

TANUSHREE ADHIKARI

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SUMMARY

Enthusiastic and detail-oriented Computer Engineering graduate with hands-on experience in application support. Skilled in troubleshooting, data processing, visualization, and interpretation using Power BI, Python, Excel, and SQL. Adept at delivering user-focused solutions and ensuring seamless operations. Eager to apply analytical skills and academic knowledge while continuously learning and contributing as a Data Analyst.

EDUCATION

Shivajirao Jondhle College of Engineering and Technology

2021 - 2024

B.E Computer Engineering (CGPA of 8.59)

Shivajirao Jondhle College Polytechnic

2019 - 2021

Diploma in Computer technology (CGPA of 8.87)

WORK EXPERIENCE

Application Support Engineer, Codemines Solutions Pvt Ltd, Thane

Sept-Feb 2024-25

- As a member of this innovative team, my goal will be to satisfy our clients changing demands by improving our products and providing them with remarkable, functional support.
- Helping the clients to satisfy their requests by solving the tickets they raised through an medium. Making a significant contribution will be made possible by utilizing my troubleshooting, problem-solving, and customer interaction talents.
- The main aim is to provide technical support and troubleshooting assistance for software applications. My role involves maintaining the functionality and performance of applications, addressing user inquiries, and resolving issues in a timely manner. Collaborated with development and operations teams to address software bugs and implement solutions.

Product Analyst, Fyntune Solution Pvt Ltd, Navi-Mumbai

July-Oct 2025

- Contributing my skills regarding Product analysis, customer behavior, and product performance to identify trends and improvement opportunities.
- Supported product lifecycle through market research, data-driven insights, and feature adoption analysis.
- Collaborated with cross-functional teams to enhance user experience and drive business growth.
- Currently working on Butter QMS Product for different insurance plans and quote management for agents and brokers.

PROJECTS

Movie Recommendation System

- Used the k nearest algorithm and scikit-learn to build an improved movie recommendation system.
- Build visualizations in Power BI to show how ratings changed and how the model performed over time.

Implementation Of Grayscale Normalization Using ML For Biometrics In CNN (BE Project)

- Implemented One shot learning approach for GrayScale Image using CNN Model. A grayscale to recognize patterns and features in images through the use of convolutional layers, which apply a set of filters to the input data to detect specific patterns.
- Image processing algorithms used like AlexNet, kernel Convolution of the image by adjusting the brightness of image. Validation accuracy of 80% was achieved.

ACHIEVEMENTS

- Participation in State Level Project Competition Technomela, 2024.
- Participation in Waste to Best Competition Skill India, 2024.

TECHNICAL SKILLS

- Technologies/Frameworks/Libraries: Pandas, NumPy, TensorFlow, Data Analysis, Data Visualization
- Soft Skills: Good communication, Decision making, Team-work and collaboration
- Hard Skills: MySQL Workbench, Excel, Jupyter Notebook, Power BI (Familiar)

CERTIFICATIONS

- Data Analytics and Visualization - Forage (2024)
- Microsoft Excel Beginner to Advanced – Udemy (2025)