Mohit Mayank

Lead AI Engineer @ O.XYZ (mohitmayank.com)

- Helping SaaS startups setup and scale their Al game in
- 9 years of industrial experience in Sales, Finance, Retail and other domains.
- Projects with LLMs, RL, Audio, Computer Vision, Graphs and more.
- Guest lecturer and collaborator at multiple Universities.
- Author of "<u>Lazy Data Science Guide</u>" & Creator of "<u>Jaal</u>" (open-source)
- Winner of <u>TCS SUPERCoder 2019</u> a company-wide coding competition.

WORK EXPERIENCE

Lead AI Engineer

<u>O.XYZ</u> (Web3)

Sep 2024 - Present

Remote

Generative AI (Text & Audio)

- OCEAN; one of the world's fastest AI Search engine, powered by Cerebras chips, to take on the likes of Perplexity; supports deep research, document upload, tool calling, agentic behavior, public APIs, etc.

Keywords: LLMs, Guardrails, LangGraph, MCP, FastAPI, Cerebras, RAG, etc.

 Miss O; Low Latency Voice Assistant for voice to voice conversation with AI; also developed a version for underage audience designed with utmost ethical considerations;

Keywords: VAD, STT (Inhouse), RAG, LLMs, TTS (Cerebras, ElevenLabs), LiveKit, etc.

- OPERATORS: Platform to facilitate AI powered evaluation of work done by humans, supports multiple domains like Marketing, Data, Engineering and more.
 Keywords: Multi-Modal LLMs, Work Scoring algorithm, Block Reward (Crypto), etc.
- Voice Authentication: authenticate user to login to the O.XYZ systems via their Voice, based on their latent audio biometric details

Keywords: Audio Al Models, Semantic match, Privy integration, FastAPI, Security, etc

O Routing Intelligence; a dynamic framework that utilizes multiple LLMs to improve task-specific accuracy and efficiency by intelligently routing queries to the most suitable model; Improved performance on MMLU, MuSR, ARC, and BBH Keywords: Routing Intelligence, Constraint optimization, Query to Task identification;

Lead Data Scientist

Outplay

Nov 2021 - Aug 2024

Remote

Generative AI (Text & Audio)

—<u>SalesGPT</u>; Training and Deploying inhouse LLMs to make it more domain aware for Sales related downstream tasks. Explored 3rd party models like GPT-4 for evaluation. Required extensive prompt engineering and quantization.

Keywords: GPT4; ChatGPT; LLaMA; Quantization; QLoRA; Flash Attention; LangChain

 <u>Voice Cloning</u>; Inhouse models to support creation of fast and accurate voice clones of Non-Western voices with very few examples or with fine-tuning approach.
<u>Keywords</u>: XTTSv2; tortoise-tts; Transformers; Quantization; LoRA

Products

- <u>SureConnect.ai</u>: AI powered phone number validating product that 10x the dial-to-connect ratio. Automatically calls and converses with prospect to identify if it has reached correct number or not, find the best to call, detect call outcome, etc. **Keywords**: Speech Recognition, Text-to-Speech, LLM, Dialog Management, Twilio
- <u>Conversation Intelligence</u>: Al powered meeting analysis product that joins ongoing calls to identify prospect's concerns, suggesting answers, perform live mood detection and after the call ends, performs further advanced analysis!

Keywords: Speech Recognition, Speaker Identification, Mentions Identification, etc.

- Email Assistant; Multi-task AI assistant that, (1) writes a highly personalized mail from scratch for a sales representative, and (2) provides recommendations to enhance existing sales mails by gamifying the complete process.

Keywords: Mail Scoring, Sentiment, Tones, Spam words, Paraphrasing, etc

Audio Intelligence

- <u>In-House Transcription System;</u> speech-to-text (ASR) services for live and offline sales call transcription; comparable to the likes of AWS Transcribe.

Keywords: Wav2Vec2; HuBERT; WordBoost; Custom Vocabulary; Websocket

- <u>Speaker Diarization and Identification;</u> Segregate and recognition different speakers in a call by comparing against the available speaker's voice prints **Keywords:** SpeechBrain; Bi-encoder; Audio Embeddings



EDUCATION

Bachelor of Engineering (B.E.), Electronics and Telecommunication

Savitribai Phule Pune University (formally Pune University)

2012-2016

Pune, India

ACHIEVEMENTS

Rank 1 – TCS SUPERCoder 2019

<u>Beat >20k associates</u> to win the prestigious TCS wide competitive coding competition

Winner – Digitate Ideathon 2019

Topic: <u>Log analyzer</u> – Detect events, find anomalies and perform root cause analysis

Runner up – Digitate Ideathon 2018

Topic: <u>Chatbot based Knowledge Graph builder</u> – ask relevant questions to build knowledge graphs

"On the spot award"

For <u>excellence in quick solution proposal</u> and <u>fast</u> <u>deployment</u>

