Iori Matsuhira

Full-Stack Developer

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Professional Skills

Coding Languages:

JavaScript, HTML/CSS, TypeScript

Frameworks/Systems:

- ReactJS
- React Native
- AngularJS
- Bootstrap Front-End Framework
- Visual Studio
- Amazon Web Server
- Git
- Jest, Cucumber, Puppeteer
- Postgresql
- Heroku
- MongoDB
- Gatsby (Learning)
- Graphql (Learning)

Other Skills:

- Teamwork
- Time Management
- Multi-Tasking
- Understand customer needs

Personal Profile

Full-Stack developer with tech support and hospitality background. Experienced constant changing environment, understanding customer needs, problem solving under pressure.

Educational Training

CareerFoundry Berlin - Germany

Berlin - Full-Stack developer course
Graduated: July 2021

- Built portfolio from scratch, Created an app with its own backend and frontend as a movie database with React.js and Angular JS with TypeScript.
- Trained with Test/Behaviour Driven Development. with Jest, Jest-cucumber, Puppeteer.
- Developed the capability to build a serverless app
- Experienced with building mobile chat app with React Native, and Expo
- Experienced Agile-Kanban through my project

Meiji University - Tokyo Japan

Degree of law
Graduated: Feb. 2013

- Learned and obtained various knowledge about Japanese criminal, civil law and constitution, how to apply them / precedent to our daily life.
- Took international law course to learn English and introduction of US/Chinese law.
- Put focus on language study to be able to speak English, also culture to adopt cultural diversity.

Career Summary

Support Engineer / Frontend Developer
Quick Commerce Ltd Aug. 2021 - current

- Focus on providing solutions with cause quickly to customers so they understand why and how it's dealt with.
- Investigate issues deeply and create tickets for the developer team by paying attention to 5W1H so they can fix the issue as quickest as possible to provide the best customer experience.
- Working on bug fix and feature implementation tickets as a junior developer. (Implemented logs to Google cloud logs, a calendar view for Shift planning app with material UI and React TypeScript)
- Working on company ticket app reporting process and CTI implementation
- Keep our documentation always up to date so people see them and know how to tackle the issue.

Customer Support / Translator / Case Reviewer
COPYTRACK Feb. 2018 - Jan. 2020

- Gave support to customers to get photo license fee from image users, also to image users to build relationships with customers.
- Translated articles from English/German to Japanese, Japanese to English.
- Helped reviewing cases customers submitted, became top reviewer of company.

Technical Specialist / Specialist
Apple Store Ginza
Nov. 2016 to Feb. 2018

- Provided solutions to customers with Apple products as a Specialist.
- Rebuilt relationships between customers and Apple by fixing iOS products as a Technical Specialist.
- Organized Field Trip for students to be familiar with Apple products and helped them creating movies.