



Immanuel Odal



imnodl.github.io/OdalPortfolioOfficial/



Education

Colegio de San Juan de Letran - Calamba
(2012 - 2016)

Bachelor of Science in Information Technology



Experience

I.T. Analyst

(7/2024 - PRESENT)

Smart Power Electric Corp.

- Technical Support to End-User
- Web Development
- Database Management
- CCTV Monitoring
- Firewall Configuration
- Server Management
- Network Management

Chat Support Specialist

(5/2019 - 6/2024)

Zeitwert Inc.

- Address inquiries and resolve technical or product-related issues.

Technical Support Specialist

(10/2017 - 2/2018)

Telstra by Teletech

- Guide customers through solutions and troubleshooting steps.

CERTIFICATES:

Google, Cybersecurity
(03/2024)

Udemy, Software Testing with Jira & Agile
(05/2024)

I'm an aspiring front-end developer with experience as an IT Analyst, focused on improving systems and solving technical challenges. I'm passionate about building user-friendly, efficient websites and eager to grow in front-end development.



Contact



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Sta. Rosa, Laguna
Philippines



Skills

- HTML
- CSS
- Javascript
- MySQL
- Synology Configuration
- Sophos Firewall Configuration
- Network Management

Character Reference

Darlene Flores , IT HEAD
Smart Power Electric Corp.

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