PROFILE

An independent, hard-working, passionate, strong analytical and driven IT graduate seeking a challenging career with a progressive organisation that provides an opportunity to capitalise my technical skills and abilities to work both independently and in a team environment.

CONTACT

PHONE NUMBER:
+61470292790

LINKEDIN:
https://www.linkedin.com/in/imramdhari/

EMAIL:
imramdhari@gmail.com

PORTFOLIO:
https://imramdhari.github.io/

EDUCATION

Federation University, Australia

Bachelor of Information Technology in Software Development in 2020

Passed with Higher Distinctions.

GPA: 6.25/7.0

TECHNICAL PROFILE

Skills:

BALVINDER SINGH

IT Software Development

KEY SKILLS AND CHARACTERISTICS

- Friendly, courteous, proactive, service oriented
- Creative thinking and excellent problem solver and analytical skills with attention to detail.
- Adaptability to work both independently and in team environment.
- Enthusiasm, confident and credible.
- Solid written and verbal communication skills.
- Solid knowledge of RDB's such as MS SQL.
- Knowledge of creating API using Nestjs sequelizeORM and PostgreSQL.
- Strong knowledge on Version control tools – GIT.
- Knowledge of jQuery library and JSON data interchange format
- Experience in automation build, test, and deploy.
- Basic knowledge of Unix\Linux operating system
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UNIVERSITY PROJECTS

Advanced Intelligent Tourist Guide 2020 (Two Minds Technology Pvt. Ltd, India)
Role: Project Manager and Full Stack Developer
1. Developing a responsive trip planning web application with the help of PHP, HTML, CSS, NodeJS.
2. Using Agile Methodology and managed sprints on JIRA, Trello, and GitHub.
3. Developed own Algorithms, and worked on Google Maps API
4. Performed Automation Testing.
5. Awarded with Higher Distinction, validated by Federation University.

Mastana Flight App
1. Developed an app for online flight ticket booking, tasks that can be done includes making reservations and assists with airline management tasks guiding the user all the

Basic Java
SQL
PHP
Html/CSS/Js

INTERESTS & HOBBIES

UX Testing
Software Development
Client Interaction
Learning new skills
Managing Team

AWARDS & ACHIEVEMENTS

- Dean Commendation 2018
- Dean Commendation I 2020
- Dean Commendation II 2020
- Dean Commendation BIT Software Development 2020
- Golden Key International Honour Society Award for scoring top 15 % academic achievement
- **Best Presenter** in Science Exhibition 2017
- Bronze - **National Taekwondo Championship**
- **ACS Award** for Excellent Academic performance in Program- 2020

way from initial booking to completion of flight with the help of MIT App Inventor.
2. Achieved Higher Distinction, validated by Federation University.

GUITAR LOVE

1. A social networking website which connects people based on their interest in guitars.
2. Developed with the help of PHP, HTML5, CSS, JSON and Rest API
3. Experience with Server Architecture. Experience with database systems such as SQL
4. Achieved Higher Distinction, validated by Federation University.

Train Management System

1. Developed a command-based system with the help of Java and
2. Performed JUnit and integration testing.
3. Achieved Higher Distinction, validated by Federation University.

Data Modelling

1. Conceptual and relational database models in Oracle SQL for university-based case studies.
2. Developed ERP with the help of Lucid Chart and SQL Server.
3. Achieved Higher Distinction, validated by Federation University.

WORK EXPERIENCE

MTAS Sydney
Software Developer
Nov 2020 – June 2021

1. Worked on different CRMs to maintain customer inquiries and keep the customer information secure.
2. I was also working with development team to make plugins for Word Press and webpages for the Guni, a SMS gateway by using PHP, Nodejs, MySQL.
3. Managing and filtering company financial and non-financial data and use for decision making.
4. I was also responsible for writing use cases for the projects.
5. Engaged with customers to troubleshoot and resolve modelling problems.
6. I was responsible for maintaining the sprints backlogs on Trello and responsible for pushing code to GitHub by using GitHub Desktop.
7. From infrastructure to business applications, and from system level to user experience level, targeting techniques differ.

Coles, Noble Park Melbourne   **Service Supervisor**
Mar 2020-Present

1. I am supervising and assist client service representatives

in carrying out their responsibilities, which include responding to customer queries and resolving issues or complaints.
2. I also responsible for customer's problem solving and engaging with clients.
3. Making a relationship with customer to enhance likelihood of repeat business.

Training Australia First, **Campbell field   Assistant Administrator**
March 2018-March 2019

1. Handled multifaceted administrative undertakings (e.g., information passage, documenting, records the board and charging) as the aide to the enlistment centre and confirmations workplaces.
2. Managed both financial and non-financial data of the business in secured manner.
3. Facilitated travel courses of action, kept up database and guaranteed the conveyance of premium assistance to understudies. Quickly turned into a believed aide known for can-do attitude, adaptability, and top-notch work.
4. Provided opportune, obliging, and learned reaction to data demands; screened and moved calls; and arranged authority school correspondence.

VOLUNTEERING

Australian Technical Management College, Melbourne Student Ambassador
July 2019- Dec 2020

1. Develop associations with ATMC understudies by making telephone, email, content, online life and individual visit.
2. The fundamental rationale of making relationship to accumulate understudy's data, answer questions, helps them in enrolment.
3. Promote ATMC via web-based networking media and consistently give moral input to concern understudies about ATMC grounds and study condition.
4. Managing computer hardware of ATMC. And working on reception in the absence of receptionist.
5. Responsible for managing events, students meeting and solving technical problems of IT department.

REFERENCES

Available on request