



1800 2666  
(Toll free)

CONFIRMATION OF AVAILABILITY OF Globetrotter - Overseas Group Travel Insurance  
Globetrotter - Overseas Group Travel Insurance - Specially designed for Jet Airways passengers  
JetProtect Policy Certificate No.: 4110/D-000165/124296/00/000

ICICI Lombard Globetrotter - Overseas Group Travel Insurance Policy No. 4110/D-000165 dated 26 Sep 2015 has been issued at Mumbai by ICICI Lombard General insurance Co. Ltd. to the customers of Jet Airways (Policyholder). This Policy is governed by the terms, conditions and exclusions therein contained or otherwise expressed in the said Policy. This policy has been booked on jetairways.com

Policy Details (Part I of the Policy - Schedule)		
Policy No.:4110/D-000165	Policy Certificate No.:4110/D-000165/124296/00/000	Booking Reference(PNR):PLTKIL
Period of Insurance	From: 10 Oct 2015 To: 08 Nov 2015 (midnight)	
Geographical Scope	India	

Details of the Insured		Reference No: Jet Airways Domestic 169 NP		
Name	Makarand Arvind Kate	Benefits	Sum Insured	Deductible
Mailing Address	No Address entered, No Address entered,	Hospitalization Expenses for Injury	INR 1,00,000	INR 500
Pin Code		Repatriation of Remains	INR 5,00,000	NIL
Telephone No.	917588763862	Medical Evacuation	INR 5,00,000	NIL
Mobile No.		Checked-In Baggage Loss #	INR 10,000	NIL
Email Id	makarand.kate@gmail.com	Checked-In Baggage Delay	INR 5,000	6 Hours
		Personal Accident	INR 5,00,000	NIL
		Trip Cancellation & Interruption	INR 20,000	INR 500
		Trip Delay	INR 2,000	6 Hours
		Compassionate Visit	INR 15,000	NIL
		Fire Insurance - Contents	INR 1,00,000	NIL
		Burglary - Home Contents	INR 1,00,000	NIL

Special Terms and Conditions:  
N/A

Agent Details		
Agent Name	Agent Code	Contact No.
Aon Global Insurance Brokers Pvt. Ltd	CB05202	+912261845633

Premium Details (INR)

	Start Date	End Date	Premium	Service Tax (@14.00% on Premium)	Education Cess (@0% on S.T.)	Higher Education Cess (@0% on S.T.)	Net Premium	Amount
Original	10 Oct 2015	08 Nov 2015	148.25	20.76	0	0	169.00	169.00

For ICICI LOMBARD GENERAL INSURANCE CO. LTD.

Authorised Signatory

Date of Issue: 26 Sep 2015  
Place of Issuance : Mumbai

Service tax registration number-GIS/Mumbai-I/1528/2001

Service tax Code number-AACI7904GST001

Category : General Insurance Business Services - 00440005

The stamp duty of Re 1. (Rupee One only) paid in cash or by demand draft or by pay order, vide Receipt/Challan no. 3182900 dated 27 Aug 2015.

Please refer to Part II and III of the policy schedule for detailed terms and conditions of the covers described above.

FOR CLAIMS:

Please contact our 24x7 toll free helpline for assistance and registering your claim: 1800-209- 8888, or email:

[customersupport@icicilombard.com](mailto:customersupport@icicilombard.com). Failure to send immediate notice on the happening of a loss resulting in a claim may prejudice the Insured's claim under the Policy. The documents required in support of the claim shall be forwarded to the Company at the following address immediately upon return of the Insured to the City of Residence or the Place of Origin of the Insured and in no case beyond a period of 30 days from the date of happening of the incident giving rise to the Claim:

Travel Claims Department,

ICICI LOMBARD GENERAL INSURANCE COMPANY LIMITED

ICICI Bank Tower, Plot No.12, Financial District, Nanakram Guda, Gachibowli,

Hyderabad, Andhra Pradesh, Pin Code-500032

Please note that this policy is valid only for the age group of 1 to 70 years and if you are traveling on a Jet Airways operated flight.

# In case of Baggage Loss of one out of multiple bags, 50% of the Sum Insured will be paid.

For all the Benefits, the maximum amount that can be claimed is up to the Sum Insured per passenger as per the PNR itinerary.

Note: In case you find any variation between the information provided by you and the details as mentioned in the policy certificate, kindly contact us immediately.

