# Non Golf Event Registration

# **Functional Requirements**

# 1. Requested By

PGA Sections, AGA's

### 2. Customers Affected

PGA Sections, AGA's and other Associations

# 3. High-Level Summary

With this feature we aim to add a new event type called "Non-Golf Events" within the GG product to cater to customer needs for managing non-golf related activities. The goal is to leverage existing functionality and streamline the user experience by minimizing irrelevant features.

#### Benefits:

- Broadens the utility of the GG Association product.
- Enhances customer satisfaction by offering different event management needs.
- Streamlines operations by using a single platform for various event types.

# 4. Functional Description

The new "Non-Golf Events" feature will enable customers to use the GG product to manage a variety of non-golf related events. This feature will leverage existing functionalities and streamline the user experience by reducing irrelevant elements.

### 4.1. Event Creation

• Users can select "Non-Golf Event" from the event type dropdown.

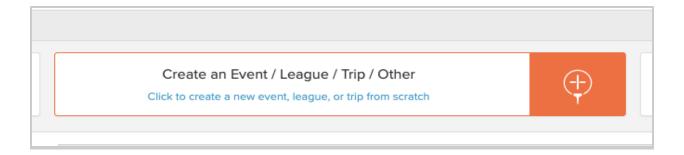


Fig 1. New "Non Golf Event" Option

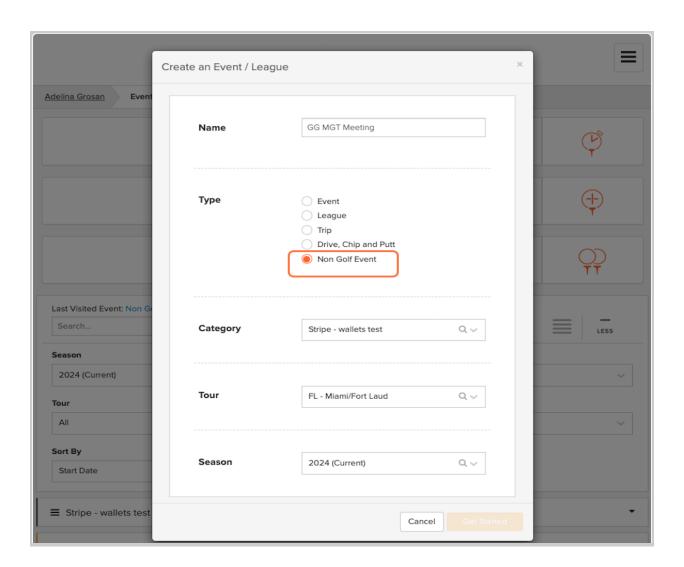


Fig 2. New "Non Golf Event" Option

### 4.2. Non Golf Event Menu

#### 4.2.1. Event Tab

Inside the Event menu, the managers will have access to the following functionalities:

#### • EVENT ADMINISTRATION

- Event Profile
- Course Details
- Roster Activity Log

#### PERSONALIZE YOUR EVENT

- Logos
- o Event Dashboard

#### • EVENT MANAGERS

o Add / Remove / Reinvite Manager

#### • CUSTOMER MANAGERS

The following sections have been eliminated:

#### • MULTI-ROUND TOOLS

Multi-Round Tournaments



Fig 3. Event Menu for TM Club

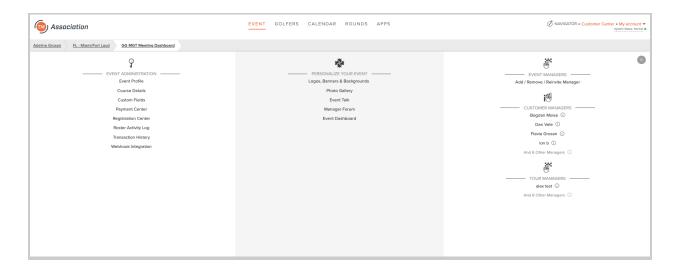


Fig 4. Event Menu for Non Golf Event

#### 4.2.2. Golfers Tab

The Golfers menu will contain the following items:

