

# Imran Al Nafiee

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## EDUCATION

University of North Carolina- Greensboro, NC | Bachelor of Science Computer Science

## PROFESSIONAL SUMMARY

Self-motivated Developer adds high level of experience over more than 4 years collaborating and working on multiple web-based projects. Passionate, hardworking coder with penchant for developing customized interfaces that factor in unique demands for accessibility, reachability, and security. Organized approach to meeting multiple, concurrent deadlines. Pulls from active knowledge of current technology landscape to promote best practices in web design.

## SKILLS

- Demonstrable coding skills required to maintain a Drupal environment (HTML, Python, CSS, JavaScript and PHP)
- Data-driven with a strong understanding of technical web optimization
- Results-oriented with the ability to work multiple tasks/projects simultaneously while successfully meeting established goals and deadlines
- Ability to learn new software and technology quickly, follow instructions, and work in Agile team environment
- Proven interpersonal and communication skills, including excellent spoken, written English, and telecommunication
- Proficient skills in Microsoft Office, Photoshop, and Video Editing
- Hands-on experience with computer software and frameworks such as Intel 80x86, Auto CAD, Git, NetBeans, and Visual Studio Code.

## WORK HISTOR

**A&F EXPRESS LLC** | 02/2021 to Current  
Greensboro – NC

**General Manger and Dispatch** | 06/2021 to Current

- Tracked and created employee payroll processes through QuickBooks to verify timely reporting and avoid late fees.
- Developed and maintained relationships with customers and suppliers through account development.
- Reduced costs, managed delivery schedules and performed risk analysis to improve overall profitability.
- Delivered business strategy and developed systems and procedures to improve operational quality and team efficiency
- Documented cash, credit, fixed assets, accrued expenses and line of credit transactions.
- Directed dispatching, routing, and tracking of 8 fleet vehicles.
- Maintained updated and detailed records of calls in physical and electronic database.
- Prepared monthly and year-end closing statements, financial documents, and invoices.
- Gathered financial information, prepared documents, and closed books.
- Coded invoices and other records to maintain organized and accurate records

**Developer** | 02/2021 to Current

- Designed, developed, and implemented software applications for website based on analyzed requirements and understanding of industry technical standards.
- Supported platform and IT related needs, such as product updates and site administration
- Performed integration testing before launching applications.
- Gathered user feedback and made recommendations.
- Revised, modularized, and updated old code bases to modern development standards, reducing operating costs and improving functionality.

**O'Reilly Auto Parts** | 02/2019 to 02/2021  
Greensboro, NC

**Retail Service Specialist** | 07/2019 to 02/2021

- Assigned the Manger on duty when needed.
- Assisted customers in making informed purchase choices and selecting products.
- Attended to customer complaints and processed product return or replacement requests.
- Processed customer payments, generated bills and filled out warranty cards.
- Tracked stock availability to order supplies for timely stock replenishment.
- Reduced product damage and shelf expiry rate by 9% through vigilant and effective inventory maintenance.

**Sales Specialist** | 02/2019 to 07/2019

- Built rapport with customers and assessed needs to make product recommendations and upsell.
- Educated customers about product features and benefits to aid in selecting best options for each individuals' needs.
- Provided first-rate service to all customers and potential customers.
- Accepted and processed customer payments and balanced receipts and cash.
- Created and implemented sales strategies to successfully meet company targets.
- Exceeded quarterly sales goals by 20%.

**Mechanic** | 06/2013 to 02/2021

M&K Auto Service - Greensboro, NC

- Completed full vehicle inspections to check for leaks, damage, or other issues of concern.
- Kept equipment in good working order by following operating instructions, troubleshooting breakdowns, and maintaining supplies.
- Maintain organized environment for other mechanics
- Replaced damaged, missing, or defective parts with new and refurbished components.
- Performed diagnostic and troubleshooting procedures to find and identify root causes of mechanical issues.
- Inspected and tested vehicles and completed preventive maintenance such as engine tune-ups, oil changes, tire rotations, wheel balancing and filter replacement.
- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.

**Event Planner** | 08/2017 to 05/2021

Muslim Student Association at University of North Carolina at Greensboro

- Provided leadership by managing weekly meetings and schedule over the year
- Helped raised more than six hundred dollars by planning a Fundraiser for the Syrian Refugees
- Oversaw and organized funds for events and organization
- Coordinated with participating vendors during event planning.
- Performed event coordination for larger parties and gatherings and demonstrated interpersonal and communication skills

**ACCOMPLISHMENTS**

- Exceeded quarterly sales goals by 20% and improved customer satisfaction.
- Developed websites, debugged, and upkept software.
- Learned and adapted new skills in day-to-day basis to improve work environment
- Raised \$600+ for Syrian Refugees fundraiser event.