

Trae Hughes

Software Engineer

Norristown, Pa

[Email](#) | [LinkedIn](#)

TECHNICAL SKILLS

Languages [Python, Flutter/Dart, React, Express.js, Node.js, HTML, CSS] **Frameworks/Libraries** [Flask, Pandas, Bootstrap, Django, Spring Boot] **Databases** [SQL, NoSQL] **Version Control Systems** [Git] **Design Tools** [Photoshop, Illustrator, Indesign]

PROFESSIONAL EXPERIENCE

- Teaching Assistant | Colorado Technical University(Coding Dojo) | Online** **2021/Present**
- Provide direct learning support to over 1500+ web development students on a broad range of technologies and technical concepts.
 - Collaborated with instruction staff to assess student performance and recommend remediation strategies.
 - Lead individual and group code reviews for students so that they can gain better knowledge.
 - Reported bugs and errors to development team and collaborated with Quality Assurance to improve course materials.
 - Managed, evaluated, and coordinated a variety of student solo/group projects and acted as the leads technical expert.

- IT/ISS REP | Amazon | Houston, Tx** **2019/2021**
- Trained, assessed, and supervised over 100+ new associates.
 - Ensure successful department performance by auditing, tracking, and providing positive feedback.
 - Successfully handle ticket queries with a 95% weekly completion rate.
 - Resolved technical hardware and software issues, repairing equipment and maintaining less than 12% department down time daily.
 - Responsible for Wellness Huddle assembling and monitoring associates activity and completions, maintaining an 80% success rate of associates being trained on health and wellness.

- Network Technician | AT&T | Houston, Tx** **2014/2018**
- Install fiber optic, coax, cat5-6 from node to residential and business units with high-quality standards meeting a 92% quality score monthly.
 - Efficiently repair customer equipment to meet over 100% productivity standards for the area and unit.
 - Provided excellent customer service with an average 9/10 customer rating.
 - Executed 35% package upsell rate by using companies prefer to refer (p2r program), selling strategies.

EDUCATION

- FULL-STACK DEVELOPER CERTIFICATE | Coding Dojo** **2021**
- FRONT-END DEVELOPMENT | Udacity** **2017/2018**