

Nilesh Mohan Ghotane



Personal details

	Nilesh Mohan Ghotane
	nghotane41@yahoo.com
	8652458055
	Mumbai
	November 24, 1991
	Male
	Indian

Skills

SAP S/4HANA QM Module
SAP Handling
Quality Assurance
Packaging Material Approval
Internal Auditing
Standard Operating Procedures

Languages

English
Hindi
Marathi

Profile

Experienced Quality Assurance professional proficient in developing and implementing robust quality management systems, with extensive knowledge of SAP S/4HANA QM Module and a strong background in corrective and preventive actions (CAPA). Adept at managing customer complaints, vendor analysis, and continuous improvement initiatives to drive operational excellence across multiple plants.

Education

MBA (PGDM)	2019 - 2021
Welingkar Institute of management, development and research, Mumbai	
Diploma in Paint Technology	2017 - 2018
The colour society - Indian paint association, Mumbai	
B.Sc. Chemistry	2014 - 2014
Karnataka University	
HSC	2008 - 2009
Maharashtra state board, Indian Maharashtra	
SSC	2006 - 2007
Maharashtra state board, Indian Maharashtra	

Employment

Assistant Manager	Sep 2025 - Present
Bharat flooring and tiles Pvt.ltd	
• Develop and maintain comprehensive quality documentation including SOPs, STPs, and certification specifications aligned with SAP S/4HANA QM module.	
• Oversee customer complaint investigations and establish corrective and preventive actions (CAPA) resulting in reduced complaint resolution time.	
• Facilitate vendor performance evaluations and implement rejection analysis to improve supplier quality and operational efficiency.	
• Performing finished goods and raw material testing for new product development with their inhouse rejection report.	
• Supported 5S initiatives and continuous improvement activities including team management.	
QA/QC Assistant Manager (Internal Auditor)	Mar 2023 - Sep 2025
Drychem India Pvt Ltd., Navi Mumbai	
• Responsible for preparing all Standard Operating Procedures (SOPs), Certification Specifications, and Standard Test Procedures (STPs) required and SAP S/4HANA QM Module applicable for the Quality Inspection Plan (QIP) across all plants.	
• Track and manage customer complaints across all three subsidiary Quality Control Plans companies; provide effective solutions to customers and the sales Corrective and Preventive Actions team, ensuring timely and professional complaint resolution. (CAPA)	
• Responsible for new packaging material artwork approval, development, Inkjet Printing approval across all plants; maintain master samples for	

- reference and consistency.
- Ensure complete closure of complaints within the agreed timeline, supported by a detailed Corrective and Preventive Action (CAPA) and Continuous Improvement Root Cause Analysis (RCA) report from the plant team.
 - Conduct vendor analysis and rejection summaries; develop and implement Quality Control Plans, checklists, and support 5S initiatives.
 - NABL packaging material testing and continuous improvement activities.
 - Implement and operate SAP S/4HANA system; collaboratively conduct plant trial batches with customers.

Quality Control Sr. Executive Feb 2022 - Mar 2023
 Saint Gobain India Pvt Ltd, Wada Palghar

- Documentation, Filling Raw Material Testing, FG Testing Customer Complaint Handling, Training new members
- Trend Analysis, Stability, Instrument Calibrations etc.

Quality Control Sr. Officer May 2017 - Jan 2022
 Soujanya color Pvt. Ltd, Navi Mumbai

- Raw material Testing , Pigment Testing , Instrument Calibrations moisture & Strength Detection, Water Testing.
- Check all physical properties of colorants based on solvent and water-based colorants, Reduce tone & mass tone.
- Suggestion to Production Department for correction of dilution of any materials as per properties requirement.
- Improve testing repeatability, Stability Detection.
- SAP Handling, Trend Analysis, Documentation, Filing.
- Material addition or replacement based on required specified properties, Problem solving on lab basis by data analysis & QCC System.

Marketing & Customer Support Jun 2014 - Apr 2017
 SMG Lubricants

- Dealing of Oil Products and Customer complaint handling.

Marketing Dec 2013 - Jun 2014
 Akshay Marketing

- Sales of oil products.

QC & R&D Chemist Sep 2012 - Nov 2013
 Usha Chemicals Pvt. Ltd

- Worked on Pigment Batches, Testing Final products.

Courses

ISO 9001:2015 Audit certification

Lean Six Sigma AI Yellow Belt