

PERMISSIONS MANAGEMENT

What is the best way to do it in corporate?

Ilya Rokhkin | HC DevOps

Challenge

How many tickets a new employee
needs to open to get all access required?

Who Am I?

name: Ilya

last_name: Rokhkin

married: true

kids: 3

title: DevOps Engineer

experience: 20 years

team: Harmony Connect DevOps

responsibility:

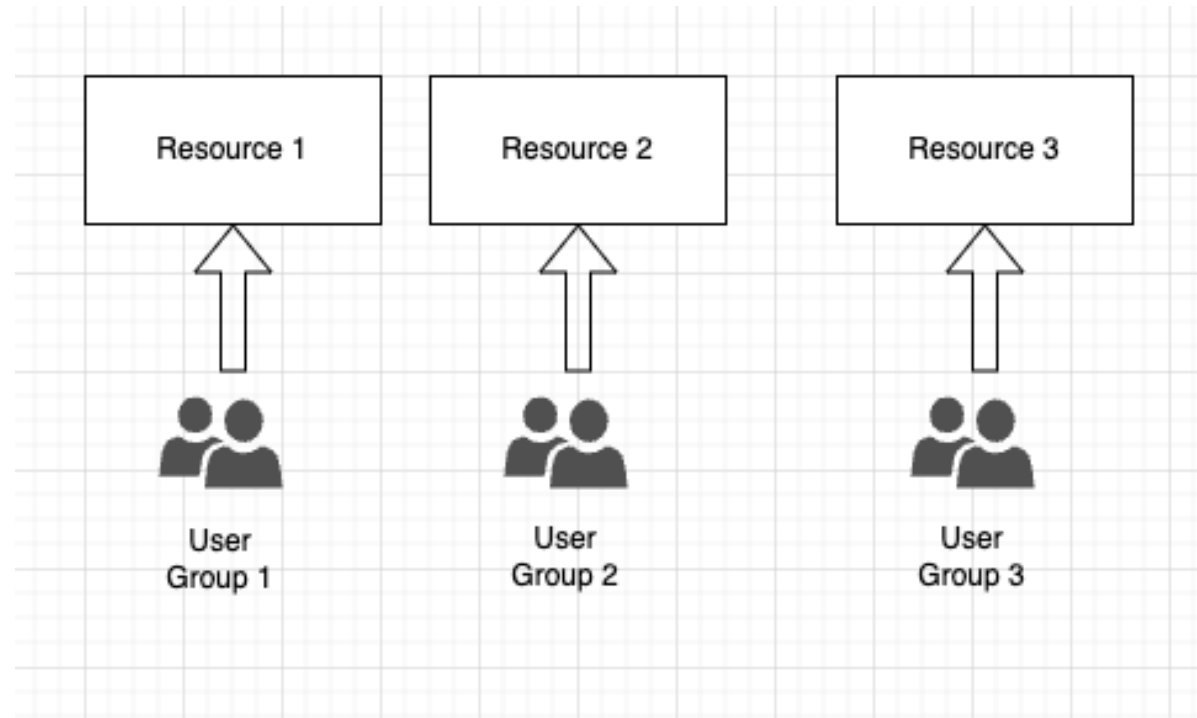
- HC production, SRE, monitoring
- HC DevEnv, CI/CD, cost, and much more ...
- Help to other DevOps teams

The story

- Up to 20 tickets to get access to AWS only
- Org AD groups were broken after reorgs and access was lost.
- People who moved to other groups still had access to production
- Access to production was given immediately
- Org AD groups are often nested and can't give access

