Gregory Reznik

Cell: 415-309-2272 | Email: gregreznik93@gmail.com | LinkedIn Profile

---

A highly versatile and technically inclined professional with a passion for IT automation and security

- Experienced in deploying, managing, and maintaining secure and scalable IT Infrastructure Systems
- Ability to manage projects from start to finish, ensuring on-time and under budget delivery
- Strong leader and mentor, frequent collaborator with stakeholders and business partners
- Positive, can-do approach to all challenges, always willing to roll up my sleeves to get the job done

PROFESSIONAL EXPERIENCE

Senior IT Systems Engineer   April 2022 - Current

OpenSea, Remote

- Founding member of the IT team, inheriting a completely green field. Responsible for architecting the whole IT stack from scratch. That included MDM deployment, IDP deployment, SaaS integration and management, physical office buildouts, corporate security initiatives, and vendor management.
- MDM: lead the architecture, design, and implementation of macOS (Jamf) and Windows (Intune) MDM device management services. This involved creating automated and scalable fleet management systems, complete with automated device enrollment, zero trust security architecture, operating system and app patch management, and EDR (Sentinel One) rollout in record time (from 0 managed devices to all devices being managed in 1 month of starting).
- IDP: lead the architecture, design, and implementation of Okta as an IDP and Duo as an MFA provider. This included designing a zero trust authentication flow (hardware based MFA only), designing and maintaining the user and group directories for automated access to resources and tools via RBAC, integrating 180+ vendor SSO and SCIM connections, rolling out network and device restriction to comply with a zero trust model, and automating full employee lifecycle access and termination with our HRIS as the source of truth.
- Security: Oversaw all aspects of corporate security, including system patching, software updates, and endpoint protection. Partnered with Red Canary for Managed Detection and Response (MDR) and led the deployment and management of EDR across all endpoints. Directed both physical and network components of a zero-trust security rollout—implementing secure access control systems in the office and enforcing zero-trust principles across the corporate network. Led company-wide security awareness initiatives, including employee training and internal phishing simulations. Maintained a strong collaboration with the application security team to ensure comprehensive threat coverage.
- Automation & Systems Efficiency: Enabled a lean IT team by automating workflows across the entire IT stack. Leveraged tools like Zapier, Okta Workflows, and GitHub Actions for low-code automation, and integrated directly with vendor APIs to unlock access to gated features. Managed Terraform-based infrastructure for internal IT tooling, ensuring consistent and scalable deployments. Built automated alerting and reporting pipelines to monitor system health and provide a clear, transparent view into operational status for all team members.

Gregory Reznik

Cell: 415-309-2272 | Email: gregreznik93@gmail.com | LinkedIn Profile

IT Engineer   September 2019 - April 2022

Scribd, San Francisco, CA

- Subject Matter Expert for deploying and managing full SaaS stack (Jamf, Okta, Slack, Jira, Confluence, Github, Zoom, etc.)
- Lead Jamf Engineer: enforced endpoint compliance, automated laptop setups and developer tools, managed software updates, integrated with Okta LDAP, and built Self-Service tools. Built CI/CD pipeline via GitHub and Actions for Jamf asset control and rollback.
- Lead Okta Engineer: implementation and architecture as the organization's access source of truth. Managed 100+ app integrations, HRIS automation, RBAC, SCIM provisioning, internal tool auth, and AWS IAM. Set up PagerDuty/Datadog monitoring.
- Lead for Endpoint Security: enforced encryption, updates, patching, prohibited software restrictions, MDM health monitoring, and compliance alignment. Deployed and managed Crowdstrike Falcon EDR with PagerDuty alerting.
- Automated numerous processes for efficiency and compliance. Migrated VPN to cloud SSO model. Integrated Jira and Okta for auto ticketing and approvals. Built self-service tools and automated GitHub team access, Okta rules, and compliance workflows.

Systems Administrator   Jan 2019 - June 2019

Atlassian, San Francisco, CA

- Top US team ticket resolver (30% more volume than rest of team), handled issues from WiFi to security breaches, maintained 4.97/5 customer satisfaction.
- Managed A/V and conference room systems (Zoom, LG, CISCO, SHURE, etc.), daily health checks via Logicmonitor/TEEM, and integrated tools like Jamboards.
- Handled new-hire setups, including asset procurement, tagging, and DEP-configured JAMF deployments for smooth day-one onboarding.
- Maintained JAMF policies, ensuring Splashbuddy functionality for setup. Automated multi-image event configs, saving 100+ hours. Converted package policies to script-based for better version control and automation. Collaborated with Engineering on JAMF updates and technical troubleshooting.
- Contributed to company-wide rollouts: transitioned A/V from Bluejeans to Zoom, implemented Zero-Trust security, Yubikey deployment, and more.

Gregory Reznik

Cell: 415-309-2272 | Email: gregreznik93@gmail.com | LinkedIn Profile

EDUCATION AND AFFILIATIONS

- 2017 - 2020 - JAMF Certified 100, 200, 300
- 2014 - 2017 Technology Information Management, University of Santa Cruz, CA
- 2013 - Software Quality Assurance, Portnov Computer School, Los Altos, CA
- 2013 - Information Technology, Portnov Computer School, Los Altos, CA
- 2013 - Test Automation with Selenium, Portnov Computer School, Los Altos, CA