#### • EVENT ROSTER STATS

Players

#### ROSTER MANAGEMENT

- Event Roster
- o Import Golfers from Master Roster / GHIN / Other
- Manually Add Golfers to Roster
- Upload Roster from Spreadsheet
- o Download Roster to Spreadsheet

#### DIVISION MANAGEMENT

- Event Divisions
- o Print Divisions

The following sections have been eliminated:

#### • MANAGE HANDICAP INDEXES

- Access GHIN to Update Handicap Indexes
- o Update Handicaps from Spreadsheet

#### MULTI-ROUND ANALYSIS

- o Players Times Together Analysis
- o Tee Time Analysis
- Player Course Analysis
- o Player / Rounds Analysis
- o Hole by Hole Course Statistics
- Export Event Scores



Fig 5. Golfers Menu for TM Club

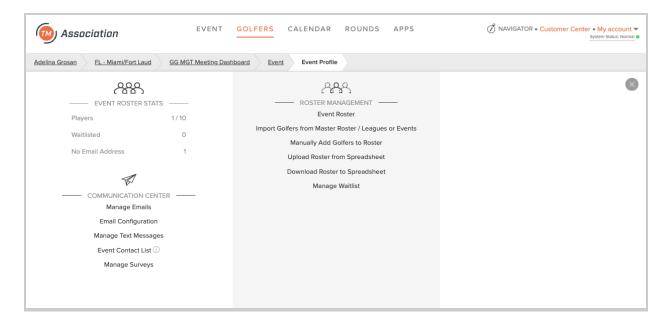


Fig 6. Golfers Menu for Non Golf Event Registration

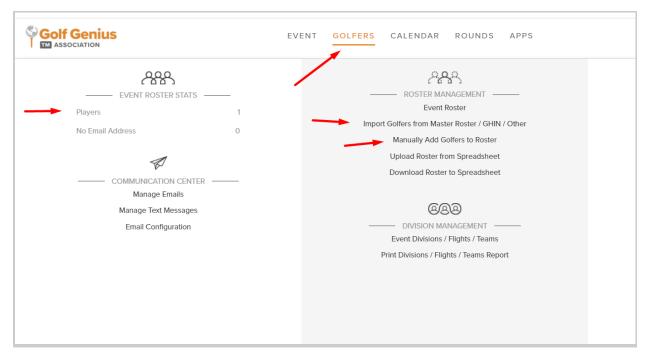


Fig 7. Event Dashboard for Non Golf Event

### 4.2.3. Calendar Tab

In the Calendar menu, the managers will have access to the following:

#### SET UP YOUR EVENT DATES

- o Display Calendar
- Tabular View of Calendar
- Add Rounds

The following sections have been eliminated:

#### ROUNDS STATUS

- o Rounds Completed
- Rounds Remaining

#### • MULTI-ROUND TOURNAMENTS

- Multi-Round Series
- Multi-Round Tournaments



Fig 8. Calendar Menu for TM Club

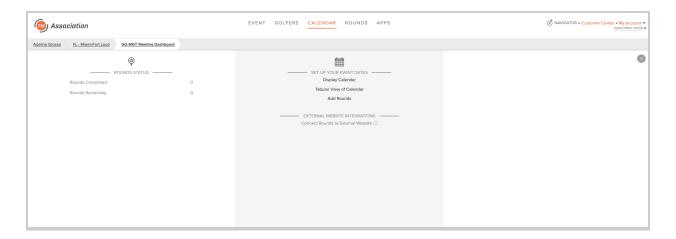


Fig 9. Calendar Menu for Non Golf Event Registration

#### 4.2.4. Rounds Tab

The Rounds menu will have the following available options:

#### SELECT A ROUND

- For multiple dates for non-golf event
- All Round Signup options should still be available. This would be useful for a customer
  that uses an event like this for volunteer management, especially with the new options
  for Round Signups with Custom Fields coming later this year.

#### • PROFILE & REPORTS

- Round Profile
- o Report Center
- Handicap Analysis
- Pre-Play Audit

### • ROUND COMMUNICATION CENTER

- Manage Emails
- Text Messages
- Portal Messages from Members

#### • ROUND ROSTER

- Available if/when Round Signups are used?
- Round Player Roster

The following sections have been eliminated:

#### • ROUND CHECKLIST

- Pairings Created
- o Course(s) and Tees Set
- Tournaments Defined
- Scores Entered
- Leaderboard Created

#### • ROUND COMMUNICATION CENTER

Email Tee Sheet - do we need?

