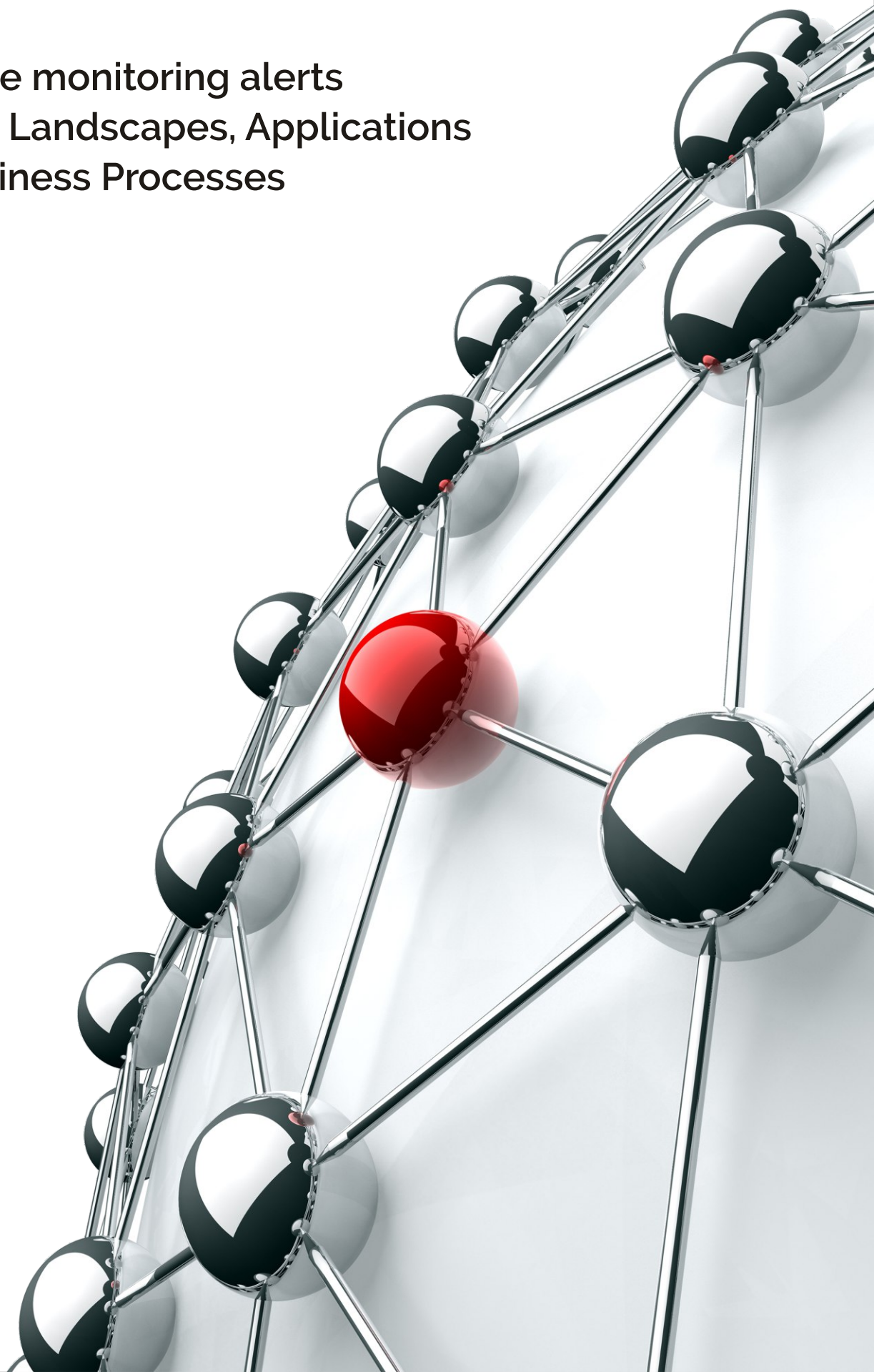# SKYWIND
Software Group

4C ™

Real time monitoring alerts
for SAP® Landscapes, Applications
and Business Processes

PROBLEMS & CHALLENGES

Organizations spend significant resources and efforts to control SAP® business operations but with little or no outcome. Ensuring business continuity by providing real-time, mission critical insights to the right person at the right time is a challenging task.

