

# ILONA OSTAPCHUK

## Product Designer

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### experience

#### Freelance / Upwork UI/UX & Product designer

*Aug 2019 - Present*

- Designing web-based and native mobile applications
- Developing wireframes (low & high fidelity), storyboards, mock-ups, user flows
- Creating graphics, banners, and icons
- Creating design systems
- Gathering requirements, defining constraints and user needs
- Regular communication with US and EU clients and team members
- Ensuring smooth functional delivery with front-end and back-end developers

#### SOFTSERVE Senior QC Engineer

*Sept 2018 - Aug 2019*

- Maintaining manual software testing: Functional Testing, Usability, UI
- Preparing project documentation: Business/Functional Requirements, Use Cases
- Collaborating with developers, UI/UX designers, product team, and stakeholders

#### CODEMOTION QA Engineer

*Mar 2017 - Aug 2018*

- Providing software testing of web applications: Functional, GUI/Usability testing, etc.
- Coordinating up to 3 medium-size web projects simultaneously
- Leading demo presentations for clients

#### CUSTOMERTIMES CORP QA Engineer

*Nov 2015 - Mar 2017*

- Developing and maintaining user acceptance and full regression test scenarios
- Communicating requirements with product management, development, designers, and business analysts

### portfolio

[ilonaostapchuk.github.io](https://ilonaostapchuk.github.io)

### about

I have a mix of experience in design, software development, and marketing and I'm ready to share my knowledge and ideas. I'm looking forward to working with intelligent, inspiring, and hard-working people.

### skills

Design Research  
Information Architecture  
Wireframing  
Prototyping  
User Interface  
Responsive Web Design  
Mobile App Design  
Guidelines for IOS & Android  
User-centered design

Figma  
Sketch & Zeplin  
Adobe XD  
Adobe Photoshop  
Adobe Illustrator

Empathy  
Communication  
Collaboration

### education

International Software Testing  
Qualifications Board (ISTQB)  
The Certified Tester in Software  
Testing

EPAM Systems  
Frontend Training  
HTML/CSS/JavaScript

Kyiv National University of Trade  
and Economics  
Bachelor's degree in Marketing