NISHANT GUPTA

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WORK EXPERIENCE_____

Data Science Manager | ZS Associates   January 2020 - Present
Advanced Data Science (New Delhi) Track Lead

Leading data science projects, products development, and work streams under newly formed Non-Healthcare (NHC) Analytics Space
Focused on growing NHC Analytics space across India locations from inception in Jan-2020 to (currently) 20+ members through recruitments, resource alignment, staffing, and other related activities

- Leading the conceptualizing of ML/AI applications in Pricing Optimization problem in B2B environment

- Leading an 8-member team to design and develop a multi-model ecosystem under 'AI-Guided Selling' initiative, focused on enabling inside sales teams across B2B companies
  - Includes model to determine churn/leakage, lifetime value, upsell/cross-sell/net new sell, new customer, purchase value, relationship management, opportunity conversion optimization, and forecast CHI (customer health index) for a customer
  - Models are developed through end-to-end automated model generation process (AutoFeaturization + AutoML) and supplemented through explanation model framework for faster and low-inertia adoption by end-users
  - The customizable AI Guided selling ecosystem is molded as a cloud-agnostic, hybrid-SaaS product

- Developing AI/ML system DevOps as the in-house capability to automate ML system lifecycle management and deployment

Data Science Consultant | ZS Associates   January 2018 – December 2019 [24 Months]

Led 12+ member team to design and develop a portfolio of ML/AI products and systems for a Big-5 technology company
Previously led a 6-member team to create AI products in real-world evidence (RWE) & clinical trial optimization (CTO) domain under R&D Excellence practice area.

- Developed propensity models to advance client's Go To Market (GTM) strategy of their product portfolio targeting 18K+ accounts
  - Achieved AUROC of 78% in predicting accounts' propensity to buy new products based on their current purchase and consumption patterns, enabling account executives to drive targeted sales efforts

- Led a 10+ member team to develop and enhance multiple ML-model ecosystem for a top-5 technology company, focused on optimizing the identification from ~7M leads across 100+ countries to prioritization of selected ~700K leads across sales channels
  - Evolved the ML system from a 2-model to an 8-model ecosystem
  - Achieved ~$50M growth in annual revenue by integrating purchase value model in the ecosystem
  - Increased revenue by ~$13M through a model that focuses on the sales team's effort for lead prioritization
  - Evaluated and added features from four new data sources, resulting in ~$8M increase in annual revenue
  - Achieved AUROC of 84% on new propensity model developed for different sales channel (Partner Channel)
  - Streamlined hypotheses testing, feature engineering, and model experimentation for optimizing model ecosystem
  - Assessed impact of a model configuration change, corrected for model drift and self-fulfilling prophecy in the model ecosystem
  - Liaised with ML engineering team to streamline processes and successfully complete 7+ feature release cycles
  - **Won Project Champion (Innovation of the Year) - 2019**

- Developed algorithm for predicting specific medical diagnosis in the next six months using patients' medical history and event data
  - Achieved AUPRC of 66% through 1-D CNN-RNN hybrid model to identify 25,000+ naïve patients/year
  - Exposed opportunity worth $150 MM/year from highly imbalanced EHR data (~2% positive class)

- Designed AI-enabled automated schema matching process to convert raw clinical trial datasets of disparate schema to standard format
  - Achieved 87+% average accuracy with a runtime of ~2 mins/dataset, improving over 11% accuracy achieved by client's in-house team
  - Techniques used: Shingle-phrase mapping, semantic lookup dictionary, sentence2Vec, WordNet, SVM, XGBoost, neural networks
  - $8MM of direct cost saved for client; Attracted $800K worth of project work; **Won Project Champion (Innovation of the Year) - 2018**
  - Results were showcased in SCDM 2018 Annual Conference (World's Top Clinical Data Management Event)

Data Science Associate Consultant | ZS Associates   January 2016 – December 2017 [24 Month]

Among the first (of ~15 in US and ~5 in India) batch that was laterally promoted to Advanced Data Science Track after a company-wide shortlisting process

- *Completed 5-month long **Advanced Analytics Learning Program** offered through **ZS-INSOFE** collaboration*
- *Created over 12 hours of training material on data handling and management, machine learning, and visualization in R for employee learning roadmap and mentored ZS New Delhi employees and trainers*
- *Conducted over five advanced analytics sessions and competitions for 250+ employees as a key member of AlgoRhythms, an internal initiative to raise analytical quotient of employees*
- *Developed and facilitated case studies and hackathons with data science recruitment team for 700+ participants across premier institutes*

- Developed search and optimization process to rebalance inclusion-exclusion criteria to ensure availability of sufficient patient pool for clinical trial enrollment *[Proof of Concept]*

- Automated discrepancy detection process in CDISC SDTM data to bolster CDR team's capabilities at US pharma company
  - R-Shiny based dashboard automates data ingestion, integration, anomaly detection, and report synthesis to achieve more than 10X reduction in CDR teams' effort on clinical trial data review
  - Included active-learning component that imbibes ground truth from CDR's (Clinical Data Reviewer) feedback to optimize performance
  - The process was showcased in SCOPE Summit 2018 (Summit for Clinical Ops Executives) by the ZS leadership

