

SB Works

Freelancing Platform

Complete Project Documentation

MERN Stack

MongoDB · Express · React · Node.js

Version	1.0.0
Stack	MERN (MongoDB, Express, React, Node.js)
Roles	Admin · Client (Owner) · Freelancer
Real-time	Socket.io Chat & Notifications
Auth	OTP Phone Authentication (JWT Cookies)

Table of Contents

1.	Project Overview	3
2.	System Architecture	4
3.	Technology Stack	5
4.	Project Structure	6
5.	User Roles & Permissions	7
6.	Authentication System	8
7.	Database Models	9
8.	Backend API Reference	11
9.	Frontend Pages & Components	13
10.	Real-time Features (Socket.io)	15
11.	Complete User Workflows	16
12.	Environment Configuration	18
13.	Setup & Installation Guide	19
14.	Troubleshooting Guide	20

1. Project Overview

What is SB Works?

SB Works is a full-stack freelancing marketplace platform built with the MERN stack (MongoDB, Express.js, React.js, Node.js). It connects skilled freelancers with clients who need work done — similar to platforms like Fiverr or Upwork — but built entirely from scratch as a complete, production-ready web application.

The platform supports three distinct user roles, a complete project lifecycle from posting to payment-ready completion, real-time chat and notifications via Socket.io, OTP-based phone authentication without passwords, file upload for work submissions, and a star rating and review system.

Key Features

■ Project Posting	Clients post detailed projects with budget, deadline, category and tags
■ Proposal System	Freelancers browse open projects and submit competitive bids with cover letters
■ Hiring System	Clients review proposals, accept the best bid, and hire freelancers directly
■ Real-time Chat	Integrated Socket.io messaging between clients and freelancers
■ Work Submission	Freelancers submit completed work with file attachments for client review
■ Work Review	Clients approve work or request revisions with detailed feedback
■ Reviews & Ratings	1-5 star rating system builds freelancer reputation and trust
■ Notifications	Real-time bell notifications for bids, messages, approvals and reviews
■ Admin Panel	Administrators manage users, approve accounts, and oversee all activity
■ OTP Authentication	Secure phone-based login with one-time passwords — no passwords to remember

2. System Architecture

SB Works follows a classic client-server architecture with a React single-page application on the frontend communicating with an Express REST API on the backend. Real-time features are handled by a Socket.io server running alongside the Express app on the same port.

PRESENTATION LAYER	React 18 + Vite	Bootstrap 5 + Material UI	Port 3000
API GATEWAY	Express.js REST API	JWT Cookie Auth	Port 5000
REAL-TIME LAYER	Socket.io Server	Events: Chat, Notifications	Same Port 5000
DATA LAYER	MongoDB Atlas / Local	Mongoose ODM	8 Collections

Data Flow

The browser sends HTTP requests to the Vite dev server (port 3000), which proxies all /api and /uploads requests to the Express backend (port 5000). Authentication uses signed HttpOnly JWT cookies — the access token expires in 1 day, and a refresh token lasts 1 year. Socket.io connections are established directly from the browser to port 5000 using WebSockets.

- In production, you would put Nginx in front of both servers — serving the React build on port 80 and proxying /api and socket.io to the Node.js backend.

3. Technology Stack

Category	Technology	Version	Purpose
Frontend Framework	React.js	18.2.0	UI component library
Build Tool	Vite	5.2.0	Dev server & bundler
CSS Framework	Bootstrap 5	5.3.2	Responsive layout & utilities
UI Components	Material UI	5.15.10	Advanced components (menus, badges)
HTTP Client	Axios	1.7.2	All API calls from frontend
Routing	React Router DOM	6.23.1	Client-side navigation
Real-time	Socket.io-client	4.7.2	Chat & notifications
Icons	React Icons	5.2.1	MdDashboard, FaBell etc.
Toasts	React Hot Toast	2.4.1	Success/error notifications
Backend Framework	Express.js	4.18.2	REST API server
Database	MongoDB	7.x	NoSQL document database
ODM	Mongoose	7.1.0	MongoDB object modelling
Real-time Server	Socket.io	4.7.2	WebSocket server
Authentication	jsonwebtoken	9.0.0	JWT token generation
File Upload	Multer	1.4.5-lts	Handle multipart/form-data
Validation	Joi	17.9.2	Request body validation
Password Hashing	Cookie-parser	1.4.6	Signed cookie handling
Dev Server	Nodemon	3.1.13	Auto-restart on file changes

