# QUEENIE LI

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## Summary

Highly skilled and motivated Data Analyst with 7 years experience and in-depth knowledge in various database technologies, reporting tools, data visualisation tools and big data platforms looking for new career challenges.

### Core Technical Skills

|  |  |  |
| --- | --- | --- |
| Skills | Rating | Years of Experience |
| Oracle 11 / MySQL 6 / Presto 0.19 | Advanced | 7 Years |
| Stored Procedures / Funtions / Query Performance Tuning | Advanced | 7 Years |
| Tableau 10 / Jasper 6 Reporting Server / Power BI | Advanced | 4 Years |
| Microsoft Excel 2007 & above / Formulae / Power Pivot / Macro | Expert | 7 years |
| Rest of the Microsoft Office stack | Advanced | 7 years |

### Core non-Technical Skills

* Business requirements gathering
* Scrum
* Communication and Teamworking
* Working against deadline

## Professional Experience

### NBNCo, Melbourne

#### Contract Senior Data Analyst, (Feb 2017 - Current)

*Oracle / Presto / Data Lake / Tableau / Excel*

* Working closely with a variety of internal departments to understand, analyse and quantify the Network Performance Indicators / Costing Models against the corporate objectives to design and develop executive dashboards to fulfill management needs.

#### Responsibilities

* Forecasting future network capacity growth rate using various algorithms and developing related Dashboards
* Extract Key Business Insights using historical network capacity data for executive stakeholders
* Data visualisation and Reporting automation using Presto, R and Tableau
* Cleanse data where possible while extracting from Data Lake
* SQL Query Optimization
* Delivering products with Agile methodlogy

#### Achievements

* Individually set reporting baselines from scratch which are actively adapted by various departments within NBNco
* My work has been widely acknowledged and recognised by executives and were "Sparked" on NBNco intranet

### Ultrafast Fibre Ltd, Auckland

#### Reporting Analyst (Oct 2013 - Jan 2017)

*MySQL / Splunk / PowerBI / Tableau / Jasper Server / Excel*

* Solely responsible for Ultrafast Fibre corporate reporting to design, produce and maintain the Network / Service Level Agreement / Key Performance Indicator Reports
* Solely responsible for producing marketing/RSP reports for the commercial managers.
* Solely responsible to produce Exceptional Reports to highlight miss-aligned financial / network data
* Data visualisation and Reporting automation using MySQL, Jasper, PowerBI and Tableau
* SQL Query Optimization with MySQL
* Data Cleansing
* Supporting the finance department with Billing reconciliation and financial reports

#### Achievements

* Designed and developed the entire Ultrafast Fibre reporting suites from ground up
* Significant contributor of the Revenue Assurance Project that saved Ultrafast Fibre over half a Million dollars over a year
* Best employee of the month in 2014

### Nokia Siemens Networks, Shanghai

#### Technical Support Engineer (2007 - 2012)

* Delivering solution and technical support to ensure all services operate normally
* Resolving incidents within tight deadline
* Performing integration tests of products / services / improvements / bugs
* Highlighting known issues
* Participating new Product Development Lifecycle, which includes but not limited to risks management, defects identification and tracking, software / hardware integration, project coordination and tests
* Prioritising tickets by coordinating urgencies between R&D teams, Product Line teams and Sales and Marketing teams
* Documenting and reviewing User Manual, Upgrade Procedures, Acceptance Test Manual and other customer documentation with the Documentation team

### Nokia Siemens Networks, Shanghai

#### System Testing Engineer (2005 - 2007)

* Accountable for functional and integration testing across various products and networking infrastructures
* Providing analysis reports and documents on test results in a timely and well-organised fashion
* Managing defect fixes and maintenance throughout the Product Lifecycle
* Requirement analysis, use-case specifications and interpretations
* Test planning, test reporting, defect analysis
* Owning and maintaining test environments, execute test plans, evaluate and record results in an effective and meaningful way

## Academic Histories

### Donghua University, Shanghai

* *Bachelor of Science in Computer Science and Technologies (Sep 2001 - July 2005)*

## Professional Membership

### Cisco

* *Cisco Certified Network Associates (Obtained in 2006)*

## Other Characteristics

* Outgoing, optimistic personality and positive energy
* Passion in technologies
* Non-smoker
* Australian Permanent Resident
* Australian full Driver License