# **Home WiFi Impairments**

# Israel Márquez Salinas UPMC Sorbonne Universités/INRIA

Supervisors: Renata Teixeira, Timur Friedman Advisors: Sara Ayoubi, Francesco Bronzino Inria, UPMC

## **ABSTRACT**

The preferred method to access Internet from home is WiFi. Unfortunately poorly placed WiFi access point can experience WiFi impairments such as interference or congestion, leading to degraded Internet performance. Identifying these impairments can be challenging, even for wireless experts. To approach this challenge we develop a tool to identify home WiFi impairments. In our work we conduct experiments triggering Wireless and non-wireless issues in a testbed. The two methods we work with are active probing and wireless metrics collection from Wireless AP and Wireless Client. The wireless metrics we collect include but are not limited to, RSSI, PHY Rate, Noise, etc. With these metrics we get a sense of the home WiFi and correlate it with our active probing results. Finally, to identify a Wireless impairment we run our dataset through supervised learning algorithm. We obtain the best results with random forest algorithm. Random forest is well known for its precision to classify events based on specific feature. We close our paper by presenting the results of our impairment detection by modeling it through a classification task.

# 1. INTRODUCTION

The most common way to access Internet from home is WiFi. The variety of services and devices using the home WiFi to access Internet is vast. It is common today for a home user to stream a movie on his laptop while connected to the home WiFi. In some cases, the movie streaming is degraded, which is frustrating for the users. One of the potential causes of poor streaming experience is the home WiFi. In fact, previous work [12] has identified home WiFi as the bottleneck along the end-to-end path. The cause of poor home WiFi experience can be varied [5], channel congestion, poor client or AP placement and interference are the most common causes. Other work [9] has analyzed the impact of Home WiFi on the latency at a network path. They have identified that WiFi latency can contribute up to 60% of the overall round trip time along the end-to-end path. ISPs are often held responsible for poor Internet experience [1]. Home users, in the search for a solution can switch between ISPs or even content providers even though the problem is within the home. In this research paper we develop a tool to identify home WiFi impairments. We describe the initial stages of this tool this paper.

Identifying where the root cause is within the Home WiFi is challenging due to multiple factors. First, wireless nature is volatile as it uses an open and shared medium, shared among WiFi and non-WiFi devices. Second, it is required to have a vantage point within the home. This vantage point should be common across home deployments and capable of collecting the measurement to identify an WiFi impairment. Most research work has mainly implemented passive techniques to identify where the potential cause for a degraded service is located [3] [2]. A couple others have relied upon active techniques [4]. Depending on the type of measurement technique chosen challenges are present. Passive techniques face the challenge of requiring access to the AP to collect the metrics. Making changes to the AP to collect metrics is another challenge as most AP are not open to be customized. With active techniques the complication is the potential overhead caused by the measurement tool. In other words, with active techniques the measurements can bias the results.

Our tool implements both techniques to take strong points of both and leverage the weakness with each other's strong points. In other words, in this initial phase we are using both techniques to see draw a pattern from metrics collected from the AP and how these correlate with the active probing results. We believe that mainly relying on active probing to identify home WiFi impairments can be a breakthrough in the development of tools to be widely deployed in the wild. Further description of these techniques along with related work associated to home WiFi study will be covered in Section 2. The instrumentation details of our tool are developed in Section 4. The mechanisms and techniques to evaluate our method to identify impairments in Home WiFi are explained in Section 5. Finally findings of our work are consolidated in Section 6.

# 2. BACKGROUND AND RELATED WORK

The challenge to identify issues in the Home WiFi has been approached before. To address this challenge the research community has relied on two measurement techniques, active and passive. While most of previous works have opted for passive techniques [3] [2], others, have worked with active ones [4]. The work of Da Hora et al [2] chose passive techniques. In their research context, active techniques might have led to user traffic disruption and battery drain of devices under study. Within the context of passive metrics, they excluded per packet analysis as it can result in overhead during high network utilization periods. Their work mostly relied on standard metrics passively collected from APs. Active techniques were implemented in the work of Kanuparthy et al [4]. Their work rely on user-level probing. They propose a metric called one-way-delay OWD or wireless access delay. The OWD reflects the delays a packet faces while going through a 802.11 link. They have chosen active measurement to achieve software and hardware agnosticism. They pursue agnostic mechanisms to facilitate the deployment of the tool at a large scale. The common ground among the works mentioned before and our work is tool's usability and scalability. We strive for a tool to be deployed at a large scale with minimal modifications to the Home WiFi setup. The area in which we differ with previous works is the implementation of active probing with a specific probing rate. The probing rate we have chosen will get a sense of network status without adding significant overhead to it. We describe how we chose the probing rate in Section 4.

