



SKYWIND
Software Group



Real time monitoring alerts
for SAP® Landscapes, Applications
and Business Processes

PROBLEMS & CHALLENGES

Organizations spend significant resources and efforts to control SAP® business operations but with little or no outcome. Ensuring business continuity by providing real-time, mission critical insights to the right person at the right time is a challenging task.

PROBLEMS



Complexity

Given the complexity of SAP® deployments, ensuring business continuity is difficult to achieve



Cost

Existing solutions/methodologies are expensive and cumbersome to deploy, use and maintain



Immaturity

Immaturity of next generation cloud based applications leaves a gap in areas of monitoring and control

CHALLENGES



Too much Time and Effort

Organizations spend substantial resources on maintenance and control of their SAP® operations



Real-time Contextual Data

Continuous frustration at all levels of users, due to the lack of business monitoring in real-time



Bottlenecks cause business slowdown

Inefficiencies in critical business points are a common thing. The challenge is to know, how to expose them

SKYWIND 4C™ CAN HELP YOU TO:

01

SAVE

Save money & time, increase efficiency of business operations, prevent fraud and potential financial losses in your SAP® systems. Strengthen compliance, handle critical business bottlenecks with real time insights.

02

OPTIMIZE

Optimize SAP® BW environment by shortening Process Chains runtime and shrinking Database size. Gain visibility and operational control by preventing anomalies and catching flaws in real time.

03

CONTROL

Control SAP® communications, interfaces and infrastructure with hundreds of operative and analytical alerts.

FEATURES OF SKYWIND 4C™

4C™ is easy to use and contains hundreds of out-of-the-box, ready to use alerts resulting from extensive experience and understanding of customers' pain points. 4C™ monitors complex SAP® landscapes and business processes. Alerts are automatically distributed to business stakeholders and IT administrators



4C™ is easy to use and includes hundreds of out of the box ready to use alerts



Alerts are automatically distributed to business stakeholders and IT administrators



4C™ service enables community members to instantly share Best Practices in a form of modified and newly created alerts



4C™ Supports all SAP® platforms including S/4HANA and can monitor On Premise or On Cloud client's installations including SAP® HEC.



The service is accessible anywhere and operates on any device, smartphone or browser

CONTEXTUAL, REAL-TIME BUSINESS INSIGHTS INTO YOUR CORPORATE DATA:



Do you control **potentially harmful** SAP® procurement events?
Its easy with 4C™ ! Catch these Top 10 misconducts online:

- | | |
|--|---|
| 1 Inactive vendors with non-zero balance | 6 Inactive vendors to block |
| 2 Purchase Orders approved by creator | 7 Payment Terms of Vendors vs. Payment Terms in Invoice |
| 3 Retroactively created Purchase Orders | 8 Purchase Order amount for one-time Vendor is too high |
| 4 Unauthorized changes in vendor's bank details (account/address/name etc.) | 9 Expose changes, untraceable by a regular purchase order approval process – over delivery tolerance |
| 5 Purchase Orders waiting for approval for too long | 10 Purchase Orders are failed to be printed/sent to the Vendor |

and much more...



Want to know if there is potential or real **misbehavior running** in your SAP® Sales? Catch these Top 10 misconducts online with 4C™:

- | | |
|--|---|
| 1 Duplicated discounts in sales order | 6 Delivery of goods is blocked |
| 2 Exceptionally high credit notes | 7 Goods are delivered but not billed |
| 3 Suspicious merchandise returns | 8 Proof of delivery is not confirmed |
| 4 Exceptionally high customer/sales agent compensations as compared to rebate agreement | 9 Documents are not posted to Financial system (FI) |
| 5 Changes in sales order close to requested delivery date (inside time fence) | 10 Catching wrong sales order entry by value exceptions (sales order value is suspiciously high) |

and much more...

