ILIA VATAFOV

WEB DEVELOPER
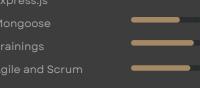
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ABOUT ME

Highly motivated Web Developer with a passion for detail. Completed software training at Software University with outstanding results and proficiency in ReactJS, JavaScript, HTML, and CSS.

Seeking a Web Developer role to utilize my skills and experience to drive innovation and further my professional growth.

English

HARD SKILLS

JavaScript

HTML

CSS

React/Redux

Express.js

Mongoose

Trainings

Agile and Scrum

SOFT SKILLS

Team Work

Communication

Loyalty

Integrity

LINKS TO CERTIFICATES

JS Basics
SoftUni

JS Fundamentals
SoftUni

JS Advanced
SoftUni

JS Applications
SoftUni

Js Back-End
SoftUni

HTML & CSS
SoftUni

Agile Essentials with Scrum
SoftUni

React - The Complete Guide
Udemy

ReactJS
SoftUni

Train the Trainer
Ninety Nine

Agile Advaced
SoftUni

PORTFOLIO

welovebooks.online

Description - An online bookstore that provides users with the ability to purchase, rate, and add books to their favorite collection, welovebooks.online offers a seamless shopping experience. The platform also includes an admin panel that gives the site administrator basic tools to manage orders and messages from customers.

Technologies - React, HTML, CSS and Firebase

Github repo - https://github.com/iliavatafov/welovebooks.online

Demo - https://welovebooks.online/

Simple Kanban Board

Description - A simple Kanban board application designed for optimal usage on laptop and desktop screens. It provides four columns representing different task statuses: To Do, In Progress, In Review, and Done. Users can create new tasks, update existing ones, and deleting a task automatically marks it as done. Additionally, the application incorporates input field validation and enables users to download task data in Excel format. Testing has been implemented to ensure its correct functioning.

Technologies - React, Redux, Firebase, React Testing Library and JEST

Github repo - https://github.com/iliavatafov/Kanban-Board

Demo - https://simple-kanban-board-1be19.web.app

Simple calculator

Description - A simple calculator providing the four basic arithmetic operations - multiplication, division, addition, and subtraction. The user can view and use results of previous calculations, and the calculator provides a good user experience and a responsive interface.

Technologies - React

Github repo - https://github.com/iliavatafov/Simple-calculator

Demo - https://simple-calc-2893d.web.app/

Perfectjobs-lite

Description - Perfectjobs-lite is a demo job portal application. It is designed to connects job seekers with relevant job postings. The app features profile management, job filtering, and notification alerts, allowing users to easily find and apply for jobs. Additionally, it allows users to add new job posts. The admin panel provides the administrator with the ability to approve new job posts and receive real-time notifications. The app is designed for optimal usage on laptop and desktop screens

Technologies - React, ANTD, HTML, CSS and Firebase

Github repo - https://github.com/iliavatafov/Job-Portal-Desktop-React-App

Demo - https://perfectjobs-lite.netlify.app/

💼 WORK EXPERIENCE

2022 - 2023

Private Individuals Management Expert at UniCredit Bulbank

- Conduction of different kind of trainings
- Coaching of employees
- Communicates to the sales force the most effective and successful sales methods
- Participates in the monitoring of the results of individual segment, analyzes and proposes corrective actions on processes and product parameters in order to improve the sales process and increase the market share

2021 - 2022

Customer Experience Expert (Omnichannel E2E Room) at UniCredit Bulbank

- Organizing, conducting and documenting a UAT using Zephyr in Jira
- Organize and conduct surveys and in-depth interviews with customers and employees with aim to improve user experience and the product
- Conducting market research in order to gather information about competitors products in order to take them into account when creating the new product
- Leading some of the SCRUM rituals in the absence of the team`s SCRUM master (daily SCRUM, sprint planning, etc.)
- Support Product Owner in translating Jira stories to Confluence and organizing them in a clear tree structure

2019 - 2020

Customer Experience, Coaching and Support Expert at UniCredit Bulbank

- Creation and conduction of all internal trainings related to individual clients
- Coaching of employees
- Development of a CX management program
- Conducting meetings with branches teams performing poorly on NPS to identify problem areas and providing advices for improvement

2017 - 2018

Relationship Manager Business Clients at UniCredit Bulbank

- Responsible for the Bank's relationships with a portfolio of SMEs
- Offers different bank products and services as solutions for the clients needs, based on portfolio analysis
- Prepares credit proposals on the basis of primary corporate and business analysis

2014 - 2016

Customer Advisor at UniCredit Bulbank

- Works with individual clients with the main goal to present them with the best customer satisfaction
- Supplies the full range of bank products and services for individuals