#### 3. WIRELESS MONITORING METRICS

Active and passive techniques have their advantages and disadvantages. In the following, we outline the main characteristics of each one of them. Each of the techniques will be best-suited depending on the goal and context of the experiment.

#### 3.1 Active

Active measurement is a technique in which traffic is injected in the network to get a sense of the network status. The injected packets are called probes. For our work we use active measurements to obtain metrics on bandwidth, Round-Trip Time (RTT) and packet loss. In the WiFi context, bandwidth active measurements can help to identify where the bottleneck is happening. We have also used active bandwidth measurement tools to generate traffic in our experimental setup to resemble real-case scenarios. High RTT can help to identify if congestion is happening in the home WiFi. In a similar way, packet loss can denote interference as frames are destroyed in the WiFi link. While using active measurements it is important to pay attention to the probes size and probing rate. Large probe sizes and aggres-

sive probing rate can cause overhead. Overhead does not only disrupts user traffic but can also lead to biased measurements. In the following bullet points we outline the strengths and weaknesses of active measurement techniques within our framework. We also include the ones we work with for this paper.

# Strengths

- Full ownership of the network is not required.
- They do not require large space to store data collected as generally, probe packets are small.
- Privacy concerns are minimal as probe packet used to measure are made of random data which has no sensitive information.
- Useful to get the state of the network on-demand.

#### Weaknesses

- Overhead might occur if probe size and rate are chosen without due diligence of network conditions.
- Biased results can be obtained if probing causes overhead in the network.

Under the scope of active measurement techniques, the following are the metrics to be actively collected for our work.

## • Round Trip Time

- For our goal, RTT can helps us identify if we are experiencing attenuation and interference in the home WiFi. High RTT values can give a sense of latency in the Home WiFi which is potentially correlated to attenuation. Packet loss in the other hand, will point to interference related impairments as frames are being destroyed, causing the loss of these frames.

## • Throughput

– In WiFi, throughput active measurement can assist to identify if a congestion is happening in the WiFi link. For example, if the AP reports a strong signal to the wireless client and minimal losses but the throughput is low, it is likely that the AP is experiencing congestion.

#### 3.2 Passive

Passive measurement techniques rely on a "listen and sit" approach. The instrument conducting passive measurements in the network sits in a specific location along the path and records the metrics of interest. The monitor can be a component of the network itself, for example a router. It can also be device devoted to measure,

such as a Wireless sniffer. An important difference between active and passive techniques is that the latter do not trigger probes. Overhead due to probe packets is not present in passive measurements. However, computational and storage resources in the passive measuring device are important factors to consider. The device might require to have enough space to store the data being collected. In a similar way, the computational power of the device can be required to be high depending on the speed of the link being measured. A Gigabit link in a Core Router will handle significantly more data than an 100Mbps Ethernet link in an access switch. Outlined in the following list a high level summary of the key strength and weaknesses of passive measurement techniques for our work purposes. We also outline the ones we use for our work.

#### Strength

 No extra traffic is generated to collect metrics, risk of causing overhead is minimized.

#### Weaknesses

- Large storage capacity can be required to store collected data. Not all measuring devices have large storage capacity, i.e. Access Points.
- Access to equipment working as passive measurement device is required. This is not possible for most users at multiple devices along an Internet path.
- High computational power on the measuring device can be required depending on the link being monitored and data granularity pursued. Not all devices can provide high computational power, i.e. Access Points.