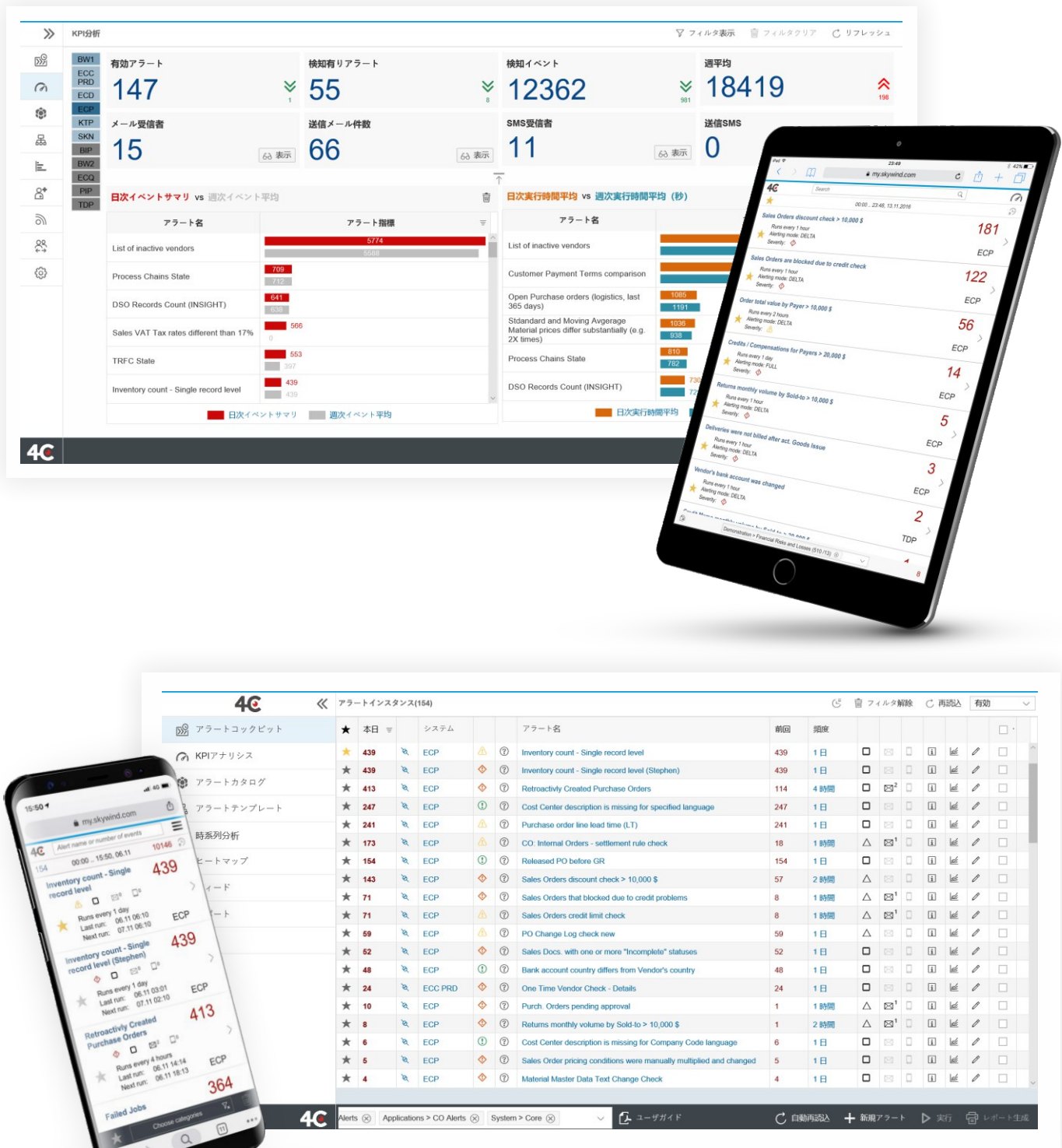


Do you want to **control** your SAP® infrastructure **online**?
Stay informed having all this information in your pocket on the go:

- | | |
|--------------------------------|------------------------------------|
| 1 Jobs control | 6 System Status control |
| 2 IDOCS control | 7 Work Processes control |
| 3 Dumps control | 8 Application Locks control |
| 4 Transports control | 9 Update Requests control |
| 5 SOST Messages control | 10 User Activities control |

and much more...

4C™ HAS FULLY FUNCTIONAL MULTILINGUAL INTERFACE



Established in 2011, Skywind provides SAP® native, SaaS based monitoring and analytical platform, engaged by dozens of SAP® customers, covering a wide variety of industries.



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