



BRIAN ARMITAGE

WEB DEVELOPER

INTRODUCTION

I am a Toronto based web developer who is passionate about building web applications that create an amazing experience for the end-user. Prior to entering the field of Web Development, I worked for 12 years in Telecommunications management.

PROFESSIONAL SKILLS

HTML5, CSS3, and Sass
Responsive design
JavaScript fundamentals
jQuery,
Using APIs
React
Firebase
Git and Github
Paired programming
VS Code
Accessibility

CONTACT DETAILS

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MY INTERESTS

Travelling
Reading and Writing
Manchester United
Yorkie Enthusiast

CAREER PROGRESSION

MANAGER, PRODUCTIVITY

Rogers Communications, Jul 2018 – Present (9mth)

- Provide expert support to senior analysts and coordinate work tasks
- Lead analysis to improve and understand call centre productivity
- Analyze productivity metrics to understand root cause and to improve results

TEAM MANAGER

Rogers Communications, Nov 2009 – Jul 2018 (8 yrs 9 mth)

- Skill development of Customer Service Consultants
- Daily coaching of front-line staff to ensure that quantitative and qualitative results are met
- Develop specific, customized coaching plans with direct reports, and set monthly goals

ACADEMIC BACKGROUND

HACKERYOU - COLLEGE OF TECHNOLOGY

Web Development Immersive Bootcamp, Jan – Apr 2019

HackerYou is a Private Career College located in downtown Toronto that runs nine-week full-time bootcamps to train web developers on the most up-to-date skills, including HTML5, CSS3, responsive design, JavaScript, jQuery, React, and APIs.

DURHAM COLLEGE

Business Administration Accounting, 2001 – 2004

- Computerized Accounting and Excel
- Managerial Accounting
- Financial Accounting
- Personal Taxation

VOLUNTEER WORK

VALENTINE'S DAY: CREATING VALENTINE'S DAY CARD WITH HTML & CSS

Ladies Learning Code, Feb. 14, 2019

- Mentored students attending Valentine's Day Card workshop
- Mentored groups as well individuals on a 1:1 basis
- Workshop focused around HTML/CSS fundamentals, as well as animation