

RESUME

GAURAV SHAHAJI SHINDE

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Overall 3 Years' Experience in I.T Professional

CAREER OBJECTIVE

(1) Seeking a position to utilize my skills and abilities in the Information Technology Industry that offers professional growth while being resourceful, innovative and flexible.

(2) To achieve professional excellence by adding value to every task I perform, by using my skills and abilities with constant improvement to be associated with an industry that gives an opportunity to utilize my interpersonal skills. Ability to deal with people diplomatically, Willingness to learn.

EDUCATIONAL QUALIFICATION

- Completed BSC-IT in Mumbai University.

IT SKILL SET

- **DATABASE:** - MS-SQL, Oracle, Postgrey SQL
- **OTHER TOOLS:** - Jira Ticketing, WINSCP, Postman tool, Microsoft Excel(Vlookup,Pivot Table,etc).
- **DOMAIN KNOWLEDGE:** - Banking , Supply Chain

EXPERIENCE -

Smile Automation Pvt Ltd :- (October 2023- Present)

Post- Software Support Executive

Project- Zylem Connect

Technology- SQL,Postgre SQL

Responsibilities

- Led the development of multiple scripts for client-level with data mining micro service ERP systems for beverages,pharmaceuticals & FMCG groups, driving 10 million of revenue every year using the latest technologies of SQL.
- Developed and implemented data mining tool at first- and third-party proprietary for managing and collecting data from various databases such as MS SQL Server,Oracle, FoxPro, MSAccess, MySQL etc using based scripts knowledge.
- Led the technical support of several products E2E, from identifying system requirements and partner dependencies to workload balancing, software implementation, validating data, testing, and configuring metrics.
- Enriched system metrics by integrating the platforms; facilitated in-depth logging by correlating APIs with vector contexts.

Financial Software and Systems Pvt. Ltd :- May 2022-October 2023 (Client-Banl Of India)

Post- Technical Associate

Project- Mobile Banking and BBPS (Bharat Bill Payment System)

Technology- SQL, Oracle, Linux, Windows

Responsibilities

- Working in UAT environment as well Production environment. Testing of Mobile Banking and BBPS API in UAT and patch deployment.
- Understanding the Bank requirement for project and taking forward with the development team to start the testing.
- Taking end to end follow up of testing with bank Team and other Vendors.
- Troubleshooting of the application if any disasters happen
- Transaction monitoring, Co-ordination with the bank and Vendor (Service Provider), Daily routine activities Checklist Submission.
- Daily/Weekly/Month backup of Application / Database/log
- Daily routine activities Checklist Submission daily, monthly Uptime reports, quarterly uptime reports
- Crisis Management and Emergency Response Procedures (DR Drill).
- Handling change requests along with UAT/security and deployment, integration.
- Doing activity of switch over and switch back.
- Analyze the change request and finding out the dependency with related system and prepare the plan for the related change request.
- Responsible for handling bank Staff, understanding the new requirement and as per that guide development team for implementation.
- Handling various server activity, network activity, also maintaining the database.

PERSONAL DETAILS -

- Gender Male
- Date of Birth 12th January 2002
- Languages known: - English, Hindi and Marathi.
- Marital Status: - Single.
- Place: Navi Mumbai

Gaurav Shahaji Shinde