Practical Tasks

Subject Area	Department	Task Description
Economics	Business Operations	♦ Master Data Preparation and Check
	Communications	♦ Evaluation of Communication Platforms
	Controlling	♦ Resource Planning
	Customer Relationship Management	♦ Newsletter Tool
	Finance	♦ Process Mining and Dashboard Development
	Marketing	♦ Management Support and Marketing Development
	Quality Assurance	♦ Testing and Test Case Development
	Sales	♦ Customer Acquisition and Marketing ♦ Operations & Social Media Marketing ♦ Sales Operation Hardware & Maintenance ♦ Customer Acquisition and Pre Sales ERP ♦ Process Development and Function Testing ♦ Digital Transformation Customer Accounts
	Travel & Expense	♦ Implementation of a T&E Solution and User Support ♦ Process Mining ♦ Process Modelling
Consulting	Consulting- General	♦ Executive Management Support ♦ Module Support ♦ SAP Customizing
	Consulting - Automotive	♦ Use Case Development, Presentation and Demo
	Consulting - Electronics	♦ Use Case Development
	Consulting - Insurance	♦ Chatbot Development ♦ Use Case Development
Development	Software Development	♦ Trajectory Optimization ♦ Web Interface Development ♦ Use Case Development ♦ Frontend/ Backend Programming ♦ Automotive Assistant Development ♦ Data Science, API Development ♦ Development of a Cloud Readiness Assessment Framework
IT	Cloud Computing	♦ Maintenance of a Hybrid Cloud Environment
	Engineering	♦ App Development
	Professional Service	♦ DSD App Development ♦ TNT Backend/Webservice Development

	Security	♦ Asset Development
		♦ Penetration Testing
		♦ DSGVO Web Development
		♦ Support in Development and Documentation
	Service Design	♦ ITIL Framework
	Service Desk	♦ Implementation of a new Ticketing System
		♦ Ticket Reporting and SAP Tasks
	Support	♦ First Level Support
	User Experience Design	♦ Dashboard Creation
Projects	IT Projects	♦ Project Management Support
		♦ Implementation of a Planning Software
		♦ Project Support
		♦ Financial Markets Application Development