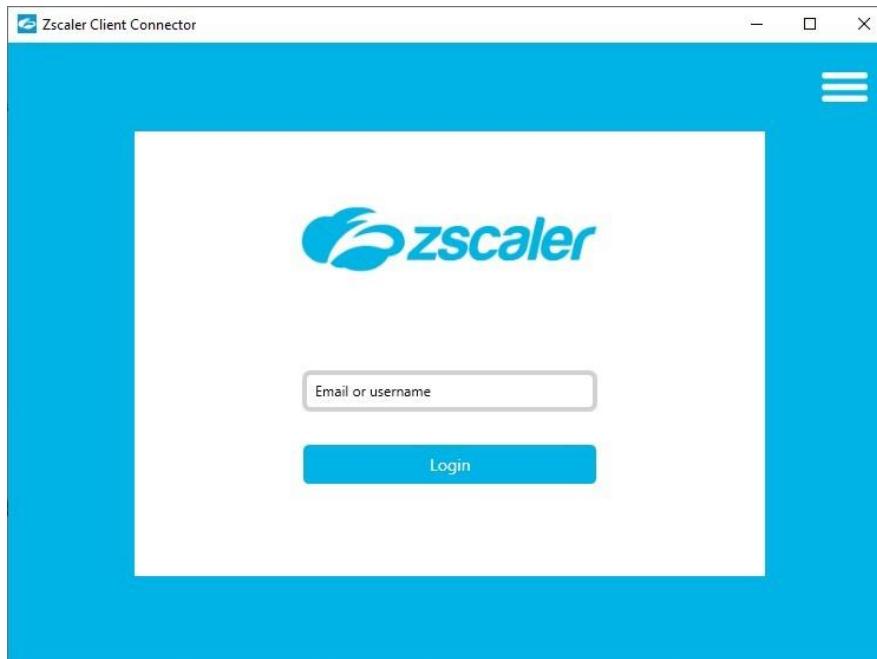


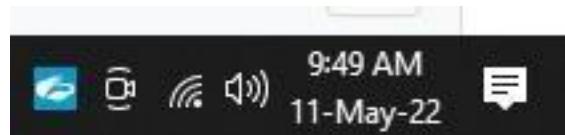
Zscaler User Guide (External User)

Download and install Zscaler from the URL below :

<https://d32a6ru7mhaq0c.cloudfront.net/Zscaler-windows-4.3.0.188-installer-x64.exe>



When using Zscaler VPN, always connect to a WIFI



Login with DFCC Email - ex: david.fernando@dfccbank.com

After login with email credentials, an icon will appear, right-click on the icon and open Zscaler for authentication status.

Connection status :

The screenshot shows the Zscaler Client Connector application window. On the left, there are four icons: 'Private Access' (blue lock), 'Internet Security' (shield), 'Notifications' (exclamation mark), and 'More' (three dots). The main area has two sections: 'Connectivity' and 'Statistics'. In the 'Connectivity' section, the 'Service Status' is listed as 'ON Off-Trusted Network' with a 'TURN OFF' button. The 'Authentication Status' is 'Authenticated'. Other connectivity details include Broker IP (165.225.112.253), Time Connected (Wed, May 11 2022 09:49:01 AM), and Protocol (TLS). In the 'Statistics' section, both 'Total Packets Sent' and 'Total Packets Received' are shown as 0 bytes.

Connectivity	
Username	kaushal.fernando@dfccbank.com
Service Status	ON Off-Trusted Network TURN OFF
Authentication Status	Authenticated
Broker	165.225.112.253
Time Connected	Wed, May 11 2022 09:49:01 AM
Protocol	TLS

Statistics	
Total Packets Sent	0 bytes
Total Packets Received	0 bytes

Service status should be ON
Authentication status should be Authenticated

If these parameters were checked, required access was granted.

RDP Access - Username - dfccnet\loginID

The screenshot shows the 'Remote Desktop Connection' dialog box. It has a 'Computer:' dropdown set to '192.168.198.161', a 'User name:' field containing 'DFCCNET\kaushal', and a note below stating 'You will be asked for credentials when you connect.' At the bottom are 'Show Options', 'Connect' (which is highlighted in blue), and 'Help' buttons.

