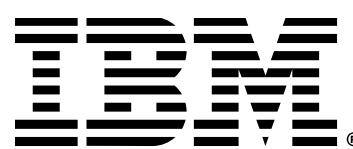


2025 IMS Customer Internship

📍 IBM Silicon Valley Lab

📅 May 19 – 23, 2025



Registration now open

IMS Customer Internship 2025

The annual must attend in-person event for all things IMS

May 19-23, 2025

IBM Silicon Valley Lab
555 Bailey Ave.
San Jose, CA 95141

To register, scan the QR code or visit
https://ibm.biz/2025_IMS_Customer_Internship

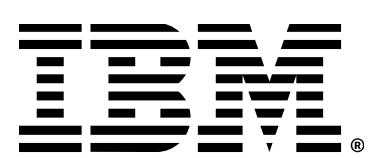


*Breakout sessions with an IMS expert are subject to availability

** Please be sure to bring your laptops to participate in hands-on labs



- 👉 **30+ sessions** and hands-on labs
- 👉 **1:1 opportunities** to meet with IMS subject matter experts
- 👉 **2 tracks** covering a multitude of topics at different skill levels
- 👉 **Exclusive access** to Design Thinking sessions
- 👉 **4.5 days** of carefully curated educational sessions to help you advance your IMS skills and expertise





Driving directions and transportation options

Driving directions

From San Jose International Airport

- Follow signs to CA-87 south.
- Merge onto CA-85 south heading toward Gilroy.
- Take US-101 and exit Bailey avenue (EXIT 373).
- Turn right onto Bailey avenue.
- Drive approximately 2 miles; the IBM building will be on the right.

From the Peninsula and San Francisco

- Take US-101 south and exit Bailey avenue (EXIT 373).
- Turn right onto Bailey avenue.
- Drive approximately 2 miles; the IBM building will be on the right.

Transportation options

Rental cars [↗](#)

- Enterprise - 1-800-736-8222
- Hertz - 1-800-654-3131
- Sixt - 1-888-749-8227

App-Based Rideshare [↗](#)

- UBER - <https://www.uber.com>
- Lyft - <https://www.lyft.com>

Taxis [↗](#)

- Yellow Cab- (408) 777-7777

**Please note that IBM does not provide bus or shuttle service for attendees*



Parking and check-in process

Parking

Please park in Parking Area 4 and walk to the main lobby.



*For detailed parking instructions, please refer to the following page.

Check-in process

To ensure a smooth check-in process:

- On your first day, plan to arrive at or before 8:30am
- Bring a valid ID
- Make sure to sign in at reception and remain in the lobby until escorted by an IBMer to the meeting room.

**An IBM employee must escort you at all times on the campus.
Door badges will not be provided.*



Follow event parking signs to Parking Area 4

Drive past the security gate from Bailey Ave.

Follow the **red arrows** to Parking Area 4, which will be on your left (marked on the picture with red stars). After parking, please walk to the main lobby for check-in.

*Please DO NOT park in Visitor Parking

**ID required upon arrival

Hotel recommendations



[Hayes Mansion](#)

200 Edenvale Ave, San
Jose, CA 95136

(408) 226-3200

9.3 miles from SVL



[San Jose Marriot](#)

301 South Market St.
San Jose, CA 95113

(408) 280-1300

16.8 miles from SVL

**Near airport and recommended restaurants*



[Wyndham Garden San
Jose Silicon Valley](#)

399 Silicon Valley Blvd,
San Jose, CA 95138

(408) 972-7800

5.9 miles from SVL

Dining recommendations

Odeum Restaurant

Plates of sophisticated Mediterranean fare are presented in a light, airy space with brick walls.

Yard House

High-end sports-bar chain with a huge menu of New American fare & an extensive list of draft beers.

The Table

An urban, neighborhood eatery focused on seasonal ingredients, hand-crafted cocktails & progressive wines.

Il Fornaio

Elegant private dining space and authentic, award-winning Italian cuisine.

Ozumo

Contemporary Japanese cuisine offering a sushi bar, robata grill and sake lounge.

Eataly Silicon Valley

A foodie's paradise; equipped with over a dozen authentic Italian eateries, cafes, and a marketplace.

