

## Business Question

### Customer & Order Fundamentals

**Question 01** : How many total orders has UrbanCart received so far?

**Answer** : Total Order Number is 1200

**SQL Query** :

The screenshot shows a SQL query editor interface. The top navigation bar has tabs for 'Query' and 'Query History', with 'Query' currently selected. Below the tabs is a code editor containing the following SQL query:

```
1 -- Question 01
2 Select count (distinct order_id) as TotalOrders
3 from public."FactOrders"
```

Below the code editor is a 'Data Output' tab, which is also selected. The results are displayed in a table:

	totalorders	bigint
1	1200	

On the right side of the interface, there are various icons for file operations (New, Open, Save, Print, Copy, Paste, Find, Delete, Import, Export, Refresh, SQL), and a status message 'Showing rows: 1 to 1'.

**Business Insight** : UrbanCart has processed a total of 1,200 orders, indicating a healthy level of customer activity on the platform. This order volume suggests consistent demand across products and cities. With this scale, UrbanCart has a strong foundation to optimize operations, marketing strategies, and customer retention initiatives.

**Question 02** : How many unique customers have placed at least one order?

**Answer** : Total unique customer number is 100

**SQL Query** :

The screenshot shows a SQL query editor interface. The top navigation bar has tabs for 'Query' and 'Query History', with 'Query' currently selected. Below the tabs is a code editor containing the following SQL query:

```
5 -- Question 02
6 Select count (distinct customer_id) as TotalCustomers
7 from public."FactOrders"
```

Below the code editor is a 'Data Output' tab, which is also selected. The results are displayed in a table:

	totalcustomers	bigint
1	100	

On the right side of the interface, there are various icons for file operations (New, Open, Save, Print, Copy, Paste, Find, Delete, Import, Export, Refresh, SQL), and a status message 'Showing rows: 1 to 1'.

**Business Insight:** The platform has 100 unique customers who have placed at least one order, indicating an active and engaged customer base. When compared with the total number of orders, this suggests that several customers are making repeat purchases. UrbanCart can further grow revenue by focusing on customer retention and repeat-order strategies.

**Question 03** : Which cities generate the highest number of orders?

**Answer** : Barishal city and highest order number is 173

**SQL Query** :

```
9  -- Question 03
10 Select c.city, count(o.order_id) as TotalOrders
11 From public."FactOrders" o
12 Join "DimCustomers" c
13 on o.customer_id = c.customer_id
14 group by c.city
15 order by TotalOrders Desc
16 Limit 1;
17
```

Data Output    Messages    Graph Visualiser    X    Notifications

Showing rows: 1 to 1       Page No:

	city	totalorders
1	Barishal	173

**Business Insight** : The analysis shows that Barishal generates the highest number of orders, with a total of 173 orders, making it UrbanCart's top-performing city by order volume. This indicates strong customer demand and engagement in this location. UrbanCart can prioritize Barishal for targeted marketing campaigns, faster delivery services, and inventory planning to further capitalize on this demand.

**Question 04** : What percentage of customers have placed more than one order?

**Answer** : 100%

**SQL Query :**

```
18 -- Question 04
19 WITH CustomerOrders AS (
20     SELECT customer_id, COUNT(order_id) AS OrderCount
21     FROM "FactOrders"
22     GROUP BY customer_id
23 )
24 SELECT
25     ROUND(
26         100.0 * SUM(CASE WHEN OrderCount > 1 THEN 1 ELSE 0 END) / COUNT(*),
27         2
28     ) AS RepeatCustomerPercentage
29 FROM CustomerOrders;
```

Data Output	Messages	Graph Visualiser	X	Notifications
repeatcustomerpercentage numeric				Showing rows: 1 to 1  Page No: 1

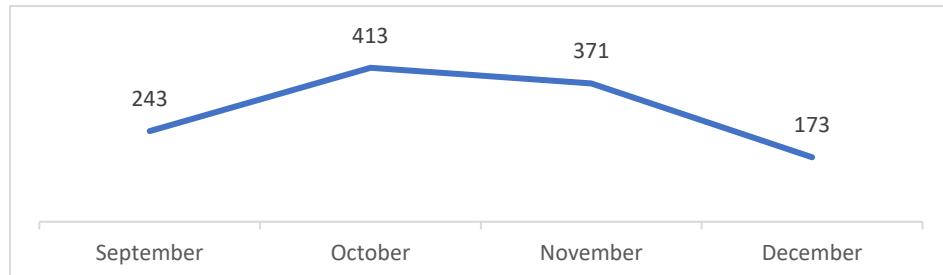
  

	repeatcustomerpercentage
1	100.00

**Business Insight:** The analysis shows that **100% of customers have placed more than one order**, indicating extremely strong repeat purchasing behavior on the platform. This suggests a high level of customer satisfaction and loyalty among UrbanCart users. UrbanCart can capitalize on this by strengthening loyalty programs and personalized offers to further increase lifetime customer value.

**Question 05 :** What is the monthly trend of total orders over time?

**Answer :**



### SQL Query :

```
31 -- Question 05
32 SELECT
33     DATE_TRUNC('month', order_date::date) AS OrderMonth,
34     COUNT(order_id) AS TotalOrders
35 FROM "FactOrders"
36 GROUP BY DATE_TRUNC('month', order_date::date)
37 ORDER BY OrderMonth;
```

Data Output Messages Graph Visualiser X Notifications

Showing rows: 1 to 4 | Page No:

	ordermonth	totalorders
1	2025-09-01 00:00:00+00	243
2	2025-10-01 00:00:00+00	413
3	2025-11-01 00:00:00+00	371
4	2025-12-01 00:00:00+00	173

**Business Insight:** This trend shows whether UrbanCart's order volume is increasing or decreasing over time. It helps analyze seasonality, campaign impact, and overall business growth patterns.