#### PAIRINGS & SCORING

- o Round Flights / Groups
- Create New Pairings
- Edit Existing Pairings
- Tournaments
- Print Scorecards
- Enter Scores
- o Post Scores to GHIN
- Display Leaderboard

#### ROUND STATUS

- Not Started
- o Completed

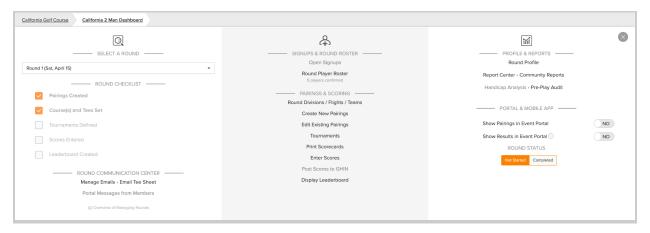


Fig 10. Rounds Menu for TM Club

# 4.2.5. Apps Tab

The Rounds menu will have the following available options:

#### EVENT PORTAL

- Register Golfers to Use the Event Portal
- Send Event GGID to Golfers
- Set Flash Message
- o Guide to Event Portal

#### MOBILE APP CUSTOMIZATION

- o Color & Logo
- Mobile Pages
- o Mobile banners

#### TOUR GAMES

- o Tour Games Center
- MY GOLF HUB

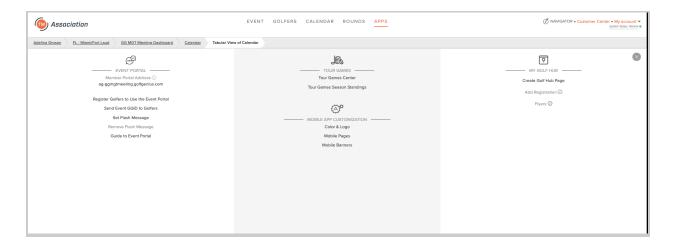


Fig 11. Apps Menu for TM Club

### 4.3. Non Golf Event Dashboard Plus

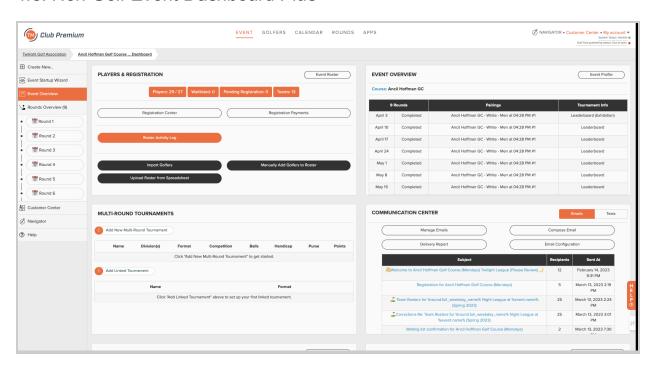


Fig 12. Event Dashboard for TM Club

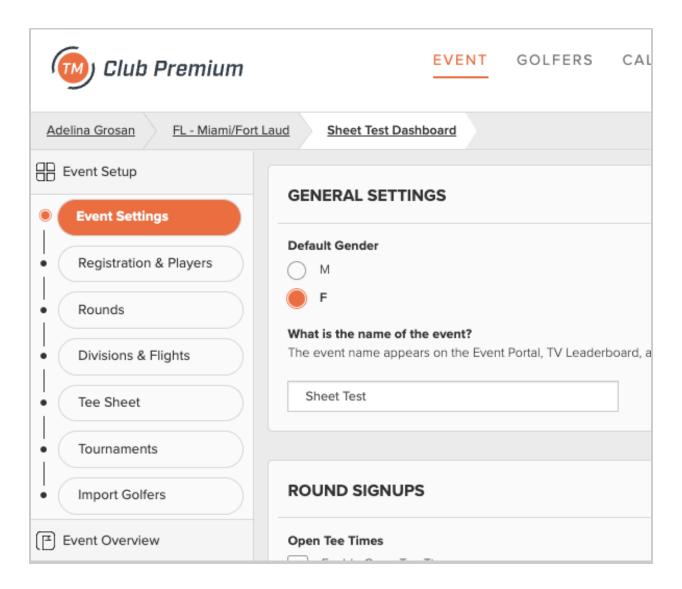


Fig 13. Event Dashboard for TM Club

The following sections have been eliminated:

