

Students Task Analysis							
Sub Tasks	I want to log in TechPro Portal website	I want to post a message on Forum	I want to modify my message on Forum	I want to delete my message on Forum	I want to modify my profile	I need grad students' contact information	I want to log out
Scenario	I'm taking Technical Programming course and want to log in TechPro Portal to post an urgent message on the forum. I need to log in first to do it.	I successfully logged in TechPro Portal and I can post a message now. I go to Forum by clicking "Forum" on the menu.	After posing a message, I noticed that there were some typos and missing information. I need to fix it.	It seems like I clicked "post" button twice or something. There are 2 identical messages posted on Forum. I need to remove one of them.	While reading my profile, I found my profile has a lot of spelling errors. And I see some unfilled blanks too. I want to modify and add new information on my profile.	I remember Jack, a grad student, told me to contact with him at tp_jack@bcit.ca if I have a question regarding the course... but i'm not sure if that's a correct email address. I need to check it.	I've done everything I need to on this website. I will log out now.
Consideration/Influences	What should I do if I forget my ID / password? Is it case-sensitive? Is this website safe from hackers?	Who will be the readers? Is there any rules to keep in mind?	Will someone get confused from this modification? They may not notice I've recently modified it.	Can I delete multiple number of my posts at one time?	Should I inform the instructor / students that I have changed my profile? Does it automatically display it somehow? Is there any restrictions on profile to keep in mind?	Can I contact with them without instructor's permission?	Can I just close the web-browser? Does it remember my ID/Password automatically? Should I log-out manually for security?
Pain-Point	Sometimes I cannot remember my password. Being blocked for 10 minutes after failing log-in three times is somewhat annoying.	Forum icons(buttons) are hard to understand and use. I want clear layouts	N/A	I can't delete multiple number of my posts at one time.	N/A	N/A	*** Security issues: after checked remember checkbox; if close the web-browser while logging in, account still remained as admin.
Functionality	1. Click "Log in" Text on the menu at the end. 1) Students click Login button to try to access TechPro Portal	1. Click "Forum" - assuming I'm logged in already 1) "Project" can be accessed from the picture-entry link on the main page.	1. Click "Forum" - assuming I'm logged in already 1) "Forum" can be accessed from the mouse-over link on the main page.	1. Click "Forum" - assuming I'm logged in already 1) "Forum" can be accessed from the mouse-over link on the main page.	1. Log In	1.1. Put cursor on Student menu 1.1) Students can see sub-menus by putting a mouse cursor on the menu category only if it has sub-menus	1. Click "Log out" anytime when currently logged in. 1) Students can log out anytime they want by clicking Logout button on the top.
	2. Type in my ID and password 2) Students type in their ID and password	2. Click a message board which is suitable for my message topic 2) Students pick a proper message board for their topic.	2. Click a message board which has my message to be edited 2) Students pick a proper message category to find their posts.	2. Click a message board which has my message to be deleted 2) Students pick a proper message category to find their posts.	2. Click my ID at the end of the menu – it's next to Log Out text button	1.2. Click the year the student graduated BCIT 1.2) Students can click any year from 1999 to 2009 to see students in that year.	
	3. Click OK. 3) Students click OK to access.	3. Click "New Thread" 3) Students click "New Thread" button to write a message.	3. Click my message to edit 3) Students click their message to edit.	3. Click my message to delete 3) Students click their message to delete.	3. Modify my information	1.3. Click the student's name	
	4. If failing logging in, contact with the admin or double check ID and password. 4) If students fail logging in 6 times, the website will force them to wait 10 minutes before the next trial	4. Write my message. 4) Students write a message using provided text editor in the forum.	4. Click "Edit" 4) Students click Edit button to start editing.	4. Click "Delete" 4) Students click Delete button to remove.	4. Click Update.	2.1. Find the student's post on Forum 2.1) Students can access to a student's profile using forum as well	
		5. Click "Submit" 5) Students finishes writing and click Submit button to upload it.	5. Modify the message 5) Students pick a proper message category to find their posts.	5. Double check my message to remove and click delete again. 5) Students will see a confirmation page with their message on. They click Delete button to remove it.		2.2. Click the student's name 2.2) Students click a student's ID or name in the forum message board to see his/her profile.	
			6. Click Preview if you want to see the outcome in advance 6) Students click Preview to see what it looks like in the forum.				
			7. Click "Submit" 7) Students click Submit and upload it.				