

8. Installing, Configuring, and Administering Microsoft SQL Server 2008
9. Installing, Configuring, and Administering Microsoft SQL Server 2012
10. Microsoft Certified Technology Specialist (MCTS): Microsoft Exchange Server 2010, Configuration Certification
11. MCTS: Administering and Deploying System Center 2012 Configuration Manager Certification

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 Course Completion Quiz

1.Know Your TCS

About TATA Group

- India's largest conglomerate
- 100 operating companies in 7 business sectors



Figure 1.1 : TATA Group Business Sectors

Passionate commitment to developing the communities in which we operate

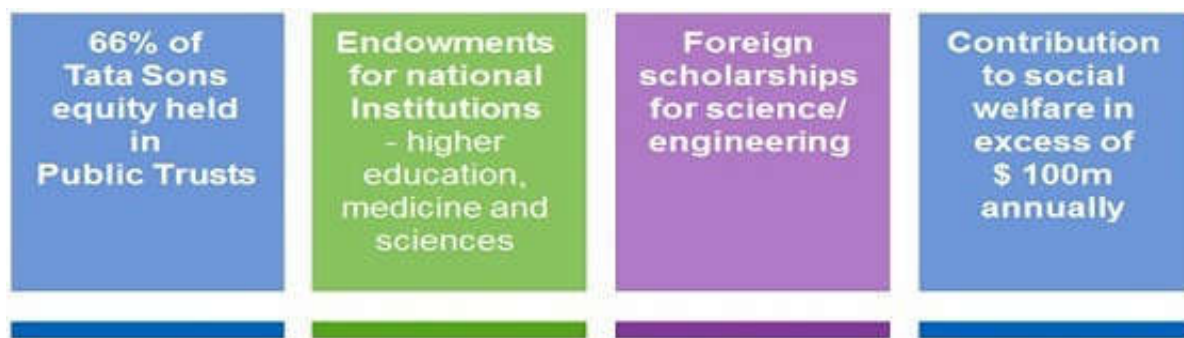


Figure 1.2 : Social Commitment

Tata Group History

- The foundation of the TATA group was laid by Jamsetji Nusserwanji Tata in 1868, exactly 100 years before TCS was founded.
- In 1938, JRD Tata was appointed as the chairman who led the TATA Group for next 53 years. During his time, TATA Group expanded regularly into new spheres of business. The more prominent of these ventures were Tata Chemicals, Tata Motors, Tata Industries, Voltas, Tata Tea, Tata Consultancy Services and Titan Industries.
- In early ninety (1991), Ratan Tata took over as chairman of the TATA Group. Under his stewardship, Tata tea acquired Tetley, Tata Motors acquired Jaguar Land Rover and Tata Steel acquired Corus, which have turned the TATA Group from a largely India-centric company into global business. Ratan Tata retired from all executive responsibility in the TATA Group in December 2012 and he is succeeded by Cyrus Mistry, the present Chairman.
- To learn about more about the Tata Group's 150+ years of history, please click on [Tata Group History](#).

About TCS

Company Overview

Tata Consultancy Services is an IT services, consulting and business solutions organization that delivers real results to global business, ensuring a level of certainty no other firm can match.

45 +	Years in business
11.57	Billion US\$ in FY13 revenues
285250	Employees
205	Offices worldwide in
46	Countries

Figure number 1.3 : Company Overview

All above figures as of Sep 2013

Tata Consultancy Services is an IT services, consulting and business solutions organization that delivers real results to global business, ensuring a level of certainty no other firm can match. TCS offers a consulting-led, integrated portfolio of IT, BPO, infrastructure, engineering and assurance

services. This is delivered through its unique Global Network Delivery Model, recognized as the benchmark of excellence in software development. A part of the Tata Group, India's largest industrial conglomerate, TCS has over 276,196 of the world's best trained consultants in 44 countries. The Company generated consolidated revenues of US \$ 11.57 billion for year ended 31 March, 2013 and is listed on the National Stock Exchange and Bombay Stock Exchange in India.