#### • ROUNDS OVERVIEW

- Rounds Completed
- Rounds Remaining

#### • MULTI-ROUND TOURNAMENTS

- Multi-Round Series
- Multi-Round Tournaments

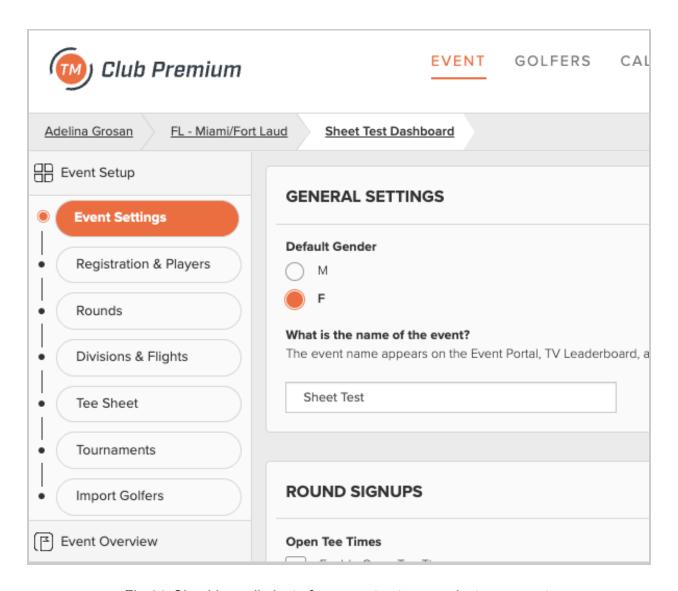


Fig 14. Should we eliminate from event setup rounds, tournaments

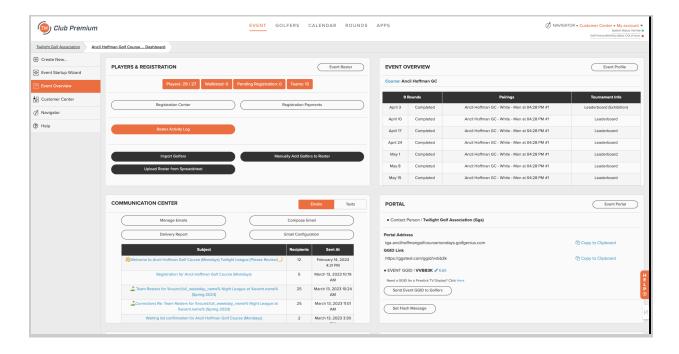


Fig 15. Event Dashboard for Non Golf Event

# 4.4. Terminology

Tournament waiver

golfer, golfers, an golfer

Golfer, Golfers

### 4.4.1. Registration Center

- Eliminate Junior Golf Event
- Update List of Participants
  - Update Golfers on the waitlist
  - Update Golfers on the pending registration list
- Remove tee time selection
- Remove tournament waivers