4. Project Structure

Backend Structure

```
SBWorks-Fixed/
  ■■■ backend/
    ■ ■■■ index.js ← Entry point
    ■ ■■■ seed.js ← Database seeder
    ■ ■■■ .env ← Environment variables
    ■ ■■■ uploads/ ← Uploaded work files
    ■ ■■■ utils/
      ■ ■ ■■■ functions.js ← JWT helpers, random generators
      ■ ■ ■■■ constants.js ← ROLES enum, patterns
    ■ ■■■ app/
      ■ ■■■ server.js ← Express + Socket.io setup
      ■ ■■■ models/ ← 8 Mongoose models
        ■ ■ ■■■ user.js
        ■ ■ ■■■ project.js
        ■ ■ ■■■ proposal.js
        ■ ■ ■■■ message.js
        ■ ■ ■■■ submission.js
        ■ ■ ■■■ review.js
        ■ ■ ■■■ notification.js
        ■ ■ ■■■ category.js
      ■ ■■■ router/ ← Route definitions
        ■ ■ ■■■ router.js ← Main router (applies middleware)
        ■ ■ ■■■ userAuth.js
        ■ ■ ■■■ project.js
        ■ ■ ■■■ proposal.js
        ■ ■ ■■■ message.js
        ■ ■ ■■■ submission.js
        ■ ■ ■■■ review.js
        ■ ■ ■■■ notification.js
        ■ ■ ■■■ category.js
      ■ ■■■ admin/
        ■ ■ ■■■ admin.routes.js
        ■ ■ ■■■ user.js
        ■ ■ ■■■ category.js
      ■ ■■■ http/
        ■ ■■■ controllers/ ← Business logic
        ■ ■■■ middlewares/ ← Auth & permission guards
        ■ ■■■ validators/ ← Joi schemas
```

Frontend Structure

```
    ■■■ frontend/
        ■■■ vite.config.js ← Proxy config (API → port 5000)
        ■■■ index.html
        ■■■ src/
            ■■■ main.jsx ← App entry, providers setup
            ■■■ App.jsx ← Routes definition
            ■■■ index.css ← Global styles + SB Works theme
            ■■■ context/
                ■ ■■■ AuthContext.jsx ← Global user state + Socket.io
                ■■■ services/ ← All Axios API calls
                    ■ ■■■ httpService.js ← Axios instance + interceptors
                    ■ ■■■ authService.js
                    ■ ■■■ projectService.js
                    ■ ■■■ proposalService.js
                    ■ ■■■ messageService.js
                    ■ ■■■ submissionService.js
                    ■ ■■■ reviewService.js
                    ■ ■■■ notificationService.js
                    ■ ■■■ categoryService.js
                ■■■ layouts/ ← Role-based sidebar layouts
                    ■ ■■■ OwnerLayout.jsx
                    ■ ■■■ FreelancerLayout.jsx
                    ■ ■■■ AdminLayout.jsx
                ■■■ components/
                    ■ ■■■ Topbar.jsx ← Notifications bell + user menu
                    ■ ■■■ ChatWindow.jsx ← Reusable chat component
                    ■ ■■■ owner/
                        ■ ■■■ CreateProjectModal.jsx
                    ■■■ pages/
                        ■■■ Home.jsx ← Landing page
                        ■■■ Auth.jsx ← OTP Login
                        ■■■ CompleteProfile.jsx
                    ■■■ owner/ ← 4 client pages
                    ■■■ freelancer/ ← 5 freelancer pages
                    ■■■ admin/ ← 4 admin pages
```

5. User Roles & Permissions

SB Works has three distinct roles. Each role gets its own dashboard, sidebar navigation, and set of permissions enforced both on the frontend (route guards) and backend (middleware).