IMS Customer Internship

Agenda



**Please note that the agenda is subject to change.
Additional sessions may also be added.*





Agenda

Monday, May 19th

Track 1

Welcome & IMS Fundamentals

Time	Session	Presenter	Location
9:00 – 9:30am	Welcome		H100
9:30 – 10:30am	IMS Fundamentals activity	Shannon Farrington Amanda Stephens	Multipurpose Field
10:30 – 12:00pm	Design Thinking session	Shannon Farrington Andreina Dyer	H100
12:00 – 1:00pm	Lunch		SVL Cafeteria
1:00 – 2:30pm	IMS Fundamentals - An in-depth overview of IMS TM & DB	Kevin Stewart Geoff Nicholls	H100
2:30 – 2:45pm	Break		
2:45 – 5:00pm	IMS Fundamentals - An in-depth overview of IMS TM & DB	Kevin Stewart Geoff Nicholls	H100
5:00 PM	End of day		

Agenda

Tuesday, May 20th

Track 1

IMS Database Manager

Track 2

IMS Connect, Open Transaction Manager, Debugging

Time	Session	Presenter	Location
<i>Track 1</i> 9:00 – 10:00am	IMS High Availability Large Databases (HALDB)	John Harper	H105
<i>Track 2</i> 9:00 – 10:00am	Architecting Integration: What you need to know about OTMA, IMS Connect, and ODBM	Suzette Wendler	H100
<i>Track 1</i> 10:00 – 11:00am	In depth overview - Basic IMS Database Recovery Control (DBRC)	Greg Vance	H105
<i>Track 2</i> 10:00 – 11:00am	Open Transaction Manager Access (OTMA)	Jack Yuan/ Kitty Fung	H100
<i>Track 1</i> 11:00 – 12:00pm	Part one: Intro to DBRC - Database Administrators view	Greg Vance	H105
<i>Track 2</i> 11:00 – 12:00pm	How can a web user interface help you as an IMS (and Db2) DBA	Tracy Dean	H100
12:00 – 1:00pm	Lunch		SVL Cafeteria
<i>Track 1</i> 1:00 – 2:00pm	Part two: Intro to DBRC – Sysprog view	Greg Vance	H105
<i>Track 2</i> 1:00 – 2:00pm	Debugging Applications	Geoff Nicholls	H100
2:00 – 3:00pm	IMS and Db2: Configuration / Best practices / Security Considerations	Geoff Nicholls	H100
3:00 – 3:10pm	Break		
3:10 – 5:00pm	IMS Dumps	Kevin Stewart	H100
5:00 PM	End of day		



Agenda

Wednesday, May 21st

Track 1

IMS catalog and IMS managed ACBs

Time	Session	Presenter	Location
9:00 – 10:00am	What if you had to quickly recover an IMS database, could you?	Tracy Dean	H100
10:00 – 11:00am	Getting to know your IMS scheduler	Deepak Kohli	H100
11:00 – 12:00pm	Introduction and understanding the value of IMS catalog	Deepak Kohli	H100
12:00 – 1:00pm	Lunch		SVL cafeteria
1:00 – 2:00pm	IMS managed ACBS best practices	Deepak Kohli	H100
2:00 – 3:00pm	Implementing and managing IMS shared queues	Kevin Stewart Tracy Dean	H100
3:00 – 3:10pm	Break		
3:10 – 4:10pm	IMS catalog APIs	Deepak Kohli	H100
4:10-5:00pm	Repairing an IMS database/ IMS System recovery	Kevin Stewart	H100
5:00 PM	End of day		



Agenda

Thursday, May 22nd

Track 1

*IMS Application Fundamentals
and Ansible*

Track 2

IMS and AI and z/OS Connect

Time	Session	Presenter	Location
9:00 – 10:00am	Application Programming IMS Environments with CBLTDLI CICS Environments with EXEC DLI	Geoff Nicholls	H100
10:00 – 11:00am	<i>Track 1</i> IMS application fundamentals	Carlos Alvarado	H100
10:00 – 11:00am	<i>Track 2</i> IMS and AI	Jacob Hansen	H105
11:00 – 12:00pm	<i>Track 1</i> Get with the program: Understanding what IMS applications can do, and how you can benefit from REST APIS	Suzette Wendler	H100
11:00 – 12:00pm	<i>Track 2</i> IBM z/OS Connect IMS Open API 3 Support Demo and Lecture	Manali Thotapalli	H105
12:00 – 1:00pm	Lunch		
1:00 – 2:00pm	<i>Track 1</i> Intro to IMS Performance and Tuning	John Maher	H100
1:00 – 2:00pm	<i>Track 2</i> Solutions for real customer challenges managing IMS	Tracy Dean	H105
2:00 – 2:45pm	Ansible and IMS	Haley Fung	H100
2:45 – 3:20pm	IMS Explorer updates and Web UI	Haley Fung Arunpreet Singh	H100
3:20 – 3:30pm	Break		
3:30 – 5:00pm	Buffet of Labs	IMS Team	H100
5:00 PM	End of day		



Agenda

Friday, May 23rd

Time	Session	Presenter	Location
9:00 – 11:00am	Creating and using IMS Exits	Kevin Stewart Geoff Nicholls	H100
11:00 – 12:00pm	Buffet of Labs	IMS Team	H100
12:00pm	Conclusion of event		



Questions about the event?

Please contact the following IBMers:



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Thank you.

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