



Contact

Phone

082114761159

Email

imanuelhelsen@gmail.com

Address

Jl. Raya Bogor Km:34,5 No.60,
Cimanggis Depok 16464

Education

2009 - 2013

**Bachelor of information system
Depok, Gunadarma University**

2006 - 2009
**Senior High School
Bogor, Mardi Waluya**

Expertise

- Web Development: Laravel Framework, PHP, Node.js, HTML/CSS
- Database Management: MySQL, phpMyAdmin (Database Design & Querying)
- IT Infrastructure: Networking Maintenance, Firewall (Fortinet), Mikrotik.
- Hardware & Software: Troubleshooting, Managed Print Services.

Helsen Khores Yehuda

IT System Developer & Support

PROFESSIONAL SUMMARY Experienced IT professional with a strong background in Network Administration, Hardware Maintenance, and ERP Systems. Recently expanded expertise into Web Application Development, utilizing Laravel and Node.js to build internal tools that optimize operational efficiency. Proven ability to combine technical infrastructure knowledge with software development to solve complex business problems. Dedicated, disciplined, and eager to leverage full-stack skills in a challenging environment.

Experience

September 2025 - present

IT System Developer & Support

PT. Sinar Mulia Makmur (Newton Technologi)

Versatile IT System Developer & Infrastructure Specialist with over 10 years of experience. Expert in bridging the gap between hardware infrastructure and software solutions. Recently expanded technical scope by designing custom ERP-modules (Inventory, HR, & Procurement) using the Laravel Framework to streamline operational efficiency. Possesses deep technical command of Database Management, Network Security (Fortinet/Mikrotik), and System Analysis, ensuring holistic and secure IT environments.

- Full Stack Web Development : Spearheaded the end-to-end development of three key internal web applications (Newton Asset, L'senBox, and Toner Ordering System) using the Laravel Framework to digitize manual business processes.
- IT Asset Management System :Designed and deployed "Newton Asset," a centralized inventory platform featuring QR Code automation for asset tagging, lifecycle tracking (mutation & depreciation), and comprehensive PDF/Excel reporting.
- HR System Digitalization : Built "L'senBox," a secure online attendance application enabling real-time digital clock-in/out for employees and providing automated performance dashboards for the HR department.
- Database & Server Administration: Managed MySQL database architecture and application deployment using phpMyAdmin, ensuring query optimization, data integrity, and routine backup protocols.

September 2024 - Maret 2025

IT Specialist

PT. IIDA Group Holdings

IT Professional with comprehensive expertise in network infrastructure management and cybersecurity utilizing Fortinet FortiGate. Experienced in bridging business and technical requirements through the development and User Acceptance Testing (UAT) of the Hasmicro ERP system. Possesses a proven track record in ensuring seamless daily IT operations, ranging from operating system troubleshooting and asset license management to email/domain administration and corporate website maintenance.

- Firewall Fortinet Fortigate Maintenance
- Designing the development of the ERP system (Hasmicro) at the company.
- Hardware and Software repair and maintenance
- Managing the Microsoft 365 OneDrive Application
- Internet Management Security
- Software and Application Management
- Website Maintenance
- Email Management Controlling
- Domain Management

 **Website**

<https://helsenkhores.vercel.app/>

○ **Maret 2014 - Juli 2024 (Permanent Employee)**
IT Support System and Networking
PT. Industri Jamu dan Farmasi Sido Muncul, tbk

IT Support & Networking Professional with extensive experience in network infrastructure management using Mikrotik and wireless environments (Unifi/Aruba). Possesses deep expertise in hardware maintenance (desktops/laptops/printers) and delivers strategic technical support for vital business applications such as SAP and Moka POS systems to ensure seamless operational continuity.

- Hardware Troubleshooting & Maintenance
- Hewlett-Packard MPS (Managed Print Service)
- Desktop / Laptop Hardware Repair and Maintenance
- Software Troubleshooting & Maintenance
- SAP (Systems, Applications, and Products in Data Processing)
- Moka POS (Point of Sale)
- Sales Report Monitoring Application (Moka POS)
- Networking Troubleshooting
- Mikrotik Setup and Maintenance
- Unifi / Aruba Setup and Maintenance