#### **Passive Metrics**

# • RSSI - Received Signal Strength Indicator

- In our experiments we collect the RSSI from the AP and the Wireless Client. The RSSI help us to identify if there is attenuation happening in the link. A low RSSI denotes attenuation in the Wireless link.
- Low RSSI can be caused by poor AP placement due to large distance between wireless client and AP or obstacles between both.

#### • PHY Tx Rate

The PHY Tx Rate at the wireless nodes can illustrate poor WiFi link quality. A low PHY Tx Rate can help to diagnose a congestion, attenuation or interference WiFi impairment. In collaboration with other metrics the scope of the impairment can be narrowed down.

 For example, if the RSSI is strong, meaning there is no attenuation; loss rate is minimal, meaning interference is not present, but Tx PHY Rate is low; the impairment scope can be narrowed down to congestion.

#### • Noise

- Noise measurements assist know if environment where the wireless client or the AP is placed is suitable for WiFi. For example, if the noise level at a particular wireless client is high, we expect that node to be the only one with WiFi degraded quality. In the other hand, if the AP is the one sensing high noise levels, we can expect all the clients connected to that AP to experience degraded WiFi.
- Noise can be caused by devices which "do not speak Wi-Fi language" such as Microwave ovens, cordless phones and similar. Noise can help to distinguish between congestion and interference. Unlike congestion, interference is driven by non-WiFi sources.

# • Throughput - Driver Logs

- The throughput from the driver logs assist us to sense a WiFi issue. Low throughput can be an indicator of congestion, attenuation or interference.
- In a similar way as for actively measuring throughput, in collaboration with other metric we narrow down the potential WiFi impairment.
- Additionally, passively measuring bandwidth help to validate we obtain similar values as for actively measuring it.

## • Frame Delivery Ratio

- Frame Delivery Ratio depicts the ratio between packets successfully received and total packet sent. The FDR metric can assist to get a sense of link quality. Low FDR indicates poor link quality.
- Poor link quality can be caused due to congestion, attenuation or interference. In a similar way as with other metrics in our work, we collaborate with other metrics to narrow down the potential WiFi impairment being experienced.

# 3.3 Vantage Points

The metrics described before have been collected from different devices in our setup. Previous works have identified that even with similar Wireless conditions devices can experience different throughput and bitrates [11], therefore we use different vantage points. Passive metrics have mostly been collected at the wireless client and AP. We extract these metrics from driver logs and derived statistic from them. Additionally we setup a wireless sniffer to get wireless captures. We use the wireless captures to validate the values we get from the logs at wireless client and AP. In the case of active metrics, we collect them from a wired client. The wired client works as the device in which we target to deploy our tool. From the wired client we trigger the active probing tool to collect RTT and throughput. The RTT measurements are collected using a custom ping-like tool. The active throughput is collected with *iPerf*. In section 4 we share instrumentation details on the tools we work with to obtain the metric we work with.

# 4. WIRELESS BOTTLENECK DETECTOR

We strive to identify Home WiFi impairments, to achieve our goal we run experiments and trigger WiFi and non-WiFi issues in a testbed. During our experiment sessions we collect active and passive metrics using a diverse set of tools. Most of the tools we work with are out-of-the-box tools, such as iPerf, tc and tcpdump. The active measurement tool we use to collect RTTs is a custom implementation of Ping in GoLang. We refer to this tool as GoPing. We have customized GoPing to send ping trains and batches. These two features were key to find the probing rate we use for our experiments.

# 4.1 Finding the probing rate

As described in section 2, finding the probing rate is important when working with active measurements. A high rate can cause overhead, whereas a low rate can fail to capture the status of the network. To approach this challenge we conducted experiments in our office lab. Our experiments consisted in sending a series of ping trains which included multiple pings inside each train. We ran the tests with different train inter-spacing values and with different amount of pings inside the trains. The first finding from our experiments was a delay in RTT due to power save mode in devices. The power save mode sends the NIC to sleep. We refer to this delay as the "sleeping NIC". We found that when the intertrain spacing is smaller or equal to 100 msec the power save mode delay is not present. Based on this finding we set our lower bound for inter-train spacing to 100 msec. We set our upper bound to 1000 msec as the RTT within a home WiFi single-hop network is expected to be only a few milliseconds without significant cross-traffic. This observation is remarked in the work of Sundaresan et al. [12].

