Saideep Anchuri

✉ anchurisaideep22@gmail.com | ☐ +918247088895

🔗 www.linkedin.com/in/saideep-anchuri-4646331bb

OBJECTIVE

I am a Software Engineer with over 2 years of experience in Azure's AI ecosystem, focusing on building efficient, scalable solutions. My expertise in Azure Open AI, Machine Learning, and Cognitive Services enables me to drive innovation and enhance client satisfaction. Passionate about data visualization with Power BI, I am dedicated to leveraging my skills to contribute effectively to a forward-thinking organization.

EDUCATION

- Master Of Computer Applications   (2018 - 2021)
  Vaagdevi College Of Engineering Warangal Telangana, India
- Degree (MPCS)   (2015 - 2018)
  Chaitanya Degree College, Hanmakonda, Telangana, India

TECHNICAL SKILLS

- **Generative AI Skills -** Azure Open AI Service, Azure, Cognitive Services, Azure Machine Learning, Azure AI services.
- **Programming –** Python, Java
- **Cloud –** Azure Cloud
- **Database –** SQL
- **Power Bi**
- **Microsoft Azure (Azure Fundamentals, Active Directory, Virtual Machine, Storage, AI Fundamentals, Azure Data Factory)**
- **Microsoft Fabrics Analytics Engineer**

PROFESSIONAL EXPERIENCE

Role: Software Engineer

Duration: [Feb 2024] – [Aug2025]

Quadrant Technologies, Warangal, Telangana

- Designed and maintained a **priority customer support system** leveraging Azure AI services, Azure Open AI, and the Microsoft Q&A platform, enhancing service scalability and intelligence.
- Enabled **AI-powered query interfaces** for customers to raise and track technical issues via Microsoft Q&A, significantly improving accessibility and response turnaround time.
- Created streamlined workflows to **capture, triage, and resolve customer issues**, including detailed tracking of repro steps, issue escalation, and resolution verification.
- Led initiatives to implement **automated and semi-automated analysis pipelines** for technical inquiries, improving solution accuracy and reproducibility.
- Played a key role in maintaining high customer satisfaction by ensuring **timely, high-quality technical support** for priority customers and contributing to improved resolution metrics.

Junior Consultant[May 2022 – Jan 2023]

Worked as a Junior Consultant, Talent Acquisition for 9 months in **Burgeon IT Services** (Client as Infosys) since 25th July, 2022 to 31st Jan, 2023.

➤ 9 months of experience as Junior Consultant in tracking student id's, requisition and last activity.

➤ Maintained and updated and centralized database for over profiles, ensuring accuracy and timeliness to support data-driven decisions and reporting.

➤ Managed high-volume project requisitions and tracked data workflows, achieving a reduction in processing time through organized tracking and structured data management.

➤ Regularly tracked key performance indicators, producing reports that enhanced insights into workflow efficiency and highlighted areas for improvement.

➤ Edited and reviewed candidate profiles to ensure data accuracy and adherence to compliance standards, resulting in improved data reliability and smoother client audits.

PROJECTS

- Designed and maintained a scalable support platform using Azure AI and Microsoft Q&A, ensuring 24/7 availability for priority customer issues.
- Built AI-driven query interfaces enabling customers to raise and track tickets, which improved accessibility and reduced average turnaround time.
- Streamlined workflows for capturing repro steps, escalating issues, and verifying resolutions, ensuring accuracy and consistency across the support lifecycle.
- Implemented automated/semi-automated pipelines to analyze technical queries, increasing reproducibility and accuracy of solutions.
- Developed analytics dashboards in Power BI to monitor KPIs such as escalation frequency, resolution time, and customer satisfaction scores.
- Collaborated with cross-functional teams to refine support workflows, leading to measurable improvements in resolution metrics and client trust.

ACHIEVEMENTS & CERTIFICATIONS

- **Best Throughput achiever of the year certificate 2025** from Microsoft.
- **Azure Fundamentals Certification**, Microsoft.
- **Azure AI Fundamentals Certification**, Microsoft.
- **Azure Administration Associate Certification**, Microsoft.
- **Fabric Analytics Engineer Associate Certification**, Microsoft.
- **Advanced Power BI: Expert Data Analysis and Visualization** by Udemy.

Deloitte Australia Data Analytics Job Simulation on Forage - November 2025

➤ Completed a Deloitte job simulation involving data analysis and forensic technology
➤ Created a data dashboard using Tableau
➤ Used Excel to classify data and draw business conclusions

PROFESSIONAL SKILLS

➤ **Clear Communicator:** I take pride in turning complex ideas into clear, actionable information that makes sense to both technical teams and non-technical stakeholders. I focus on keeping everyone aligned and informed.

➤ **Team-Oriented:** I work well with others and believe in open communication. I'm always open to feedback and ready to step in to help when a teammate needs support.

➤ **Adaptable & Quick to Learn:** I adjust quickly to new tools, workflows, or challenges. I stay calm when things change or get stressful, and I focus on finding practical, effective solutions.