## Revenue & Product Performance

**Question 06 :** What is the total revenue generated by UrbanCart?

**Answer :** Total revenue is 22,45,122 taka

**SQL Query :**

```
39 -- Question 06
40
41     SELECT
42         SUM(foi.quantity * p.unit_price) AS TotalRevenue
43     FROM "FactOrderItems" foi
44     JOIN "DimProducts" p
45         ON foi.product_id = p.product_id;
```

Data Output Messages Notifications

Showing rows: 1 to 1 | Page No:

	totalrevenue
1	2245122

**Business Insight:** UrbanCart has generated a total revenue of 2,245,122, reflecting strong overall sales performance across its product portfolio. This level of revenue indicates healthy customer demand and effective order conversion. With this revenue base, UrbanCart is well positioned to focus on scaling high-performing products and optimizing pricing and promotional strategies.

**Question 07** : Which product categories contribute the most to total revenue?

**Answer** : Fashion Category 5,13,550 taka

**SQL Query** :

```
46 -- Question 07
47 SELECT
48     p.category,
49     SUM(foi.quantity * p.unit_price) AS CategoryRevenue
50 FROM "FactOrderItems" foi
51 JOIN "DimProducts" p
52     ON foi.product_id = p.product_id
53 GROUP BY p.category
54 ORDER BY CategoryRevenue DESC
55 limit 1;
```

The screenshot shows a SQL query execution interface. At the top, there are tabs for 'Data Output', 'Messages', and 'Notifications'. Below the tabs is a toolbar with various icons for file operations like new, open, save, and download, along with buttons for 'SQL' and 'Page No:'. The main area displays the query results in a table:

	category	categoryrevenue
1	Fashion	513550

**Business Insight:** This analysis shows which product categories generate the highest revenue.

UrbanCart can focus more on these categories to make promotions and inventory planning more effective.

**Question 08** : Which individual products generate the highest revenue?

**Answer** : Power Bank 10000mAh 3,04,000 taka

**SQL Query** :

```
57 -- Question 08
58 SELECT
59     p.product_name,
60     SUM(foi.quantity * p.unit_price) AS ProductRevenue
61 FROM "FactOrderItems" foi
62 JOIN "DimProducts" p
63     ON foi.product_id = p.product_id
64 GROUP BY p.product_name
65 ORDER BY ProductRevenue DESC
66 LIMIT 1;
```

Data Output Messages Notifications

	product_name	productrevenue
1	Power Bank 10000m...	304000

Showing rows: 1 to 1 | Page No:

#### **Business Insight :**

The analysis shows that Power Bank 10000mAh is the highest revenue-generating product, contributing 304,000 in total revenue. This indicates strong demand and high customer willingness to spend on this product. UrbanCart should prioritize this item for inventory planning, premium placement, and cross-selling with complementary products to maximize revenue.

**Question 09** : What is the Average Order Value (AOV) and Average Basket Size?

**Answer** : Average order value 1870.94 and Average Basket Size 9.96

**SQL Query** :

```
68 -- Question 09
69 WITH OrderSummary AS (
70     SELECT
71         o.order_id,
72         SUM(foi.quantity * p.unit_price) AS OrderValue,
73         SUM(foi.quantity) AS TotalItems
74     FROM "FactOrders" o
75     JOIN "FactOrderItems" foi
76         ON o.order_id = foi.order_id
77     JOIN "DimProducts" p
78         ON foi.product_id = p.product_id
79     GROUP BY o.order_id
80 )
81 SELECT
82     ROUND(AVG(OrderValue), 2) AS AverageOrderValue,
83     ROUND(AVG(TotalItems), 2) AS AverageBasketSize
84 FROM OrderSummary;
```

Data Output Messages Notifications

Showing rows: 1 to 1 | Page No:

	averageordervalue	averagebasketsize
1	1870.94	9.96

#### Business Insight:

The average order value on UrbanCart is 1,870.94, while customers purchase an average of 9.96 items per order, indicating healthy basket sizes. This suggests that customers are willing to buy multiple items in a single transaction. UrbanCart can further increase revenue by introducing bundle offers and volume-based discounts to encourage higher-value purchases.

**Question 10** : Which products are at risk of stock-out due to high sales volume and low inventory?

**Answer** :

product_name	totalsold	stock
Power Bank 10000mAh	320	90
Wallet (Men)	281	150
Horlicks 500g	272	180
Ladies Bag	237	150

**SQL Query** :

```
86 -- Question 10
87 SELECT
88     p.product_name,
89     SUM(foi.quantity) AS TotalSold,
90     p.stock
91 FROM "FactOrderItems" foi
92 JOIN "DimProducts" p
93     ON foi.product_id = p.product_id
94 GROUP BY p.product_name, p.stock
95 HAVING p.stock < 200
96 ORDER BY TotalSold DESC;
97
```

Data Output Messages Notifications

Showing rows: 1 to 4 | Page No: 1

	product_name	totalsold	stock
1	Power Bank 10000mAh	320	90
2	Wallet (Men)	281	150
3	Horlicks 500g	272	180
4	Ladies Bag	237	150

#### Business Insight:

The analysis highlights several high-selling products, such as Power Bank 10000mAh, Wallet (Men), and Horlicks 500g, that currently have relatively low stock levels. These products are at risk of stock-out due to strong sales demand compared to available inventory. UrbanCart should prioritize restocking these items to avoid lost sales and maintain customer satisfaction.

