

# FixReady MVP Wireframe Package

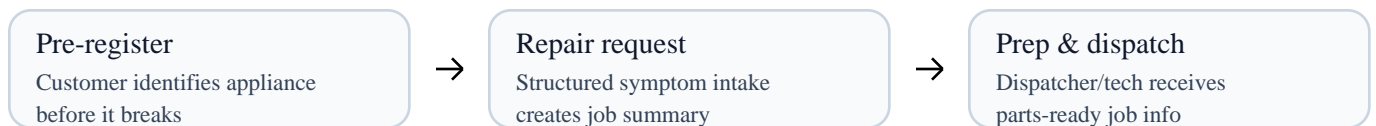
Screen flow + copy blocks + implementation notes for a no-app appliance pre-registration and repair-intake layer.

Version: MVP-0.1 • Generated: 2026-02-11

## What this package is

A build-ready reference for your vibe-coder/dev to implement FixReady's first pilot. This document focuses on flow, fields, and integration points (not visual design).

## System flow overview



Design principle: FixReady improves intake and readiness without replacing dispatch/CRM.

No homeowner app. No accounts required for MVP. Everything runs as mobile web pages reached by a unique link or QR.

MVP boundary: FixReady collects appliance identity + structured symptoms and outputs a clean job summary. It does not replace scheduling, dispatch, billing, or inventory systems.

# Screen-by-screen spec

Use these as frames in Figma (lo-fi) or as tickets for implementation.

## A1 — Landing / Context (Homeowner (mobile web))

Route: /go/{token}

Primary CTA: Get Started

On-screen elements	Data created / updated
<ul style="list-style-type: none"><li>• Partner logo/name</li><li>• Headline: Prepare this appliance so repairs are faster when you need them</li><li>• 3 benefit bullets (faster repair, fewer visits, arrive prepared)</li><li>• Primary CTA: Get Started</li><li>• Microcopy: No account. Takes ~2 minutes</li></ul>	<ul style="list-style-type: none"><li>• (none)</li></ul>

## A2 — Select Appliance Type (Homeowner)

Route: /go/{token}/type

On-screen elements	Data created / updated
<ul style="list-style-type: none"><li>• Appliance type grid (Fridge, Dishwasher, Washer, Dryer, Oven/Range, HVAC, Other)</li><li>• Continue button</li></ul>	<ul style="list-style-type: none"><li>• appliance_type</li></ul>

## A3 — Appliance Identity (Homeowner)

Route: /go/{token}/identify

On-screen elements	Data created / updated
<ul style="list-style-type: none"><li>• Brand (typeahead)</li><li>• Model number (text)</li><li>• Serial number (optional)</li><li>• Approx. age range (&lt;5, 5-10, 10+)</li><li>• Help link: where to find model/serial</li><li>• Continue button</li></ul>	<ul style="list-style-type: none"><li>• brand</li><li>• model</li><li>• serial(optional)</li><li>• age_range</li></ul>

## A4 — Location & Contact (Homeowner)

Route: /go/{token}/location

On-screen elements	Data created / updated
<ul style="list-style-type: none"> <li>• Address (autocomplete) + Unit (optional)</li> <li>• Room/location (Kitchen, Laundry, Basement, Garage, Other)</li> <li>• Preferred contact (Phone or Email)</li> <li>• Save Appliance button</li> </ul>	<ul style="list-style-type: none"> <li>• address</li> <li>• unit(optional)</li> <li>• room</li> <li>• contact</li> </ul>

## A5 — Registered / Success (Homeowner)

Route: /go/{token}/done

On-screen elements	Data created / updated
<ul style="list-style-type: none"> <li>• Success state + appliance summary card</li> <li>• Instruction: leave magnet on appliance; scan again if it breaks</li> <li>• CTA: Done</li> <li>• Secondary CTA: Register another appliance</li> </ul>	<ul style="list-style-type: none"> <li>• appliance_id (system-generated)</li> </ul>

