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utm_source=share&utm_campaign=share_via&utm_content=profile&utm_medium=android_app](https://www.linkedin.com/in/prashant-singh-53a5bb246?utm_source=share&utm_campaign=share_via&utm_content=profile&utm_medium=android_app)

- N-2118 Hindalco Colony Plant -2, Renukoot, Sonbhadra, UP, 231217

Summary

Highly motivated Computer Science Engineering graduate with experience in IT infrastructure, application support, and technical troubleshooting. Strong foundation in cloud systems, scripting, and end-user support. Adept at resolving incidents, collaborating in fast-paced teams, and delivering seamless IT solutions.

Experience

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|--|---------------------|
| Hindalco Industries Limited | Renukoot, Sonbhadra |
| Trainee - IT Infrastructure Support Engineer | 11/2023 - 01/2025 |
| Hindalco Industries is a leading aluminum and copper manufacturer. | |
| • Worked on IT Infrastructure support & Technical support. | |
| Mobineers | Delhi |
| Application Support Engineer | 02/2025 - Present |
| Mobineer is an IT services and Energy Engineering company established in 2002 to provide the IT infrastructure needed for the power sector in India. Mobineers is one of the few companies who could envisage the need of the hour and was born to deliver solutions and services for the same. | |
| • Application Support Engineer Mobineer Client: Delhi Police | |
| "Currently working as an Application Support Engineer at Mobineer, providing technical support for the E beat Book application used by Delhi Police across the city. My role involves troubleshooting, resolving issues, and ensuring the smooth functioning of the application to assist law enforcement operations efficiently." | |

Education

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|--|-------------------|
| IES College of Technology and Management | RGPV |
| B.Tech GPA: 8.3 / 10 | 08/2019 - 06/2023 |
| Aditya Birla Intermediate College | UP |
| 12th | 08/2018 - 05/2019 |
| Aditya Birla Intermediate College | UP |
| 10th | 08/2015 - 05/2016 |

Key Achievements

State Kabaddi Player

Achieved recognition as a state-level kabaddi player.

Skills

Azure AD · cloud migration · EXCEL · Microsoft Azure · network troubleshooting · Office 365 · Oracle · Python · SSO · VPN · Windows · Printer · Hardware and software installation · Hardware and Software troubleshooting · Network troubleshooting · Incident problems · ITIL · Remote troubleshooting · Desktop support · Microsoft office · Office 365 · Office 2016 · IT Support · Technical support · Maintain workstation · Network printer · Ticketing tool · Domain · Installation and configuration · Teams Troubleshoot · Firewalls · Wifi · Backup · Infrastructure support · Application support

Projects

Various Projects

01/2022 - 09/2024

Multiple projects focusing on software development and data analysis.

- Developed a bus reservation system in C that allows users to view bus lists, book tickets, and check status.
- Designed and implemented an E-commerce website with full-stack capabilities including payment and user management.
- Conducted exploratory data analysis of international football matches using Numpy and Pandas.
- Executed a project for Microsoft Azure cloud migration, focusing on connecting devices to Azure Active Directory. The purpose of this project is to joining windows devices to Azure active directory . by following this procedure, administrators will be able to established a secure connection between their windows devices and the azure AD , enabling seamless access to organizational resources, single sign on , capabilities and centralized device management