## Customer Behavior & Segmentation

**Question 11 :** Which customers contribute the highest total revenue?

**Answer**

:

customer_id	full_name	totalrevenue
70	Raisa	42516

**SQL Query :**

```
101 -- Question 11
102 SELECT
103     c.customer_id,
104     c.full_name,
105     SUM(foi.quantity * p.unit_price) AS TotalRevenue
106 FROM "FactOrders" o
107 JOIN "DimCustomers" c
108     ON o.customer_id = c.customer_id
109 JOIN "FactOrderItems" foi
110     ON o.order_id = foi.order_id
111 JOIN "DimProducts" p
112     ON foi.product_id = p.product_id
113 GROUP BY c.customer_id, c.full_name
114 ORDER BY TotalRevenue DESC
115 LIMIT 1;
116
```

Data Output    Messages    Notifications



Showing rows: 1 to 1

Page No: 1

	customer_id	full_name	totalrevenue
1	70	Raisa	42516

### **Business Insight:**

The analysis shows that Raisa is the highest revenue-contributing customer, generating a total of 42,516 in revenue. This indicates strong purchasing power and high engagement from this customer. UrbanCart should prioritize such high-value customers with personalized offers, loyalty rewards, and exclusive promotions to maximize lifetime value.

**Question 12** : What is the average number of products purchased per order?

**Answer** : Average Products per order 9.96

**SQL Query** :

```
117 -- Question 12
118 WITH OrderItemsCount AS (
119     SELECT
120         order_id,
121         SUM(quantity) AS TotalItems
122     FROM "FactOrderItems"
123     GROUP BY order_id
124 )
125 SELECT
126     ROUND(AVG(TotalItems), 2) AS AvgProductsPerOrder
127 FROM OrderItemsCount;
```

The screenshot shows a SQL query results window with the following details:

- SQL Editor: The code above is pasted into the editor.
- Data Output: The tab is selected, showing the results of the query.
- Messages: No messages are present.
- Notifications: No notifications are present.
- Toolbar: Includes icons for New, Open, Save, Copy, Paste, Delete, Refresh, and SQL.
- Status Bar: Shows "Showing rows: 1 to 1" and "Page No:".
- Result Table:

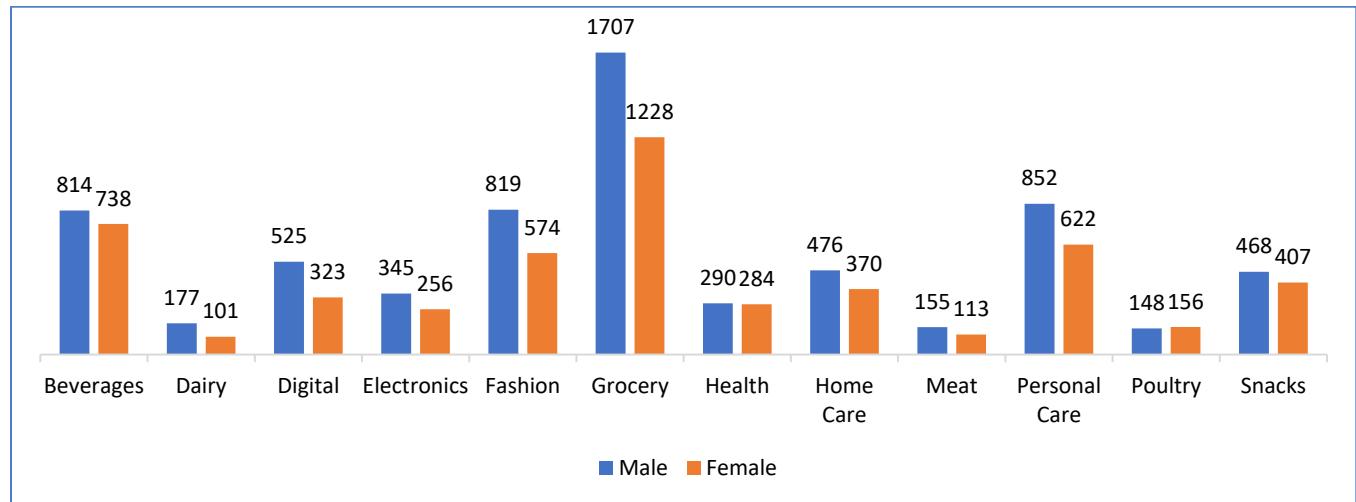
	avgproductsperorder
	numeric
1	9.96

#### Business Insight:

The analysis shows that customers purchase an average of 9.96 products per order, indicating strong multi-item buying behavior. This suggests that shoppers are comfortable adding multiple products to their carts in a single transaction. UrbanCart can further increase order value by promoting bundles, add-on recommendations, and volume-based discounts.

