Isaac Steiner

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Education

Harvard University Extension School
Master of Liberal Arts   March 2017
Concentration: Information Management Systems

State University of New York at Geneseo
Bachelor of Science, Deans's List: Fall 2010   December 2011
Major: Communicative Disorders and Sciences, Minor: Computer Applications

Key Skills

- C#
- PHP
- JavaScript

- Relational database systems
- Object oriented programming
- Application/network security

- Search engine optimization
- HTML5 and CSS3
- Rapid acquisition of new skills

Experience

Professional..

DicomSec   **São Paulo, Brazil/Garrison, NY**
Co-Founder   9/2016–10/2017

- Built a web platform for the secure transfer, transcoding, and encryption of radiological (DICOM) images

The Hudson Center for Health Equity and Quality   **Tarrytown, NY**
Health Home Administrative Coordinator, Health Home Associate   6/2013–9/2015, 9/2015–5/2016

- Worked with development team to perform root cause analysis of critical incidents and bugs
- Business analysis of client requirements and State regulatory changes in a HIPAA regulated environment
- Initiated project and built Wordpress site using customized theme, including content migration and solicitation
- Primary, direct liaison between development team and users as well as development team and management
- Rapidly became the product expert for multiple internally developed and third-party applications in order to provide both QA and support

Hudson Health Plan   **Tarrytown, NY**
Junior Data Analyst   1/2013–6/2013

- Acted as liaison between clinical staff and IT analysts
- Assisted with QA on internally developed software

Hudson River Healthcare   **Peekskill, NY**
Program Assistant   8/2012–1/2013

- Quickly learned new hardware and software products in order to conduct training and provide support

Frontier Communications   **Rochester, NY**
Special Accounts Representative   1/2012–5/2012

- In a B2B call-center environment, translated customer requests into tickets/work-orders for a telephone provider

Hudson River Healthcare   **Peekskill, NY**
Summer Intern   2010,2011

- Implemented an online staff training system, including technical support and troubleshooting

Volunteer..

Eastern Cooperative Recreation School
Leader, Technology Consultant, Board Member & Committee Chair   2013–Present, 2016–Present

- Spearheaded design/implementation of new website, to allow online event registration and payment