Rashadul Islam
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To whom it may concern

Expression of interest: for the relevant opening position.

Dear Sir/Madam,

Contributor in Support Services — Collaborator in Communities — Software Engineering & System Software Expert — Proven ROI and KPI Achievements

I am a motivated result-oriented candidate with a strong background in both academic and professional settings. My combined experience in software development, system design, IT Support and community leadership positions me perfectly to contribute significantly to your team.

Highlights of my qualifications:

15+ Years of Experience: Successfully steered diverse projects, achieving impressive results in KPI attainment, project completion timelines, and student success rates.

Digital Transformation and IT Enabled Service Expertise: Led the development of a university-wide management system, streamlining operations and enhancing user experience.

Software Development & Optimization: Increased software sales by 25% at QUEST Consultancy through reusability and internal cost optimization.

Proven Leadership & Communication Skills: Effectively mentored and guided students at various levels, fostering academic success and career preparedness.

Multilingual & Proactive: Fluent in English, French, and Spanish with SEO know-how. Highly adaptable and eager to learn new tools and technologies.

Social activist: As a social worker in my student life, I was prominent to fostering positive change, empowered students through leadership roles, organized impactful events and initiatives that cultivated a strong sense of community, advocated for student needs and rights, developed essential interpersonal and organizational skills, gained valuable experience in event planning, team management, and public speaking, passionate about making a difference in the lives of others, and committed to promoting inclusivity and diversity.

Technical and Review Writer I have a keen eye for detail and a knack for translating complex technical information into clear, concise, and engaging content. With a strong foundation in SEO best practices, I optimize content to drive organic traffic and enhance brand visibility. My analytical skills allow me to thoroughly research topics, identify target audiences, and tailor content accordingly. Additionally, I am adept at understanding and adapting to diverse tones and styles, ensuring that content resonates with its intended audience and aligns with the brand's voice.

Setting examples in the workplace:

Enhanced student co-opt project enrollment: Achieved an 80% KPI in securing student investment in capstone projects, expanding the talent pool.

Elevated student success rate: Delivered a 85% success rate in enhancing academic understanding and job readiness skills of CSE, CSC, and MBA students.

Streamlined university operations: Designed and implemented a digital management system, reducing turnaround times and improving communication between departments.

Optimized software sales: Increased sales of software by 25% at QUEST Consultancy through a focus on reusability and internal cost reduction.

Cabling, Server configuration, and Networking : Achieved 80% increased service performance after connecting the student registration, financial service, and registrar office through internal cabling, and eased the operation of the IT department and made policy.

I am confident that my skills and experience align perfectly with your requirement. I am eager to learn more about this open position and discuss how I can contribute to your team's success.

Thank you for your time. Please feel free to contact me at +8801841467677 or go.rashadul@gmail.com to schedule an interview.

Regards,
Rashadul Islam