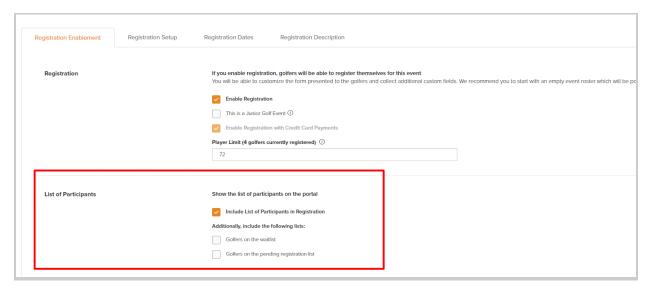


Fig 16. Event Dashboard for Non Golf Event

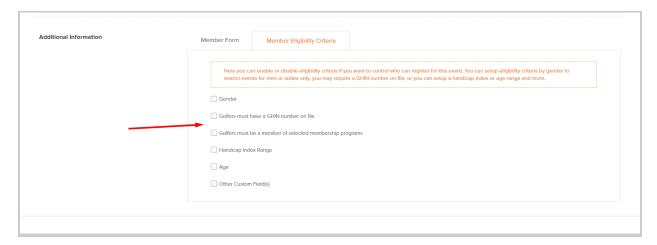


Fig 17. Event Dashboard for Non Golf Event

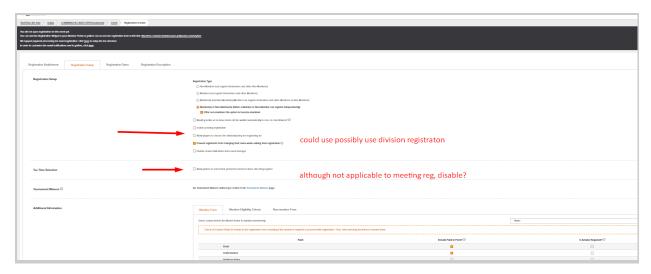


Fig 18. Event Dashboard for Non Golf Event

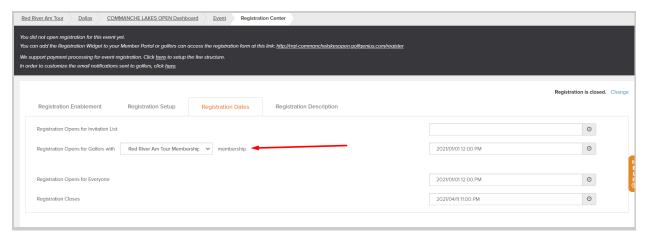


Fig 19. Update the word membership

### 4.4.2. Add-ons

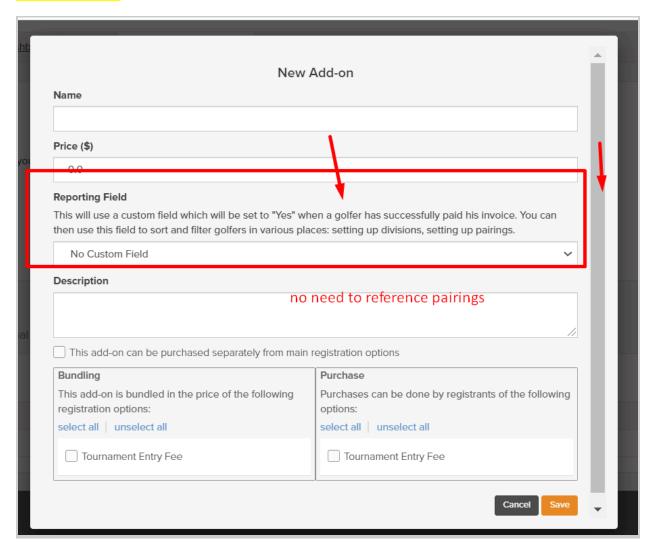


Fig 20. Event Dashboard for Non-Golf Event

### 4.4.3. Registration Payments

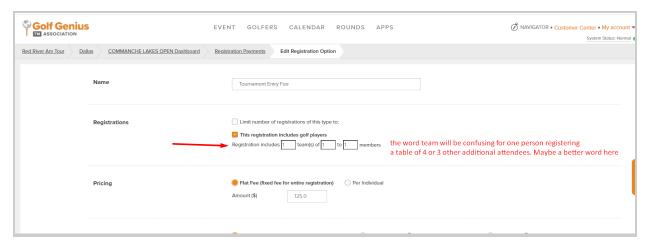


Fig 21. Event Dashboard for Non Golf Event

# 4.4.4. Email templates

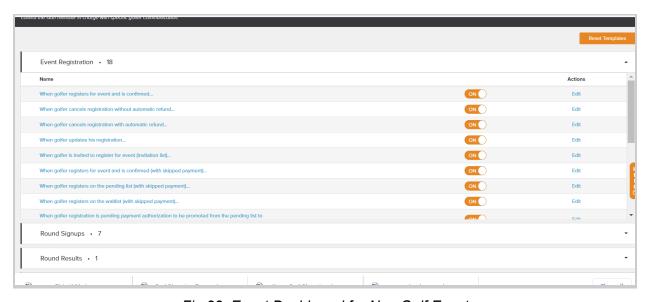


Fig 22. Event Dashboard for Non Golf Event

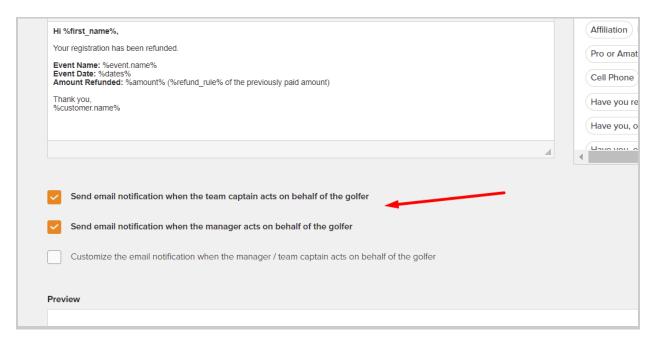


Fig 23. Event Dashboard for Non Golf Event

### 4.4.5. Event Roster

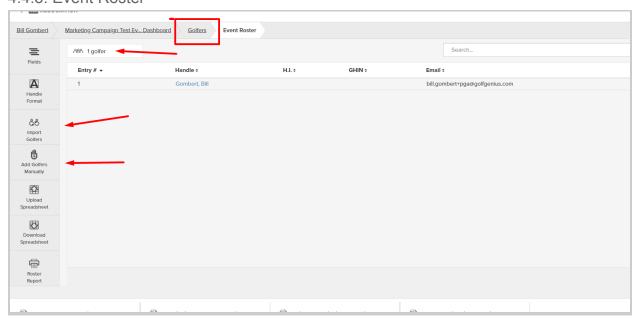