## B1 — Appliance Recognized (Homeowner (return scan))

Route: /a/{appliance\_id}

On-screen elements	Data created / updated
<ul style="list-style-type: none"> <li>• Appliance summary + address confirmation</li> <li>• CTA: What's going wrong?</li> </ul>	<ul style="list-style-type: none"> <li>• (none)</li> </ul>

## B2 — Symptom Category (Homeowner)

Route: /a/{appliance\_id}/symptoms

On-screen elements	Data created / updated
<ul style="list-style-type: none"> <li>• Appliance-specific symptom list (5-7 options)</li> <li>• Continue button</li> </ul>	<ul style="list-style-type: none"> <li>• symptom_category</li> </ul>

## B3 — Clarifiers + Media (Homeowner)

Route: /a/{appliance\_id}/details

On-screen elements	Data created / updated
--------------------	------------------------

<ul style="list-style-type: none"> <li>• 2-4 dynamic clarifying questions</li> <li>• Optional: error code</li> <li>• Optional media upload (photo/video)</li> <li>• CTA: Request Repair</li> </ul>	<ul style="list-style-type: none"> <li>• symptom_details</li> <li>• media(optional)</li> </ul>
--	--

## B4 — Request Submitted (Homeowner)

Route: /a/{appliance\_id}/submitted

On-screen elements	Data created / updated
<ul style="list-style-type: none"> <li>• Confirmation + reference ID</li> <li>• Expected response window (company configurable)</li> <li>• No scheduling in MVP</li> </ul>	<ul style="list-style-type: none"> <li>• service_request_id</li> </ul>

## D1 — Requests Queue (Dispatcher/Ops (desktop))

Route: /admin/requests

On-screen elements	Data created / updated
<ul style="list-style-type: none"> <li>• Table: customer, appliance, issue, confidence, status</li> <li>• Filters: status, appliance type</li> <li>• Click through to detail</li> </ul>	<ul style="list-style-type: none"> <li>• (none)</li> </ul>

## D2 — Request Detail (Dispatcher/Ops)

Route: /admin/requests/{id}

On-screen elements	Data created / updated
<ul style="list-style-type: none"> <li>• Appliance profile</li> <li>• Symptoms + answers + media</li> <li>• Suggested causes + suggested parts kit (rules-based MVP)</li> <li>• Actions: Assign tech, Export/Email summary</li> </ul>	<ul style="list-style-type: none"> <li>• assignment(optional)</li> </ul>

## T1 — Tech Job Summary (Technician (mobile link))

Route: /job/{job\_id}

On-screen elements	Data created / updated
--------------------	------------------------

<ul style="list-style-type: none"><li>• Appliance details + symptoms</li><li>• Parts checklist</li><li>• Address + access notes</li><li>• Optional: quick post-visit feedback</li></ul>	<ul style="list-style-type: none"><li>• post_visit_feedback(optional)</li></ul>
---	---

# Copy blocks (paste into Figma)

These are the recommended headlines and microcopy for the MVP. Keep it calm, non-techy, and trust-forward.

Use	Text
Landing headline	Prepare this appliance so repairs are faster when you need them.
Landing subtext	Register once. When something goes wrong, your service provider can prepare before arriving.
Landing microcopy	No account required. Takes about 2 minutes.
Registration helper	Tip: Look for a label inside the door, behind a panel, or near the power connection.
Success message	Appliance registered. Leave the magnet on the appliance. Scan again if something goes wrong.
Issue prompt	What's going wrong?
Submitted message	Request sent. Your service provider has what they need to prepare. They'll contact you shortly.

## Integration output (MVP)

On 'Request Repair', FixReady generates a job summary and sends it to the partner via email (minimum). Optional: webhook or CSV export. This is the main integration point into existing dispatch/CRM.

- Customer contact (phone/email)
- Service address + unit
- Appliance type/brand/model/serial
- Symptom category + clarifier answers
- Media links (if provided)
- Suggested parts kit + confidence (rules-based MVP)