The second relevant finding is associated to the RTT value of each ping within a train. We found that even with inter-train spacing values above 100 msec it is possible to overcome sleeping NIC delay by considering the

RTT value of the 3rd or greater ping within a train. We noticed that the RTT value for ping greater or equal to the 3rd ping in a train depicted similar RTT values as when the sleeping NIC delay is not present. After these observations we defined our baseline to be 100 msec inter-train spacing and 3 pings per train. Figure 1 illustrates the values for the average round trip time of three pings in a train. The inter-ping spacing is equally distributed among the number of pings in a train and the inter-train spacing. For example, the inter-ping spacing value for 3 pings in a 100 msec inter-train series is 100 msec/3 or 33.33 msec.

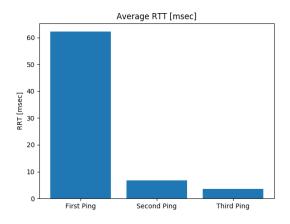


Figure 1: Average RTT for Three Ping Series

With this exercise we defined our baseline, we implemented similarity tests between our baseline results and samples derived from the baseline. We refer to our baseline as aggressive probing. To keep the samples to follow the same distribution as our baseline we implemented a Poisson process to generate the inter-train space intervals. In other words, randomly sampling from a Poisson process will result in another Poissondistributed process [10]. This feature has been included in our GoPing tool. We sampled our baseline to obtain from 10% to 90% of our original data points. We implemented Bernoulli random sampling to extract our samples. Finally, we ran Two-sample Kolmogorov-Smirnov tests between our baseline and samples. From the results we noticed that the sample which delivers a similar ECDF to our baseline is the one that keeps 50% of the original baseline data points. Figure 2 illustrates both ECDFs.

From figure 2 the overlap between the sample keeping 50% of original data points and the original baseline derived from aggressive probing can be seen. This was the sample in which the overlap occurred, based on this result we obtained our probing rate. As the RTT ECDF of the sample with half of the original data is similar to the original baseline, we set our probing rate to be 200

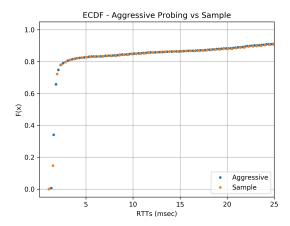


Figure 2: ECDF - Aggressive Probing vs Sample

msec. To validate our chosen probing rate still holds in our testbed we tested it. The tests consisted in sending as many batches as possible for 10 min at 100 and 200 msec probing rates. Additionally we varied the attenuation with values of 0, 15 and 30 dBm. Table 1 summarizes the values used for the test. The test sessions took place in the 2.4 GHz band using 802.11n WLAN with no authentication. We ran each experiment session 5 times, in total we obtained 30 samples.

Probing Rate
100msec
200msec
100msec
200msec
100msec
200msec

Table 1: Attenuation and Probing Rate Validation Values

We compared the RTT ECDF of both rates as before to check similarity between probing rates. The expectation was for curves to be similar to each other. As expected, figure 3 illustrates the similarity between both RTT ECDF probing rates.

The next expected behavior was for RTT to increase as the attenuation values increases. Figure 4 help us to validate the expected behavior. As we increase attenuation, RTT increases.

# 5. EVALUATION METHOD

For the development of our work, we used two labs. To find the probing rate to run our experiments in the remote testbed we ran tests in our In-Office lab.

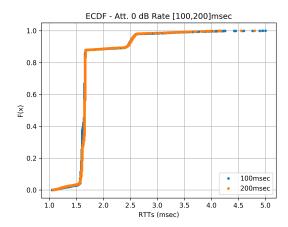


Figure 3: Att. 0 dBm - Rate 100,200 msec

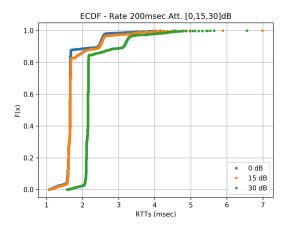


Figure 4: Rate 200 msec - Att. [0,15,30] dB

# **In-Office Lab**

The In-office lab was mainly used to work on finding the probing rate to be used in the experiments at remote lab we worked with. The setup at our office is primarily composed by the following elements.

