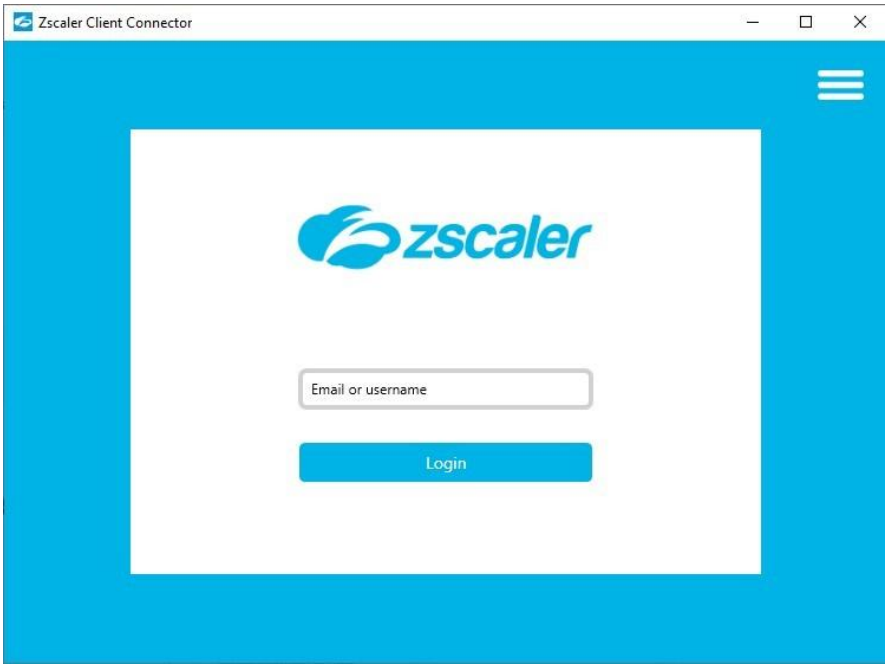
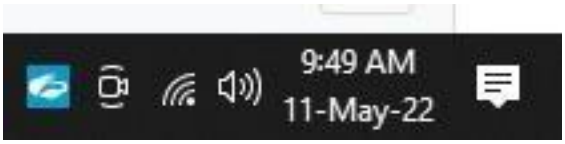
Zscaler User Guide (External User)

Download and install Zscaler from the URL below :

https://d32a6ru7mhaq0c.cloudfront.net/Zscaler-windows-4.3.0.188-installer-x64.exe



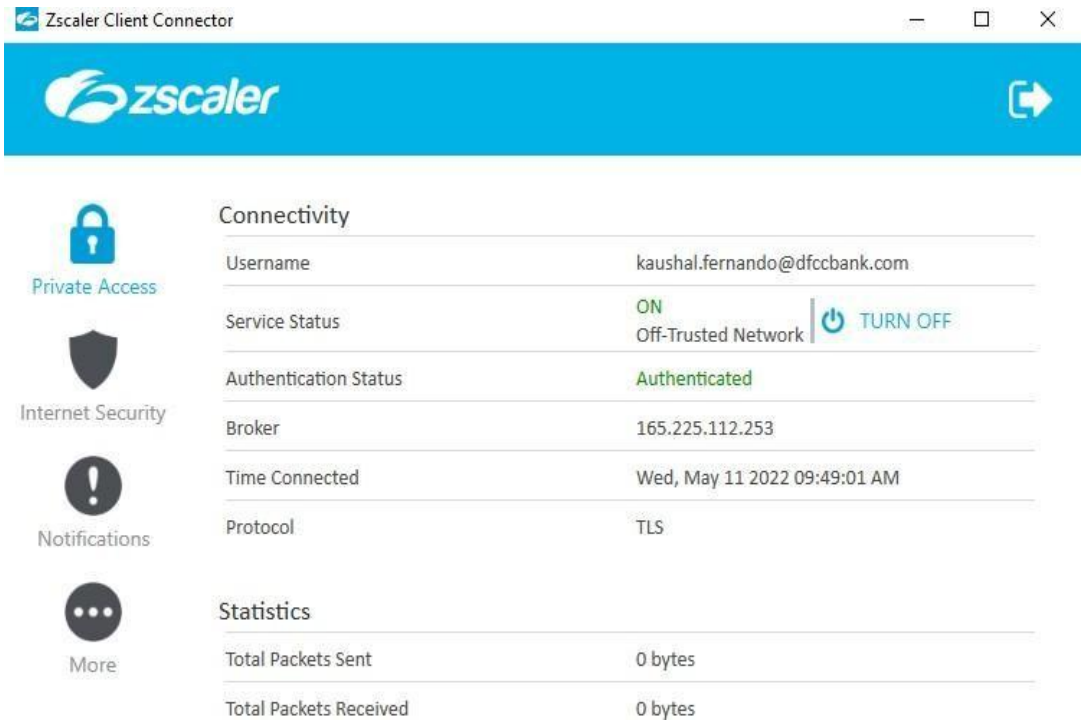
When using Zscaler VPN, always connect to a WIFI



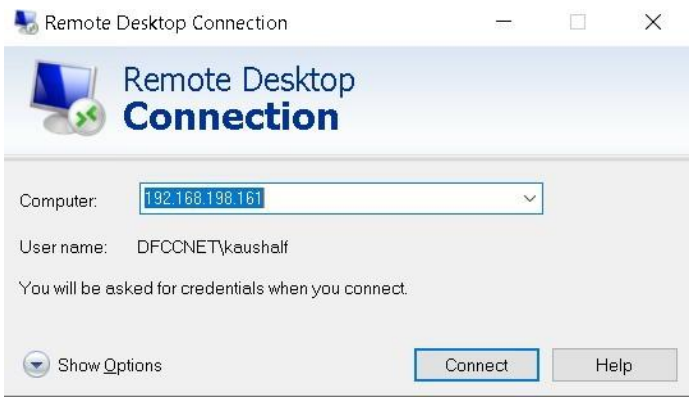
Login with DFCC Email - ex: david.fernando@dfccbank.com

After login with email credentials, an icon will appear, right-click on the icon and open Zscaler for authentication status.

Connection status :



Service status should be ON
Authentication status should be Authenticated

If these parameters were checked, required access was granted.

RDP Access - **Username - dfccnet\loginID**