Fig 24. Event Dashboard for Non Golf Event

### 4.4.6. Edit Report

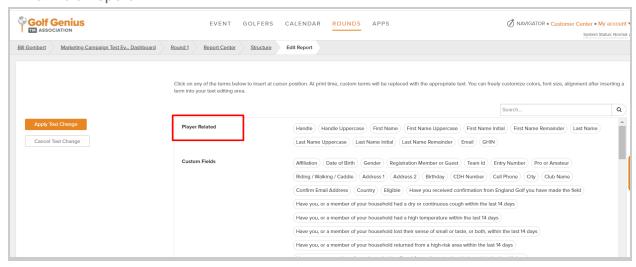


Fig 25. Event Dashboard for Non Golf Event

### 5. Use Cases

# 5.1. Registration

 Users can register multiple participants for an event or register a group (e.g., a table of 8).

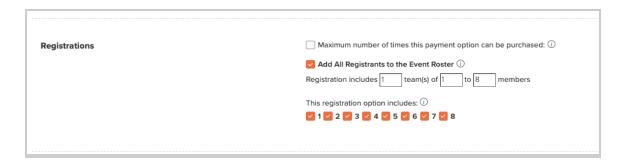


Fig 26. Users can register multiple participants for an event

Custom questions and mandatory fields can be configured during registration.

#### Example of questions; mandatory fields

 The system will support different participant categories (e.g., member/non-member or member/guest).

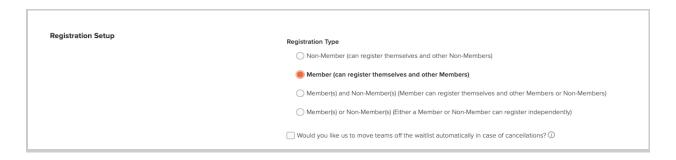


Fig 27. Ability to support different participant categories

# 5.2. Payments

• Registration can be free (registration items with \$0).