**Question 13** : Do male and female customers show different purchasing patterns by category?

**Answer** : Gender wise purchasing pattern is shown below



**SQL Query** :

```
129 -- Question 13
130
131     c."Gender",
132     p.category,
133     SUM(foi.quantity) AS TotalQuantityPurchased
134 FROM "FactOrders" o
135 JOIN "DimCustomers" c
136     ON o.customer_id = c.customer_id
137 JOIN "FactOrderItems" foi
138     ON o.order_id = foi.order_id
139 JOIN "DimProducts" p
140     ON foi.product_id = p.product_id
141 GROUP BY c."Gender", p.category
142 ORDER BY c."Gender", TotalQuantityPurchased DESC;
```

Data Output Messages Notifications

	Gender text	category text	totalquantitypurchased numeric
1	Female	Grocery	1228
2	Female	Beverages	738
3	Female	Personal Ca...	622

**Business Insight:** This analysis highlights clear differences in category-wise purchasing behavior between male and female customers. Male customers dominate some categories, while female

customers are more active in others. These insights enable UrbanCart to run gender-specific campaigns, improve personalization, and increase conversion rates more efficiently.

**Question 14** : Which cities have the highest average order value (AOV)?

**Answer** : Rajshahi and average order value 2010.42 taka

**SQL Query** :

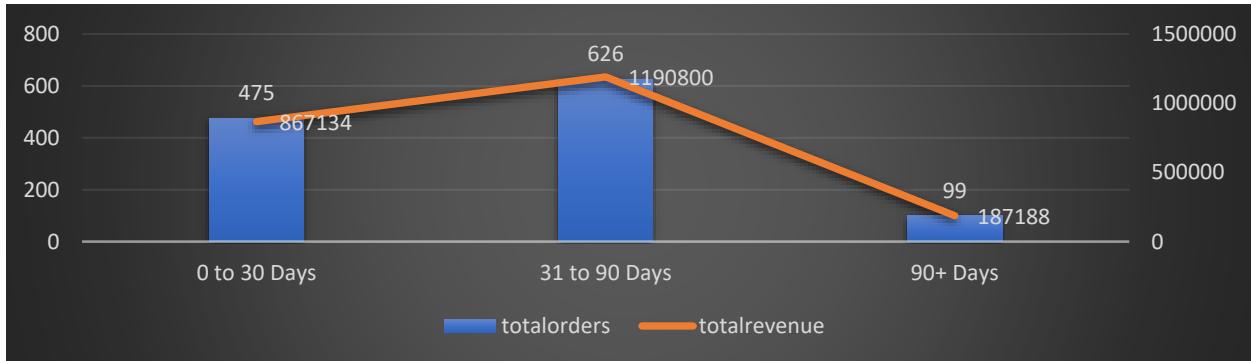
```
144  -- Question 14
145  WITH OrderValue AS (
146      SELECT
147          o.order_id,
148          c.city,
149          SUM(foi.quantity * p.unit_price) AS OrderAmount
150      FROM "FactOrders" o
151      JOIN "DimCustomers" c
152          ON o.customer_id = c.customer_id
153      JOIN "FactOrderItems" foi
154          ON o.order_id = foi.order_id
155      JOIN "DimProducts" p
156          ON foi.product_id = p.product_id
157      GROUP BY o.order_id, c.city
158  )
159  SELECT
160      city,
161      ROUND(AVG(OrderAmount), 2) AS AverageOrderValue
162  FROM OrderValue
163  GROUP BY city
164  ORDER BY AverageOrderValue DESC
165  Limit 1;
```

Data Output    Messages    Notifications

**Business Insight:** This analysis shows that customers from Rajshahi spend the most on average, with an average order value of 2010.42, indicating it is a premium market for UrbanCart. By introducing fast delivery, premium product offerings, and targeted special deals in this city, UrbanCart can further increase both average order value and total revenue.

**Question 15** : How does customer purchasing behavior change over time since account creation?

**Answer** :



**SQL Query** :

```
167 -- Question 15
168 SELECT
169     CASE
170         WHEN (o.order_date::date - c.created_at::date) <= 30 THEN '0-30 days'
171         WHEN (o.order_date::date - c.created_at::date) <= 90 THEN '31-90 days'
172         ELSE '90+ days'
173     END AS CustomerAgeGroup,
174     COUNT(DISTINCT o.order_id) AS TotalOrders,
175     ROUND(SUM(foi.quantity * p.unit_price), 2) AS TotalRevenue
176 FROM "FactOrders" o
177 JOIN "DimCustomers" c
178     ON o.customer_id = c.customer_id
179 JOIN "FactOrderItems" foi
180     ON o.order_id = foi.order_id
181 JOIN "DimProducts" p
182     ON foi.product_id = p.product_id
183 GROUP BY CustomerAgeGroup
184 ORDER BY CustomerAgeGroup;
```

Data Output Messages Notifications

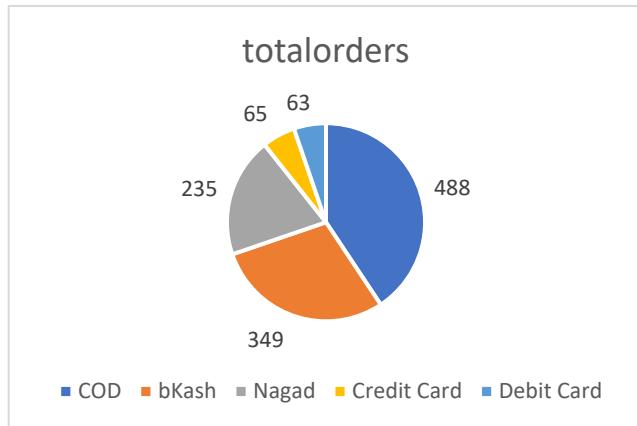
	customeragegroup	totalorders	totalrevenue
	text	bigint	numeric

**Business Insight:** This analysis illustrates how purchasing behavior changes between new and existing customers over time. The chart shows that order volume and revenue peak in the mid lifecycle (31–90 days) and then drop sharply after 90 days. If purchasing declines over time, UrbanCart should launch re-engagement campaigns or retention offers to prevent customer churn and sustain revenue.