Experience Certainty

Tata Consultancy Services helps customer experience certainty by reliably delivering business results, providing leadership to drive transformation and partnering for success.



Figure 1.4 : Experience Certainty

For further details, [click here](#)

The TCS Advantage



Figure 1.5 : The TCS Advantage

Customer-centric Engagement Model

- Your dedicated team will have domain and technology capabilities resulting in specialized services / solutions
- Our engagement models are uniquely flexible, enabling design that fits the size and scale of your operations
- You have access to partnership gain-share and risk-share models focused on your success
- Your inputs and our expertise are merged through our Centers of Excellence (COEs) to deliver leading solutions

Global Network Delivery Model

Our unique delivery model offers multiple levers of time zone, language, skills and local business knowledge to deliver high quality solutions across the globe, 24x7



Figure 1.6 : Global Network Delivery Model

TCS Delivery Centers

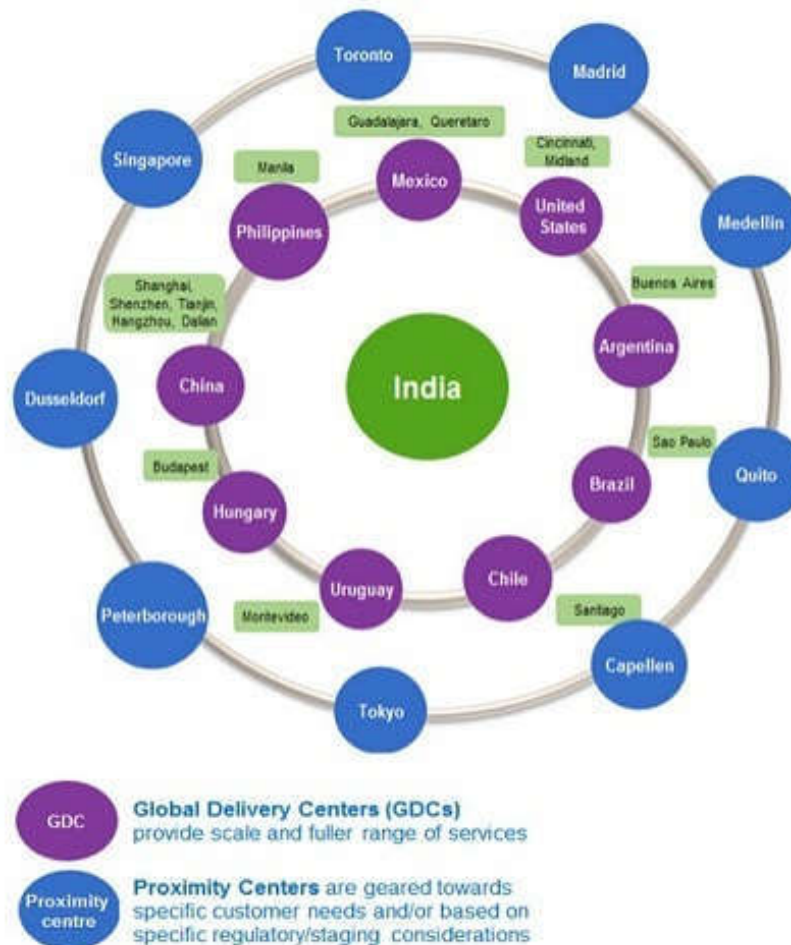


Figure 1.7 : TCS Delivery Centers

Full Services Portfolio

- You benefit from TCS' combining traditional IT and remote infrastructure services with knowledge-based services
- You derive single-source business value
- You realize accelerated agility and TCO reduction through our services integration model
- You gain more predictable IT spends from utility-based operating models



