



Powershop New Zealand Limited PO Box 392 Masterton 5840 Phone 0800 462 668 GST Number 97-988-340

Credit Note 10165980

Fei Long Wang
83A Burgess Road
Johnsonville
Wellington

22 June 2015

Account 901290859
ICP 0000197127TRA6D

Faults and emergencies
Call Powershop on 0800 462 668
Select 1 for faults

Product	c/Unit	Cost
Refund of 8 units of Top Up	26.47	\$2.12 CR

Charges refunded	\$2.12 CR
GST content	\$0.28 CR

Powershop Account Statement

Previous balance on account	\$0.00
Charges refunded	\$2.12 CR
Balance on account	\$2.12 CR

Powershop has a free complaints process, see www.powershop.co.nz/complaints. You can contact us to complain by calling one of our friendly crew on freephone 0800 462 668 between 9am to 9pm, Monday to Friday, or email us at complaints@powershop.co.nz or write to us at Powershop, PO Box 392, Masterton, 5840 c/- Contact Centre Manager.

Powershop is also a member of the Electricity and Gas Complaints Commission. So if for some reason we can't resolve your complaint or problem within 20 working days you can take your complaint to the Electricity and Gas Complaints Commission, which is a free independent complaints resolution scheme. Write: Electricity and Gas Complaints Commission, PO Box 5875, Lambton Quay, Wellington 6145. Visit: <http://www.egcomplaints.co.nz>. Email: info@egcomplaints.co.nz. Phone: 0800 22 33 40. Fax: 0800 22 33 47.

This invoice includes lines charges payable to Wellington Electricity Lines Limited