



Real time monitoring alerts
for SAP® Landscapes, Applications
and Business Processes

PROBLEMS & CHALLENGES

Organizations spend significant resources and efforts to control SAP® business operations but with little or no outcome. Ensuring business continuity by providing real-time, mission critical insights to the right person at the right time is a challenging task.

PROBLEMS



Complexity

Given the complexity of SAP® deployments, ensuring business continuity is difficult to achieve



Cost

Existing solutions/methodologies are expensive and cumbersome to deploy, use and maintain



Immaturity

Immaturity of next generation cloud based applications leaves a gap in areas of monitoring and control

CHALLENGES



Too much Time and Effort

Organizations spend substantial resources on maintenance and control of their SAP® operations



Real-time Contextual Data

Continuous frustration at all levels of users, due to the lack of business monitoring in real-time



Bottlenecks cause business slowdown

Inefficiencies in critical business points are a common thing. The challenge is to know, how to expose them

SKYWIND 4C™ CAN HELP YOU TO:



SAVE

Save money & time, increase efficiency of business operations, prevent fraud and potential financial losses in your SAP® systems. Strengthen compliance, handle critical business bottlenecks with real time insights.



OPTIMIZE

Optimize SAP® BW environment by shortening Process Chains runtime and shrinking Database size. Gain visibility and operational control by preventing anomalies and catching flaws in real time.



CONTROL

Control SAP® communications, interfaces and infrastructure with hundreds of operative and analytical alerts.

FEATURES OF SKYWIND 4C™

4C™ is easy to use and contains hundreds of out -of - the – box, ready to use alerts resulting from extensive experience and understanding of customers' pain points. 4C™ monitors complex SAP® landscapes and business processes. Alerts are automatically distributed to business stakeholders and IT administrators



4C™ is easy to use and includes hundreds of out of the box ready to use alerts



Alerts are automatically distributed to business stakeholders and IT administrators



4C™ service enables community members to instantly share Best Practices in a form of modified and newly created alerts



4C™ Supports all SAP® platforms including S/4HANA and can monitor On Premise or On Cloud client's installations including SAP® HEC.



The service is accessible anywhere and operates on any device, smartphone or browser

CONTEXTUAL, REAL-TIME BUSINESS INSIGHTS INTO YOUR CORPORATE DATA:



Do you control potentially harmful SAP® procurement events?
It's easy with 4C™ ! Catch these Top 10 misconducts online:

- 1 Inactive vendors with non-zero balance
- 2 Purchase Orders approved by creator
- 3 Retroactively created Purchase Orders
- 4 Unauthorized changes in vendor's bank details (account/address/name etc.)
- 5 Purchase Orders waiting for approval for too long
- 6 Inactive vendors to block
- 7 Payment Terms of Vendors vs. Payment Terms in Invoice
- 8 Purchase Order amount for one-time Vendor is too high
- 9 Expose changes, untraceable by a regular purchase order approval process – over delivery tolerance
- 10 Purchase Orders are failed to be printed/sent to the Vendor
- and much more...



Want to know if there is potential or real misbehavior running in your SAP® Sales? Catch these Top 10 misconducts online with 4C™:

- 1 Duplicated discounts in sales order
- 2 Exceptionally high credit notes
- 3 Suspicious merchandise returns
- 4 Exceptionally high customer/sales agent compensations as compared to rebate agreement
- 5 Changes in sales order close to requested delivery date (inside time fence)
- 6 Delivery of goods is blocked
- 7 Goods are delivered but not billed
- 8 Proof of delivery is not confirmed
- 9 Documents are not posted to Financial system (FI)
- 10 Catching wrong sales order entry by value exceptions (sales order value is suspiciously high)
- and much more...



Do you want to control your SAP® infrastructure online?
Stay informed having all this information in your pocket on the go:

- 1 Jobs control
- 2 IDOCS control
- 3 Dumps control
- 4 Transports control
- 5 SOST Messages control
- 6 System Status control
- 7 Work Processes control
- 8 Application Locks control
- 9 Update Requests control
- 10 User Activities control
- and much more...

4C™ HAS FULLY FUNCTIONAL MULTILINGUAL INTERFACE

KPI分析

有効アラート	検知有りアラート	検知イベント	週平均
147	55	12362	18419

メール受信者 15
送信メール件数 66
SMS受信者 11
送信SMS 0

日次イベントサマリ vs 週次イベント平均

アラート名	アラート指標
List of inactive vendors	5774
Process Chains State	709
DSO Records Count (INSIGHT)	641
Sales VAT Tax rates different than 17%	566
TRFC State	553
Inventory count - Single record level	439

■ 日次イベントサマリ ■ 週次イベント平均

4C

アラートインスタンス(164)

★ 本日	システム	アラート名	前回	頻度
439	ECP	⑦ Inventory count - Single record level	439	1日
439	ECP	⑦ Inventory count - Single record level (Stephen)	439	1日
413	ECP	⑦ Retrospectively Created Purchase Orders	114	4時間
247	ECP	① ⑦ Cost Center description is missing for specified language	247	1日
241	ECP	⑦ Purchase order line lead time (LT)	241	1日
173	ECP	⑦ CO: Internal Orders - settlement rule check	18	1時間
154	ECP	① ⑦ Released PO before GR	154	1日
143	ECP	⑦ Sales Orders discount check > 10,000 \$	57	2時間
71	ECP	⑦ Sales Orders that blocked due to credit problems	8	1時間
71	ECP	⑦ Sales Orders credit limit check	8	1時間
59	ECP	⑦ PO Change Log check new	59	1日
52	ECP	⑦ Sales Docs. with one or more "Incomplete" statuses	52	1日
48	ECP	① ⑦ Bank account country differs from Vendor's country	48	1日
24	ECC PRD	⑦ One Time Vendor Check - Details	24	1日
10	ECP	⑦ Purch. Orders pending approval	1	1時間
8	ECP	⑦ Returns monthly volume by Sold-to > 10,000 \$	1	2時間
6	ECP	① ⑦ Cost Center description is missing for Company Code language	6	1日
5	ECP	⑦ Sales Order pricing conditions were manually multiplied and changed	5	1日
4	ECP	⑦ Material Master Data Text Change Check	4	1日

4C Alerts Applications > CO Alerts System > Core ユーザガイド 自動再認込 + 新規アラート 実行 レポート生成

Established in 2011, Skywind provides SAP® native, SaaS based monitoring and analytical platform, engaged by dozens of SAP® customers, covering a wide variety of industries.



SAP OEM
Channel Provider

