

## **NETHMI ILANGAMGE**

Geelong, VIC 3216 | 0493415331 | [nethu0905@gmail.com](mailto:nethu0905@gmail.com) | [www.linkedin.com/in/nethmi-ilangamge-495181215/](https://www.linkedin.com/in/nethmi-ilangamge-495181215/)

### **PROFESSIONAL SUMMARY**

IT graduate with a Bachelor of Information Technology degree in Application Development and one year of experience as a Web Developer, seeking a role in Web Development. Proven ability to work in multidisciplinary teams and adapt to fast-paced environments.

### **EDUCATION**

AUG 2024 – JUN 2025	ECA Professional Year, Melbourne
MAR 2021 - JUL 2023	Bachelor of Information Technology, CQUniversity, Rockhampton <ul style="list-style-type: none"><li>Relevant coursework: User Interface Design, Digital Transformation, Data Analysis, and Software Development</li></ul>
DEC 2018 - JUN 2020	HND in Computing & Software Engineering, ICBT Campus, Sri Lanka

### **EXPERIENCE**

#### **ONLINE TEAM MEMBER | WOOLWORTHS SUPERMARKET | SEP 2024 - PRESENT**

- Communicating with customers regarding their orders and assisting with any concerns, ensuring a smooth and positive shopping experience.
- Packing products securely to maintain their condition during delivery or collection.
- Collecting items from store shelves to fulfill online customer orders, ensuring accuracy and quality.

#### **CUSTOMER SERVICE REPRESENTATIVE | WOOLWORTHS METRO | JUN 2024 – SEP 2024**

- Provide warm, friendly service by assisting customers with product locations and queries, offering detailed information and recommendations to enhance satisfaction, boost sales, and foster loyalty.
- Accurately operate cash registers and handle transactions, process various payment types swiftly, and bag groceries efficiently to ensure a positive checkout experience for customers.
- Promptly and courteously resolve customer complaints, ensuring satisfaction, while working collaboratively with team members to achieve store goals and foster a supportive environment.

#### **FREELANCE WEB DEVELOPER | DCTI ASSOCIATES | NOV 2023 – JUL 2024**

- Streamlined project detail connections through seamless PHP-MySQL integration, reducing server response time by 25%.
- Implemented interactive UI elements in prototypes with Adobe XD, enhancing user engagement feedback.
- Customized PHP scripts and efficiently managed website deployment using cPanel, ensuring streamlined updates and bug fixes.
- Leveraged data analysis techniques and SEO strategies to enhance web performance and business metrics.
- Streamlined database management processes, reducing data retrieval time by 25% through optimized query practices in MySQL.

#### **WEB DEVELOPER INTERN | EDGEDVR | MAR 2023 – MAY 2023**

- Implemented responsive design features and visual composition using Wix CMS, contributing to user engagement improvement.
- Collaborated with team members to optimize code and improve application performance, resulting in a 20% reduction in load times.
- Collaborated with NDIS and developed and refined interactive designs using industry-standard tools to improve UX for wellness program for physically disabled community and senior dementia patients.

- Utilized a systematic approach in testing to ensure a seamless user experience, resulting in a 25% increase in positive user feedback.
- Implemented SEO best practices into webpage designs, increasing organic traffic by 15% over three months using Google Analytics and Wix SEO tools.

#### TECHNICAL SKILLS

---

- |   |                              |
|---|------------------------------|
| • HTML, CSS, SCSS, JS, React, Bootstrap | • MySQL                      |
| • WIX, WordPress                        | • UI/UX                      |
| • PHP                                   | • Git, GitHub                |
| • SEO                                   | • Adobe XD, Figma, Photoshop |
| • Agile Methodologies                   |                              |

#### INTERPERSONAL SKILLS

---

- |                        |                                   |
|------------------------|-----------------------------------|
| • Time Management      | • Customer Service                |
| • Willingness to Learn | • Attention to Detail             |
| • Problem Solving      | • Ability to work collaboratively |

#### VOLUNTEERING

---

##### WIX WEBSITE DEVELOPER | VICWISE | MAY 2024 – PRESENT

- Enhanced VicWISE website by optimizing design templates in Wix CMS.

##### IT COUNCIL MEMBER | ICBT CAMPUS | JAN 2019 – DEC 2019

- Conducted a comprehensive Data Analytics workshop (Python).

#### CERTIFICATIONS

---

##### GOOGLE UX DESIGN PROFESSIONAL CERTIFICATE | GOOGLE | 2024

- Certified in user-centered design, research, and prototyping and creating user-friendly interfaces.

##### FRONTEND DEVELOPMENT LIBRARIES | FREECODECAMP | 2023

- Certified in essential front end technologies and libraries, including React, Bootstrap and jQuery.

#### PROJECTS

---

##### EVENT BOOKING SYSTEM | PHP, MySQL

- Automated booking confirmations through customized PHP scripts, ensuring robust and reliable ticket processing with 15% faster operation compared to prior models.
- Implemented advanced UX/UI strategies increasing user bookings by 20% through intuitive design and seamless user navigation.

##### WEB APPLICATION FOR VR HUDDLE ROOM | WIX CMS

- Designed and developed a comprehensive web application with integrated payment solutions and service links using Wix CMS, enhancing user engagement by 25%.
- Applied advanced SEO techniques to elevate search rankings, resulting in a quantitative increase in organic traffic.

##### E-COMMERCE WEBSITE | REACT

- Developed an interactive e-commerce platform utilizing React and integrated real-time payment gateway systems for seamless shopping processes.
- Utilized cross-browser testing and adaptive techniques, improving e-commerce platform user accessibility and resulting in a 25% increase in mobile transactions.