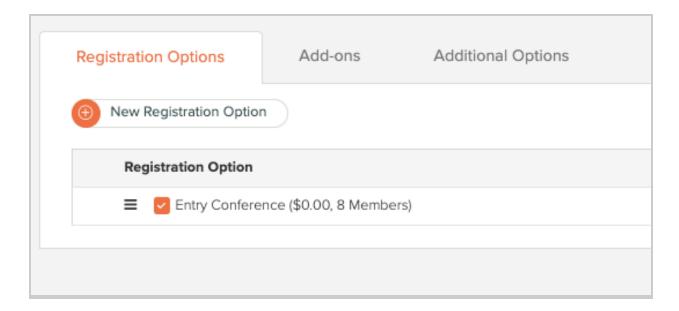


Fig 28. New Registration Option named Entry Conference with a free entrance and possibility to register

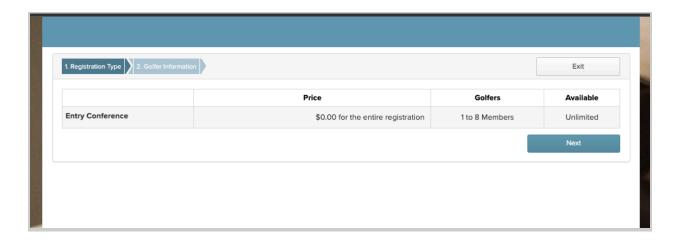


Fig 29. Portal with Free entry example

• Users can select multiple add-ons during registration.

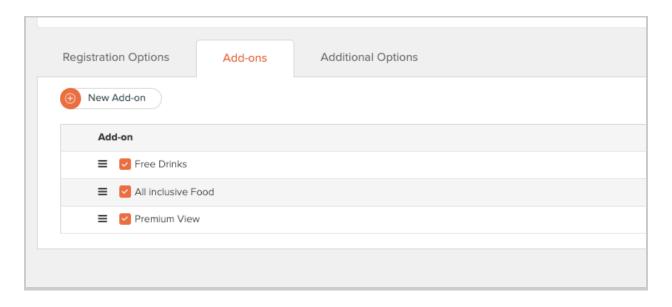


Fig 30. Manager has the ability to add add-ons like free drinks, view, food

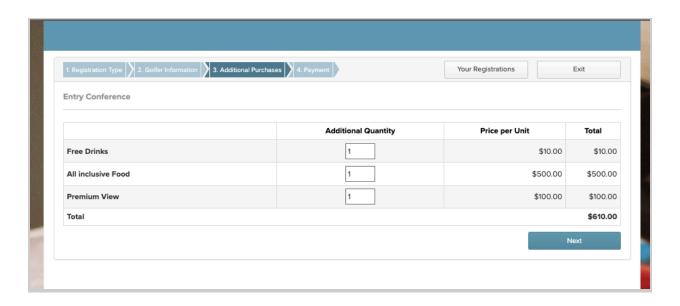


Fig 31. Portal view with addons

- Split payments will be supported.
- Refunds will be supported.

# 5.3. Reporting

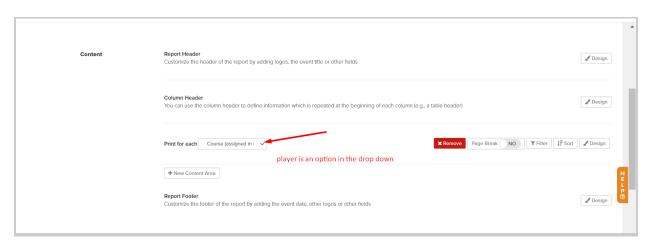


Fig 32. Event Dashboard for Non Golf Event

- Event roster and transaction history can be generated.
- Users can create custom reports tailored to their needs.
- Custom Reports

- Name tags can be printed for event participants.
- Check-in can be managed electronically.

# 5.4. Communication

- Email and text communications can be sent to participants.
- [FUTURE WORK] Scheduled reminder emails can be configured.
- **[FUTURE WORK]** Marketing campaigns can target specific events.

# 5.5. Portals

• Users can create and add to directories (schedules).

