Basant Kumar Singh

Professional Summary

- Manager in Capgemini India Private Limited, with over eleven years of experience in IT Industry, Worked on Banking domain Projects with Payments and cards platform.
- Diversified skills in Client relations. SME for on-floor support. Project management and administrative support. Excellent communication and interpersonal skills, accustomed to working with small and large team environment.
- End-end Incident tracking and client follow-up, including postmortem.
- Ensure timely completion of releases, Monitors performance of programs after implementation.
- Analyze, manage and coordinate new technology releases with the team, working closely with business partners to ensure timely complete of releases.
- Experience of working in the complete Software development life cycle involving development, documentation, testing and maintenance.
- Experience in UI Technologies like HTML5, CSS3, Bootstrap and JavaScript, Experience in JavaScript Frameworks like Angular, Node JS.
- Experience in Java Frameworks like Spring Core, Spring MVC, Spring Batch, Spring Boot, and Spring Security.
- Experience in working in cloud platform, UNIX and Shell Scripting.
- Perform daily health checks of the application, job schedules and infrastructure supporting the application. Work closely with business in managing day to day issues, resolve user queries. Support Disaster Recovery Test and other Application Management activities.

Skills Profile

Technical	
Operating System	Windows, Linux, Android
Environment	Client/Server, Web Applications, Android and Standalone desktop application
Database	DB2, Oracle, My SQL, MongoDB

Internet Tools	AWS, Google Cloud, Chrome Developer tools, WordPress.
Languages	C, JavaScript, Java, Python, Bash Scripting
Other	Agile Methodology, JSON, XML, Unix Shell Scripting, UI Technologies like HTML5, CSS3, Bootstrap and JavaScript, Java Frameworks like Spring Core, Spring MVC, Spring Batch, Spring Boot, and Spring Security, Cloud technologies like AWS, PCF

Functional

Management and Leadership Skills	Comprehensive problem solving abilities, excellent verbal and written communication skills, Ability to deal with people Tactfully, Willingness to learn, Team facilitator, Estimation, Execution and resource planning skills.
Training & Development	Conducted trainings on payments and cards processing systems, Disputes processing, Work closely with team in managing day to day issues, resolved team queries

Professional Experience (In Reverse Chronological Sequence)

Organization Name	Capgemini India pvt lmt
Client Name	Discover Financial Services
Project Name	AMS Payments
Project Duration	Feb 2019 - Till Date
Role/Title	Senior Consultant
Work Location	Pune

Project Description	**Team Lead of the AMS Payments for the Below Application:** DNDS(Discover network Services System) Discover Network resolves the Disputes and notifies the decision taken towards the disputes to the parties involved. Magic(Managed accounts get incredible care) MAGIC is front end of repository for Discover Network that stores Information about Issuer, Acquirer, Acquirer processors, Issuer processors. WMB(Web Merchant Boarding) Web Merchant Boarding is an application that provides web based interface to board Merchants to Discover network. DETS(Data Exchange and Translation Services) DETS is built for external partners for data exchange and translation between the internal Discover Network mainframe systems and external partners. RDS(Rule Deployment Services) RDS is built for Debit Protect (Falcon) Fraud Rule deployment and updating of Rules for Fraud in Pulse Network. Guardian 4 Guardian 4 is fraud detection application which runs on different rules defined as per system requirements. Verify + Verify + is Web Based application which allows Merchants, acquirers and Fraud Service provide to check Data elements for Card not present (CNP) transaction against information with Discover Verify+ Website, and provide secure access through Discovernetwork.com. Boomi Support: Boomi specializes in integration platform as a service, API management, Master Data Management and data preparation.

Responsibilities	• Perform daily health checks of the application, job schedules and infrastructure supporting the application • Work closely with business in managing day to day issues, resolve user queries • Ensure timely completion of releases, for Consumer portal websites with the highest quality and least defects; and identify application performance and process improvement initiatives and implement the same in consultation with project manager • Represent and resolved technical issue related to backend query. • Onsite – Offshore coordination • Acts as a stream lead, guiding team members by experience • Participates actively as a member within technology communities • Monitors and directs the workflow of smaller consulting projects or segments of larger projects, including design of project plans • Initiates and maintains client relationships • Anticipates and identifies client issues and concerns and proposes advice as appropriate • Supervises and reviews work of less experienced personnel
Operating Systems	64-bit Windows 10 VM
Hardware	NA
Software / Special Tools	GitHub, SQL Developer, STS, ServiceNow, WinSCP
Languages	Java, Shell Scripting

Organization Name	Capgemini India pvt lmt
Client Name	Discover Financial Services
Project Name	AMS Payments- DNSS
Project Duration	Feb 2016 - Jan 2019
Role/Title	Consultant