■ ADMIN

- View all users on the platform with search functionality
- Approve users (set status to Approved/Pending/Rejected)
- View all projects posted on the platform
- View all proposals submitted across all projects
- Add and manage project categories
- Access to all API routes without restriction

■ CLIENT / OWNER

- Post new projects with title, description, category, budget, deadline, tags
- Edit and delete own projects (cannot delete if freelancer assigned)
- Open and close projects (toggle OPEN/CLOSED status)
- View all proposals submitted to their projects
- Accept a proposal to hire the freelancer
- Reject unwanted proposals
- View submitted work files and descriptions
- Approve completed work or request revisions with feedback
- Leave star ratings (1–5) and written reviews for freelancers
- Real-time chat with freelancers
- Receive notifications for new proposals and work submissions

■ FREELANCER

- Browse all open projects with search functionality
- Submit proposals with bid amount, delivery time, and cover letter
- View status of all submitted proposals (pending/accepted/rejected)
- View active projects where proposal was accepted
- Submit completed work with description and file attachment
- Resubmit work if client requests revision
- View client feedback on submissions
- Real-time chat with clients
- Receive notifications for proposal decisions and work approvals

- Build reputation through star ratings from clients

6. Authentication System

SB Works uses OTP (One-Time Password) phone authentication — there are no traditional passwords. Users enter their phone number, receive a 6-digit code, verify it, and get logged in. JWTs are stored in signed HttpOnly cookies (not localStorage) for security.

Authentication Flow

Step	Action	Details
Step 1	Enter Phone Number	User submits phone number → backend generates 6-digit OTP → stores in DB with 90-second expiry
Step 2	Receive OTP	In dev mode: OTP prints in backend terminal. In production: SMS via Twilio API
Step 3	Verify OTP	User submits OTP → backend validates code + expiry → marks phone as verified
Step 4	Set Tokens	Backend sets accessToken cookie (1 day) and refreshToken cookie (1 year) as signed HttpOnly cookies
Step 5	New User Check	If user.isActive is false → redirect to /complete-profile to set name, email, and role
Step 6	Complete Profile	User sets name, email, and picks role (FREELANCER or OWNER) → isActive becomes true
Step 7	Role Redirect	OWNER → /owner/dashboard FREELANCER → /freelancer/dashboard ADMIN → /admin/dashboard
Step 8	Auto Refresh	When access token expires, Axios interceptor calls /api/user/refresh-token automatically

Token Security

- Access Token: 1-day expiry (JWT)
 - Cookie signed with COOKIE_PARSER_SECRET_KEY
- Refresh Token: 1-year expiry (JWT)
 - verifyAccessToken middleware on protected routes
- Stored as signed HttpOnly cookies
- Not accessible by JavaScript (XSS safe)
 - isVerifiedUser checks account status
 - authorize() checks role permissions

■■■ Admin Quick Login (Development Only): Phone +10000000000 · OTP 123456 (permanent test OTP set by seed.js)

7. Database Models

The database has 8 Mongoose collections. Each model is described below with its fields, types, and purpose.

User Model

Field	Type	Description
name	String	Full name (set during profile completion)
phoneNumber	String	Used as login identifier
email	String	Set during profile completion
role	String	USER / FREELANCER / OWNER / ADMIN
otp.code	Number	6-digit OTP code
otp.expiresIn	Date	OTP expiry timestamp (90 seconds)
isVerifiedPhoneNumber	Boolean	True after first OTP verification
isActive	Boolean	True after profile completion
status	Number	0=Rejected, 1=Pending, 2=Approved
rating	Number	Average star rating from reviews
totalReviews	Number	Count of reviews received
skills	[String]	Array of skill tags

Project Model

Field	Type	Description
title	String	Project title (min 10 chars)
description	String	Full project description
status	String	OPEN (accepting bids) or CLOSED
category	ObjectId → Category	Project category reference
budget	Number	Client budget in USD
tags	[String]	Skill tags for the project
deadline	Date	Project completion deadline
owner	ObjectId → User	Client who posted the project
freelancer	ObjectId → User	Assigned freelancer (null until hired)
proposals	[ObjectId → Proposal]	Array of submitted proposals

Proposal Model

Field	Type	Description
description	String	Cover letter from freelancer
price	Number	Bid amount in USD
duration	Number	Delivery time in days
user	ObjectId → User	Freelancer who submitted the bid
project	ObjectId → Project	Project being bid on
status	Number	0=Rejected, 1=Pending, 2=Accepted

Submission Model

Field	Type	Description
project	ObjectId → Project	Related project
freelancer	ObjectId → User	Freelancer who submitted
client	ObjectId → User	Client who owns the project
description	String	Work description/notes
fileUrl	String	Path to uploaded file in /uploads/
fileName	String	Original filename
status	String	submitted / approved / revision_requested
clientFeedback	String	Feedback from client on submission