Figure 1.8 : Full Services Portfolio

TCS Innovation Labs

- Comprehensive 360o interconnected research ecosystem with 19 labs worldwide
- Collaborate with a wide network of partners, institutions and venture capitalists on forward-looking solutions
- Your business innovation is fueled by our dedicated labs on advanced and emerging technology trends and scientific research Co-Innovation Network (COIN)™
- (COIN)™ is a rich and diverse network that drives innovation in an open community

Providing extended capabilities in areas such as:

- Image Processing
- Biometrics
- Enterprise Security
- RFID Enabled Asset Tracking
- Analytics
- Dynamic Pricing
- Customer Interaction Optimization
- Smart Card Management
- SaaS & others

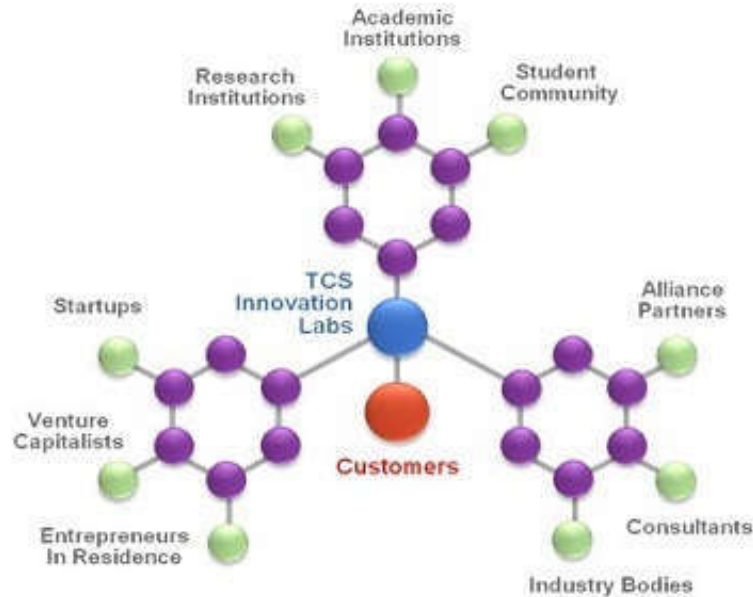


Figure 1.9 : TCS Innovation Labs

For further details, [click here](#).

Corporate Facts

[Click here](#) to know about TCS corporate facts.

Heritage and values

- Established in 1968
- Largest IT services firm in Asia
- World's first organization to achieve an enterprise-wide Maturity Level 5 on both CMMI(R) and P-CMM(R), using SCAMPI(SM), the most rigorous assessment methodology.

TCS Mission

- To help customers achieve their business objectives by providing innovative, best-in-class consulting, IT solutions and services.
- To make it a joy for all stakeholders to work with us.

TCS Values

- Leading change
- Integrity
- Respect for the individual
- Excellence
- Learning and sharing.

TCS Executive Profile

- Chairman: Cyrus Mistry
- Chief Executive Officer (CEO) and Managing Director (MD): N. Chandrasekaran
- Chief Financial Officer (CFO): Rajesh Gopinathan
- Head – Global Human Resource: Ajoyendra Mukherjee
- Chief Technology Officer (CTO): K Ananth Krishnan

TCS Process Excellence

- ISO27001 – Helps organization strengthen its information security policies and processes
- ISO14001 – Helps organization strengthen its environment policies and processes
- OHSAS18001 – Helps organization strengthen its health and safety policies and processes
- CMM Level 5 – Helps organization to manage and optimize its processes
- PCMM – Helps organization to continuously improve the management and development of its human resources
- ISO 9000 family – Helps organization strengthen its quality management system

Services

TCS helps clients optimise business processes for maximum efficiency and galvanise their IT infrastructure to be both resilient and robust. TCS offers the following solutions:

- Assurance Services
- BI & Performance Management
- Business Process Outsourcing
- Connected Marketing Solutions
- Consulting
- Engineering & Industrial Services
- Enterprise Solutions
- iON Small and Medium Business
- IT Infrastructure Services
- IT Services
- Mobility Solutions and Services
- Platform BPO Solutions

Software

- TCS BaNCS
- TCS Technology Products

For further details, [click here](#).