PROBLEMS

Complexity
Given the complexity of SAP® deployments, ensuring business continuity is difficult to achieve

Cost
Existing solutions/methodologies are expensive and cumbersome to deploy, use and maintain

Immaturity
Immaturity of next generation cloud based applications leaves a gap in areas of monitoring and control

CHALLENGES

Too much Time and Effort
Organizations spend substantial resources on maintenance and control of their SAP® operations

Real-time Contextual Data
Continuous frustration at all levels of users, due to the lack of business monitoring in real-time

Bottlenecks cause business slowdown
Inefficiencies in critical business points are a common thing. The challenge is to know, how to expose them

SKYWIND 4C™ CAN HELP YOU TO:

01 SAVE
Save money & time, increase efficiency of business operations, prevent fraud and potential financial losses in your SAP® systems. Strengthen compliance, handle critical business bottlenecks with real time insights.

02 OPTIMIZE
Optimize SAP® BW environment by shortening Process Chains runtime and shrinking Database size. Gain visibility and operational control by preventing anomalies and catching flaws in real time.

03 CONTROL
Control SAP® communications, interfaces and infrastructure with hundreds of operative and analytical alerts.

FEATURES OF SKYWIND 4C™

4C™ is easy to use and contains hundreds of out -of - the – box, ready to use alerts resulting from extensive experience and understanding of customers' pain points. 4C™ monitors complex SAP® landscapes and business processes. Alerts are automatically distributed to business stakeholders and IT administrators

4C™ is easy to use and includes hundreds of out of the box ready to use alerts

Alerts are automatically distributed to business stakeholders and IT administrators

4C™ service enables community members to instantly share Best Practices in a form of modified and newly created alerts

4C™ Supports all SAP® platforms including S/4HANA and can monitor On Premise or On Cloud client's installations including SAP® HEC.

The service is accessible anywhere and operates on any device, smartphone or browser

CONTEXTUAL, REAL-TIME BUSINESS INSIGHTS
INTO YOUR CORPORATE DATA:

Painkillers
MM RISK MITIGATION

**Do you control potentially harmful SAP® procurement events?
Its easy with 4C™ ! Catch these Top 10 misconducts online:**

1. Inactive vendors with non-zero balance
2. Purchase Orders approved by creator
3. Retroactively created Purchase Orders
4. Unauthorized changes in vendor's bank details (account/address/name etc.)
5. Purchase Orders waiting for approval for too long

6. Inactive vendors to block
7. Payment Terms of Vendors vs. Payment Terms in Invoice
8. Purchase Order amount for one-time Vendor is too high
9. Expose changes, untraceable by a regular purchase order approval process – over delivery tolerance
10. Purchase Orders are failed to be printed/sent to the Vendor

and much more...

Painkillers
SD RISK MITIGATION

Want to know if there is potential or real misbehavior running in your SAP® Sales? Catch these Top 10 misconducts online with 4C™:

1. Duplicated discounts in sales order
2. Exceptionally high credit notes
3. Suspicious merchandise returns
4. Exceptionally high customer/sales agent compensations as compared to rebate agreement
5. Changes in sales order close to requested delivery date (inside time fence)

