

# Ilias Mitzias

Team Lead, Software Engineer, SKG

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<http://imitzias.eu>

**Self-Organized** Ability to transfer knowledge.  
Responsible for new colleagues. Reinvent the whole introduction procedure.

**Team Lead** Responsible for the communication and the well-being of more than 10 colleagues involved on different projects.

**Software Engineer** Develop and Maintain tools to automate tasks that should run with no supervision.

## PROFESSIONAL EXPERIENCE

### Team Lead / Software Engineer

noris.gr, 2020 - present

- Genuine interest for my team **gather/offer feedback**
  - Biweekly catch up meetings
- Guide and **motivate** team
- Communicate directly and effectively
- **Performance Evaluation**
  - Quarterly 360 feedback sessions
- Skill Development
  - Semi annual **setting** / discussion for **goals**
  - Suggest intuitive projects for after work
- Build stronger bonds
  - Gaming nights
  - Social events
- Participate in the hiring process
  - **Bridge** the gap between **HR and technical leads**
  - Create Questionnaires

## SKILLS

Python

Bash

Angular

Linux

Docker

Git

## Ticketing Systems

Jira (SCRUM, KANBAN, agile)

## Certifications

MCTS: Windows 7 Configuring

MCTS: Hyper-V

## I am Looking For

Strong Team Spirit

Positive Work Environment

Employee Development Plan

Exceptional Benefits

## Software Engineer

noris.gr, 2017 – 2020

- Develop (in **python**) and maintain numerous projects
  - copying tool sending files to sharepoint
  - copying tool using cronjobs between shared folders/ftp/sftp
- python **REST APIs**
- **CI/CD** automations with **gitlabci**, **GoCD**
  - automate running **unittests**
  - automate **linting**
  - automate **package creation** / pushing to **nexus**
  - automate **docker creation** / pushing to **registry**
  - create command line tools, **bash**, **makefile** for python tools
- **Automating Monitoring/Alerting** mechanisms auto-generating nagios configs
- Working with **containers**, use **docker** to make test / develop / create sharable development environments
- Day to Day tasks with **OKD**
- Port python2 projects to python3
- Part of long running projects on **Python** and **Angular**
- Create and update **SOPs** and **documentation**

## Systems Administrator

Koutsiolis Asterios, 2006 – 2013

- Update and maintain Linux servers
  - openSUSE, debian
- Network monitoring, maintaining
  - iftop, iperf
  - nmap, nc
- Software and Hardware maintenance
- Automation development
  - backup process, rsync,
  - use chocolatey to install packages
- Develop bash /batch /python scripts
  - find updates, get external ip, reset windows update

## **CERTIFICATIONS / SEMINARS**

### **Personnel Performance Evaluation**

Applied Professional Training, **2022**

- Design a performance evaluation process
- Different systems and processes of evaluation
- Performance evaluation interview
- Implementation of performance evaluation process

### **Management and Leadership Skills**

Athens University of Business and Economics, **2022**

- Leadership and Management of changes
- Service orientation
- Cognitive flexibility
- Creativity and innovation
- Emotional intelligence
- Coaching & Mentoring
- Teamwork and collaboration
- Communication and presentation
- Solving complex strategic problems
- Crisis and development of critical thinking
- Negotiation Intelligence

### **Coaching with experiential exercises**

Applied Professional Training, **2020**

- Coaching methodology
- Benefits of coaching
- Build coaching skills
- Communicate effectively
- Create a safe and positive culture
- Conflict handling
- Increase efficiency and performance of team
- Coaching and motivation, inspire team

**MCTS: Windows 7 Configuring**, systemplus.gr, **2017**

**MCTS: Hyper-V**, systemplus.gr, **2017**

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## **EDUCATION**

### **IT Engineering Diploma, Computer Software Engineering**

Public Institute of Vocational Training, 2010 – 2012

- Programming Languages (Pascal, c, c++)
- Web development & design (HTML, PHP)
- Databases (MS SQL Server, MySQL, PostgreSQL)
- Software Engineering (UML, Project Management)
- Networks (Cisco Packet Tracer)
- THESIS (Arduino, Alarm Management System)

### **Fulfilled Army Obligations**