## Payment & Order Flow Insight

**Question 16 :** Which payment methods are used most frequently?

**Answer :**



**SQL Query :**

```
186 -- Payment & Order Flow Insights
187 -- Question 16
188 SELECT
189     "method",
190     COUNT(order_id) AS TotalOrders
191 FROM "FactPayment"
192 GROUP BY "method"
193 ORDER BY TotalOrders DESC;
```

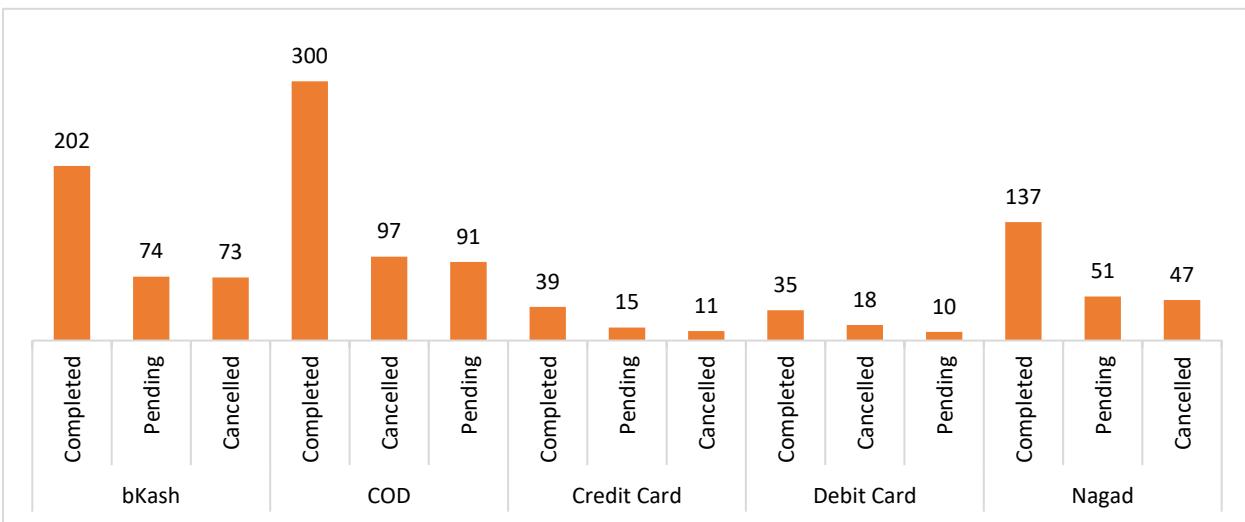
Data Output    Messages    Notifications

	method	totalorders
1	COD	488
2	bKash	349
3	Nagad	235
4	Credit Ca...	65
5	Debit Card	63

**Business Insight:** Cash on Delivery (COD) is the most frequently used payment method, followed by bKash and Nagad, indicating a strong customer preference for cash and mobile wallet payments. Credit and debit card usage is comparatively low, suggesting limited adoption of card-based transactions. UrbanCart should prioritize COD and mobile payments while using incentives to increase card payment adoption.

**Question 17** : Is there any relationship between payment method and order status?

**Answer** :



**SQL Query** :

```
195 -- Question 17
196 SELECT
197     p.method,
198     o.status,
199     COUNT(o.order_id) AS TotalOrders
200 FROM "Fact0rders" o
201 JOIN "FactPayment" p
202     ON o.order_id = p.order_id
203 GROUP BY p.method, o.status
204 ORDER BY p.method, TotalOrders DESC;
```

Data Output Messages Notifications

Showing rows: 1 to 15 | | Page No:

	method text	status text	totalorders bigint
1	bKash	Comple...	202
2	bKash	Pending	74
3	bKash	Cancel...	73
4	COD	Comple...	300
5	COD	Cancel...	97
6	COD	Pending	91

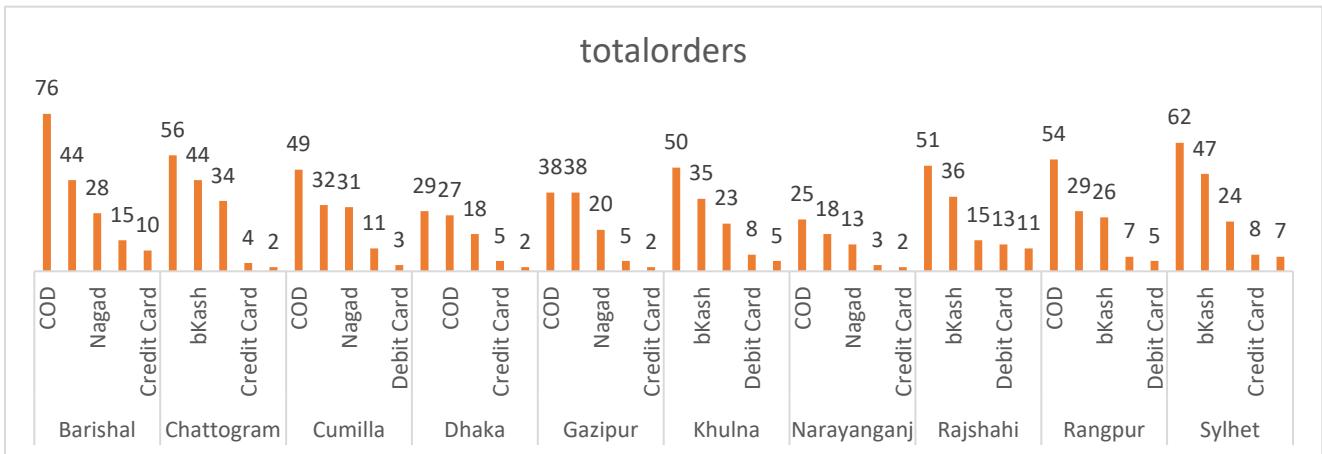
Total rows: 15 | Query complete 00:00:00.342

