NETHMI ILANGAMGE

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https://ilnthulara.github.io/ [Portfolio]

PROFESSIONAL SUMMARY

IT graduate with proven experience in creating efficient, reusable, and scalable front-end systems. Adept at collaborating with cross-functional teams to deliver user-focused solutions, leveraging expertise in HTML, CSS, JavaScript, React, PHP and Node.js.

EDUCATION

AUG 2024 – FEB 2025	ECA Professional Year, Melbourne
MAR 2021 - JUL 2023	Bachelor of Information Technology, CQUniversity, Rockhampton

- Relevant coursework: User Interface Design, Digital Transformation, Data Analysis, and Software Development

DEC 2018 - JUN 2020	HND in Computing & Software Engineering, ICBT Campus, Sri Lanka

EXPERIENCE

FREELANCE WEB DEVELOPER | DCTI ASSOCIATES | NOV 2023 – JUL 2024

- Streamlined project detail connections through seamless PHP-MySQL integration, reducing server response time by 25%.
- Implemented interactive UI elements in prototypes with Adobe XD, enhancing user engagement feedback.
- Customized PHP scripts and efficiently managed website deployment using cPanel, ensuring streamlined updates and bug fixes.
- Leveraged data analysis techniques and SEO strategies to enhance web performance and business metrics.
- Streamlined database management processes, reducing data retrieval time by 25% through optimized query practices in MySQL.

WEB DEVELOPER INTERN | EDGEDVR | MAR 2023 – MAY 2023

- Implemented responsive design features and visual composition using Wix CMS, contributing to user engagement improvement.
- Collaborated with team members to optimize code and improve application performance, resulting in a 20% reduction in load times.
- Collaborated with NDIS and developed and refined interactive designs using industry-standard tools to improve UX for wellness program for physically disabled community and senior dementia patients.
- Utilized a systematic approach in testing to ensure a seamless user experience, resulting in a 25% increase in positive user feedback.
- Implemented SEO best practices into webpage designs, increasing organic traffic by 15% over three months usingGoogle Analytics and Wix SEO tools.

CUSTOMER SERVICE REPRESENTATIVE | WOOLOWRTHS | JUN 2024 – PRESENT

- Delivered warm, friendly service to assist 50+ customers' daily, addressing product queries, providing recommendations, and fostering loyalty to enhance satisfaction and drive repeat business.
- Processed over 100 transactions weekly with 25% accuracy, handling cash, card, and digital payments swiftly while ensuring an efficient and positive checkout experience.
- Resolved customer complaints promptly, achieving a 40% satisfaction rate, and collaborated with team members to exceed store sales targets and maintain a supportive workplace environment.
- Fulfilled 100+ online orders weekly, ensuring accuracy, quality, and secure packing for delivery or collection to provide a seamless shopping experience.

TECHNICAL SKILLS

- HTML, CSS, JavaScript, PHP, R, Java
- Bootstrap, SASS, React
- Responsive Design, Cross-Browser Compatibility, Accessibility Standards, Agile Methodologies
- SQL, MySQL
- SEO
- Adobe XD, Figma, Photoshop
- WIX, WordPress
- Git, CI/CD pipelines

INTERPERSONAL SKILLS

- Collaboration
- Quick Thinking
- Written and Oral Communication
- Adaptability
- Willingness to Learn
- Customer Service

VOLUNTEERING

WIX WEBSITE DEVELOPER | VICWISE | MAY 2024 – PRESENT
- Enhanced VicWISE website by optimizing design templates in Wix CMS.

IT COUNCIL MEMBER | ICBT CAMPUS | JAN 2019 – DEC 2019
- Conducted a comprehensive Data Analytics workshop (Python).

CERTIFICATIONS

GOOGLE UX DESIGN PROFESSIONAL CERTIFICATE | GOOGLE | 2024
- Certified in user-centered design, research, and prototyping and creating user-friendly interfaces.

FRONTEND DEVELOPMENT LIBRARIES | FREECODECAMP | 2023
- Certified in essential front end technologies and libraries, including React, Bootstrap and jQuery.

PROJECTS

EVENT BOOKING SYSTEM | PHP, MySQL, HTML, CSS, BOOTSTRAP
- Automated booking confirmations through customized PHP scripts, ensuring robust and reliable ticket processing with 15% faster operation compared to prior models.
- Implemented advanced UX/UI strategies increasing user bookings by 20% through intuitive design and seamless user navigation.

WEB APPLICATION FOR VR HUDDLE ROOM | WIX CMS
- Designed and developed a comprehensive web application with integrated payment solutions and service links using Wix CMS, enhancing user engagement by 25%.
- Applied advanced SEO techniques to elevate search rankings, resulting in a quantitative increase in organic traffic.

E-COMMERCE WEBSITE | REACT, HTML, CSS
- Developed an interactive e-commerce platform utilizing React and integrated real-time payment gateway systems for seamless shopping processes.
- Utilized cross-browser testing and adaptive techniques, improving e-commerce platform user accessibility and resulting in a 25% increase in mobile transactions.