

1. Computer & Laptop Services

- Initial Setup & Configuration
Set up new computer, apply all required system updates, create user accounts, configure email services, connect device to Wi-Fi, install essential software to ensure system is fully operational.
- Performance Optimization
Clean up unnecessary files and programs, optimize startup applications, adjust performance settings, clear temporary and cached data, improve system responsiveness for faster performance.
- Hardware Upgrades & Installations
Install and test new hardware components including RAM, solid-state drives (SSDs), and graphics cards, ensure compatibility, verify successful boot, improve system performance.
- Software Troubleshooting & Updates
Diagnose and resolve software errors and crashes, repair corrupted files, apply latest software and driver updates, ensure smooth operation.
- Virus & Malware Removal
Detect and remove malicious files, clean infected areas of device, install or update security software, secure system against future threats.

2. Smartphone & Tablet Services

- New Device Setup & Data Transfer
Transfer contacts, photos, messages, and apps from old device to new device, configure user accounts, apply updates, ensure device is fully functional and ready to use.
- Cloud Backup & Sync Setup
Configure and test cloud backup services such as iCloud, Google Drive, or OneDrive, verify that files, photos, and contacts sync automatically, ensure future data protection.
- Connectivity & Network Fixes
Resolve Wi-Fi, Bluetooth, and hotspot connectivity issues, reconnect devices to network, verify that all connections are stable and reliable.
- Storage Cleanup & Performance Boost
Clear excess files and applications, organize storage, optimize background settings, increase available memory to enhance device performance.

3. Home Wi-Fi & Networking

- Router & Modem Installation
Install and configure modem and router, connect all home devices, set up secure Wi-Fi network, test internet speed and coverage for optimal performance.
- Wi-Fi Coverage Optimization
Conduct full assessment of network signal strength, reposition equipment, install mesh networks or range extenders, eliminate dead zones and improve overall coverage.
- Device Connectivity Troubleshooting
Diagnose and resolve connection problems for computers, printers, TVs, and smart devices, ensure stable and secure access to the home network.
- Small Office Network Setup
Install and configure reliable home office network, connect multiple devices, implement secure file sharing, optimize network for work-from-home or small business use.

4. Printer & Peripheral Services

- Printer & Scanner Installation
Install and connect printers and scanners to Wi-Fi and compatible devices, configure necessary drivers, perform test prints and scans to confirm full functionality.

- **Troubleshooting Printing Issues**
Resolve offline printer errors, paper jams, driver problems, and connectivity issues, restore device to proper working order.
- **Peripheral Setup**
Install and configure external devices such as monitors, webcams, microphones, and storage drives, verify compatibility with connected systems.

5. Smart Home Device Setup

- **Smart Speakers & Displays**
Install and connect Alexa, Google Nest, or Apple HomePod devices, configure apps and voice commands, confirm full functionality with home network.
- **Smart Lighting & Switches**
Install and sync smart bulbs, light strips, and app-controlled switches, test remote operation, integrate devices into home automation system.
- **Smart Thermostats & HVAC Integration**
Install and configure smart thermostat devices such as Nest or Ecobee, connect to Wi-Fi, verify remote control and energy-saving features.
- **Home Security Cameras & Systems**
Mount and position cameras, connect to Wi-Fi and mobile apps, configure recording and alert features, test live monitoring.
- **Smart Door Locks & Video Doorbells**
Install and sync smart locks and video doorbells, link to mobile apps, confirm live video feeds and remote access are operational.

6. Home Entertainment Setup

- **Smart TV Setup & Mounting**
Mount TV securely, connect to Wi-Fi, install streaming apps, configure picture and sound settings, verify all functions work correctly.
- **Streaming Device Installation**
Install and configure devices such as Roku, Apple TV, Fire Stick, or Chromecast, log into user accounts, confirm streaming services are working.
- **Sound Systems & Soundbar Configuration**
Install and connect home audio or soundbar systems, sync Bluetooth devices, calibrate sound settings, ensure optimal audio performance.
- **Gaming Console Setup**
Install and configure Xbox, PlayStation, or Nintendo Switch, connect to internet, create user accounts, verify online gaming and media functions.

7. Data Services

- **Data Transfer Between Devices**
Transfer photos, files, and settings from old devices to new devices, verify successful migration, organize data for accessibility.
- **Cloud & Local Backup Solutions**
Configure automatic backups to external drives, NAS, or cloud storage, verify successful data synchronization, secure backup settings.
- **Basic Data Recovery**
Retrieve and restore deleted or lost files from local storage, ensure successful recovery and secure data handling.

8. Troubleshooting & Emergency Tech Support

- **Emergency Call-Outs**
Respond to urgent technical issues, assess and diagnose problem, restore device functionality on-site.
- **Device Diagnosis & Fixes**
Perform complete evaluation of malfunctioning devices, identify cause of failure, resolve issues to restore proper operation.
- **Multi-Device Troubleshooting**
Diagnose and resolve multiple device issues in a single visit, including connectivity problems, device malfunctions, and software errors.

9. Add-On & Maintenance Services

- **Cable Management & Workspace Setup**
Organize and secure cables, install power strips, optimize device placement, create safe and clutter-free workspace or entertainment area.
- **Quarterly Tech Health Check**
Perform full inspection and tune-up of all devices, including cleaning, system updates, performance checks, and preventive maintenance.
- **Eco-Friendly E-Waste Pickup & Data Wiping**
Collect outdated electronics, securely wipe sensitive data, ensure responsible recycling or disposal of all equipment.