

# **Crocs**

Crocs, Inc. is an American footwear company based in Broomfield, Colorado, that manufactures and markets the Crocs brand of foam footwear. Crocs, Inc. term these "clogs", but they do not contain any wood like traditional clogs.

# **History**

#### 2002-2007

Scott Seamans, Lyndon Hanson, and George Boedecker Jr. created Crocs in 2002 to make and distribute the sandals, as they saw its potential and ease of use for consumers. [9][10]

The Trio acquired Andrew Reddyhoff's design from Foam Creations, Inc. of <u>Quebec City</u>, which became the foundation of the Crocs sandals known in the present day. [11][12] Seamans, Hanson, and Boedecker were drawn to the shoe's comfort and practicality.

In 2002, Crocs unveiled their first model, the *Beach*, at the Fort Lauderdale Boat Show in Florida, and all 200 pairs produced sold out. [13]

As the demand for Crocs grew, the company underwent further development and rebranding. In 2005, TDA Boulder redesigned the original Crocs logo and launched the "Ugly Can Be Beautiful" campaign, the first national advertising campaign for the Crocs brand. This successful campaign, created by Creative Director Thomas Dooley, Designer Matt Ebbing, and Creative Director Jonathan Schoenberg, helped pave the way for Crocs' successful IPO.

#### Crocs, Inc.



Company type Public

Traded as Nasdag: CROX (https://ww

w.nasdaq.com/market-activit

y/stocks/crox)

S&P 400 component

**Industry** Wholesale trade

Retail & consumer services

Clothing & clothing

accessories

Founded 2002

Founder Scott Seamans, Lyndon

Hanson, and George

Boedecker Jr.

Headquarters Broomfield, Colorado, U.S.

Key people

 Andrew Rees (<u>CEO</u>, 2017–present)<sup>[1]</sup>

\* Michelle Poole (president,

2020-present)[2]

Products Shoes

**Revenue** ▲ US\$4.102 billion (2024)[3]

**Net income** ▲ US\$950 million (2024)[4]

**Total assets** ▲ US\$4.81 billion (2024)<sup>[5]</sup>

**Total equity** ▲ US\$1.84 billion (2024)<sup>[6]</sup>

**Number of** 7,910, including 4,560 in retail-related functions

 $(2024)^{[7]}$ 

#### 2008-2015

On April 14, 2008, during the midst of the <u>financial</u> crisis of 2007–2008, the stock dropped 30% in <u>afterhours</u> trading after the company issued a press release

Website crocs.com (http://crocs.com)

Footnotes / references

[8]

in which they significantly decreased earnings estimates for the first quarter. In the same statement, they also said they would <u>lay off</u> its 600 Quebec City factory employees as retailers had been reducing orders, though about 100 sales and marketing positions would remain. "The retail environment in the U.S. has become increasingly challenging as consumer spending and traffic levels have slowed," <u>chief executive officer</u> Ron Snyder said. During the financial crisis, CROX dropped to as low as \$0.79 before rebounding (\$15.50 by November 2010). [14]

On July 21, 2010, Crocs Inc. announced a restructuring plan to streamline its operations and workforce by eliminating 180 jobs, closing 75 to 100 stores (out of 624 worldwide) as well as scrapping underperforming product lines. Crocs has previously eliminated 183 positions, including 70 current and planned positions in its corporate headquarters in Niwot, Colorado. Crocs also announced they would open a "global commercial center" with 50 to 75 employees in Boston, Massachusetts, in 2014, for merchandising, marketing and retail functions. [15]

On October 18, 2011, Crocs stock suffered a single-day drop of about 39.4% on lowered earnings and revenues forecast. [16]

In June 2013, Crocs reported a 42.5% decrease in net profits from a year before. As a result, the stock fell 20.2% in one day. [17]

In December 2013, the hedge fund <u>SAC Capital Advisors</u> disclosed that it held a 5% stake in Crocs, just over a day after The Blackstone Group said it would invest \$200 million in a convertible preferred stock offering that would allow the company to replace its CEO and buy back \$350 million in stock. In a filing with the <u>U.S. Securities and Exchange Commission</u>, SAC Capital management said it had accumulated a 5% passive stake in Crocs. [18]

## 2016-present

Crocs had sold 300 million pairs of shoes by year 2017. In August 2018, Crocs announced it was closing its last company-operated manufacturing plants in Mexico and Italy. In June 2020, Crocs moved the headquarters from Niwot, Colorado, to Broomfield.

