

Total_Agents

8



Answered Calls

4054



Unanswered Calls

946

Avg_Rating

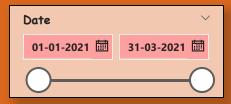
3



Resolved Calls

3646





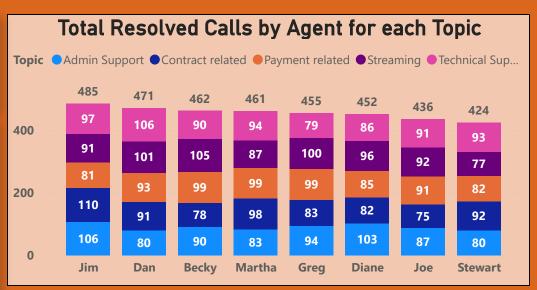
Agent

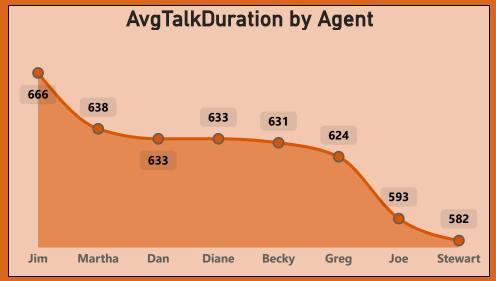
Becky Dan

Diane Greg

Jim Joe

Martha Stewart





Topic Admin Support Contract related Payment related Streaming Technical Support

Agent	Answered Calls	Resolved Calls	Avg. Speed of answer
Joe	484	436	70.99
Martha	514	461	69.49
Greg	502	455	68.44
Dan	523	471	67.28
Jim	536	485	66.34
Diane	501	452	66.27
Stewart	477	424	66.18
Becky	517	462	65.33