PUBLICATIONS

- ORI: O Routing Intelligence (improve task-specific accuracy and efficiency by intelligently routing queries to the most suitable model; Improved performance on MMLU, MuSR, ARC, and BBH)
- DEAP-FAKED: Knowledge Graph based Approach for Fake News Detection (A deep neural network based framework to detect fake news from short text by leveraging open domain context using knowledge graphs)
- Intrinsic analysis for dual word embedding space models (Comparative analysis of a total of 84 different word embedding models)

ARTICLES

- A Guide to Training LLMs (link)
- Making LLM Multi-lingual (<u>link</u>)
- Explainable AI: Language Models (link)
- Reinforcement Learning with Multi-Arm bandit (link)
- Generating images using text: The dawn of the AI dreamers (link)
- A Guide to Knowledge Graphs (link)
- Guide to fine-tuning Text Generation models: GPT-2, GPT-Neo and T5 (link)

Senior Data Scientist

AlgoAnalytics

March 2021 - Oct 2021

Pune, India

Natural Language Processing (NLP)

 Indian Companies Knowledge Graph; Create a KG containing the enterprise-level details for Indian companies (like Crunchbase); analyze graph to find similar company and recommend potential acquisitions and investments

Keywords: Knowledge Graphs, Recommendation System, Information Extraction, etc.

 Social Media Trend Analyzer; Analyze the trend of product, person or any entity on Social media like Twitter.

Keywords: NER, Social media scraper, Trend forecasting, Sentiment, Tones, etc

Data Scientist

Tata Research Development and Design Centre, TCS

Aug 2016 - Feb 2021

Pune, India

<u>Projects</u>: **Digitate** and **Intelligent Services Network**

Natural Language Processing (NLP)

 FAQ Chatbot; virtual assistant for project's flagship solution that increased daily impressions by 10% and reduced human intervention by 40% Keywords: Chatbot, Question and Answer identification

• Resolution notes mining; mine L1/L2/L3's alert resolution notes to generate rules to automate frequently occurring errors

Keyword: Pattern finding and matching, Association rule mining

Computer Vision (CV)

 Business Card Reader; OCR engine to extract entities from multilingual business cards for ultra-fast personnel contact onboarding Keywords: Optical Character Recognition, NER, Validity check

Math formula Recognition; extract handwritten math expressions from documents for fast digitalization and education purposes Keywords: Optical Character Recognition, LaTeX n-gram model

Forecasting and Recommendation System

Enterprise revenue prediction; revenue forecasting of company's hierarchical business units with ~91% accuracy

Keywords: Time series forecasting; ARIMA, Holt Winters, HTS

Enterprise Sales; hybrid recommendation system to generate B2B suggestions for company's Sales team with major focus on accuracy and explainability Keywords: Recommendation Systems, Cross-Sell, Up-Sell, Day O Sell

Optimization

System expert assignment; given an IT system alert, automatically find the best L1/L2/L3 resolver and assign the task; done by performing multiple objective optimization, leading to reduction of overall MTTR by 30%

Keywords: Ranking algorithms; Multi-objective optimization; Resource allocation

- Personalized pricing model; find optimal Batch analytics pricing by minimizing jobs in analysis with minimum adverse effect on SLA prediction accuracy Keywords: Graph reduction; Subset finding; Price optimization

Causality Analysis

Root-Cause analysis: incident management on structural graph of the enterprise to identify correct root cause for an system level event.

Keywords: Correlation vs Causality, Graph traversal, Multi-modal analysis

 What-If analysis: model causality graph of an enterprise to perform intervention on behavior of services and ask counterfactual business analysis

Keywords: Product Behavior Simulation, Confounding analysis, Prediction

Research Intern

Centre for Development in Advanced Computing 2015

Design and developed IoT Speech Recognition engine in Indian languages and deployed it on low-power hardware as a low-cost solution for the rural population.

Contacts

LECTURES/TALK

- Lecture on Knowledge Graph Part 1 (Introduction, Ontology, Query, Creating KG and KG Embeddings)
- Lecture on Knowledge Graph Part 2 (AI in KG, KG tasks and applications)
- The Art behind Fractals (An interactive) talk I gave on the beauty behind the Fractals)

BOOK/NEWSLETTER

- A Lazy Data Science Guide (A guide book) on data science for busy and equally lazy Data Scientists 😄)
- The ML Dojo (the single place to get daily updates on the latest in the field of Artificial Intelligence 🧠 and Machine Learning 🤖)

PERSONAL PROJECTS



- Sankshep (Sankshep is a free website that uses ChatGPT powered AI assistant to provides summaries and a way to chat with your research papers)
- Jaal (Python package with more than 150) stars on Github. It is an interactive network visualization tool built using Dash and Visdcc)
- Link Summarization (a web demo that can summarize a website. Takes a website link to parse the text and summarize the content)
- Law Finder (AI model to find the most suitable Indian Penal Code law if provided with a crime's description)
- Emoji Finder (AI model that suggests the suitable emoji based on the input sentence)
- Q learning Demo (An interactive playground to experiment and learn the Reinforcement Learning topic - Q Learning)

INTERESTS

Books/Movies

Gaming

Fitness

Competitive Coding

Technical Writing

Guitar



Scan QR code!









Pune, India