- Raspberry Pi 3 running Raspbian GNU/Linux 8 (Jessie)
- 2. Wireless Access Point TP-Link AC1750
- 3. Dell Laptop Inspiron running Ubuntu 16.04.4 LTS (Xenial Xerus)

The wireless card driver on the Dell Laptop supported 802.11 a/b/g/n/ac. The driver is *iwlwifi* version 4.4.0-130-generic and firmware=17.948900127.0. At the In-Office lab we setup our deployment as illustrated in figure 5.

The Pi was the device from which we send the pings towards the Laptop. As illustrated in figure 5 the Pi and access point are connected via Ethernet. The laptop is

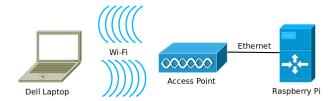


Figure 5: In-Office Lab Deployment

connected with the AP via 802.11n. During the tests at the In-lab office we switched between 2.4 and 5.0 GHz band depending on the goal of the experiment. The In-Office lab played a key role to test the features we included in our GoPing tool prior to running experiment at the remote lab.

# **Orbit Lab**

The second testbed we work with is Orbit Lab [7]. Orbit lab is a large testbed in which different Wireless technologies can be tested. One of these Wireless technologies is 802.11. Within Orbit Lab we work with Sandbox 4 (SB4) which includes features to vary the attenuation between the nodes in the Sandbox. The main components of SB4 we work with are the followings.

- 1. SB4 has 9 nodes, each one of them runs Ubuntu 12.04
- 2. Attenuation Controller which makes possible to vary the attenuation between the nodes.

Each of the nodes has an Atheros Wireless card, the models are Atheros 5K and 9K. The nodes we work with have Atheros chipsets which allow us to collect detailed WiFi logs. The links between the nodes in SB4 can be set to attenuation values between 0-30 dBm from the attenuation controller. The topology of SB4 depends on the attenuation values for each link. For example, a full-mesh topology is achieved when the attenuation value for all the links is set to 0 dBm. Thanks to the attenuation controller we can set experiments in which changes on the RSSI are visible. The RSSI, as descried in section 3, is a metric which can help to identify attenuation impairments. The main deployment we use in Orbit is similar to the deployment we have at the In-office lab. The node working as AP was setup using the hostapd utility. The WLAN settings for the AP are summarized in table 2.

# **Experiments Setup**

To trigger WiFi and non-WiFi impairments we setup three main scenarios in Orbit SB4 testbed. Two of them, attenuation and congestion, are WiFi-related. The third one is an access link impairment. Across the three scenarios we let running the collection of active and passive measurements. Our experiment sessions last 10

Setting	Value
802.11 Protocol	802.11n
Channel Bonding	No
Band	$2.4~\mathrm{GHz}$
Security	Open

Table 2: WLAN Settings at AP Node

min. Passive wireless metrics logs are collected every 10 secs at the AP and Wireless client. We also setup a Wireless a Sniffer to obtain Over-the-Air packet captures. From the wired client we send pings towards the AP and log the stats from GoPing. For the throughput measurement with iPerf, we setup iPerf server at the wireless node and the iPerf client at the wired node. iPerf was setup in TCP mode with 4 parallel TCP streams. We chose TCP as it is transport protocol most commonly used by services at Home WiFi networks. We work with 4 parallel streams as within the Home WiFi the number of TCP streams is average below 5 [We need a reference here].

#### Attenuation

To trigger attenuation impairments in the testbed we vary the attenuation at the link between the wireless client and the access point. As mentioned before the setup we use at SB4 in Orbit is similar to our In-Office lab which is illustrated in figure 5. The additional component to this setup is the node working as a wireless sniffer. The attenuation impairment happens in the 3<sup>rd</sup> and 9<sup>th</sup> minute of the 10 min session. The experiment is designed this way to set a comparison between impairment-free and impairment conditions. We setup 5 scenarios with an increase of 3 dBm per impairment interval. Table 3 breakdowns the scenarios and the attenuation levels for each impairment interval. We ran each experiment 5 times.