Industries

TCS has the depth and breadth of experience and expertise that businesses need to achieve business goals and succeed amidst fierce competition. TCS helps clients from various industries solve complex problems, mitigate risks, and become operationally excellent. Some of the industries it serves are:

- Banking and Financial Services
- Energy, Resources and Utilities
- Government Healthcare
- High Tech
- Insurance
- Life Sciences
- Manufacturing
- Media and Information Services
- Retail and Consumer Products
- Telecom
- Travel, Transportation & Hospitality

For further details, [click here](#).

Case Studies

[Click here](#) to know about case studies.

Awards & Recognition (2012-13):

In year 2012, TCS has bagged many awards in different sectors. Listed below some of the achievements but the list is endless.

I. BT 500 ranks TCS as the most valuable company of 2012

TCS was ranked as the most valuable company of 2012 in the BT 500 list that was released recently. This is the first time that our company has emerged on top of this rankings list released each year by the Business Today magazine. The issue dated November 11, 2012 credits CEO N. Chandra for much of this success. [Click here](#) to read CEO Chandra's interview.

II. N. Chandra wins Best CEO of the Year award at Forbes India Leadership Awards

CEO & MD, N. Chandra won the Best CEO of the Year award at the Forbes India Leadership Awards 2012. He was presented this award at a function held in Mumbai on 28 September 2012. Our CEO won the honour 'for being able to balance aggression needed to achieve stretched goals, with conservatism and for building a solid team for next generation of managers.

III. CEO & MD, N Chandra, won CNBC's 'Asian Business Leader of the Year'

N. Chandra won the Asian Business Leader of the Year award on 16 November 2012. Our CEO got this recognition during CNBC's 11th edition of Asia Business Leaders Awards (ABLA) function held at Bangkok, Thailand. [Click here](#) to know more.

IV. CEO & MD, N Chandra, won 'Pathfinder CEO' of 2012 by National HRD Network (NHRDN)

TCS CEO & MD, N. Chandra was presented with the 'Pathfinder CEO' award by National HRD Network (NHRDN) during its 16th National Conference held from 29 November to 1 December 2012 at Hyderabad in India. NHRDN recognises individuals and organisations who have made noteworthy contributions in the area of Human Resource Development in the Corporate sector, Academic sphere and broader Business and Social arena.

V. TCS received the Forbes Asia 'Fabulous 50' Award

TCS was presented the Forbes Asia 'Fabulous 50' Award in a award ceremony held in Macau, China on 4 December 2012. This came about after Forbes Asia, a leading pan-Asia business magazine, listed TCS in its prestigious and influential annual 'Asia's Fab 50' list of the most compelling companies in Asia, earlier this year.

VI. TCS Ex-CFO, S Mahalingam, won 'CFO of the Year' award at CFO Innovation Asia Awards on 28 November 2012

TCS Finance swept the two main categories at the CFO Innovation Asia Awards on 28 November 2012 in Singapore, with TCS CFO S Mahalingam winning the marquee 'CFO of the Year' award, and TCS Finance team recognised as 'Finance Team of the Year'. The event was attended by over 120 Asia-based CFOs and top-tier financial executives and featured over 15 award categories pitting the biggest names in the finance arena, including banks (HSBC, Citi), accountancy firms (KPMG, PwC, Deloitte) and service providers (Accenture, Infosys). [Click here](#) to know more.

News and Events

[Click here](#) to know about latest TCS information and events

References

For further reading, please visit the link given below:

[Tata group profile](#)



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Quiz

Your Dashboard



Irfan Ahmad

A 149 Miles

Current Course Progress



Overall Progress



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