Isaac Steiner

□ 631-406-9666 • ✉ ilebwohlsteiner@gmail.com • ⚙ github.com/ilsteiner • in linkedin.com/in/isaacls

Education

Harvard Extension School
Master of Liberal Arts   March 2017
Concentration: Information Management Systems

State University of New York at Geneseo
Bachelor of Science, Deans's List: Fall 2010   December 2011
Major: Communicative Disorders and Sciences, Minor: Computer Applications

Experience

Professional . . . .

DicomSec   **São Paulo, Brazil/Garrison, NY**
Co-Founder   9/2016–10/2017

- Built a web platform for the secure transfer, transcoding, and encryption of radiological (DICOM) images

The Hudson Center for Health Equity and Quality   **Tarrytown, NY**
Health Home Administrative Coordinator, Health Home Associate   6/2013–9/2015, 9/2015–5/2016

- Project management for features/bug fixes, sprint planning, and QA/testing in an Agile cycle for a security-focused healthcare web app
- Owned, managed, and produced high-quality user documentation for internally developed software
- Primary point of contact for all second tier bug reports, feature requests, and user training opportunities
- Quickly established strong rapport with managers at customer sites
- Primary, direct liaison between development team and users as well as development team and management

Hudson Health Plan   **Tarrytown, NY**
Junior Data Analyst   1/2013–6/2013

- Managed receipt and processing of sensitive medical data required for state/federal compliance audits
- Acted as liaison between clinical staff and IT analysts

Hudson River Healthcare   **Peekskill, NY**
Program Assistant   8/2012–1/2013

- Automated the previously all-paper staff wellness program
- Assisted in the implementation of a secure multi-site voice/video SIP solution to facilitate telemedicine

Frontier Communications   **Rochester, NY**
Special Accounts Representative   1/2012–5/2012

- In a B2B call-center environment, translated customer requests into tickets/work-orders for a telephone provider

Hudson River Healthcare   **Peekskill, NY**
Summer Intern   2010,2011

- Implemented an online staff training system, including technical support and troubleshooting

Volunteer . . . .

Eastern Cooperative Recreation School
Technology Consultant, Board Member & Committee Chair   2013–Present, 2016–Present

- Spearheaded design/implementation of new website, to allow online event registration and payment

Languages

English: Native language,   **Spanish**: Intermediate