In 2020, in response to the COVID-19 pandemic, the company launched "A Free Pair for Healthcare" offering healthcare workers a free pair of their shoes. Crocs also sent 100,000 pairs of shoes to hospitals to be distributed to staff. [22]

In the years 2020 to 2022, Crocs experienced a surge in sales due to several factors. One reason for the brand's resurgence was a shift in consumer behavior during the COVID-19 pandemic, with many people looking for footwear that they could wear while working from home. Additionally, Crocs benefited from collaborations with high-profile fashion designers and a marketing campaign that helped to revitalize the brand's image. As a result of these factors, Crocs' sales had a two-digit rise annually during this period. [23]

## **Acquisitions**

In October 2006, Crocs Inc. purchased Jibbitz, a manufacturer of accessories that snap into the holes in Crocs shoes, for \$10 million, or \$20 million if Jibbitz met earnings goals. [24]

In January 2007, Crocs acquired assets of Ocean Minded<sup>[25]</sup> for \$1.75 million in cash, plus potentially \$3.75 million based on performance. Ocean Minded makes <u>leather</u> and <u>ethylene-vinyl</u> <u>acetate</u>-based footwear.<sup>[26]</sup> In July 2007 Crocs agreed to buy shoeand sandal-maker Bite Footwear, based in <u>Redmond</u>, Washington, for \$1.75 million, or up to double that based on earnings results.<sup>[27]</sup>

In April 2008, Crocs acquired Tidal Trade, Inc. ("Tidal Trade"), the company's third-party distributor in South Africa, for \$4.6 million. The company recorded \$1.4 million in customer relationships on the date of acquisition. Crocs repurchased inventory previously sold to Tidal Trade and accordingly



An American pair of stylized Crocs, symbolizing the flag of the United States

recognized a reduction of revenue of approximately \$2.1 million. Abril the company acquired Tagger International B.V. ("Tagger"), a private limited liability company incorporated under <a href="Dutch">Dutch</a> law that manufactures messenger bags. Tagger was partially owned by the Managing Director of Crocs Europe B.V. The company acquired all Tagger assets for \$2 million – \$90,000 for inventory and \$1.9 million for the Tagger trademark. Later in June, Crocs liquidated Fury, Inc. two years after acquiring it, after efforts to sell it off were unsuccessful. As a result, Crocs wrote off \$250,000 related to the remaining customer relationships, intangible assets and trademarks over three months.

In February 2022, Crocs acquired the Italian shoe company HEYDUDE for \$2.3 billion, as well as issuance of stock to one owner of HEYDUDE. [30][31]

Since the beginning of <u>Russia</u>'s full-scale invasion of <u>Ukraine</u>, the company's operations in Russia, including retail, e-commerce sales and imports into the country, have been suspended with a promise of support through donations to <u>UNICEF</u>. [32]

# Manufacture and patents

In June 2004, Crocs purchased Foam Creations and their manufacturing operations to secure exclusive rights to the proprietary foam resin called Croslite. Croslite is a closed-cell resin, [33][34] described by third parties as an injection-moulded EVA foam. The foam forms itself to a wearer's feet and offers purported medical benefits, according to a number of podiatrists. [36][37] Crocs holds a patent applied for under the title "breathable workshoes and methods for manufacturing such", and three design patents covering various ornamental aspects. [38][39][40]

As of 2007, the company had applied to register "Crocs" and the Crocs logo as trademarks in over 40 jurisdictions around the world, including the U.S.; many such applications were pending approval. Crocs also extended the scope of their trademark registrations and applications for both the Crocs mark and logo to cover non-footwear products, such as sunglasses, goggles, knee pads, watches, luggage, and some of their Internet sales activities. [26]