**Business Insight** : The results show that COD has the highest number of completed orders, but it also records a relatively high number of cancelled and pending orders compared to other payment methods. In contrast, bKash demonstrates a more balanced distribution with a higher

completion rate and fewer cancellations. This suggests that encouraging digital payments like bKash could help reduce order cancellations and improve overall order completion efficiency.

**Question 18** : Do certain cities prefer specific payment methods?

**Answer** :



**SQL Query** :

```

206 -- Question 18
207 SELECT
208     c.city,
209     p.method,
210     COUNT(o.order_id) AS TotalOrders
211     FROM "FactOrders" o
212     JOIN "DimCustomers" c
213     ON o.customer_id = c.customer_id
214     JOIN "FactPayment" p
215     ON o.order_id = p.order_id
216     GROUP BY c.city, p.method
217     ORDER BY c.city, TotalOrders DESC;

```

Data Output Messages Notifications

Showing rows: 1 to 50 |

	city text	method text	totalorders bigint
9	Chattogram	Credit Ca...	4
10	Chattogram	Debit Card	2
11	Cumilla	COD	49
12	Cumilla	bKash	32
13	Cumilla	Nagad	31

**Business Insight** : The chart shows that **Cash on Delivery (COD)** is the most preferred payment method across almost all cities, consistently generating the highest number of orders. Mobile wallet payments such as **bKash** and **Nagad** also show strong adoption but vary by city, indicating localized preferences. UrbanCart can improve checkout efficiency by prioritizing COD while tailoring city-specific promotions for popular digital payment methods.

**Question 19** : Are higher-value orders associated with specific payment methods?

**Answer** : Yes, higher-value orders are primarily associated with **Nagad**, as it has the highest average order value among all payment methods.

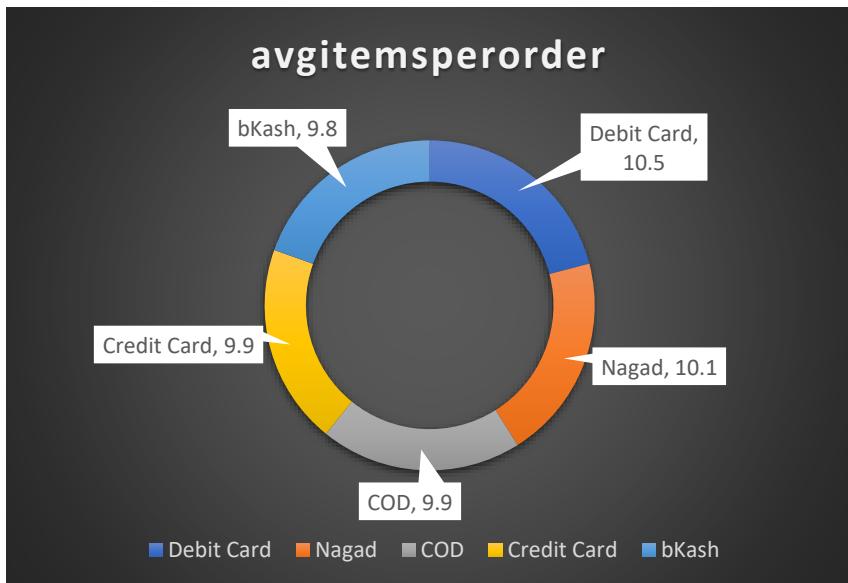
**SQL Query** :

```
206 -- Question 19
207 WITH OrderValue AS (
208     SELECT
209         o.order_id,
210         p.method,
211         SUM(foi.quantity * d.unit_price) AS OrderAmount
212     FROM "FactOrders" o
213     JOIN "FactPayment" p
214         ON o.order_id = p.order_id
215     JOIN "FactOrderItems" foi
216         ON o.order_id = foi.order_id
217     JOIN "DimProducts" d
218         ON foi.product_id = d.product_id
219     GROUP BY o.order_id, p.method
220 )
221     SELECT
222         method,
223         ROUND(AVG(OrderAmount), 2) AS AvgOrderValue
224     FROM OrderValue
225     GROUP BY method
226     ORDER BY AvgOrderValue DESC
227     limit 1;
```

**Business Insight** : Customers using Nagad and credit cards tend to place higher-value orders, indicating stronger spending intent in these payment channels. UrbanCart can maximize revenue by promoting these payment methods through exclusive discounts or cashback offers. Lower-value COD orders suggest an opportunity to encourage digital payments for higher basket sizes.