- Created a replicable, customizable disease KPI dashboard template for a Swiss based pharmaceutical company
  - Tech stack used: [*Frontend*] R, Shiny, htmlwidgets libraries, HTML, CSS, JavaScript; [*Backend*] Impala, SQL

Business Analytics Associate | ZS Associates   April 2014 – December 2015 [21 Month]

Involved in projects specific to managed care practice area in US healthcare market

- Created contracting tool based on patient-level forecast modeling that helped US-based pharmaceutical company assess the effect of their contracting strategy on future patient flow
  - Model broke new grounds in forecasting patient level dynamics in specialty therapeutic market and garnered appreciation from ZS principals and client

- Developed portfolio rebating constructs to help UK-based pharmaceutical company improve share and access of their product portfolio in diabetes market while preserving the prices of their latest drugs

- Formulated market access strategy for a US-based pharmaceutical company to optimize the commercial performance of their therapeutic drug

Research Analyst | Grail Research   October 2012 – March 2014 [18 Month]

Involved in projects across industry verticals such as Telecom, FMCG, Health, Tourism, Lifestyle, and Pharmaceuticals

- Studied the brand awareness and appeal of an African country as an international leisure destination for its tourism ministry
  - Led 3-member team in brand tracking study, which includes managing questionnaire fielding, data quality, and output
  - Supervised 26-member vendor's team and managed interviewers' training

- Assessed impact of global TV Ad campaign by an African country's tourism ministry, intended to showcase country as leisure destination
  - Carried out comparative analysis of viewers' impression vis-à-vis existing Ad concept through quantitative survey approach

- Analyzed promotional activities of distribution channels to help US–based lifestyle company optimize their brand positioning
  - Streamlined the tracking process of email promotional activities from 30+ distribution channels across geographies

- First Runner-Up in Training Case Study Competition: Evolution of Smart Grid Technologies in Developing Countries

SKILLS

Programming Language	**PYTHON | R | MATLAB |** BASH PROGRAMMING
Modeling and Simulation	SIMULINK
Deep Learning	**KERAS |** PYTORCH | FASTAI
Big Data Technologies	SPARK
Cloud Services	AZURE SERVICES | GCP
Front-End Interface	**RSHINY**
Miscellaneous	**SQL | EXCEL | VBA | GIT |** LINUX | DOCKER

EDUCATION

Bachelor of Engineering **Electronics and Communication**	Netaji Subhas Institute of Technology (University Of Delhi)	2008 – 2012	**72.0%**
AISSCE (CBSE Board): Class XII	Delhi Public School, R K Puram	2007	**83.0%** (90.33% in PCM)
AISCE (CBSE Board): Class X	Ryan International School, Delhi	2005	**91.4%** (1st Rank in Class)

PERSONAL PROJECTS

[B.Tech Project] Simulation of Indoor OWC System

▪ Designed and simulated a fully customizable, high speed optical wireless communication system, which uses lighting sources as communication devices, in MATLAB
  • Simulation demonstrated the system viability and advantage of LED's simultaneous use for lighting & communication purpose

INDEPENDENT COURSEWORK

Category	Course	Institution	Duration
Deep Learning	Neural Networks and Deep Learning, Improving Deep Neural Networks, Structuring Machine Learning Projects, Convolutional Neural Networks, Sequence Models	Deeplearning.ai	16 weeks
	CS231n | Convolutional Neural Networks for Visual Recognition	Stanford	16 lectures
	FastAI Course 1 (2019)	USF	7 lectures
Data Science	CS109: Introduction to Data Science	Harvard University	15 weeks
	Introduction to Data Science	University of Washington	8 weeks
	The Data Scientist's Toolbox, Getting and Cleaning Data, R Programming, Exploratory Data Analysis, Reproducible Research, Statistical Inference, Regression Models, Practical Machine Learning, and Developing Data Products	John Hopkins University	36 weeks
	The Analytics Edge	MIT	12 weeks
	Introduction to Big Data with Apache Spark	UC Berkeley	4 weeks
	Scalable Machine Learning	UC Berkeley	4 weeks
Machine Learning	Machine Learning	Stanford	10 weeks
	Statistical Learning	Stanford	10 weeks
Data Mining	Pattern Discovery in Data Mining	UIUC	4 weeks
	Mining Massive Datasets	Stanford	10 weeks
Networks	Networks, Crowds, and Markets	Cornell University	10 weeks
Game Theory	Introduction to Game Theory	Yale University (OYC)	24 lectures
	Game Theory	Stanford	7 weeks
	Game Theory II: Advanced Applications	Stanford and UBC	6 weeks
Statistics	'Descriptive, 'Probability', and 'Inferential' statistics	UC Berkeley	15 weeks
	Statistics 110	Harvard University	35 lectures