## **Products**

Crocs are made in a variety of styles and colors. The Classic styles are available in more than 30 colors. [41] A "Fuzz Collection" with woolly liners extends the brand's range to winter wear. [42]

Crocs also sells other fashion accessories. *Jibbitz* are decorations that can be clipped to the ventilation holes in the shoes. [43]

In 2008, the company entered the golf shoe marketplace by acquiring the golf shoe manufacturer Bite Footwear and introducing a Croc-styled pair of golf shoes, the Ace. [28]

After the acquisition of HeyDude for \$2.5bn in 2022, the shoe maker expanded into shoes other than their patent clogs, and they even started manufacturing apparel.

White Crocs with <u>Toy</u> <u>Story's</u> alien "Jibbitz" shoe accessories

#### Partnerships and collaborations

Crocs was the title sponsor of the <u>Association of Volleyball Professionals</u> (AVP) Tour from 2006 through the 2009 season. [44][45]

Crocs were in the public eye in 2021 with celebrities like  $\underline{\text{Nicki}}$   $\underline{\text{Minaj}}$  and  $\underline{\text{Justin Bieber}}$  modeling the shoes on social media.  $\underline{\text{[46][47]}}$   $\underline{\text{Crocs were popular on social media like TikTok, as well.}$ 

Crocs collaborations are announced on a regular basis, with individuals and brands designing their own limited-edition versions. In 2021, they partnered with The Smiley Company to launch a special edition  $\operatorname{Croc.}^{[49]}$  In 2023, they collaborated with German luxury label  $\operatorname{\underline{MCM}}$  for a series of limited releases.  $\operatorname{\underline{[50]}}$ 



A Pair of crocs originated by a collab with crocs and the Fast food restaurant McDonald's in late 2023

# **Imitations and counterfeits**

Crocs announced in 2006 that it filed complaints with the <u>United States International Trade Commission</u> (ITC) and the <u>United States district court</u> against 11 companies that manufacture, import or distribute products, called "croc-offs", that Crocs believes infringe its patents. Seizures of

<u>counterfeit</u> Crocs occurred in 2007 in the Philippines<sup>[53]</sup> and <u>Denmark</u>, and were under litigation in South Africa. In 2010, the <u>United States Court of Appeals for the Federal Circuit</u> held that Crocs' design patent had been infringed.

In 2007, the <u>U.S. Consumer Product Safety Commission</u> requested a voluntary recall of Crocs-like "clogs" due to a potential choking hazard involving detaching plastic rivets. [57]

Versions of the Croc style shoes have appeared in children's fashion catalogs, usually under their own name brands or as no names. Other knock-offs are in discount stores, amusement park stores, beach stores, department stores, and superstores. [51]

# Health and safety

Some Crocs shoes were tested and recommended by the U.S. Ergonomics company in 2005<sup>[58]</sup> and were accepted by the <u>American Podiatric Medical Association<sup>[59]</sup> in 2009. [36] In 2008, the U.S. government Centers for Medicare and Medicaid Services approved a model of Crocs with molded insoles as diabetic footwear, to help reduce foot injuries. [60]</u>

Footwear such as Crocs and <u>flip-flops</u> came under scrutiny in 2006 in the U.S. and 2008 in Japan when children suffered injuries after the shoes became caught in <u>escalator</u> mechanisms. [61][62] This was due to the soft shoe material combined with the smaller size of <u>children's feet</u>. [63] In 2008, Japan's <u>Ministry of International Trade and Industry</u>, after receiving 65 complaints of injuries, requested that Crocs change its design. [62]

Internationally, some healthcare facilities introduced policies in 2007 regulating Crocs. <u>Rapid City</u> Regional Hospital in <u>South Dakota</u> changed its dress code to prohibit the sandal variants and those with holes, citing



Moving stairs/escalator safety sign mentioning soft shoes (picture indicates Crocs)

safety concerns, but allowed closed-top "Professional" and the healthcare-focused "Rx" Crocs to be worn. Over 100 hospitals in Canada were advised to implement similar policies. Over 100 hospitals in Canada were advised to implement similar policies. Over 100 hospitals in Canada were advised to implement similar policies. Over 100 hospitals in Sweden banned the wearing of "Forsberg slippers" (Foppatofflor) by staff, due to high voltage static electricity buildup which was observed to interfere with electronic equipment. Over 100 hospitals in Vienna, Austria, announced banning Crocs, often worn by nursing staff, to comply with antistatic requirements.

