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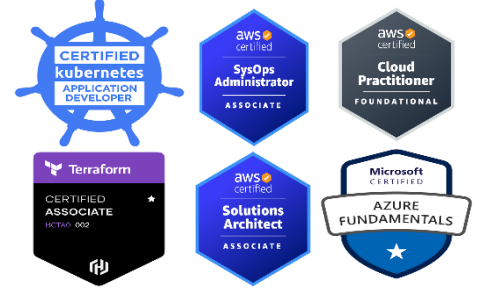
Professional Summary:

DevOps Engineer | Azure • Kubernetes • Dynatrace • CI/CD • Cloud Infrastructure Management
Results-driven DevOps Engineer with 4 years of experience managing complex, cross-client production environments. Expertise in Azure, Kubernetes, and Dynatrace, with a proven record of delivering scalable, secure, and automated cloud solutions. Skilled in designing and optimizing CI/CD pipelines, implementing Infrastructure as Code, and ensuring high availability and performance of mission-critical systems through proactive monitoring, automation, and incident management.

TECHNICAL SKILLS:

DevOpsCI/CD Tool:	Jenkins, Azure DevOps
Build Tool:	Maven
Container Management Tool:	AKS**,** GKE, OpenShift, EKS
Source Code Management:	Git, Azure Repos
IAC Tools:	Ansible & Terraform
Containerization Tool:	Docker
Ticketing Tool:	ServiceNow
Knowledge Management Tool:	ServiceNow, Confluence
Monitoring & Observability	Dynatrace, Azure Monitor, Log Analytics Workspace
Code Quality Check Tool:	SonarQube
Operating System:	Windows, Linux
Cloud Platform:	Azure (Primary), AWS, Google Cloud,

WORK EXPERIENCE:

Accenture   July 2025- Present
Designation: App/Cloud Support Analyst
Role: Cloud DevOps Engineer

PROJECTS:

Project 1	Cloud DevOps Engineer – Maverick
Organization	Accenture
Tools & Technology Used	Azure DevOps, Jenkins, Git, Terraform, Kubernetes (AKS, EKS), Docker, Splunk, Dynatrace, Azure Monitor, Log Analytics Workspace, ServiceNow, JIRA, Confluence, Python, Linux, Windows, AWS
Role	Could DevOps Engineer
Responsibilities	- Administered and optimized **Azure Kubernetes Service (AKS)** clusters, performing regular version upgrades and capacity planning to ensure 99.9% uptime. - Implemented security patching across multiple production environments, reducing vulnerability exposure by 85% while ensuring compliance with security standards. - Enhanced observability by integrating Dynatrace with Azure Monitor and configuring custom metrics, improving proactive incident detection by 40%. - Managed Azure services including Virtual Machines (VMs), Virtual Machine Scale Sets (VMSS), Application Gateway, Log Analytics Workspace, and Recovery Services Vaults for scalability and disaster recovery. - Automated provisioning and environment setup using Terraform and Ansible, reducing manual configuration efforts by 70%. - Streamlined CI/CD pipelines using Jenkins and Azure DevOps, achieving faster and

	more reliable deployments across development, staging, and production environments.
	- Configured Log Analytics Workspace integrated with ServiceNow for centralized monitoring, resulting in a 30% reduction in MTTR.
	- Enforced coding standards with SonarQube integration, reducing technical debt and ensuring consistent code quality.
	- Provided L2/L3 production support, successfully resolving high-priority (P1/P2) incidents under strict SLAs with a 97% success rate.
	- Prepared high-level documentation on installation, configuration, and upgrades, improving team

Tata Consultancy Services   April 2021- July 2024
Designation: Systems Engineer
Role: DevOps Engineer
PROJECTS:

Project 1	DevOps Engineer – Travelport
Organization	Travelport, USA
Tools & Technology Used	Jenkins, Git, Ansible, Splunk, Linux, OpenShift, JIRA, Confluence, Docker, ServiceNow, Python, AWS
Role	DevOps Engineer
Responsibilities	- Leveraged **Jenkins** for continuous integration and achieved an impressive 95% reduction in build and deployment times across all environments, integrating seamlessly with **Ansible** for streamlined automation. - Managed deployments across testing environments, ensuring consistency from development to production. - Developed Docker files to accelerate application deployment by 80%. - Familiar with Software Development Life Cycle (**SDLC**) processes. Used agile methods for project planning and execution. - Manage source code repository using **GIT** - Administered PODs in **OpenShift** Cluster, achieving 90% uptime. - Integrate Code quality tools like **SonarQube** - Established a **Splunk** monitoring dashboard for real-time performance insights with 95% accuracy. - Prepare high level documentation explaining Installation & Configuration. - Provided critical support during high-pressure deliveries, resolving P1 issues with a 98% success rate. - Using **ServiceNow** & **JIRA** tool for ticket tracking. - Troubleshoot the Application related issues in production & non-production environments. - Adapted to a 24*7 shift model, maintaining 100% responsiveness to project requirements.

Project 2	Cloud DevOps Engineer – Flight Centre
Organization	Flight Centre
Tools & Technology Used	Terraform, GCP GKE, Jenkins, Azure, ServiceNow, AWS, Docker, Ansible, Jenkins
Role	Cloud DevOps Engineer
Responsibilities	- Led the design and implementation of end-to-end **CI/CD pipelines**, automating

	server provisioning and configuration using **Jenkins**, **Docker**, **Ansible**, and **Maven**, **resulting in a reduction of manual intervention by 75%.** - Migrated PHP application to containerized environment on **Google Kubernetes Engine (GKE)** and utilized Cloud Build in Google Cloud Platform (GCP) for deployments. - Provisioning **Azure VMs, VMSS, Azure Function & AKS** Using **Terraform** with **Azure DevOps.** - DevOps professional proficient in AWS services such as **EC2**, **S3**, **EBS**, **Auto Scaling, ELB, VPC, Route 53, ECS and EKS** for streamlined deployment and enhanced system reliability**.** - Monitoring System Performance issues like memory, CPU and Disk utilization.

Certifications & Awards:

Certifications-

- **AZ-900** Azure Fundamentals
- **AWS** Certified Cloud Practitioner
- **AWS** Certified Solutions Architect – Associate
- **AWS** Certified SysOps Administrator – Associate
- **HashiCorp** Certified**: Terraform** Associate (002)
- **CKAD**: Certified **Kubernetes** Application Developer

Awards-

- **Best Performer :** Received for our ongoing commitment and dedicated support in TCS - Travelport Relationship.

EDUCATION:

- B.Tech From **Jamia Millia Islamia**, New Delhi   Aug 2015 – June 2019
- 12th From Jesus & Mary Academy (CBSE Board)   2014
- 10th From Pole Star (CBSE Board)   2012