**Isaac Steiner**

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| **Phone:**  631-406-9666 | **Email:**  [isaac@isteiner.com](mailto:isaac@isteiner.com) | **LinkedIn:**  [linkedin.com/in/isaacls](http://www.linkedin.com/in/isaacls) | **Website:**  [isteiner.com](http://www.isteiner.com) |

**Education**



**Harvard Extension School**, Master of Liberal Arts

Concentration: Information Management Systems

Graduated: March 2017

**State University of New York at Geneseo**, Bachelor of Science, Deans’s List: Fall 2010

Major: Communicative Disorders and Sciences

Minor: Computer Applications

Graduated: December 2011

**Key Skills**

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| * C# * Dynamics CRM * CDS | * .NET framework * Power Platform * Azure and AAD | * Written/verbal communication * Collaboration across teams * Mentoring/teaching new skills |

**Experience**



Professional. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .

**Infosys Ltd.**, Senior Associate

10/2018–Present

Redmond, Washington

* Provide high-quality business solutions, analysis, and technical support for Dynamics 365 CRM Online customers
* Collaborate with development teams to resolve misconfigurations, product gaps across all Dynamics CRM modules
* Noted subject matter expert in the Marketing App and general performance issues in Dynamics 365, providing ad-hoc assistance and facilitating an effective intrateam training cadence
* Work with development teams and management to drive product, process, and reporting improvements to increase supportability and improve KPIs in my areas of expertise

**Revature**, Dynamics 365 CRM Consultant

7/2018–10/2018

New York, New York

* Project development in C#, .NET, HTML, CSS, JavaScript, and Bootstrap in a Dynamics CRM environment
* Team lead for a project including development of custom plugins and workflows

**DicomSec**, Co-Founder

9/2016–10/2017

São Paulo, Brazil

**The Hudson Center for Health Equity and Quality**, Administrative Coordinator, Health Home Associate 6/2013–9/2015, 9/2015–5/2016  
Tarrytown, New York

**Hudson Health Plan**, Junior Data Analyst

1/2013–6/2013

Tarrytown, New York

**Frontier Communications**, Special Accounts Representative

1/2012–5/2012

Rochester, New York

Volunteer. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .

**Eastern Cooperative Recreation School**, Technology Consultant, Board Chair

2013–Present, 2019–Present

* Drive strategic, tactical, and operational decision making in collaboration with our 100% remote executive board