

## **Problem definition:**

The problem definition for the project is to develop big data analysis solutions using IBM Cloud Databases to extract valuable insights from extensive datasets, ranging from climate trends to social patterns. The project includes designing the analysis process, setting up IBM Cloud Databases, performing data analysis, and visualizing the results for business intelligence.

In other words, the goal is to use the power of big data analysis to help businesses and organizations make better decisions. This is a very important goal, as big data analysis has the potential to revolutionize many industries.

To achieve your goal, The needs are:

1. Identify and select the appropriate datasets. This will depend on the specific business or organizational needs that you are trying to address.
2. Set up IBM Cloud Databases to store and manage the datasets. IBM Cloud Databases offers a variety of services that are designed for big data workloads.
3. Design and implement the analysis process. This will involve developing queries and scripts to explore the datasets, extract relevant information, and identify patterns.
4. Apply appropriate analysis techniques, such as statistical analysis or machine learning, to uncover insights.
5. Design visualizations to present the analysis results in an understandable and impactful manner.
6. Interpret the analysis findings to derive valuable business intelligence and actionable recommendations.

## **Design thinking:**

### **Empathize:**

- Interview fraud analysts, business analysts, and other decision-makers to understand their needs and challenges.
- Observe them using the existing fraud detection tools and processes to identify pain points.
- Analyze fraud data to understand the different types of fraud and their patterns.

### **Define:**

- Define the specific challenges that the users are facing.
- Identify the opportunities for improvement in the existing fraud detection process.
- Formulate a clear and concise problem definition that is focused on the user's needs and is actionable.

### **Ideate:**

- Brainstorm ideas for new fraud detection solutions, considering the needs of the users and the capabilities of IBM Cloud Databases.
- Come up with as many ideas as possible, no matter how crazy they may seem.
- Focus on generating solutions that are effective, efficient, and user-friendly.

**Prototype:**

- Develop prototypes of the most promising ideas.
- Prototypes can be anything from a quick sketch to a working model.
- The goal is to create something that you can test with the users to get their feedback.

**Test:**

- Test the prototypes with fraud analysts, business analysts, and other decision-makers to get their feedback.
- Focus on the user experience and whether the prototypes meet their needs.
- Refine the prototypes based on the feedback received.

**Iterate:**

- Iterate through the design thinking process until you have developed a fraud detection solution that is effective, efficient, and user-friendly.

**Data Selection:**

- Identify the datasets that are most relevant to the fraud detection problem.
- This could include transaction data, customer data, social media data, and other types of data.
- Consider the volume, velocity, and variety of the data when making your selection.

**Database Setup:**

- Set up IBM Cloud Databases to store and manage the selected datasets.
- Choose the right database service for the type of data and the performance requirements.
- Ensure that the database is secure and scalable to meet the needs of the fraud detection solution.

**Data Exploration:**

- Develop queries and scripts to explore the datasets, extract relevant information, and identify patterns.
- Use a variety of data exploration techniques, such as statistical analysis, visualization, and machine learning.
- The goal is to gain a comprehensive understanding of the data and identify any potential fraud indicators.

### **Analysis Techniques:**

- Apply appropriate analysis techniques to uncover insights from the data.
- This could include statistical analysis, machine learning, and other techniques.
- Choose the analysis techniques that are best suited for the type of fraud you are trying to detect.

### **Visualization:**

- Design visualizations to present the analysis results in an understandable and impactful manner.
- Consider the audience and the purpose of the visualization when choosing the right visualization techniques.
- Use clear and concise labels and captions to help the audience understand the visualization.

### **Business Insights:**

- Interpret the analysis findings to derive valuable business intelligence and actionable recommendations.
- Consider the business objectives of the fraud detection solution when interpreting the results.
- Communicate the findings in a clear and concise manner, using visuals whenever possible.

By following the design thinking process and using IBM Cloud Databases, you can develop and implement effective fraud detection solutions.