

Charles Bloomberg

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SUMMARY

A certified Salesforce Developer with proven ability in developing custom solutions on the Salesforce platform to meet business needs. A proactive problem-solver with a collaborative mindset, an eagerness to learn, and a passion for delivering results.

EXPERIENCE

Salesforce Platform Operations Support

Company A

June 2021 - Present, New York, NY

- Supported the Salesforce Financial Service Cloud and Experience Cloud production environments of a banking institution.
- Analyzed logs to determine root cause of issues and provided analysis reports and test documentation.
- Proactively coordinated with business and development teams to promptly identify and escalate challenges, improving team collaboration and reducing the time to resolve issues.
- Improved the team's Excel sheet tracker which reduced accuracy errors and time to create reports.

Salesforce Developer

Company B

June 2020 - June 2021, New York, NY

- Collaborated closely with Team Lead to build and configure declarative and programmatic Salesforce solutions, including Apex Classes, Apex Triggers, and Batch Classes.
- Created Users, Roles, Public Groups and implemented role hierarchies and sharing rules to manage record access among different users.
- Wrote unit test cases to cover positive and negative use cases for Apex classes and triggers maintaining overall code coverage > 90%.
- Developed an Apex web service that serves data to the client's external systems which reduced manual work and ensured the accuracy and the timeliness of data.
- Performed deployments using Change Sets, Workbench, and Gearset and served as the delegate for sprint release deployments to the integration sandbox.

Test Engineer

Company C

June 2019 - June 2020, New York, NY

- Automated regression tests by learning Robot Framework with minimal training.
- Reduced outdated regression test scripts by 60% through an improvement initiative.
- Continuously met 100% execution rate per cycle by planning the test strategy. Eased progress tracking by creating dashboards.

CERTIFICATIONS

Salesforce Certified Sharing and Visibility Architect

Salesforce • 2021

Salesforce Certified Platform Developer I

Salesforce • 2021

Salesforce Certified Platform App Builder

Salesforce • 2021

Salesforce Certified Administrator

Salesforce • 2020

EDUCATION

Bachelor of Science in Computer Science

New York University • 2017

SKILLS

Technical Skills: Apex, Triggers, SOQL, Lightning, Sales Cloud

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Tools: Data Loader, Salesforce DX, JIRA, Azure DevOps, Visual Studio Code, Git, Gearset
