to make test / develop / create sharable development environments
- Day to Day tasks with **OKD**
- Port python2 projects to python3
- Part of long running projects on **Python** and **Angular**
- Create and update **SOPs** and **documentation**

Systems Administrator

Koutsiolis Asterios, 2006 – 2013

- Update and maintain Linux servers
 - openSUSE, debian
- Network monitoring, maintaining
 - iftop, iperf
 - nmap, nc
- Software and Hardware maintenance
- Automation development
 - backup process, rsync,
 - use chocolatey to install packages
- Develop bash /batch /python scripts
 - find updates, get external ip, reset windows update

ITIL 4 Foundation Certification

mitsm.de, **2024**

- Service management concepts
- Service value system
- Guiding principles
- Service Value Chain
- ITIL practices

Personnel Performance Evaluation

Applied Professional Training, **2022**

- Design a performance evaluation process
- Different systems and processes of evaluation
- Performance evaluation interview
- Implementation of performance evaluation process

Management and Leadership Skills

Athens University of Business and Economics, **2022**

- Leadership and Management of changes
- Service orientation
- Cognitive flexibility
- Creativity and innovation
- Emotional intelligence
- Coaching & Mentoring
- Teamwork and collaboration
- Communication and presentation
- Solving complex strategic problems
- Crisis and development of critical thinking
- Negotiation Intelligence

Coaching with experiential exercises

Applied Professional Training, **2020**

- Coaching methodology
- Benefits of coaching
- Build coaching skills
- Communicate effectively
- Create a safe and positive culture
- Conflict handling
- Increase efficiency and performance of team
- Coaching and motivation, inspire team

MCTS: Windows 7 Configuring, systemplus.gr, **2017**

MCTS: Hyper-V, systemplus.gr, **2017**

EDUCATION

IT Engineering Diploma, Computer Software Engineering

Public Institute of Vocational Training, **2010 – 2012**

- Programming Languages (Pascal, c, c++)
- Web development & design (HTML, PHP)
- Databases (MS SQL Server, MySQL, PostgreSQL)
- Software Engineering (UML, Project Management)
- Networks (Cisco Packet Tracer)
- THESIS (Arduino, Alarm Management System)

Fulfilled Army Obligations