Scenario	Attenuation Value [dBm]	
Section	1st Interval	2nd Interval
1	3	6
2	9	12
3	15	18
4	21	24
5	27	30

Table 3: Attenuation Scenarios and Values

# Congestion

To trigger congestion in our testbed, we connect more wireless clients to the same AP our main wireless client is connecting to. At the  $4^{\rm th}$  and  $8^{\rm th}$  minute we connect

an additional wireless clients to the AP. The additional wireless clients send UDP traffic to the AP using iPerf, hence the AP is running an iPerf server instance. We increase by one the wireless nodes connecting to the AP per interval. Table 4 consolidates the scenarios and number of wireless nodes connecting to the AP per interval.

Scenario	Connected Wireless Nodes	
Scenario	1st Interval	2nd Interval
1	1	1
2	2	2
3	3	3
4	4	4
5	5	5

Table 4: Congestion Scenarios and Values

# **Access Link Limiting**

The third scenario triggers a non-WiFi impairment. The experiment consists in limiting the access link capacity at the Wired node. We achieve limiting at the wired node by using tc, a traffic shaper utility. In a similar way to the attenuation scenario, we trigger the impairment conditions at the  $3^{\rm rd}$  and  $9^{\rm th}$  minute of the 10 min experiment window. Table 5 details the scenarios and values for the Access Link Limiting scenario.

Scenario	Throughput [Mbps]	
Scenario	1st Interval	2nd Interval
1	100	90
2	80	70
3	60	50
4	40	30
5	20	10

Table 5: Access Link Limiting Scenarios and Values

## 5.1 RSSI in the wild

With regards to the attenuation scenario we ran a survey to find the common RSSI value in home and office environments. We asked the colleagues at our office to run a script which collects WiFi metrics on their laptops at different times during their stay at home or office. From the 760 samples collected we found that the most common RSSI value ranges between -60 and -65 dBm. Figure 6 illustrates the RSSI histogram of our survey.

The main goal of this exercise was to validate attenuation values to be used for our experiments. In Orbit SB4 testbed, attenuation values of 0, 3 and 6 [dBm]

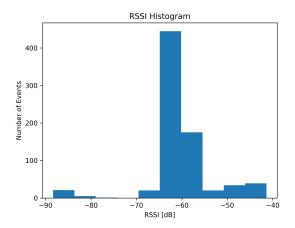


Figure 6: RSSI Survey Values Histogram

led to RSSI values between -60 and -65 dBm, which is the range obtained from our survey. These values are included in the attenuation experiments we ran.

#### 6. RESULTS

After completing our experiments we proceeded to the classification phase. Our experiments were designed in a way in which each specific issue was associated to a specific minute within the 10 min experiment session. In other words, each experiment session consisted in 10 epochs, each one 60 sec long. Depending on the scenario; congestion, attenuation or access link, we knew at which epoch was the issue triggered. We labeled each epoch depending on the issue. From our results we created two datasets, binary and multiclass. In the binary dataset we only worked with two labels. The labeling schema for the binary dataset is described in table 7.

As described in table 7, even though "access link limiting" is a network issue it shares the same label as "no issue at all". They both share the same label as access link limiting nature is non-Wireless. The second type of dataset is multiclass. In multiclass dataset we assign a different label to each event. The labeling for the multiclass dataset is described in table 8.

To test classification in our dataset we used Weka.

Attribute- Algorithm	Dataset	Correctly Classified	Incorrectly Classified
J.48	Binary Multiclass	99.47% 98.66%	0.53% $1.33%$
Adaboost	Binary Multiclass	99.73% 85.73%	$0.27\% \ 14.26\%$
Random Forest	Binary Multiclass	100.00% $99.86%$	$0.00\% \ 0.13\%$

Table 6: Classification Results

Label	Issue Type
0	No Issue at all
1	Attenuation
0	Access-Link Limiting
1	Congestion

Table 7: Binary dataset labels

Label	Issue Type
0	No Issue at all
1	Attenuation
2	Access-Link Limiting
3	Congestion