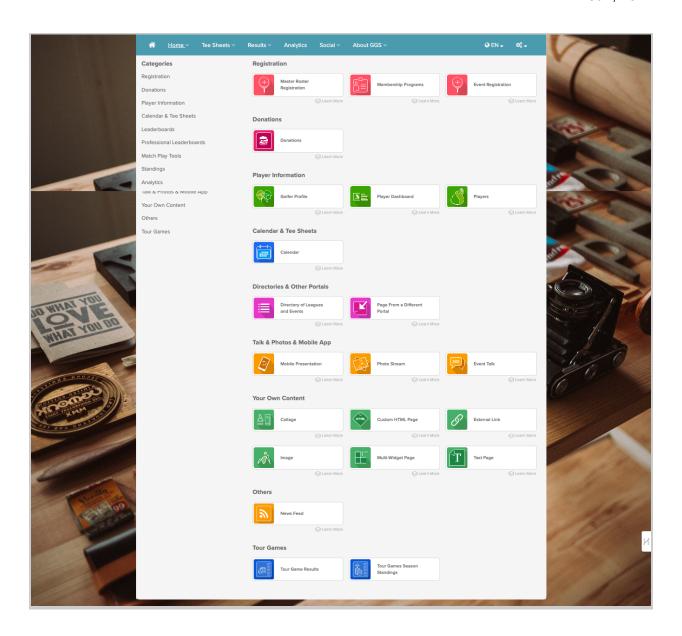


Fig 33. New portal view

# 6. Technical Details

Add a new @league.product type "non-golf-event"

```
[6] pry(#<#<Class:0x00007fe3efbbdc78>>)> @league.product
=> "non-golf-event"
[7] pry(#<#<Class:0x00007fe3efbbdc78>>)>
```

```
**@participant_formats 957

ParticipantFormats.format 56

window.participantFormats 135

All files: .coffee, .erb, .sass, .rb, .jsx, .js, .haml, .yml, .csv, .map, .cache

%{participant}: 223

%{participant_capitalize}: 76

%{participant_plural}: 523

%{participant_plural_capitalize}: 229

%{participant_plural_uppercase}: 1
```

#### Script

%{participant\_article}: 38

```
Unset
yml_file,key,participant_term
customers/en.yml,en.customers.manage_default_tees.info,%{participant}
customers/en.yml,en.customers.manage_default_tees.info,%{participant_plural}
customers/en.yml,en.customers.set_default_tee.for_selected_golfers,%{participant_plural_capitalize}
ce_event_rosters/en.yml,en.ce_event_rosters.notifications.retrieving_golfers,%{
participant_plural}
ce_event_rosters/en.yml,en.ce_event_rosters.notifications.failed_to_retrieve_go
lfers,%{participant_plural}
```

```
ce_event_rosters/en.yml,en.ce_event_rosters.notifications.no_golfers,%{particip
ant_plural}
ce_event_rosters/en.yml,en.ce_event_rosters.notifications.importing_golfers,%{p
articipant_plural}
waitlist/en.yml,en.waitlist.manage_waitlist_tabs.move_selected_golfers,%{partic
ipant_plural}
waitlist/en.yml,en.waitlist.manage_waitlist_tabs.no_golfers,%{participant_plural}
}
```

# 7. Future Work

- Customizable event profile settings will allow users to define participant roles (e.g., participant, attendee, volunteer).
- Integration with video conferencing tools (e.g., Zoom, Microsoft Teams) for direct access from the portal.
- Users can add events to their calendars (Google, Outlook, etc.) for better planning.
- Scheduled reminder emails can be configured.
- Marketing campaigns can target specific events.

### 8. Demo

#### **Organizing a Corporate Meeting**

- Scenario: A company wants to organize a corporate meeting using the GG product.
- Steps:
  - 1. Select "Non-Golf Event" as the event type.
  - 2. Customize participant roles (e.g., attendee, speaker).
  - 3. Register employees and guests, including group registrations.

- 4. Set up mandatory fields and custom questions for registration.
- 5. Add the event to company calendars.
- 6. Process payments, including split payments for shared costs.
- 7. Generate event roster and transaction reports.
- 8. Send reminder emails and texts.
- 9. Check-in participants and print name tags.

# 9. Appendix

Jira: <a href="https://golfgenius.atlassian.net/browse/RTM-2361">https://golfgenius.atlassian.net/browse/RTM-2361</a>

Aha - https://golfgenius8.aha.io/ideas/ideas/TM-I-1465

https://golfgenius.atlassian.net/browse/RTM-586