Ivo Mavrodinov

+359.884.021.905 • ivo@mavrodinov.me
mavrodinov.me • Sofia, Bulgaria

EXPERIENCE

September 2018 - present / QA Engineer & Software Developer / camel active (remote, freelance)

- handle functional and cross browser testing of internal B2B app solution
- extend existing and implement new feature requests - data migrations, CMS, user statistics, profile data updates, access permissions (RoR 5.2, Postgres, Active Storage, RSpec, Pundit)
- help out with code reviews, specs, and bug fixes

April 2019 - September 2019 / QA Consultant / Plant Snap ETL

- introduce project specific documentation - installation procedures, READMEs, internal guides, test data
- implement common QA processes across all development teams
- create and maintain test suites for mobile application projects
- perform functional and acceptance tests for iOS, Android and backend API applications

January 2015 - March 2018 / QA Engineer / Harvest (remote)

- perform functional and acceptance testing across the full spectrum of company software solutions - web, API, desktop (macOS & Windows), mobile (iOS & Android)
- prepare and manage corresponding test suites and app-specific internal documentation
- carry out integration testing of various 3rd party apps (Slack, GitHub, Basecamp, etc.)
- develop and maintain QA automated tests (Ruby, Selenium, RSpec)
- collaborate with product and development teams to improve and streamline software quality assurance processes
- communicate UX issues with product owners and suggest possible improvements
- investigate and track customer reported issues, follow up on bug fixes

August 2013 - October 2014 / QA Team Lead / Skrill (now Paysafe Group)

- lead a mixed team of 5-7 testers responsible for both manual and automated front-end tests
- perform manual and maintain automation test suites (Ruby / Capybara test framework) along with their corresponding management solutions (TestLink /Jenkins CI)
- communicate release cycles with members from other disciplines of the Agile team such as product/project managers and business analysts to assess and distribute the testing workload accordingly
- guide and perform integration testing of various third-party services in the field of security, payments and anti-fraud checks as well as translation, BI and e-mail tools

EXPERIENCE

- actively participate in both in-house and external company audits to a PCI DSS degree of security; present the required information and best practices from a QA point-of-view at online conferences and face-to-face meetings

- organize cross-team sync-ups to identify and alleviate possible dependencies of currently developed features and already existing applications

April 2013 - August 2013 / QA Specialist / Spreed Inc.

- perform integration and functional tests for both iOS and Android platforms against existing and newly developed applications

- maintain CI builds and analyze various test and production configuration changes

- query Postgres databases to a test level of necessity (database updates, queried reports and scripts)

- work closely with customer facing teams to investigate and address production issues from corporate clients

September 2011 - April 2013 / QA Specialist / Skrill (now Paysafe Group)

- perform acceptance, functional and integration tests against existing and newly developed functionalities including RESTful services

- work closely with customer-facing teams to investigate and address production issues from VIPs, users and corporate clients

- query Oracle and Postgres databases to a test level of necessity / basic database changes, reports and scripts

- coach new team members, guide them through the testing process

- analyze and report possible dependencies of newly developed features and already existing functionalities

Jan 2010 – September 2011 / VIP Account Manager / Moneybookers Ltd.

- manage, develop and maintain relationships with VIP clients from a specific market base

- respond to incoming queries and issues via e-mail, phone and face-to-face meetings

- monitor the activity of certain countries and identify ways to increase efficiencies or improve product or service

- keep track of annual revenue statistics and develop new ways of increasing it

- handle document verification and fully comply with all rules, regulations, and policies

EDUCATION

New Bulgarian University (NBU), Sofia, Bulgaria

B.A., Egyptology and English, June 2010, GPA 5.33/6.00

Related courses: Information Technologies and Informatics