Table 8: Multiclass dataset labels

Weka is a software which has different machine learning algorithms for data mining. We focused on the classification feature and fed our datasets to test the accuracy of different algorithms. For both datasets we ran the algorithms J.48, AdaBoostA1 and random forest. We used the default 10 fold cross-validation in Weka. The results obtained from the binary dataset are outlined in table 6. The best results are obtained with the "random forest" algorithm. The next step was to feed Weka with the multiclass dataset. As mentioned before, with the multiclass dataset the goal is to classify the issues in more detail. The obtained results are summarized in table 6. Once again the best results were obtained with the random forest algorithm. These results summarize the first stage of the tool we strive to develop. We can conclude that the potential algorithm to be used for our tool can be random forest. We consider it a potential algorithm as it achieved the best results from both datasets created from our experiments. We can also conclude that the set of features and metrics collected in our experiments result in an high accuracy classification level. The next step is to extend the number of samples we collected to test our results against a bigger dataset to increase the robustness of our results. The final goal is to deploy the WiFi impairment detector in the wild.

#### 7. REFERENCES

- [1] Diego Da Hora, Karel Van Doorselaer, Koen Van Oost, and Renata Teixeira. *Predicting the effect of home Wi-Fi quality on QoE*. PhD thesis, INRIA; Technicolor; Telecom ParisTech, 2018.
- [2] Diego Neves da Hora, Karel Van Doorselaer, Koen Van Oost, Renata Teixeira, and Christophe Diot. Passive wi-fi link capacity estimation on commodity access points. In *Traffic Monitoring* and Analysis Workshop (TMA) 2016, 2016.
- [3] Diana Joumblatt, Renata Teixeira, Jaideep Chandrashekar, and Nina Taft. Hostview: Annotating end-host performance measurements with user feedback. ACM SIGMETRICS Performance Evaluation Review, 38(3):43–48, 2011.
- [4] Partha Kanuparthy, Constantine Dovrolis, Konstantina Papagiannaki, Srinivasan Seshan, and Peter Steenkiste. Can user-level probing detect and diagnose common home-wlan pathologies. ACM SIGCOMM Computer Communication Review, 42(1):7–15, 2012.
- [5] Kyung-Hwa Kim, Hyunwoo Nam, and Henning Schulzrinne. Wislow: A wi-fi network performance troubleshooting tool for end users. In *INFOCOM*, pages 862–870, 2014.
- [6] Aaron Leonard and Shankar Ramanathan. How to get your 8821/792x wireless phones performing reliably, Jul 2018.
- [7] Maximilian Ott, Ivan Seskar, Robert Siraccusa, and Manpreet Singh. Orbit testbed software architecture: Supporting experiments as a service. In Testbeds and Research Infrastructures for the Development of Networks and Communities, 2005. Tridentcom 2005. First International Conference on, pages 136–145. IEEE, 2005.
- [8] Ashish Patro, Srinivas Govindan, and Suman Banerjee. Observing home wireless experience through wifi aps. In *Proceedings of the 19th annual international conference on Mobile computing & networking*, pages 339–350. ACM, 2013.
- [9] Changhua Pei, Youjian Zhao, Guo Chen, Ruming Tang, Yuan Meng, Minghua Ma, Ken Ling, and Dan Pei. Wifi can be the weakest link of round trip network latency in the wild. In *INFOCOM* 2016-The 35th Annual IEEE International Conference on Computer Communications, IEEE, pages 1–9. IEEE, 2016.
- [10] D Raikov. On the decomposition of poisson laws. In *Dokl. Akad. Nauk SSSR*, volume 14, pages 9–12, 1937.
- [11] Srikanth Sundaresan, Nick Feamster, and Renata Teixeira. Measuring the performance of user traffic in home wireless networks. In *International* Conference on Passive and Active Network

- Measurement, pages 305–317. Springer, 2015.
- [12] Srikanth Sundaresan, Nick Feamster, and Renata Teixeira. Home network or access link? locating last-mile downstream throughput bottlenecks. In International Conference on Passive and Active Network Measurement, pages 111–123. Springer, 2016.