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IRAM MASOOD

Agile Project Manager

PROFESSIONAL SUMMARY

Agile Project Manager with 19 years of extensive experience in leading technology projects, adept at applying both Scrum and traditional project management methodologies. Utilises strong analytical skills, stakeholder management, and software architecture expertise to deliver impactful software solutions on time and within budget. Committed to fostering team alignment and enhancing project execution through innovative agile transformation initiatives.

EMPLOYMENT HISTORY

DELIVERY MANAGER   **Oct 2023 - Present**
Tata Consultancy Services   *UK*

- Responsible for the management of assigned project(s) in line with the diligenta Project Management Process Framework
- Lead the planning and implementation of IT projects across all project phases, including initiation, planning, execution, and closure, ensuring that they are completed on time, within scope, and within budget. Develop detailed project plans, including timelines, milestones, and resource allocation.
- Engage with stakeholders to gather requirements, provide regular updates, and manage expectations. Facilitate communication between technical teams and non-technical stakeholders to ensure alignment and understanding.
- Collaborate with external partners and service providers to ensure that project deliverables are met.
- Identify potential risks and develop mitigation strategies. Monitor project progress and proactively address any issues that may arise to minimize impact on project timelines and deliverables.
- Trained in Project Management Methodology (Agile, Prince2, PMP, PSM2 or other)
- 10 years' experience managing and delivering end to end IT projects, particularly software solutions
- Proven ability to manage third-party vendors and service providers, ensuring alignment with project goals and timelines
- Experience managing concurrent projects of varying scale and complexity
- Strong understanding of user needs and change management principles, with experience in driving adoption and engagement across diverse user groups
- Good understanding of software development lifecycle
- Experience in business analysis including requirements gathering, process mapping and translating business needs into technical specifications
- Experience of managing budgets and project forecasting
- Previous experience in IT software training or user enablement with ability to support onboarding and ensure successful solution adoption
- Strong stakeholder management and issue management skills

DEVOPS PROJECT MANAGER   **May 2020 - Sep 2023**
Tata Consultancy Services   *India*

- Managed projects for client Hutchison Telecom.
- Utilized technologies such as AZURE, ATLASSIAN CLOUD, TEAMCITY/JENKINS, GIT, ORACLE, SERVICENOW.

PROJECT MANAGER   **Mar 2019 - Apr 2020**
RBS

- Handled end-to-end SDLC and test support projects.
- Developed 'One-Click' deployment reducing deployment time from 6 hours to 1 hour.

TEAM LEAD   **Oct 2011 - Oct 2013**
Tata Consultancy Services Ltd

- Worked on PLSQL and D2K for client INCOME TAX.

PROJECT LEAD   **Apr 2010 - Sep 2011**
Polaris Software Lab

- Managed automation and maintenance of code for RBS projects.

TEAM LEAD MIS
IBM India Pvt. Ltd.

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Sep 2006 - Apr 2010
Gurgaon, Haryana

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- Led projects for Bharti Airtel Ltd., New-Delhi.
- Developed Support Console and Pre-Billing Validation projects.

EDUCATION

C# AND ORACLE 9I CERTIFICATION
NIIT

GNIIT
NIIT

COURSES

PSM2
Scrum.org

SKILLS

Technology Integration, Project Management, Stakeholder Management, Risk Management, Due Diligence, Change Management, Performance Tracking, Vendor Management, Software Development, Software Architecture, Analytical Skills, Problem-Solving, Agile and Lean methodologies, JIRA, Confluence, Leadership, Team Building, Communication, Negotiation, Adaptability, Critical Thinking, CI/CD, DevOps.

LANGUAGES

English *(Native)*.

REFERENCES

Ajay Singh, Tata Consultancy Services *(9818961144)*; **Suresh K Munjal**, IBM India Pvt.