6. Delivery of goods is blocked
7. Goods are delivered but not billed
8. Proof of delivery is not confirmed
9. Documents are not posted to Financial system (FI)
10. Catching wrong sales order entry by value exceptions (sales order value is suspiciously high)
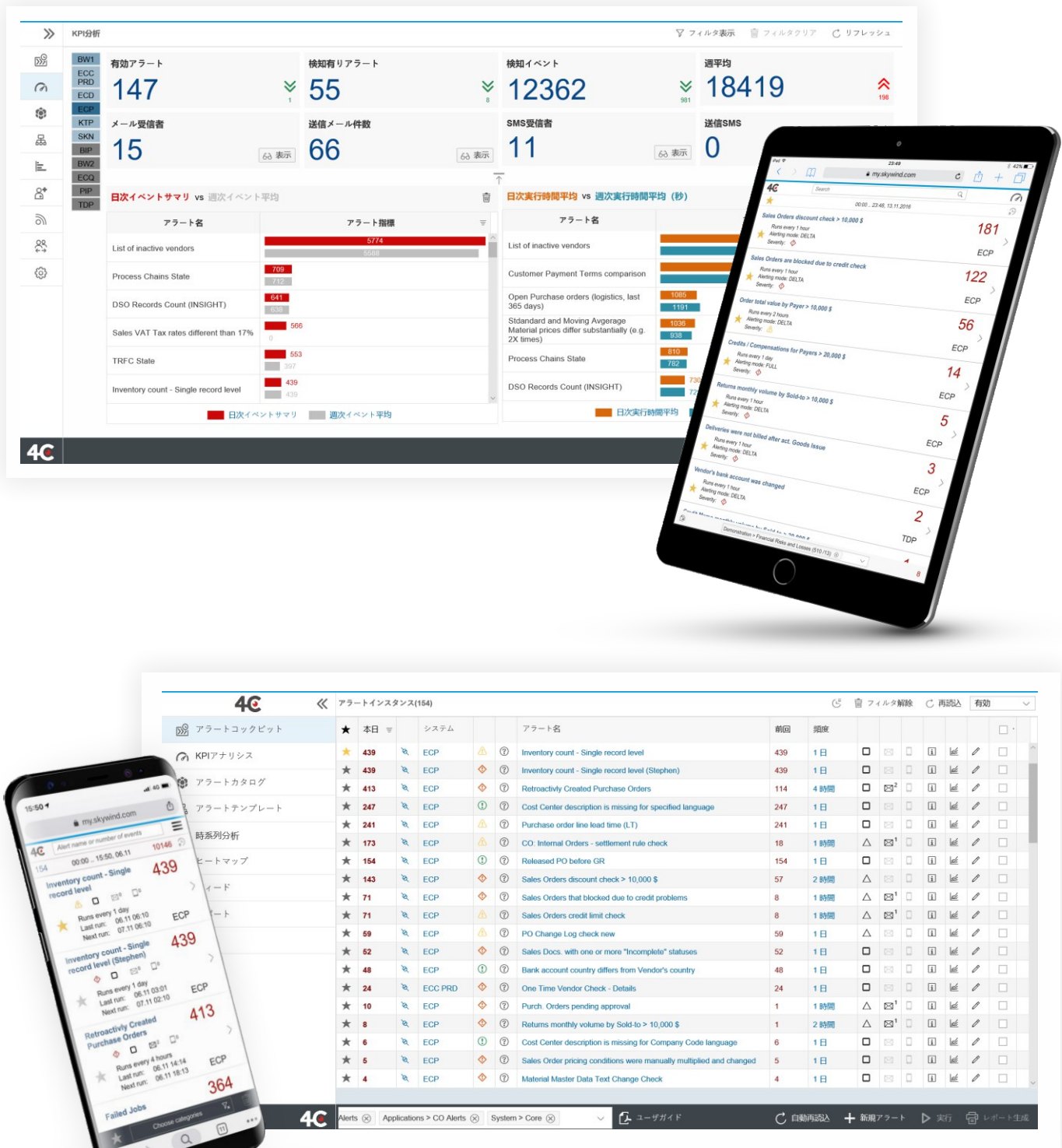
and much more...

Painkillers
BASIS INFRA-STRUCTURE

**Do you want to control your SAP® infrastructure online?
Stay informed having all this information in your pocket on the go:**

1. Jobs control
2. IDOCS control
3. Dumps control
4. Transports control
5. SOST Messages control

6. System Status control
7. Work Processes control
8. Application Locks control
9. Update Requests control
10. User Activities control

and much more...

4C™ HAS FULLY FUNCTIONAL MULTILINGUAL INTERFACE

Established in 2011, Skywind provides SAP® native, SaaS based monitoring and analytical platform, engaged by dozens of SAP® customers, covering a wide variety of industries.

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