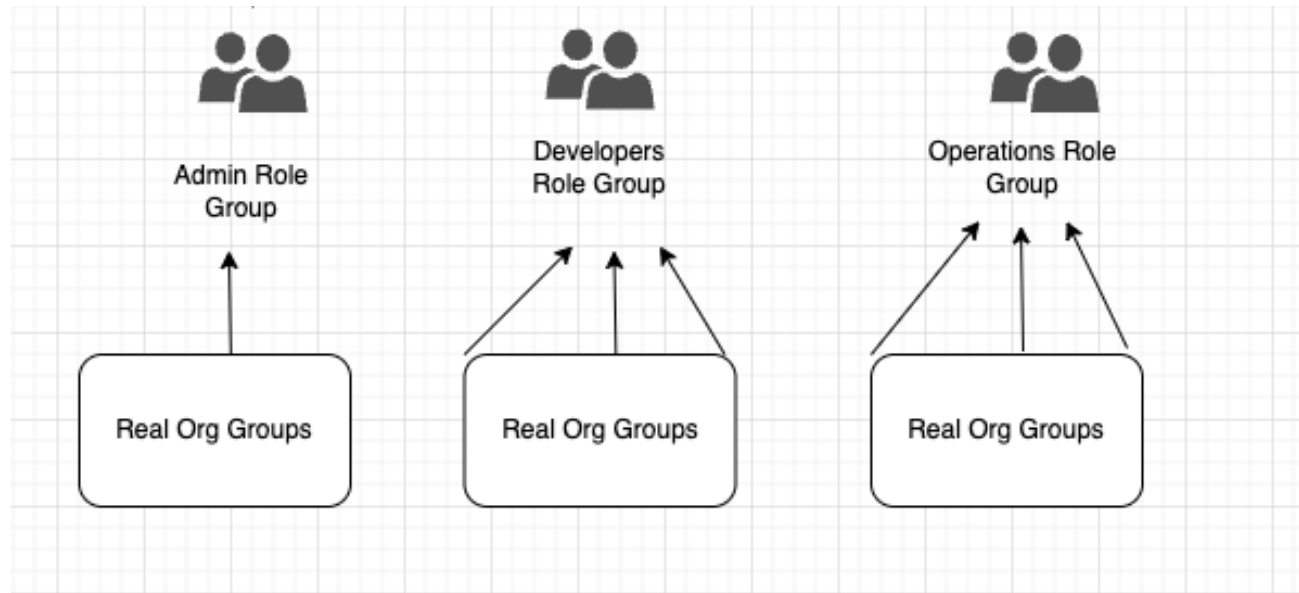
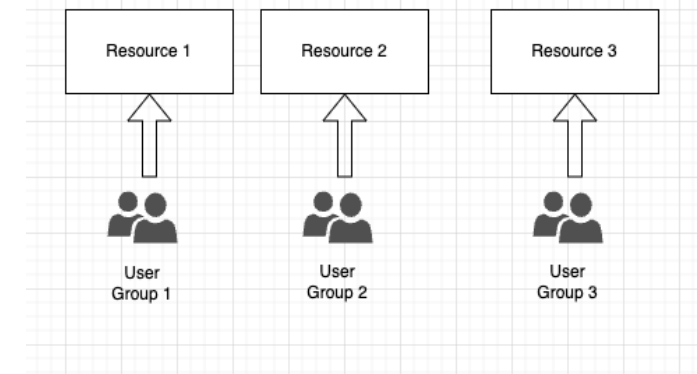
How it works – the group is giving access to the resource