Message Model

Field	Type	Description
sender	ObjectId → User	Message sender
receiver	ObjectId → User	Message recipient
project	ObjectId → Project	Optional project context
content	String	Message text content
isRead	Boolean	Whether recipient has read the message

Review Model

Field	Type	Description
project	ObjectId → Project	Project the review is for
reviewer	ObjectId → User	User leaving the review
reviewee	ObjectId → User	User being reviewed
rating	Number	Star rating 1-5
comment	String	Written review text

Notification Model

Field	Type	Description
user	ObjectId → User	Notification recipient
title	String	Notification headline
message	String	Notification body text
type	String	bid / message / submission / review / admin / general
isRead	Boolean	Whether user has seen the notification
link	String	Optional deep-link URL

Category Model

Field	Type	Description
title	String	Category name (unique)
description	String	Short description
type	String	Always "project" for this platform
parentId	ObjectId → Category	Optional parent category

8. Backend API Reference

Base URL: `http://localhost:5000/api` | All protected routes require valid `accessToken` cookie | Content-Type: `application/json` (except file uploads which use `multipart/form-data`)

Authentication Routes (`/api/user`)

Method	Endpoint	Auth	Description
POST	<code>/user/get-otp</code>	None	Send OTP to phone number
POST	<code>/user/check-otp</code>	None	Verify OTP and login
POST	<code>/user/complete-profile</code>	Token	Set name, email, role
GET	<code>/user/profile</code>	Token	Get current user profile
GET	<code>/user/refresh-token</code>	Cookie	Refresh access token
POST	<code>/user/logout</code>	None	Clear auth cookies

Project Routes (`/api/project`)

Method	Endpoint	Auth	Description
GET	<code>/project/list</code>	Token	List all projects (public filter)
GET	<code>/project/owner-projects</code>	Owner	Get my posted projects
POST	<code>/project/add</code>	Owner	Create new project
GET	<code>/project/:id</code>	Owner	Get project details + proposals
PATCH	<code>/project/update/:id</code>	Owner	Edit project details
PATCH	<code>/project/:id</code>	Owner	Toggle OPEN/CLOSED status
DELETE	<code>/project/:id</code>	Owner	Delete project (if no freelancer)

Proposal Routes (`/api/proposal`)

Method	Endpoint	Auth	Description
GET	<code>/proposal/list</code>	Freelancer	Get my proposals
POST	<code>/proposal/add</code>	Freelancer	Submit proposal to project
GET	<code>/proposal/:id</code>	Freelancer	Get single proposal
PATCH	<code>/proposal/:id</code>	Owner	Accept (2) or Reject (0) proposal

Message Routes (/api/message)

Method	Endpoint	Auth	Description
POST	/message/send	Token	Send a message
GET	/message/conversation/:userId	Token	Get chat with specific user
GET	/message/conversations	Token	Get all conversations
PATCH	/message/read/:senderId	Token	Mark messages as read

Submission Routes (/api/submission)

Method	Endpoint	Auth	Description
POST	/submission/submit	Freelancer	Submit work (multipart/form-data)
GET	/submission/project/:projectId	Token	Get submission for project
GET	/submission/my	Freelancer	Get all my submissions
PATCH	/submission/review/:id	Owner	Approve or request revision

Review Routes (/api/review)

Method	Endpoint	Auth	Description
POST	/review/add	Owner	Submit star rating + review
GET	/review/user/:userId	Token	Get all reviews for a user
GET	/review/project/:projectId	Token	Get reviews for a project

Notification Routes (/api/notification)

Method	Endpoint	Auth	Description
GET	/notification	Token	Get my notifications
PATCH	/notification/read/:id	Token	Mark one as read
PATCH	/notification/read-all	Token	Mark all as read
DELETE	/notification/:id	Token	Delete notification

Admin Routes (/api/admin)

Method	Endpoint	Auth	Description
GET	/admin/user/list	Admin	List all users (with search)
PATCH	/admin/user/verify/:userId	Admin	Change user status (0/1/2)
GET	/admin/user/profile/:userId	Admin	View user + their activity

POST	/admin/category/add	Admin	Add project category
PATCH	/admin/category/update/:id	Admin	Edit category
DELETE	/admin/category/remove/:id	Admin	Delete category

