

AMINE Elaydi

agent the project

Qualified Customer Service Representative with over 2 years in fast-paced customer service . As a customer service representative I am personable good at building loyal relationships, solving problems, and Increasing Sales. I also excel in listening to customer needs, articulating product benefits and creating solutions that provide value to the customer.



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📍 casablanca, morocco

WORK EXPERIENCE

agent the project

LDX EXPERTS

2023 - Present

immgration Office (training, coaching, support)

casablanca

Achievements/Tasks

- contact intersted candidates for the immgration projet
- complete forms with candidates to make appointments
- recive phone calls
- writing statistics at the end of the day
- analyse of files

data entry clerk

CNSS

2022 - 2023

casablanca

Its mission is to protect social security beneficiaries against the risk of loss of income in the event of illness, maternity, disability and old age, and to provide them with family allowances and to award their beneficiaries a death grant and a survivors' pension.

Achievements/Tasks

- check of medical records
- verify the identity of the beneficiaries and dates
- completing financial transaction for beneficiaries

LEADER

DECATHLON

2021 - 2022

casablanca

Description of the company: Decathlon brings together two activities: the creation of sports products on the one hand and distribution on the other. Decathlon therefore controls the entire product development chain: from research and development to sales, including design, production and logistics.

Achievements/Tasks

- Animation on the facing marking
- implement action plans
- mangement of consumables

EDUCATION

high school diploma

AbdImaleksaadi

2017 - 2018

casablanca

Courses

- life and earth sciences

license

university Hassane2 ain chock

2018 - 2021

casablanca

Courses

- privat arabic law

SKILLS

• Project management



stronge decision maker



complex problem solver



• Service-focused



LANGUAGES

arabic

Native or Bilingual Proficiency

french

Professional Working Proficiency

english

Full Professional Proficiency