

# Ivan Kozin

## Front-End / Full-Stack Developer

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[Github](#) | [LinkedIn](#) | [Portfolio](#)

### SUMMARY

Detail-oriented and highly motivated Full-Stack Developer with a versatile background and 3 years of experience in customer service, and technical support. Skilled in multiple programming languages, software development methodologies, and database management systems. Strong problem-solving skills, self-learning capabilities, and ability to work effectively in an international team-based environment.

### TECHNICAL SKILLS

JavaScript, HTML, CSS, SASS, React, VueJS, NodeJS, Python, Django, OOP, PostgreSQL, MongoDB, Git, Bootstrap

### EXPERIENCE

**Full-Stack Developer** Tel Aviv, Israel, hybrid  
Consultant.AI 04/2023 - present

- React, TypeScript, Python, Flask, PostgreSQL
- Created intuitive user experiences by building reusable UI components with React and TypeScript
- Implemented new features on the frontend for backend functionality of chatbots and tools around it
- Maintained the existing codebase, including a healthy CI/CD pipeline, and bugs fixing.

**Customer Technical Support** Nuremberg, Germany, remote  
Hemmersbach 10/2020 - 04/2023

- Provided remote technical support to customer from incoming calls, tickets and emails
- Troubleshooted and configured of end-user hardware/servers/network related issues
- Documented customer issues and all steps performed in a ticketing tool
- Administered and provided user access in various systems
- Installed software on workstations and virtual machines
- Communicated with 2nd line support, escalated major problems

**English Second Language Teacher** Saint Petersburg, Russia  
State Budgetary Institution of Education School #59 09/2017 - 09/2020

- Teaching English individually and in a small groups for children with special needs in Elementary school

### EDUCATION

**Full Stack Web Development, Python and JavaScript program** Tel Aviv, Israel  
Developers Institute, TLV Coding Bootcamp 2023

**Computer Programming** Kazan, Russia  
Innopolis University 2022

**Master of Applied Linguistics, diploma with distinction** Saint Petersburg, Russia  
Saint Petersburg State University 2015 - 2017

**Bachelor of Education, diploma with distinction** Saint Petersburg, Russia  
Herzen State Pedagogical University 2011 - 2015

### LANGUAGES

**English** - Fluent, **German** - Fluent, **Russian** - Fluent, **Hebrew** - Elementary, **French** - Elementary, **Italian** - Elementary