Crocs announced the Fuse and two others in 2009, formulated to dissipate static electricity in accordance with European standard EN ISO 20347:2004 (E), for use in the medical sector. [73]

# **Cultural influence**

Sales of Crocs increased dramatically starting in 2009, [74] with <u>The New York Times</u> stating that first-quarterly sales roughly tripled from 2006 to 2007. A 2006 article in <u>The Washington Post</u> described the phenomenon: "Nor is the fashion world enamored of Crocs. Though their maker touts

their 'ultra-hip Italian styling,' lots of folks find them hideous." [36] In 2007, then-U.S. President George W. Bush publicly wore black Crocs with socks. [76] Comedian Bill Maher stated during a 2007 episode of his show Real Time that people should "stop wearing plastic shoes". [77] A 2007 episode of The Daily Show featured comedian Rob Corddry as a reporter satirically following up on that year's lewd conduct arrest of Senator Larry Craig, with Corddry stating that a person wearing Crocs is signaling that "anything goes". [78]

The 2006 film <u>Idiocracy</u> heavily features the footwear as the costume department had a limited budget and Crocs were an inexpensive option. During the 2004 production of the film the team thought that the inexpensive plastic shoes both looked like they could be the shoe of the future but also too stupid to actually catch on, making them perfect for the film. [79]

In 2008, fashion consultant <u>Tim Gunn told Time</u>, "[The Croc] looks like a plastic hoof. How can you take that seriously?" A 2008 anti-Crocs essay in <u>Newsweek</u> by ice hockey player <u>Steve Tuttle</u> generated much response from readers who both agreed and disagreed with it. In 2009, then-First Lady <u>Michelle Obama</u> was spotted wearing Crocs with her daughter. Crocs were ranked the sixth worst thing to happen to men in 2007 by <u>Maxim</u>. In 2010, <u>Time</u> magazine listed Crocs as one of the world's "50 Worst Inventions". The blog "IHateCrocs.com" was founded by two Canadian college students; one of its founders, <u>Kate Leth</u>, referred to the shoes as "hideous". The website "CrocFans.com" documented uses of the shoes. The Facebook group ID Don't Care How Comfortable Crocs Are, You Look Like a Dumbass" has been mentioned in the media. [86][87][88]

In the mid-2010s, public perception of Crocs began to shift. In 2015, Prince George was photographed at a charity event wearing navy blue Crocs. After one week, this created a 1,500% increase of sales according to a spokesperson for Amazon.com. [89][90] Fashion designer Christopher Kane had his models wear Crocs during his show at the 2016 London Fashion Week, [91] and Balenciaga released a 10 cm Croc platform shoe in 2017. [92] Crocs saw a massive surge in popularity in 2020, caused by the rise of casual fashion during the early stages of the COVID-19 pandemic and its worldwide lockdowns. [93] By 2022, they were the best-selling item of clothing on Amazon. [94] Industry experts believed that much of the trend was also driven by Gen Z's desire for "comfort and unconventional style". [95] Celebrities such as Justin Bieber, Bad Bunny, Ariana Grande, Post Malone, Nicki Minaj, Questlove, and Kanye West all sported Crocs during the early 2020s, inspiring fans to embrace the shoes' "newfound coolness". [96][93] There have also been limited edition themed Crocs created in collaboration with Bieber, KFC, Hidden Valley Ranch, and Pixar. [97]

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## **External links**

- Official website (https://www.crocs.com)
- Business data for Crocs: Google (https://www.google.com/finance/quote/Nasdaq:CROX) · Reuters (https://www.reuters.com/markets/companies/CROX.OQ) · SEC filings (https://www.sec.gov/cgi-bin/browse-edgar?action=getcompany&CIK=CROX) · Yahoo! (https://finance.yahoo.com/quote/CROX)

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