

# SAKSHI JHA

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## OBJECTIVE

Motivated and detail-oriented professional with 1 year of SAP PP/QM support exposure and prior analytical experience. Skilled in understanding manufacturing and quality processes, analyzing business requirements, and collaborating with cross-functional teams for SAP system enhancements. Adept at functional issue resolution, master-data maintenance, and process documentation. Eager to contribute to SAP consulting and digital-transformation initiatives at Infosys.

## EXPERIENCE

### Analyst

Capgemini

Oct 2024 - Present

- Provided L1/L2 support for SAP PP and QM modules in a manufacturing environment.
- Assisted in configuration of master data — Bill of Materials, Work Centers, Routings, and Inspection Plans.
- Supported production order management: order creation, confirmation, goods issue, and goods receipt.
- Monitored Material Requirement Planning runs, analyzed exceptions, and coordinated with MM and SD teams for integration issues
- Handled QM processes including inspection lot processing, results recording, and usage decision
- prepared and updated functional specification documents (FSD) for small enhancements; collaborated with ABAP team for testing and UAT.
- Logged and tracked incidents through ServiceNow and maintained support dashboards
- Participated in periodic system health checks, user training, and knowledge-base documentation

### Data Analyst Intern

CSRBOX (In partnership with IBM SkillsBuild)

June 2023 - July 2023

- Successfully developed a Leaf Disease Detection project using Machine and Deep Learning Technologies.
- Completed various Certification courses in Python and related technologies.
- Completed all the tasks assigned as a part of the internship.

## SKILLS

<b>SAP Modules:</b>	PP (Production Planning), QM (Quality Management), MM (Basic integration)
<b>Functional Areas:</b>	Master Data Management, MRP, Production Orders, Inspection Lots, Quality in Procurement
<b>Tools:</b>	SAP ECC 6.0 / S4 HANA, ServiceNow, MS Office
<b>Data Visualization:</b>	Power BI, Excel (Pivot Tables, VLOOKUP, Dashboards)
<b>Programming:</b>	Python, SQL, HTML, CSS, Power BI
<b>Soft Skills:</b>	Analytical thinking, Process documentation, Client coordination, Problem solving

## PROJECTS

**Leaf Disease Detection.** Build a model to classify between a healthy vs. diseased leaf using machine learning and computer vision.

**House Price Prediction.** Predicted house prices based on features using machine learning algorithms.

**Energy Consumption Dashboard.** Created a Power BI dashboard to visualize energy usage across systems and devices.

## CERTIFICATIONS

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- IBM Data Science professional Coursera Certificate (10 Courses)
- Python - Certification Course for Beginners

## EDUCATION

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- B.E (Computer Engineering), Honors in Data Science — 8 CGPA 2020 - 2024
- HSC (Maharashtra State Board, Mumbai) — 2020
- SSC (Maharashtra State Board, Mumbai) — 2018