Current situation

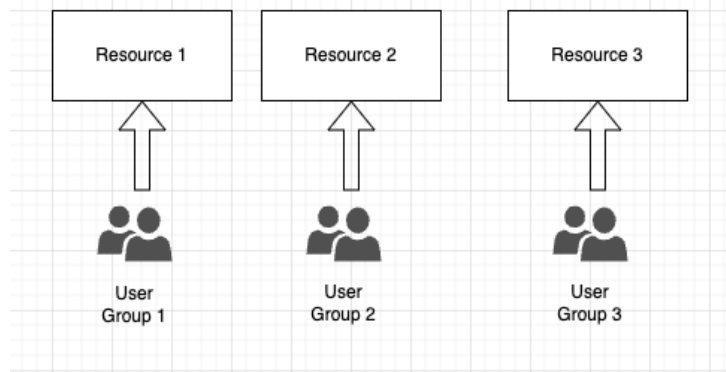


Solution

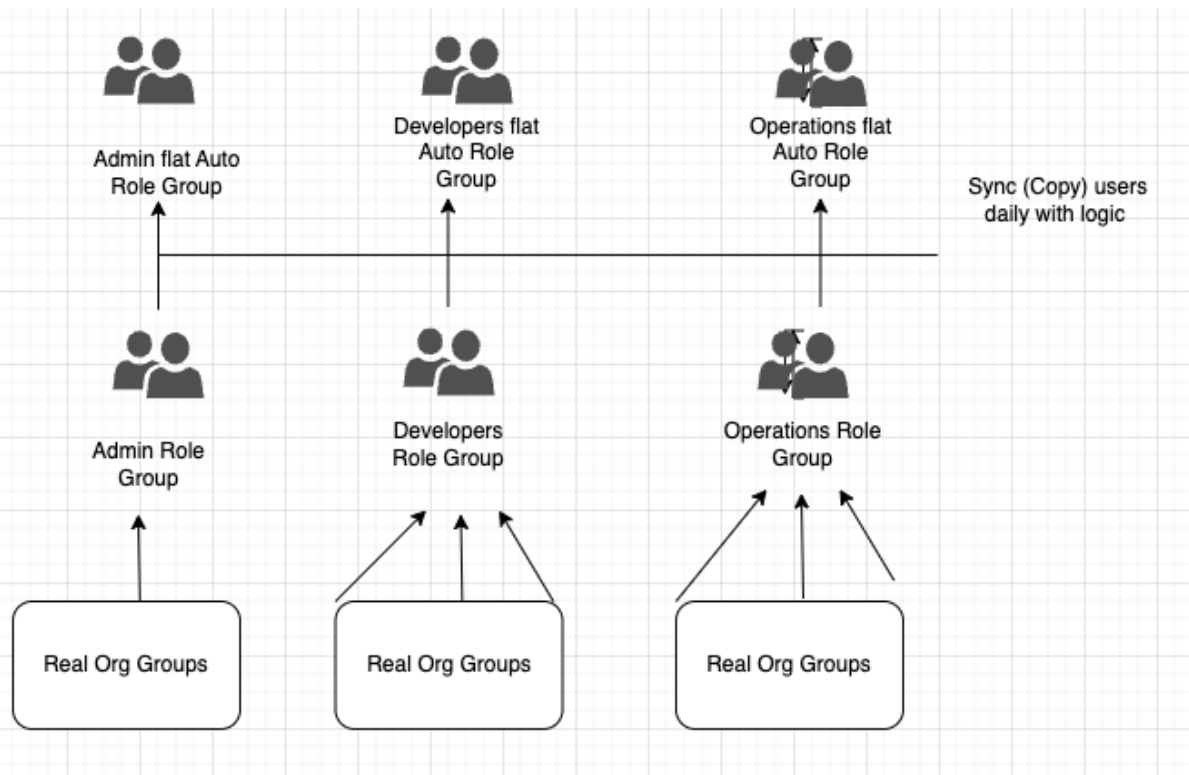
Role Based groups templates



Solution

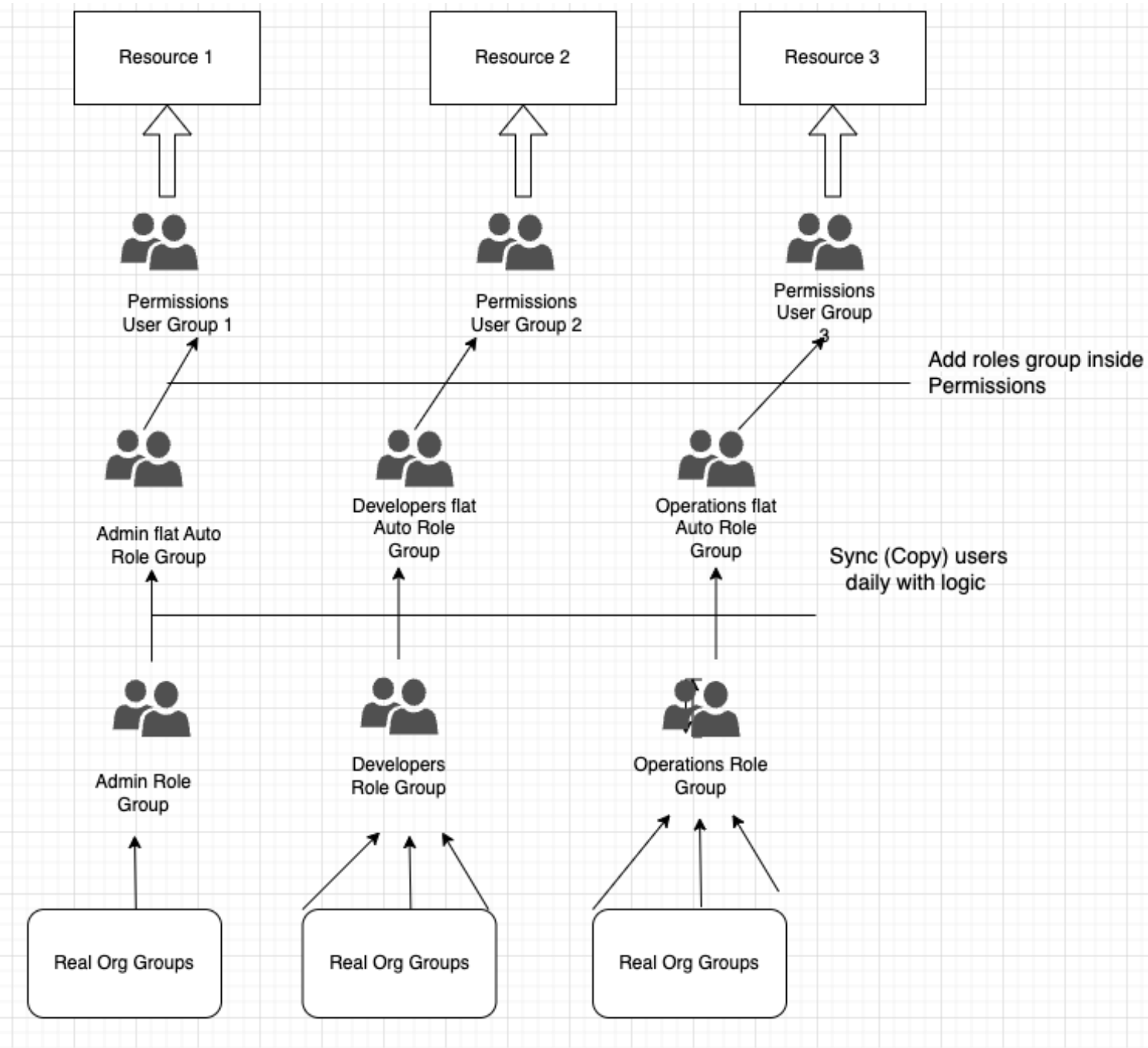


Role flat groups automatically synced - Smart Sync groups logic



- The sync adds new users and removes left users, (including internal moves)
- If more than 3 users intended to be removed, Smart Sync stops and notifies possible reorg
- Delay of addition to Admin and Operations group only after 10 days

The complete Solution



Summary

- New user gets all-needed access automatically to all resources without opening a single ticket to HD
- Access is stable and not influenced by reorgs
- Once we added our smart groups to resource groups, we do not depend on other groups MIS, HD, CloudInfra, etc. anymore
- PRD is safer as new users get access after some time automatically
- User that moves to another BU, her/his access is removed automatically

More Info

- For more info, please contact me: [astra07_2010 at yahoo.com](mailto:astra07_2010@yahoo.com)

Q & A

THANK YOU