**Question 20** : What is the average number of items per order by payment method?

**Answer** :



**SQL Query** :

```
243  -- Question 20
244  WITH OrderItems AS (
245      SELECT
246          o.order_id,
247          p.method,
248          SUM(foi.quantity) AS TotalItems
249      FROM "FactOrders" o
250      JOIN "FactPayment" p
251          ON o.order_id = p.order_id
252      JOIN "FactOrderItems" foi
253          ON o.order_id = foi.order_id
254      GROUP BY o.order_id, p.method
255  )
256  SELECT
257      method,
258      ROUND(AVG(TotalItems), 2) AS AvgItemsPerOrder
259  FROM OrderItems
260  GROUP BY method
261  ORDER BY AvgItemsPerOrder DESC;
```

Data Output		Messages	Notifications
<b>method</b> ↗ <b>avgitemsperorder</b> ↗		Showing rows: 1 to 5	Page No: 1

**Business Insight** : The chart indicates that Debit Card and Nagad users purchase slightly more items per order compared to other payment methods. COD, Credit Card, and bKash show similar but marginally lower average basket sizes. UrbanCart can increase overall basket size by promoting bundle offers or incentives specifically targeted at high-performing payment methods like Debit Card and Nagad.

## Advanced Product & Basket Analysis

**Question 21** : Which products are most frequently ordered together?

**Answer**

:

product1	product2	timesorderedtogether
Potato 1kg	Peanut 500g	22

**SQL Query** :

```
264 -- Question 21
265 SELECT
266     p1.product_name AS Product1,
267     p2.product_name AS Product2,
268     COUNT(*) AS TimesOrderedTogether
269 FROM "FactOrderItems" foi1
270 JOIN "FactOrderItems" foi2
271     ON foi1.order_id = foi2.order_id
272     AND foi1.product_id < foi2.product_id
273 JOIN "DimProducts" p1
274     ON foi1.product_id = p1.product_id
275 JOIN "DimProducts" p2
276     ON foi2.product_id = p2.product_id
277 GROUP BY p1.product_name, p2.product_name
278 ORDER BY TimesOrderedTogether DESC
279 LIMIT 1;
```

Data Output    Messages    Notifications

The screenshot shows a SQL query execution interface. At the top, there are tabs for 'Data Output', 'Messages', and 'Notifications'. Below the tabs is a toolbar with various icons for file operations like new, save, and copy. To the right of the toolbar, it says 'Showing rows: 1 to 1' and 'Page No:'. The main area displays a table with three columns: 'product1', 'product2', and 'timesorderedtogether'. A single row is shown with values: Potato 1kg, Peanut 500g, and 22.

	product1	product2	timesorderedtogether
1	Potato 1kg	Peanut 500g	22

**Business Insight:** The analysis shows that Potato 1kg and Peanut 500g are the most frequently ordered together, appearing together in 22 orders. This indicates a strong complementary buying pattern between these two products. UrbanCart can bundle or recommend these items together to increase cross-selling and improve average basket size.

**Question 22** : Which product pairs appear most often across all orders?

**Answer** :

SL	producta	productb	pairfrequency
1	Potato 1kg	Peanut 500g	22
2	Farm Fresh Milk 1L	Potato 1kg	21
3	Miniket Rice 5kg	Power Bank 10000mAh	18
4	Fresh Sugar 1kg	Sprite 1L	18
5	Onion 1kg	Shoes Polish	18
6	Flour (Atta) 2kg	Cap	18
7	Bru Coffee 200g	Oral Saline (ORS)	17
8	ACI Pure Salt 1kg	Farm Fresh Milk 1L	17
9	Biscuits (Mixed)	Sprite 1L	17
10	Fresh Sugar 1kg	Oral Saline (ORS)	17

**SQL Query** :

```
281 -- Question 22
282 SELECT
283     p1.product_name AS ProductA,
284     p2.product_name AS ProductB,
285     COUNT(*) AS PairFrequency
286 FROM "FactOrderItems" f1
287 JOIN "FactOrderItems" f2
288     ON f1.order_id = f2.order_id
289     AND f1.product_id < f2.product_id
290 JOIN "DimProducts" p1
291     ON f1.product_id = p1.product_id
292 JOIN "DimProducts" p2
293     ON f2.product_id = p2.product_id
294 GROUP BY p1.product_name, p2.product_name
295 ORDER BY PairFrequency DESC
296 LIMIT 10;
```

Data Output Messages Notifications

	producta text	productb text	pairfrequency bigint	
8	ACI Pure Salt 1kg	Farm Fresh Milk 1L	17	

**Business Insight:** The results show several product pairs that are frequently purchased together, with Potato 1kg and Peanut 500g being the most common combination. The presence of multiple high-frequency pairs across everyday grocery and household items indicates strong cross-buying behavior among customers. UrbanCart can leverage these insights by creating targeted bundles, combo discounts, or “frequently bought together” recommendations to increase average basket size and drive additional revenue.