IMPORTANT NOTE: This certificate has to be read in conjunction with the Terms & Conditions, coverages and exclusions, which is available with ICICI Lombard and Jet Airways, alternatively visit [www.jetairways.com](http://www.jetairways.com). You may also e-mail us at [insurance24x7@icicilombard.com](mailto:insurance24x7@icicilombard.com)

ICICI Lombard General Insurance Company Limited

ICICI LOMBARD HOUSE, 414, Veer Savarkar Marg, Near Siddhi Vinayak Temple, Prabhadevi, Mumbai 400 025

**JET AIRWAYS** 

## KEY INFORMATION SHEET (KIS)

S.No.	Title	Description (Description is illustrative and not exhaustive)	Refer to Clause
1	Product Name	Globetrotter- Overseas Group Travel Insurance	
2	What am I covered for	<ul style="list-style-type: none"> <li>  Hospitalisation expenses for Injury/illness during the trip</li> <li>  Expenses incurred for injury/illness to natural tooth or teeth during the trip</li> <li>  Cost of transportation of mortal remains in the event of death during the trip</li> <li>  Transportation expenses for medical evacuation with prior approval</li> <li>  Accidental injury leading to Death/PTD during the trip</li> <li>  Value of Checked-In Baggage lost whilst in custody of common carrier</li> <li>  Allowance for the Delay of Checked-In Baggage whilst on trip</li> <li>  Loss of Passport whilst on Trip abroad</li> <li>  Sub limits are not applicable for this policy</li> </ul> <p>(Note: The above mentioned is an illustrative listing of the policy coverages which may be applicable under your policy. Please refer to the policy certificate for the exact coverages applicable to you. For details on coverages, please refer policy wordings).</p>	Part II of the Schedule
3	General Exclusion Conditions	<ul style="list-style-type: none"> <li>  Pre-existing Disease or illness except in Life saving unforeseen emergency and/or acute painful conditions provided the same has been opted for under the master policy.</li> <li>  Cosmetic treatment or Plastic surgery in any form or manner</li> <li>  Rehabilitation and/or physiotherapy or the costs of prostheses/prosthetics(artificial limbs)etc</li> <li>  Mental or psychiatric disorders; HIV/AIDS.</li> <li>  Self inflicted injuries; Drug or alcohol abuse</li> <li>  Partial loss of items in the checked in Baggage</li> <li>  Loss of Valuables and money</li> <li>  Theft of passport unless reported to police within 24 hours</li> <li>  Any claim arising out of sporting or adventurous activities/aircraft operation.</li> </ul> <p>(Note: The above mentioned is a partial listing of the policy exclusions. Please refer to the policy wordings for the full listing).</p>	Part II of the Schedule Coverages and Exclusions Applicable of respective benefits
4	Claims Contact and procedure	<ul style="list-style-type: none"> <li>  Lodge your claim by calling at following numbers for Overseas Policies <ul style="list-style-type: none"> <li>i In USA &amp; Canada +1 844 871 1200 (Toll Free)</li> <li>i From the rest of the World +91 124 4498778 (Call Back Facility)</li> <li>i In India 1800 102 5721 (Toll Free &amp; Accessible in India Only)</li> <li>i Fax +91 124 4006674</li> <li>i E-mail - icicilombard@falck.com</li> </ul> </li> <li>  For Domestic policies, please call 1800 2666 or e-mail ihealthcare@icicilombard.com</li> <li>  Promptly give the Company any and all information and documentation concerning the claim or the Company's liability for it</li> <li>  Any other document as required by the Company or Company's TPA to investigate the Claim or Our obligation to make payment for it</li> </ul>	Claims Procedure in Part II of the Schedule
5	Cancellations	<p>This policy would be cancelled in below conditions</p> <ul style="list-style-type: none"> <li>  We may cancel this Policy on grounds of misrepresentation, fraud, non disclosure of material facts or non cooperation of Insured/Policy Holder by sending 15 days written notice by registered post to your last known address, and then we shall refund a pro-rata premium for the unexpired Policy Period.</li> <li>  You may cancel this Policy any time before date of expiry of insurance by giving us 15 days written notice and in such case We shall refund premium on short term basis for the unexpired Policy Period provided no claim has been reported on your behalf under the Policy</li> </ul>	Cancellation Clause under Part III of the Schedule
6	Extension	<ul style="list-style-type: none"> <li>  If applicable under your policy, kindly approach the nearest branch for the extension of policy.</li> </ul>	General Conditions under Part II of the Schedule

(LEGAL DISCLAIMER) NOTE: The information must be read in conjunction with the product brochure and policy certificate. In case of any conflict between the KIS and the policy certificate, the terms and conditions mentioned in the policy certificate shall prevail.

Note: Description of covers provided in policy wordings (Part II of the Schedule) will be applicable only to the covers mentioned on your policy certificate.

Insurance is the subject matter of the solicitation. IRDA Reg. No. 115. Misc 110