9. Frontend Pages & Components

Page / Component	Route	Role	Description
Home	/	Public	Landing page with hero, features, CTA and footer
Auth	/auth	Public	Two-step OTP login: phone number → OTP verification
CompleteProfile	/complete-profile	New User	Set name, email, pick FREELANCER or OWNER role
OwnerDashboard	/owner/dashboard	Owner	Stats cards + recent projects + quick actions
OwnerProjects	/owner/projects	Owner	Full project list with create/edit/delete/toggle
OwnerProject	/owner/projects/:id	Owner	Project detail: proposals, submission review, star rating
OwnerChat	/owner/chat/:userId?	Owner	Real-time chat with freelancers
FreelancerDashboard	/freelancer/dashboard	Freelancer	Stats + recent proposals + profile card
BrowseProjects	/freelancer/browse	Freelancer	Browse open projects + submit proposals modal
FreelancerProposals	/freelancer/proposals	Freelancer	Table of all submitted proposals + status
FreelancerProjects	/freelancer/my-projects	Freelancer	Active projects + submit/resubmit work modal
FreelancerChat	/freelancer/chat/:userId?	Freelancer	Real-time chat with clients
AdminDashboard	/admin/dashboard	Admin	Platform stats + recent users overview
AdminUsers	/admin/users	Admin	User list with search + change status modal
AdminProjects	/admin/projects	Admin	View all projects across platform
AdminProposals	/admin/proposals	Admin	View all proposals across platform
Topbar	Component	All roles	Notification bell (MUI Badge) + user menu + logout
ChatWindow	Component	All roles	Reusable chat: conversation list + message window
CreateProjectModal	Component	Owner	Bootstrap modal form: title, desc, category, budget

CSS Architecture

All styles are in `src/index.css` using Bootstrap 5 as the base. Custom SB Works styles are layered on top using CSS variables for the brand color palette.

```
:root {  
  --sb-primary: #2563eb; /* Blue – main brand color */  
  --sb-secondary: #7c3aed; /* Purple – accent */  
  --sb-success: #16a34a; /* Green – approved/open */  
  --sb-warning: #d97706; /* Amber – pending */  
  --sb-danger: #dc2626; /* Red – rejected/closed */  
  --sb-sidebar-bg: #1e293b; /* Dark navy sidebar */  
}  
  
.sb-sidebar { width:260px; position:fixed; background:var(--sb-sidebar-bg); }  
  
.sb-main { margin-left:260px; min-height:100vh; }  
  
.sb-card { background:#fff; border-radius:12px; box-shadow:0 4px 6px  
  rgba(0,0,0,.1); }  
  
.badge-open { background:#dcfce7; color:#16a34a; }  
.badge-closed{ background:#fee2e2; color:#dc2626; }  
.star-rating .star { font-size:1.4rem; cursor:pointer; color:#d1d5db; }  
.star-rating .star.filled { color:#f59e0b; }
```

10. Real-time Features (Socket.io)

Socket.io runs on the same port as Express (5000) using the Node.js `http.createServer()` pattern. The frontend connects directly to `http://localhost:5000` with credentials.

Socket Events Reference

Event Name	Direction	Payload	Description
join	Client → Server	{ <code>userId</code> }	User joins their room after login
sendMessage	Client → Server	{ <code>receiverId</code> , <code>message</code> }	Relay message to recipient
receiveMessage	Server → Client	Message object	New message received in real-time
receiveNotification	Server → Client	{ <code>title</code> , <code>message</code> }	Push notification to user
sendNotification	Client → Server	{ <code>receiverId</code> , <code>notification</code> }	Manual notification trigger
disconnect	Auto	—	User removed from <code>onlineUsers</code> map

When are Notifications Sent?