**Question 23** : Are there product pairs that consistently drive higher order values?

**Answer** :

SL	producta	productb	avgordervalue
1	Nazirshail Rice 5kg	Power Bank 10000mAh	4518
2	Ladies Bag	Power Bank 10000mAh	4200
3	Broiler Chicken (whole)	Power Bank 10000mAh	3736
4	Taaza Black Tea 400g	Power Bank 10000mAh	3610
5	T-shirt (Men)	Power Bank 10000mAh	3464
6	Vim Dishwashing Bar	Power Bank 10000mAh	3452
7	Lux Soap 100g	Power Bank 10000mAh	3405
8	Miniket Rice 5kg	Ladies Bag	3400
9	Power Bank 10000mAh	Earphones	3388
10	T-shirt (Women)	Power Bank 10000mAh	3287

**SQL Query** :

```
298 -- Question 23
299 WITH OrderPairs AS (
300     SELECT
301         o.order_id,
302         p1.product_name AS ProductA,
303         p2.product_name AS ProductB,
304         SUM(
305             (f1.quantity * p1.unit_price) +
306             (f2.quantity * p2.unit_price)
307         ) AS OrderValue
308     FROM "FactOrders" o
309     JOIN "FactOrderItems" f1
310         ON o.order_id = f1.order_id
311     JOIN "FactOrderItems" f2
312         ON o.order_id = f2.order_id
313         AND f1.product_id < f2.product_id
314     JOIN "DimProducts" p1
315         ON f1.product_id = p1.product_id
316     JOIN "DimProducts" p2
317         ON f2.product_id = p2.product_id
318     GROUP BY o.order_id, p1.product_name, p2.product_name
319 )
320     SELECT
321         ProductA,
322         ProductB,
323         ROUND(AVG(OrderValue), 2) AS AvgOrderValue
324     FROM OrderPairs
325     GROUP BY ProductA, ProductB
326     ORDER BY AvgOrderValue DESC
327     LIMIT 10;
```

**Business Insight:** The results show that product pairs involving Power Bank 10000mAh consistently generate the highest average order values, especially when combined with high-demand items like rice, apparel, and household products. This indicates that customers are willing to spend significantly more when high-value electronic accessories are included in their

baskets. UrbanCart can maximize revenue by strategically bundling Power Bank 10000mAh with frequently purchased products and promoting these combinations as premium cross-sell offers.

**Question 24** : Which product combinations could be recommended as bundles to increase revenue?

**Answer** :

	bundleproduct1	bundleproduct2	bundlefrequency
	Potato 1kg	Peanut 500g	22
	Farm Fresh Milk 1L	Potato 1kg	21

**SQL Query** :

```
329 -- Question 24
330
331     SELECT
332         p1.product_name AS BundleProduct1,
333         p2.product_name AS BundleProduct2,
334         COUNT(*) AS BundleFrequency
335     FROM "FactOrderItems" f1
336     JOIN "FactOrderItems" f2
337         ON f1.order_id = f2.order_id
338         AND f1.product_id < f2.product_id
339     JOIN "DimProducts" p1 ON f1.product_id = p1.product_id
340     JOIN "DimProducts" p2 ON f2.product_id = p2.product_id
341     GROUP BY p1.product_name, p2.product_name
342     HAVING COUNT(*) > 20
343     ORDER BY BundleFrequency DESC;
```

Data Output    Messages    Notifications

The screenshot shows the results of the SQL query execution. The interface includes a toolbar with various icons, a menu bar with 'Data Output', 'Messages', and 'Notifications', and a status bar indicating 'Showing rows: 1 to 2'. The results are displayed in a table with three columns: 'bundleproduct1', 'bundleproduct2', and 'bundlefrequency'. The data shows two rows: one for Potato 1kg and Peanut 500g with a frequency of 22, and another for Farm Fresh Milk 1L and Potato 1kg with a frequency of 21.

	bundleproduct1	bundleproduct2	bundlefrequency
1	Potato 1kg	Peanut 500g	22
2	Farm Fresh Milk 1L	Potato 1kg	21

**Business Insight:** The analysis identifies Potato 1kg & Peanut 500g and Farm Fresh Milk 1L & Potato 1kg as the most frequent product combinations, each appearing together in over 20 orders. These strong and repeatable purchasing patterns indicate high potential for bundle creation. UrbanCart can increase revenue and basket size by offering these pairs as discounted combo deals or promoting them through “recommended bundles” on the product page and checkout flow.

**Question 25** : Which products should UrbanCart promote together to maximize cross-selling opportunities?

**Answer** :

SL	product_name	ordersappeared
1	Lifebuoy Soap 100g	138
2	Potato 1kg	127
3	Bru Coffee 200g	127
4	Peanut 500g	126
5	Flour (Atta) 2kg	125
6	Sprite 1L	124
7	Nazirshail Rice 5kg	124
8	Clear Men Shampoo 180ml	122
9	Oral Saline (ORS)	120
10	Power Bank 10000mAh	120

**SQL Query** :

```
344 -- Question 25
345
346     SELECT
347         p.product_name,
348             COUNT(DISTINCT foi.order_id) AS OrdersAppeared
349     FROM "FactOrderItems" foi
350     JOIN "DimProducts" p
351         ON foi.product_id = p.product_id
352     GROUP BY p.product_name
353     ORDER BY OrdersAppeared DESC
354     LIMIT 10;
```

Data Output Messages Notifications

Showing rows: 1 to 10 | Page No:

	product_name	ordersappeared
1	Lifebuoy Soap 100g	138
2	Potato 1kg	127
3	Bru Coffee 200g	127
4	Peanut 500g	126
5	Flour (Atta) 2kg	125
6	Sprite 1L	124

Total rows: 10    Query complete 00:00:00.442

**Business Insight:** The analysis shows that Lifebuoy Soap 100g, Potato 1kg, and Bru Coffee 200g appear in the highest number of orders, making them the strongest cross-selling anchor products. These items are frequently purchased alongside other products, indicating broad customer appeal and high basket penetration. UrbanCart should prioritize these products in recommendation widgets, bundle offers, and promotional placements to maximize cross-selling and increase average order value.