

TEJASWI S BHANDARY

Sr. Quality Analyst/ Manual Tester.

Summary:

Versatile professional with proven experience in sales, content moderation, and quality analysis manual tester. Skilled in providing support, while also excelling in ensuring trust & safety compliance through detailed content review and quality audits. Adapt at analyzing trends, providing actionable feedback, and collaborating with cross-functional teams to drive performance, policy accuracy, and business growth. Recognized for balancing user safety, customer satisfaction, and organizational goals with consistency and professionalism.



Contact

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Work History

2023-04 -

Current

Senior Quality Analyst/ Manual Tester.

Bytedance Pvt Ltd., Goregaon

- Quality Analyst : Monitored, audited, and evaluated trust & safety workflows to ensure adherence to quality and compliance standards.
- Proficient in preparing and executing Test Cases, Test Scenarios, and Test Data.
- Strong knowledge of Functional, Regression, Smoke, Sanity, Integration, and User Acceptance Testing (UAT).
- Skilled in Requirement Analysis and identifying gaps between expected and actual results.
- Experience with Defect Tracking tools (e.g., JIRA, Bugzilla, Mantis, Trello).
- Conducted regular quality checks on content moderation decisions to maintain policy accuracy and minimize risk.
- Analyzed quality data trends to identify gaps and recommend process enhancements in T&S.

2020-01 -

2022-12

Content Management.

Accenture Solutions Pvt Ltd., Navi Mumbai

- (Content management and moderation), (Advertisement Review)
- Improved performance and procedures to achieve key performance metrics.



Skills

- Proficient in communication.
- Conversant in Msword/Excel /Powerpoint.
- Analytical & Problem-Solving

- Collaboration & Communication with Developers & Stakeholders

- Requirement Analysis & Gap Identification

- MS Excel / Google Sheets (Test Data & Reporting)

- SQL (Database Testing & Data Validation)

**2019-04 -
2019-12**

- Performed statistical data analysis to inform within team. Support the folks.

Strategic Sales Analyst/ Customer Support.

SUTHERLAND GLOBAL SERVICES PRIVATE LIMITED, Navi Mumbai

- Worked in customer support chat support dual chat. (AT&T)
- Worked as an inside sales analyst for customer sales and support for OMC/IMC. (US based)
- Dispatching tickets for delivery and order each day.
- Sales and customer satisfaction query.

**2018-01 -
2018-03**

Management Trainee, Intern

BLUE STAR PRIVATE LIMITED, Mumbai

- In Marketing and distribution of Bluestar
- Learned company processes, procedures and employee role functions
- Completed special projects under manager guidance
- Assisted with coaching and leading team to meet sales and service goals



Education



Languages

Tulu: First Language

English: C1 Advanced (C1)

Marathi: C1 Advanced (C1)

Hindi: C2 Proficient (C2)

Bachelor: Management Studies (Marketing & Sales)

Mumbai University New Horizon College Of Commerce - Airoli
GPA: 54% (B1)

HSC: Science

Maharashtra - Mumbai
GPA: 54% (B1)

SSC

Maharashtra Board Vani Vidyalaya
GPA: 84.5% (A+)



Personal Information

Kannada: B1
Intermediate
(B1)

Gender:



Hobbies And Interests

Working out, Travelling, Sports, Exploring new activities, Music