MD. NAZMUL HAQUE

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H#305, Ahmed Nagar, Mirpur-1, Dhaka-1216

PROFESSIONAL SUMMARY:

To work in a goal-oriented organization where I can utilize my knowledge and skills for the development of the organization as well as my career and potentiality to do something innovative and challenging works. Highly motivated Sales Associate with extensive customer service and sales experience. Outgoing sales professional with a track record of driving increased sales, improving the buying experience and elevating company profile with target market. Have good knowledge about customer services.

SKILLS:

- Trend knowledge
- Merchandising expertise
- Good team Working Ability
- Priority Setting Ability
- Good communication skills
- Leadership Skills
- Energetic, Self Motivated and Highly adaptable to changing business needs

Computer skills:

Environment: Windows XP, 7, 8, 8.1, 10

Office suite: MS Word, MS Excel, PowerPoint, MS Access

Communication: Internet, E-Mail Browsing

Language Skills:

Proficient in Bengali Both Written and Spoken as 1st Language. Proficient in English Listen, Written, and Spoken as 2nd Language.

WORK HISTORY:

04/2016 - 07/2020

Sales Associate | Aarong - Dhaka, Dhaka

- Reported to work early, checked low inventory, learned sales or special offerings, and became aware of store issues
- Increased efficiency and team productivity by promoting adherence to operational best practices and company policies
- Helped customers every by approaching conversations with positive attitude and
- Informed customers about special promotions and provided detailed information for various products
- Trained in loss prevention, visual merchandising and general sales skills
- Greeted customers entering store and promoted sales or special programs
- Operated in dynamic, high-volume environments to provide skilled assistance to more than customers each day
- Collected customer feedback and made process changes to exceed customer satisfaction
- Processed purchases and handled payment transactions using POS system
- Maintained clean personal appearance, modeled store's outfits when working clothing department settings and wore uniforms per company policy

EDUCATION: Dhaka College, Dhaka

Bachelor of Science: Zoology

Result: CGPA-2.89