



Högskolan Kristianstad
291 88 Kristianstad
044-20 30 00
www.hkr.se

STUDY QUESTIONS

*Read the Project operations chapters
and answer the study questions
BEFORE lecture 6*

Ola Johansson
ola.johansson@hkr.se

Study questions

- 15.1 What is meant by collective memory?
- 15.2 What parts does the human resource development consist of?
- 15.3 What is the difference between knowledge and competency?
- 15.4 What is meant by explicit or tacit knowledge?
- 15.5 When is mentoring best?
- 15.6 When does apprenticeship work best?
- 15.7 What is meant by a learning organization?
- 15.8 What does OPM3 stand for?
- 15.9 What parts go into a steering score card?

- 16.1 What does EPM stand for?
- 16.2 Which are the basic essential elements of EPM?
- 16.3 What is meant by project portfolio?
- 16.4 What is a project program?
- 16.5 What is an OBS (Organizational Breakdown Structure)?
- 16.6 What is a responsibility assignment matrix?
- 16.7 How can you use the colors in "traffic signal system" to monitor and report the situation in the project?
- 16.8 What are the three phases of the introduction of an EPM system?

- 17.1 What is usually the purpose of establishing a project management office?
- 17.2 How can a project management office support operations management work?
- 17.3 How can a project management office support the projects?
- 17.4 How can a project management office support competence development?
- 17.5 Which parts are included in a project model?
- 17.6 Why could it be inappropriate to run small assignments as projects?
- 17.7 What are the processes in PROPS?
- 17.8 What are the three levels of PPS?
- 17.9 At what level of a project model can you normally find developing models like DSDM, RUP and Scrum?