



Ain Arissa Binti M Jasmoni

Johor Bahru, Johor

+601156477198 | imnrissa@gmail.com | www.linkedin.com/in/ain-arissa
<https://github.com/imnrissa>

SUMMARY

Motivated and detail-oriented final year Information Management System student with a strong foundation in web development, database management, and digital content systems. Experienced in real-world environments through part-time roles in customer service and freelance web content work. Proficient in tools such as WordPress and Microsoft Excel, with hands-on skills in HTML, CSS, and SQL. Known for strong teamwork, adaptability, and communication skills, with a proven ability to manage tasks efficiently and contribute effectively in both technical and customer-facing roles. Currently seeking an internship from 1st Sept 2025 until 15th February 2026 to apply and expand technical expertise in a practical, team-based setting.

EDUCATION

University Teknologi MARA (UiTM)

*Bachelor of Information Science(Hons.) Information
System Management*

- **Latest CGPA:** 3.26

Malacca Matriculation College (MMC)

Physical Science

- **CGPA:** 3.33
- **MUET:** 4.0

Puncak Perdana, Selangor

October 2022-Present

Masjid Tanah Melaka

August 2020-June 2022

WORK EXPERIENCE

Web Content Assistant – Bookstore Website (Freelance)

June 2024

- Uploaded and optimized product images using WordPress.
- Managed media in CMS and ensured visual consistency.
- Collaborated with the developer to enhance user experience.

Part-Time Tearista – Tealive, Mid Valley Southkey, Johor Bahru

August 2024 – October 2024

- Prepared tea-based drinks and handled customer orders.
- Maintained workstation hygiene and stock levels.
- Delivered efficient, friendly service in a fast-paced environment.

Restaurant Crew – A&W, Mid Valley Southkey, Johor Bahru
February 2024 – April 2024

- Served customers at counter and drive-thru.
- Assisted in food prep and kitchen operations.
- Maintained cleanliness and supported daily workflows.

Sales Assistant – ASight Optical, Paragon Market Kampung Melayu
July 2022 – August 2022

- Guided customers in choosing eyewear based on needs.
- Conducted basic eye tests and explained lens options.
- Delivered friendly and informative customer service.

CERTIFICATE & PROJECT

● E-RESUME WEBSITE	2023
● SULAM:DREAMS UNLEASHED EMPOWERING ORPHANS	2023
● DIGITAL LIBRARY PROJECT USING GREENSTONE 3.0	2024
● KARNIVAL LITERASI PERPUSTAKAAN KUALA LUMPUR(MULTEK)	2024
● REFERENCE MANAGEMENT SOFTWARE MENDELEY CERTIFICATE	2025
● CAR RENTAL BOOKING SYSTEM(FINAL YEAR PROJECT)	2025

SKILLS

Technical Skills

- **Programming:** C++, SQL, HTML/CSS | **Web & Tools:** WordPress, XAMPP, Visual Studio Code | **Data & Analytics:** Excel (Advanced), Power BI, Tableau | **Version Control:** Git/GitHub
- **Concepts & Methodologies:**
OOP, Data Structures, SDLC, Agile, Scrum, System Analysis, Data Analytics, Basic Information Security
- **Design Tools:**
Figma, Canva, Coohom
- **Languages:**
Malay– Native| English– Fluent| Mandarin-Basic
- **Interpersonal Skills:**
Communication, Teamwork, Adaptability, Time Management, Problem-Solving, Customer Service

REFERENCE

Dr Fadhilah Binti Aman (Senior Lecturer/Advisor) **Sir Yamin Bin Kamis**(*Senior Lecturer*)

+6012-6856167 | fadhilahaman@uitm.edu.my

+6019-2532050 | yamin@uitm.edu.my