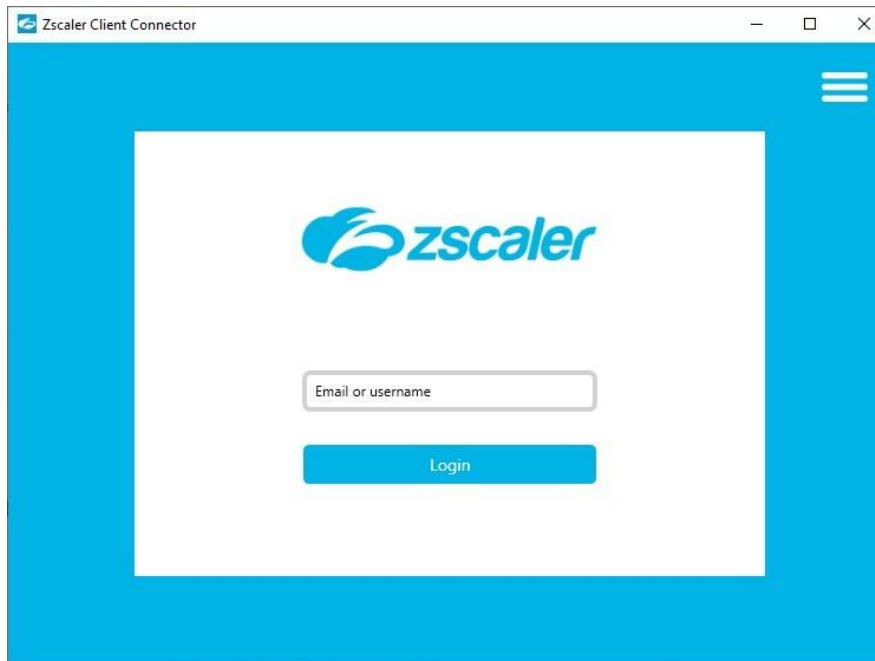


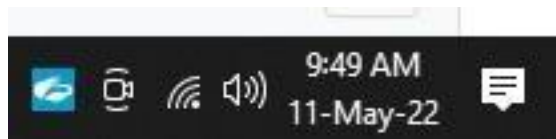
Zscaler User Guide (External User)

Download and install Zscaler from the URL below :

<https://d32a6ru7mhaq0c.cloudfront.net/Zscaler-windows-4.3.0.188-installer-x64.exe>



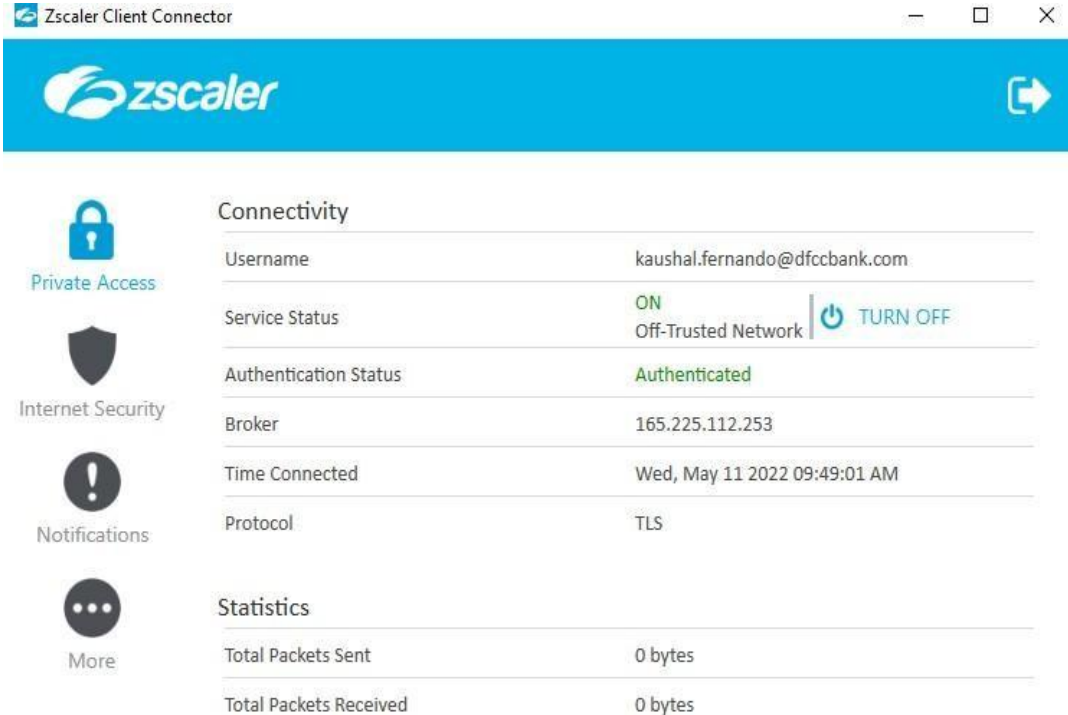
When using Zscaler VPN, always connect to a WIFI



Login with DFCC Email - ex: david.fernando@dfccbank.com

After login with email credentials, an icon will appear, right-click on the icon and open Zscaler for authentication status.

Connection status :



The Zscaler Client Connector window displays the following information:

- Private Access:** Indicated by a lock icon.
- Internet Security:** Indicated by a shield icon.
- Notifications:** Indicated by an exclamation mark icon.
- More:** Indicated by a three-dot icon.
- Connectivity:**
 - Username:** kaushal.fernando@dfccbank.com
 - Service Status:** ON (Off-Trusted Network) with a power icon and a "TURN OFF" button.
 - Authentication Status:** Authenticated
 - Broker:** 165.225.112.253
 - Time Connected:** Wed, May 11 2022 09:49:01 AM
 - Protocol:** TLS
- Statistics:**
 - Total Packets Sent:** 0 bytes
 - Total Packets Received:** 0 bytes

Service status should be ON
Authentication status should be Authenticated

If these parameters were checked, required access was granted.

RDP Access - Username - dfccnet\loginID