Trigger	Who Gets Notified
New Proposal Submitted	Owner receives notification when a freelancer submits a proposal
Proposal Accepted	Freelancer notified when their proposal is accepted — hired!
Proposal Rejected	Freelancer notified when their proposal is rejected
New Message	Recipient notified when a new chat message arrives
Work Submitted	Owner notified when freelancer submits completed work
Work Approved	Freelancer notified when client approves their submission
Revision Requested	Freelancer notified when client requests changes with feedback
New Review	User notified when they receive a star rating and review

11. Complete User Workflows

■ Workflow 1: Post a Project (Client)

1. Login as Owner → go to My Projects
2. Click "+ Post Project" button
3. Fill in: Title (min 10 chars), Description, Category, Budget (\$), Deadline, Tags
4. Click "Post Project" → project appears with OPEN status
5. Share project URL or wait for freelancers to find it via Browse

■ Workflow 2: Submit a Proposal (Freelancer)

1. Login as Freelancer → go to Browse Projects
2. Search or scroll to find a suitable open project
3. Click "Submit Proposal" on any project card
4. Enter: Your Bid Amount (\$), Delivery time (days), Cover Letter
5. Click "Submit Proposal" — client gets a real-time notification
6. Track proposal status in My Proposals page (Pending → Accepted/Rejected)

■ Workflow 3: Hire a Freelancer (Client)

1. Login as Owner → My Projects → click "View Bids" on a project
2. Review all submitted proposals (bid amount, delivery time, cover letter)
3. Click "Message" to chat with a freelancer before deciding
4. Click "✓ Accept & Hire" on the best proposal
5. All other proposals are automatically rejected
6. Freelancer gets a real-time "Proposal Accepted!" notification
7. Project now shows the assigned freelancer in the sidebar

■ Workflow 4: Submit Work (Freelancer)

1. Login as Freelancer → My Projects page
2. Find the active project (accepted proposal) in the list
3. Click "Submit Work" button
4. Write a description of what was completed
5. Optionally attach a file (zip, pdf, images, etc.)

6. Click "Submit Work" — client gets a real-time notification
7. Submission status shows as "Under Review"

■ Workflow 5: Review & Approve Work (Client)

1. Login as Owner → My Projects → View Bids on the project
2. Scroll to "Submitted Work" section
3. Read the description and download the file if attached
4. Option A: Click "✓ Approve Work" — project closes, freelancer notified
5. Option B: Write feedback and click "■ Request Revision" — freelancer notified
6. If revision requested: freelancer can resubmit from My Projects page
7. After approval: "■ Leave a Review" button appears

■ Workflow 6: Leave a Review (Client)

1. After approving work, click "■ Leave a Review"
2. Click on stars to set rating (1–5)
3. Write a review comment about the freelancer
4. Click "Submit Review" — freelancer profile rating updates automatically
5. Freelancer receives a real-time review notification

■ Workflow 7: Admin User Management

1. Login as Admin (Phone: +10000000000, OTP: 123456)
2. Go to Users → see all registered users
3. Search by name, email or phone number
4. Click "Change Status" on any user
5. Options: ✓ Approve User | ■ Set Pending | ✗ Reject User
6. Approved (status=2): user can access all features
7. Pending (status=1): user is awaiting approval
8. Rejected (status=0): user is blocked from the platform

12. Environment Configuration

The backend reads all configuration from the `.env` file in the backend folder. Never commit this file to version control.

```
# backend/.env

PORT=5000 # Express server port

# MongoDB Connection (choose one):
MONGO_URI=mongodb://localhost:27017/sbworks # Local MongoDB
# MONGO_URI=mongodb+srv://user:pass@cluster.mongodb.net/sbworks # Atlas

# JWT Secret Keys (change these in production!)
ACCESS_TOKEN_SECRET_KEY=sbworks_access_secret_key_2024_secure
REFRESH_TOKEN_SECRET_KEY=sbworks_refresh_secret_key_2024_secure
COOKIE_PARSER_SECRET_KEY=sbworks_cookie_secret_key_2024

NODE_ENV=development # Change to "production" when deploying
DOMAIN=localhost # Cookie domain
SERVER_URL=http://localhost:5000

# Twilio SMS (OPTIONAL - leave blank for dev mode)
# In dev mode, OTP is printed to terminal instead of SMS
TWILIO_ACCOUNT_SID=your_twilio_account_sid
TWILIO_AUTH_TOKEN=your_twilio_auth_token
TWILIO_PHONE_NUMBER=+1XXXXXXXXXXXX # Your Twilio phone number
```

