

# Ankita Abhimanyu Deshmukh

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Airoli, Navi Mumbai

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## EXPERIENCE

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2 July 2021 - 30  
June 2022

- **Spatial Data Specialist**

Here technologies, Thinkparms Infotech Pvt Ltd, Mindspace, Airoli

- Perform quality checks on data input to test validity of data with the assistance of experienced operators.
- Perform analysis of varied source input viz. Video files, lidar drives, satellite imagery, shapes files, etc.
- Digitalize mapping database using required platform/tools (QGIS, Earthscape) as per defined processes.
- Perform pre-processing of source inputs through refinement and merging to convert them in a usable format.
- Analyze and interpret situation within source inputs and compare them with the existing database.

12 December 2022  
- 13 January 2025

- **IT Helpdesk Executive**

Aforeserve.com Limited (Aurionpro), Rabale

- Researched and resolved issues/inquiries daily.
- Provided technical support and expertise, resolved any clients' IT related issues.
- Escalated issues to the proper help desk. Associate when necessary and followed up on any escalated issues, all within a timely manner.
- Logs incidents, service and change requests and maintain the records.
- Documented all inquiry activities in the appropriate reporting system.
- Provided responses to inquiries in writing using professional email skills.
- Follow the SLA for issue with respect to the severity.
- Monitor and maintain network infrastructure, using company's tools(Op Manager, UPSRTC).

17 January 2025 -  
Present

- **Application Support Executive**

Teamlease,Voltas, Mumbai

- This is the process of monitoring software applications(happy) for errors and bugs.
- Provide high-level support for application-related issues and queries.
- Troubleshoot and resolve complex application issues in a timely manner.
- Monitoring applications and infrastructure alerts, and reacting quickly.
- Monitor all alerts related to applications and provide proactive services.

## EDUCATION

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2015

- **Shreeram Vidyalaya**

SSC

71.00

2017

- **SMT. Sushiladevi Deshkukh College, Airoli**

HSC

51.00

2020

- **SMT. Sushiladevi Deshkukh College, Airoli**

BSC COMPUTER SCIENCE

61.00

## SKILLS

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- Teamwork
- Time management

## LANGUAGES

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- English
- Marathi
- Hindi