Research of methods of visualization of object processes

You will be presented with two different visualizations (**Object-Centric Petri Net and Object-Centric Sankey Diagram**). Using each of the visualizations, complete a series of tasks and answer the questions. After completing the tasks, we will ask you to evaluate your subjective perception of the convenience of each approach.

🕮 Data description Visualization data

contains information about online purchases in an online store. There are three types of objects involved in this process:

Item (Product) – the unit that the user orders.

Order - may contain one or more items.

Package – may include items from one or more orders.

The process includes such actions as: place order (order creation), pick item (product selection), reorder item (product replacement), payment (order payment), send package (parcel dispatch), etc.

Tasks

Important: don't spend too much time on one task — if you can't find the answer, move on. Participation in the survey will take no more than 10 minutes.

Please indicate your level of education

- Undergraduate Student
- o Master's Degree student
- o Postgraduate student
- o Bachelor's Degree graduate
- o Graduate of the Master's degree
- o Graduate student
- o Candidate of Sciences
- Doctor of Sciences

Indicate the degree of your familiarity with the field under study (process mining)

- Not familiar at all
- o I've heard something I know the basic definition, without delving into the topic.
- o I'm learning the basics I've been reading(a) articles, watched(a) introductory materials, but did not apply(a) in practice
- I have practical experience I have worked(a) with tools (Celonis, Disco, ProM, etc.) or used(a) in projects
- I conduct research I study methods in depth, publish papers, or develop new approaches.
- An expert in the field I am professionally engaged in process mining, implement solutions, and advise.

Object-Centric Petri Net

To vie	ew the vis	ualization	, open the	image at <u>th</u>	<u>e link</u> .						
Objec	ts of the	"order" ty	•	ed in red cated in gro ndicated in							
Whicl	h event h	as the lea	st number	of "order"	type object	ts involved	?				
0											
0	item out of stock										
0	reorder item										
0	confirm order										
0	payment reminder										
0	1 /										
0	1 3										
0	failed de	elivery									
What	types of	objects a	re involved	d in the "co	nfirm order	" event?					
0	item										
	order										
0	package)									
How i	-	es have "	order" type	e objects be	een involve	d in the "pa	nyment reminder				
How	difficult v	vas it for	you to nav 2	igate the vi	isualization 4	to find ans	wers?				
\							الرام المالية				
ver	y easy	0	0	0	0	0	Very difficul				
Estima	ate the ti	me spent	on the ans	wers							
0	Less tha	n 5 minut	es								

- o Up to 10 minutes
- Up to 15 minutes
- More than 15 minutes

Object-Centric Sankey Diagram

To view the visualization, follow the link and click the "start" button

Objects o	f the "item" typ f the "order" ty f the "package	ype are ind	icated in ye	llow		
o pla o iter o rec o cor o pay o pay o cre	ent has the leaded order item order item order imment remindent ment eate package ed delivery		r of "order"	type objec	ts involved?	
o iter o ord o pad	ler ckage					yment reminder"
How many times?	y "order" type	objects w	ere involved	l in the "pa	yment rem	inder" event exactly 4
Specify th	ne order numb	er (order)	that contair	ns the item	with the nu	ımber 880437
o Yes		-	ninder (orde	r) with the	number 99	0188?
How diffic	cult was it for					wers?
Very eas	1 Sy O	2	3	4	5	Very difficult

Estimate the time spent on the answers

- o Less than 5 minutes
- Up to 10 minutes
- o Up to 15 minutes
- o More than 15 minutes

Which visualization was more convenient for you to use to find answers to questions?

- o Object-Centric Petri Net
- o Object-Centric Sankey Diagram
- Both options

Which visualization, in your opinion, helps you better understand the behavior of objects in the process?

- o Object-Centric Petri Net
- o Object-Centric Sankey Diagram
- Both options

I don't mind that my answers will be used in the research. I understand that the data will be processed anonymously and only for scientific purposes.

o I give my consent

Thank you for participating!

Your answers will help us conduct research on visualization of object processes and improve business process analysis tools.

If you have any comments or comments, you can leave them below.