Variable	Required	Description
PORT	Yes	Server port (default 5000)
MONGO_URI	Yes	MongoDB connection string – local or Atlas
ACCESS_TOKEN_SECRET_KEY	Yes	Secret for signing access JWTs – make it long and random
REFRESH_TOKEN_SECRET_KEY	Yes	Secret for signing refresh JWTs – different from above
COOKIE_PARSER_SECRET_KEY	Yes	Secret for signing cookies
NODE_ENV	Yes	development or production (affects cookie security)
DOMAIN	Yes	Cookie domain – localhost in development
TWILIO_ACCOUNT_SID	No	Twilio Account SID – skip for dev (OTP prints to console)
TWILIO_AUTH_TOKEN	No	Twilio Auth Token – skip for dev
TWILIO_PHONE_NUMBER	No	Twilio phone number to send SMS from

13. Setup & Installation Guide

Prerequisites

- Node.js 18+ (download from nodejs.org)
- MongoDB (local) OR MongoDB Atlas account (free)
- npm (comes with Node.js)
- Web browser (Chrome/Firefox)
- Git (optional)
- Two terminal windows

Step 1 — Extract & Setup MongoDB

- Extract SBWorks-Fixed.zip to a folder on your computer
- Option A (Cloud): Create free account at cloud.mongodb.com → create cluster → get connection string
- Option B (Local): Install MongoDB Community from mongodb.com/try/download/community

Step 2 — Configure Environment

- Open SBWorks-Fixed\backend\.env in Notepad
- Set MONGO_URI to your MongoDB connection string
- For Atlas: mongodb+srv://username:password@cluster.mongodb.net/sbworks
- For Local: mongodb://localhost:27017/sbworks (already set as default)

Step 3 — Install & Seed Backend

```
cd SBWorks-Fixed\backend  
npm install  
npm run seed ← Creates categories + admin account  
npm run server ← Starts on port 5000
```

- You should see: ■ SB Works server running on port 5000 ■ MongoDB Connected (after seed:
■ 10 categories + admin created)

Step 4 — Install & Start Frontend

```
cd SBWorks-Fixed\frontend  
npm install  
npm run dev ← Starts on port 3000
```

Step 5 — Open & Login

- Open http://localhost:3000 in your browser

- Admin login: Phone +1000000000 → OTP 123456
- New users: Enter any phone → check backend terminal for OTP code
- Complete profile: set name, email, pick role (Freelancer or Owner)
- Admin must approve new users before they can fully use the platform

14. Troubleshooting Guide

■ MongoDB connection failed (ECONNREFUSED)

MongoDB is not running on your machine.

Fix: Install MongoDB from mongodb.com/try/download/community

Or: Use MongoDB Atlas (free cloud) — see Section 12 for setup

Windows: Check if MongoDB service is running in Task Manager → Services

■ bad auth: Authentication failed (Atlas)

Username or password in MONGO_URI is wrong.

Fix: Go to Atlas → Security → Database Access → Edit user → Reset password

Use a simple password with only letters and numbers (no special chars)

If username contains @ or # characters, encode them: @ becomes %40

Easiest fix: Create a brand new user with username "sbadmin" and simple password

■ mongodb+srv URI cannot have port number

Your Atlas connection string has :27017 in it.

Fix: Remove the :27017 from your MONGO_URI string

Atlas SRV URIs never use a port number — it is resolved automatically

■ npm is not recognized (PowerShell)

PowerShell execution policy is blocking npm.

Fix Option A: Use Command Prompt (cmd) instead of PowerShell

Fix Option B: Run PowerShell as Administrator and type:

```
Set-ExecutionPolicy -ExecutionPolicy RemoteSigned -Scope CurrentUser
```

■ Missing script: dev or server

You are running npm from the wrong folder.

For backend commands: cd must be in SBWorks-Fixed\backend

For frontend commands: cd must be in SBWorks-Fixed\frontend

Run "npm run" to see available scripts in current folder

■ OTP not arriving via SMS

Twilio is not configured — this is expected in development.

The OTP is always printed in your backend terminal window.

Look for the line: "OTP for +XXXXXX : 123456" in Terminal 1

To enable real SMS: add real Twilio credentials to .env file

■ 403 Forbidden on API calls

Your user account has not been approved by admin.

Fix: Login as Admin → Users → find your user → Click Change Status → Approve

Admin login: Phone +10000000000, OTP 123456

Also check that your profile is complete (name + email + role set)

■ Frontend shows blank page or crashes

Check if backend is running on port 5000 first.

Open browser DevTools (F12) → Console tab for errors.

Make sure npm install was run in the frontend folder.

Try clearing browser cache and hard refresh (Ctrl+Shift+R)