

Rental 365 General Conditions

1. Acceptance of the Conditions

By signing this contract, the Customer declares to have read these general conditions and accepts them without reservation.

2. Purpose of the Contract

This contract governs the rental of a vehicle between Rental 365 and the Customer, defining the rights and obligations of the parties.

3. Description of the Vehicle

The Customer acknowledges having examined the vehicle and accepts its condition as described in the contract. Any anomaly must be reported before treatment.

4. Duration of the Rental

The duration of the rental is specified in the contract. Any extension must be requested and validated by Rental 365 at least 24 hours before the scheduled return date.

5. Prices and Payment Terms

The daily rate and the total estimated amount are indicated in the contract. Payment must be made by international credit card or via a financial operator at the time of pickup.

6. Pick-up and drop-off conditions

- The Customer must collect the vehicle at the address specified in the contract.
- The vehicle must be returned to the address indicated, in the agreed initial condition.
- In the event of late return, penalty fees will apply, calculated on the basis of the daily rate.
- If the Customer is found to be intoxicated or does not have a valid driving license, he may be subject to legal sanctions and handed over to the competent authorities.

7. Supplements

The Customer may request additional options, which will be invoiced at the total rental amount:

1. Baby seat: 30 euros per day, to be requested when booking.
2. Second Driver: 50 euros per day, with information required at the time of booking.

Requests for supplements must be made at least 20 days before the rental start date, subject to availability.

8. Deposit and Cancellation

A 30% deposit is required at time of booking. This deposit is irrefundable, whatever the reason for cancellation. In the event of non-compliance with the rental conditions, the deposit will not be refunded.

9. Insurance and Liability

The vehicle is covered by basic insurance. The Customer is responsible for damage caused to the vehicle during the rental period. It is recommended to take out additional insurance.

10. Disputes

In the event of a dispute, the parties undertake to attempt to resolve the dispute amicably.

11. Confidentiality

The Customer's personal information will be processed in accordance with current data protection legislation.

12. Modifications to the Conditions

Rental 365 reserves the right to modify these general conditions. The modifications will be communicated to the Customer before picking up the vehicle.

13. Final Provisions

If any provision of these conditions is declared invalid or unenforceable, the other provisions will remain in force.