Work Location	Pune

Project Description	**<u>Team Lead of the AMS Payments for the Below Application:</u>** Discover network Services System (DNDS): Discover network Services System (DNDS) provides a web-based interface for the External Issuers & the Merchants to initiate and manage the disputes. Discover Network collects and compiles the information and the documentation regarding the Disputes from the Issuers. Discover Network subsequently sends Dispute Notices to the Acquirers and the Merchants notifying them about the Disputes initiated with respect to their Card Transactions. Upon the receipt of all the required or available evidence regarding the MAGIC MAGIC is front end of repository for Discover Network that stores Information about Issuer, Acquirer, Acquirer processors, Issuer processors. WMB Web Merchant Boarding is an application that provides web based interface to board Merchants to Discover network. WMB submit merchant applications/orders on behalf of merchants who would like to accept Discover cards. Also allows tracking progress of submitted application, user management and reporting.
Responsibilities	• Perform daily health checks of the application, job schedules and infrastructure supporting the application • Work closely with business in managing day to day issues, resolve user queries • Ensure timely completion of releases, for Consumer portal websites with the highest quality and least defects; and identify application performance and process improvement initiatives and implement the same in consultation with project manager • Represent and resolved technical issue related to backend query. • Onsite – Offshore coordination • Initiates and maintains client relationships • Anticipates and identifies client issues and concerns and proposes advice as appropriate • Supervises and reviews work of less experienced personnel
Operating Systems	64-bit Windows 7 VM

Hardware	NA
Software / Special Tools	GitHub, SQL Developer,STS, ServiceNow, WinSCP, Postman, SoapUI, Apache Tomcat, IBM Wepsphere application server, SecureCRT
Languages	Java, Shell Scripting

Organization Name	Capgemini India pvt lmt
Client Name	Discover Financial Services
Project Name	AMS Payments-DETS and RDS
Project Duration	May 2015 - Jan 2016
Role/Title	Associate Consultant
Work Location	Pune
Project Description	**Part of Team of AMS Payments for the Below Application:** DETS(Data Exchange and Translation Services) DETS is an application developed for Discover Financial Services. DETS is built for external partners for data exchange and translation between the internal Discover Network mainframe systems and external partners. RDS(Rule Deployment Services) RDS is built for deployment and updating of Rules for Fraud in Pulse Network.

Responsibilities	- Represent and resolved technical issue related to backend query. - Worked as part of team that Provides 24/7 support - Incident Management and resolutions. - Represent and resolved technical issue. - Handled outage and crisis call, initiated due to serious impacts on applications. - Change management process and implementation. - Monitoring Autosys jobs and fixing issues. - Responsible for deployment of Rule Schedule as per business requirement.
Operating Systems	64-bit Windows 7 VM
Hardware	NA
Software / Special Tools	SQL Developer,STS, ServiceNow, WinSCP, Apache Tomcat, IBM Wepsphere application server, SecureCRT
Languages	Java, Shell Scripting

Organization Name	Capgemini India pvt lmt
Client Name	CaptalOne
Project Name	Integrated Production support
Project Duration	January 2012 - April 2015
Role/Title	Senior Software Developer
Work Location	Pune

Project Description	**Part of Team of Integrated Production support for the Below Application:** Automate Fraud Detection with Decision Management System: A wide variety of fraud detection and handling Decision Management Systems are built and fraud detection is one of the primary use cases for Decision Management. Specific examples of use cases are listed below and it should be noted that all these decisions are increasingly combined into an integrated fraud management system. SMg3(Strategy Management Generation 3: Strategy Management Generation 3 is latest generation of decision business rules engines. Taking advantage of the latest technologies Generation 3 represents a revolution in decision technology providing a multi-platform and multi-user tool. Generation 3 offers the business user unbounded flexibility in strategy design and business simulation. Strategy Management Generation 3 powers decissioning solutions.
Responsibilities	• Represent and resolved technical issue related to backend query. • Worked as part of team that Provides • 24/7 support • Incident Management and resolutions. • Represent and resolved technical issue. • Handled outage and crisis call, initiated due to serious impacts on applications. • Change management process and implementation. • Monitoring Control-M jobs and fixing issues. • Responsible for deployment and • Management of Strategic Rule Schedule as per business requirement and • Resolving business rules engines query
Operating Systems	64-bit Red Hat Linux VM
Hardware	NA
Software / Special Tools	HPSM, Control-M, Apache Tomcat, IBM WebSphere application server
Languages	Java, Shell Scripting

Training and Seminars

- Winter training at National Informatics Center on "Networking technologies & office Networking", Govt. Of Arunachal Pradesh, India Jan -Feb 2011

- Summer training at National Informatics Center on "Website maintenance", Govt Of Arunachal Pradesh, India Jul -Aug 2010

Certifications

Successfully completed "IBM Certified Database Associate DB2 9 Fundamentals"
Java-iUpSkillCertificationTraining_Certificate_2020 - Certified
Capgemini University | Harvard ManageMentor | Connected Manager Virtual Training Program 2020
BASANT_SINGH_FA_iUpskill_JAVASCRIPT_2021
Capgemini University | Automation Foundation DevOps
Automation Acedemy | Automation Engineer Practitioner Certification 2021
PMP Certified
PSM 1 Certified

Education

Educational Record (In Reverse Chorological Order Starting Highest Degree)				
Course of Study	Specialization	Name of University	Address of University	Year of Completion
Bachelor of Technology	Information Technology	National Institute of Technology, Srinagar	NIT Srinagar, Hazratbal-190006 Srinagar Jammu and Kashmir, 190006	2012

Professional Organizations

Prior Work Experience Details					
Organization's Name	Designation	Dates of Employment		Location (City & State)	Explanation for Interruption / gap (If Any)
		From (DD-MON-YYYY)	To (DD-MONYYYY)		
Capgemini India Pvt. Ltd	Senior Consultant	10-09-2012	Till Date	Pune, Maharashtra	NA

Publications/Presentations

NA